



**Dishwasher**  
User Manual



BDFN26450CW

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## Please read this manual first!

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Dear Customer,




Beko thank you for choosing the product. We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product.

Follow all warnings and information in the user manual. By this way, you will protect yourself and your product against possible dangers.

Keep the user manual as a reference for future use. If you handover the product to someone else, give the user manual as well. The warranty conditions, usage and troubleshooting methods for your product are provided in this manual.

### Symbols and Their Explanations

Throughout this user manual the following symbols are used:

	Danger that may result in death or injury.
	Important information or useful hints about usage.
	Read the user manual.
<b>NOTICE</b>	Danger to the product or its surroundings that may result in material damage.

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## 1 Safety Instructions

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This section contains safety instructions that will help protect from risk of personal injury or property damage.

Our company shall not be held responsible for any damages that may arise in case of non-compliance with these instructions.

- Installation and repair procedures must always be performed by Authorised Service Agents.
- Use only original spare parts and accessories.
- Do not repair or replace any component of the product unless it is clearly specified in the user manual.
- Do not make technical modifications to the product.

### 1.1 Intended Use

This product is intended for use in homes and in the following types of enclosed spaces: For example;

- Staff kitchens of shops, offices and other working environments;
- Farm houses;
- Areas for the use of guests of hotels, motels and other accommodation facilities;
- Places serving bed and breakfast, hostel-like environments.

- The product should only be used for household dish washing.

- The product is not suitable for commercial or public use.
- The lifetime of the product you have purchased is 10 years. This is the period for which the spare parts required for the operation of this product as defined.
- This product is intended for use in the home and under counter.

### 1.2 Child, vulnerable person and pet safety

- 8 years and older children and people with reduced physical, sensory, and mental abilities as well as unskilled or inexperienced persons can use this appliance provided that they are supervised and instructed on safe use of the appliance as well as to the related dangers.
- Children under 3 years of age should be kept away from the product unless constantly supervised.
- Children should not play with the appliance.

- Electrical products are dangerous for children and pets. Children and pets must not play with, climb on or enter into the product.
- Remember to close the door of the product when leaving the room where the product is located. Children and pets can be locked inside the product and suffocate.
- Cleaning and user maintenance must not be made by children without supervision.
- Keep the packing materials away from the children. Risk of injury and suffocation.
- Keep all detergents and additives used in the product out of the reach of children.
- For the safety of children, disconnect the power plug and break the locking mechanism before disposing of the product.
- Do not pinch the power cord under or behind the product. Do not place a heavy object on the power cord. The power cord must not be excessively bent or crushed, and must not come into contact with any heat source.
- Do not use an extension cord, multiple power outlets, or adapters to operate the product.
- Portable multiple power outlets or portable power supplies can overheat and cause a fire. Therefore, do not keep multiple power outlets behind and near the product.
- The plug must be within easy reach. If this is not possible, the electrical installation to which the product is connected must be equipped with a device (fuse, switch, circuit breaker, etc.) that complies with electrical regulations and disconnects all poles from the mains.
- Do not touch the plug with wet hands.
- When removing the plug from the socket, pull it by the plug, not by the cable.

### 1.3 **Electrical safety**

- The product must not be plugged in during installation, maintenance, cleaning, repair and transport.
- If the power cord is damaged, it must be replaced by an authorised service centre to prevent possible hazards.



## 1.4 Transportation Safety

- Before transporting the product, unplug the plug and disconnect the drain and water supply connections. Drain the water remaining inside the product completely.
- Do not carry the product alone as it is heavy.

NOTICE Do not hold the door or panel to move the product.

NOTICE If you have to move the product, move it in an upright position and hold it by the back. Tilting the product towards the front may cause the electronic parts inside to get wet and damaged.

NOTICE When putting the product in place after installation or cleaning, take care not to fold, pinch or break the hoses.



## 1.5 Installation Safety

- To make the product ready for use, check the information in the manual and installation instructions to make sure that the electrical installation, clean water installation and drainage are appropriate. Otherwise, call a qualified electrician and plumber to make the neces-

sary arrangements. These processes are at the customer's expense.

- Before installing the product, inspect the product for any damage. Do not install the product if it is damaged.
- Do not install the product in places where the temperature drops below 0 °C.
- Do not place the product on a carpet or similar surface. It causes fire risk since it cannot get air from the bottom.
- Place the product on a clean, flat and hard floor and balance it with the help of adjustable feet. If the feet are not adjusted properly, the door may not close completely and hot vapour may escape. It may cause serious burns and injuries and may also damage your furniture.
- Do not install the product near heat sources (radiators, stoves, etc.) and do not install it under the cooking area of a hob.
- If the product is intended to be used in a cupboard/cabinet/module, keep the cupboard doors open during operation if there are no gaps to ensure sufficient air circulation.

- Connect the product to an earth-grounded socket protected by a fuse rated in accordance with the current ratings indicated on the rating plate. Have the earthing installation done by a qualified electrician. Do not use the product without earthing in accordance with local/national regulations.
- Plug the product into an outlet complying with the voltage and frequency values indicated on the rating plate.
- Do not plug the product into sockets that are loose, out of the socket, broken, dirty, greasy, at risk of contact with water (e.g. water that may leak from the workbench).

**NOTICE** The new hose sets supplied with the product must be used. Do not reuse old hose assemblies. Do not splice the hoses.

**NOTICE** Connect the water inlet hose directly to the water tap. The pressure supplied from the tap must be at least 0.03 MPa (0.3 bar) and no more than 1 MPa (10 bar). If the water pressure exceeds 1 MPa (10 Bar), a pressure reducing valve must be installed. Maximum allowable water temperature is 25°C.

- Position the power cable and hoses so that there is no risk of tripping.

## 1.6 Operation Safety

Only detergents, rinse agents and additives intended for dishwashers should be used.

Never use chemical solvents in the product. These substances pose a risk of explosion.

Do not drink the wash water in your product.

Dishwasher detergents contain strong alkali, which can be extremely dangerous if swallowed. Avoid contact with skin and eyes and do not allow children near the product when the lid is open. Check that the detergent tank is empty after the wash cycle is completed.

When you pull out the upper and lower baskets completely, the door of the product takes the entire load of the baskets. Do not sit or place other loads on the door, otherwise the product may tip over.



Product's Maximum Washing capacity: Indicated on the Energy Label and Quick Use Card under Cycle Table.

To avoid possible injury, always place long and pointed dishes such as serving forks, bread knives, etc. in the cutlery basket

with the pointed end downwards or horizontally on the dishwasher baskets.

If you need to open the door while the product is running, open it carefully. Be careful of hot steam and splashes of hot water.

Do not operate a faulty or damaged product. Unplug the product (or switch off the fuse to which it is connected), turn off the water tap and call for authorised service.

Do not place a flame source (burning candle, cigarette, etc.) on or near the product. Do not place flammable/explosive materials near the product.

Do not climb on the product. Unplug the product and switch off the tap when you will not use the product for a long time.

This product is designed to operate up to 2000 m. above sea level.

### 1.7 Maintenance and Cleaning Safety

Maintenance and cleaning safety

Do not wash the product by spraying or pouring water on it. Do not use sharp or abrasive tools to clean the product. Do not use materials such as


household cleaning agents, detergents, gas, gasoline, alcohol, wax, etc.


Wear gloves worn when cleaning the product.


Be careful of possible injuries when cleaning sharp surfaces on the back of the product!


**NOTICE** Remember to install the filter of your machine back after cleaning it. Otherwise, the pumps may get clogged and the product may get damaged.

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## Interior Lighting



Contact a service when you need to replace the LED/bulb used for lighting according to the model of your machine.



## 1.9 Interior Light Bulb Replacement

Contact an authorized service when you need to replace the LED/bulb used for lighting according to the model of your machine.

## 2 Environmental Instructions

Frequency Band : 2.400-2.484 Ghz  
Max. Transmission Power : < 100mW  
Conformity declaration for UKCA

Beko hereby declares that this appliance complies with The Radio Equipment Regulations 2017.

The complete text of the UK declaration of conformity is available in the following internet address:

support.beko.com

### 2.1 Compliance with WEEE Regulation and Disposal of Waste Products

This product does not contain harmful and prohibited substances specified in the "Regulation on the Control of Waste Electrical and Electronic Equipment" published by the Ministry of Environment and Urbanisation of the Republic of Turkey. It complies with WEEE Regulation.



This product is manufactured from high quality parts and materials that are recyclable and reusable. Therefore, do not dispose of the product with household or other waste at

the end of its service life. Take it to a collection point for recycling electrical and electronic equipment. Ask the local authority in your area for these collection points. Help protect the environment and natural resources by recycling used products. Before disposing of the product, disconnect

the power plug for the safety of children and break the locking mechanism of the loading door to render it inoperable.

### 2.2 Package Information

The packaging of the product is made of recyclable materials in accordance with our National Legislation. Do not dispose of packaging waste with household or other waste, dispose of it at the packaging collection points specified by the local authorities.

### 2.3 Compliance with WEEE Directive and Disposing of the Waste Product



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to official collection point for recycling of electrical and electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was purchased. Each household performs important role in recovering and recycling of old appliance. Appropriate disposal of used

appliance helps prevent potential negative consequences for the environment and human health.

### **Compliance with RoHS Directive:**

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

### **2.4 Note for Test Institutes**

The information required for performance tests is available on request.

You can send your request via the e-mail address below:

dishwasher@standartloading.com

In your enquiry e-mail, be sure to include your contact details as well as the code, stock number and serial number of the product to be tested. The product code, stock number and serial number can be found on the type label attached to the side of the door

### **2.5 Standard conformity and test information / EC declaration of conformity**

**CE** The development, production and sale of this product are carried out in accordance with the safety regulations of all relevant directives of the European Community. 2014/35/EU, 2014/30/EU, 93/68/EC, IEC 60436 / EN 60436

### **2.6 This section applies for products with Wifi feature.**

Frequency Band 2.4Ghz

Max. Conduction Power : < 100mW

Declaration of conformity for CE Arçelik A.Ş. hereby declares that this appliance complies with Directive 2014/53/EU.

The full text of EU Conformity Declaration is on the web site:

Products, address  
support.beko.com

## **2.7 Energy Label**



You can access technical information about the product by scanning the QR code on the energy label with a mobile device connected to the internet.



**ENERG**



XXXXXXXXXX (\*)



## **2.8 Conformity Declaration for UKCA**



Frequency Band : 2.400-2.484 Ghz

Max. Transmission Power : < 100mW

ARÇELİK hereby declares that this appliance complies with The Radio Equipment Regulations 2017. The complete text of the UK declaration of conformity is available in the following internet address: support.beko.com

### 3 Technical Specifications

Maximum washing capacity: Indicated on the Energy Label and Quick Use Card under Cycle Table.
Height: Check the installation manual for height information.
Width: 60
Depth:57
Electricity input:220-240 V, 50 Hz
Total power:1800-2100 W
Heater power:1800 W
Total current: 10 A *
Pump power:105 W
Drain pump power: 30 W *
* For detailed electrical values see the type label on the dishwasher's door.
Water Pressure 0.3 -10 bar (= 3 - 100 N/cm <sup>2</sup> = 0.03-1.0 Mpa)



Technical specifications may be amended without prior notice to improve product quality.



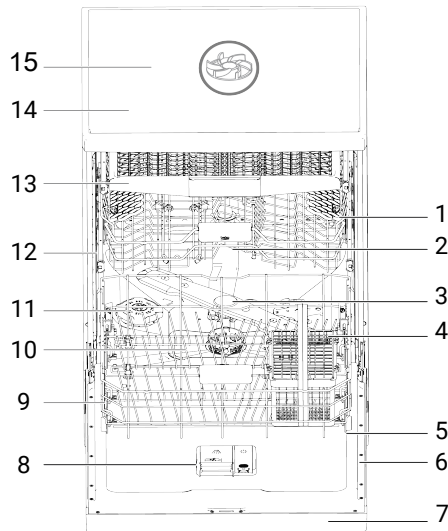
The figures in the manual are schematic and may not be in exact harmony with the product.



The values provided with the appliance or its accompanying documents are laboratory readings in accordance with the respective standards. These values may differ depending on the use and ambient conditions.



## 4 General View



- |  |                                      |
|--|--------------------------------------|
| 1 Upper Basket                                   | 2 Upper Spray Arm                    |
| 3 Lower Spray Arm                                | 4 Cutlery Basket                     |
| 5 Door   | 6 Type Label                         |
| 7 Control Panel                                  | 8 Detergent Compartment              |
| 9 Lower Basket                                   | 10 Filters                           |
| 11 Salt Compartment Cover                        | 12 Upper Basket Rail                 |
| 13 Ceiling Cutlery Basket (depends on the model) | 14 Upper Rack (depends on the model) |
| 15 Upper Impeller (depends on the model)         |                                      |

Type label varies depending on the model.



Illustration 1:

## 5 Installation



Read the 'Safety Instructions' section first!

The preparation of the electrical, clean water and waste water installation of the place where the product will be placed is under the responsibility of the customer. Before calling the authorised service to make the product ready for use, if the electrical installation, clean water installation and water drainage are not suitable, call a qualified electrician and plumber to make the necessary arrangements.



Installation and electrical connections must be carried out by the authorised service. The manufacturer cannot be held responsible for any damages that may arise from the operations performed by unauthorised persons.



Before installing the product, inspect the product for any damage. Do not install the product if it is damaged. Damaged products pose a danger to your safety.



For free-standing and under-counter models, do not remove the kick plate of the appliance. This will void the warranty.

- When placing the product in place after installation or cleaning, make sure that the water inlet and drain hoses are not folded, pinched or broken.
- Be careful not to damage the floor, wall, pipes, etc. when placing the product. Do not hold the door or panel to move the product.

### 5.1 Correct location for installation

- There must not be any lockable, sliding or hinged doors in the place where the product is installed, which would restrict the full opening of the door.

- Place the product on a solid and level surface with sufficient load-bearing capacity! Placing the dishwasher on a level surface is essential for the door to close properly and tightly.
- Do not install the product in places where the temperature drops below 0 °C.
- Place the product on a hard floor. Do not place it on a long-pile carpet or similar surface.
- Choose a place where you can load and unload the dishes easily and quickly.
- Place the product close to the tap and drain. Choose the location of the product in such a way that you do not change it after it has been connected.



Do not place the product on the power cable. The cable may be damaged, causing a risk of electric shock or fire.

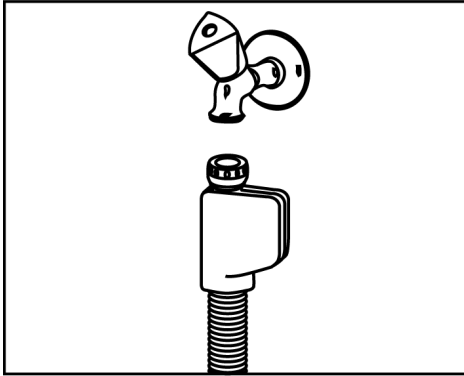
### 5.2 Connecting to the water supply

To prevent dirt (sand, clay, rust, etc.) from the city network or your water supply system from damaging the dishwasher and your dishes, we recommend installing a filter on the water inlet.

Maximum allowable water inlet temperature:

- With AquaSafe+ feature containing models, it is 60 °C.
- Up to 25 °C for other models.

## AquaSafe+ feature



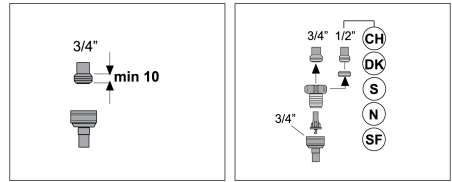
- Protect the AquaSafe+ against water leaks at the hose inlet. Water contact with the valve box of the system must be prevented. Otherwise, electrical components will be damaged.
  - Do not shorten the hose in any way or extend it with additional parts as the hose contains electrical connections and components.
  - If the system is damaged, unplug the product and call the authorised service.
- The dishwasher must not be connected to warm water appliances or running water heaters.

**NOTICE** Do not use an old or used water inlet hose on a new product. Use the new water inlet hose supplied with the dishwasher. Do not splice the hoses.

**NOTICE** Connect the water inlet hose directly to the water tap. The pressure supplied from the tap must be at least 0.3 and no more than 10 bar. If the water pressure exceeds 10 Bar, a pressure reducing valve must be installed.

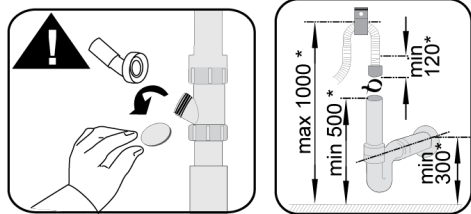
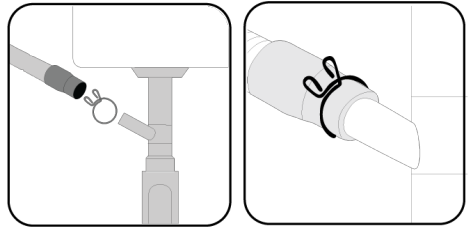
**NOTICE** The water supply and drain hose must be securely fastened and undamaged.

**NOTE** After making the connections, open the tap fully and check for water leaks.



## 5.3 Connecting to the water drain

The water drain hose can be connected directly to the waste water drain or to the drain of the sink. For more detailed information, refer to the installation instructions supplied with your dishwasher.



\* mm

The waste water drain must be connected to the sewer and must not be connected to surface water.

## 5.4 Adjusting the feet

If the door of the product does not close properly or shakes when you push it gently with your hand, this means that the feet are not adjusted. Adjust the feet of the product as shown in the installation manual supplied with the product.



Hot steam may escape if the dishwasher door is not adjusted properly. Serious burns can cause injury and damage your furniture.

## 5.5 Electricity connection



Connect the product to a grounded socket protected by a fuse in accordance with the values in the "Technical specifications" table. Our company shall not be responsible for any damages that may occur if the product is used without grounding in accordance with local regulations.

- The connection must comply with national regulations.
- The plug of the power cord must be easily accessible following the installation.
- Connect the product to a grounded socket protected by a 16 ampere fuse.
- The specified voltage must be equivalent to your mains voltage.



Do not connect with extension cords or multiple sockets.



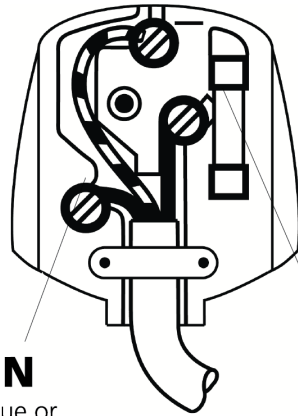
A damaged power cord must be replaced by authorised service.

## 5.6 Fitting a Different Plug

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals on your plug, proceed as follows:

1. Connect the green - yellow or green (earth) wire to the terminal in the plug marked 'E' or with the symbol or coloured green and yellow or green.
2. Connect the blue (neutral) wire to the terminal in the plug marked 'N' or coloured black.
3. Connect the brown (live) wire to the terminal in the plug marked 'L' or coloured red.

Green and yellow  
or green

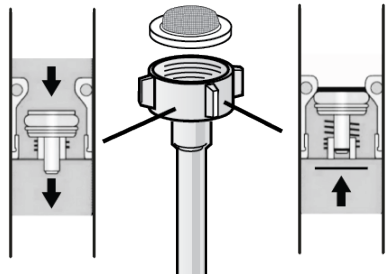
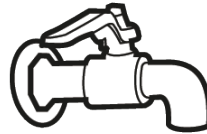


Blue or  
black

Brown or red

With the alternative plugs a 13A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.

## 5.7 Water Inlet Hose Set



Dishwasher is equipped with water inlet hose with checkvalve suitable to prevent backsiphonage. In case of the original hose set is removed from the appliance, never use a hose set without checkvalve. Just

hose set with check valve set must be used in dishwashers connection to the tap, in case of any need for replacement.

## 6 Preparation



Read the 'Safety Instructions' section first!

### 6.1 Considerations for energy saving

The following information will help you to use the product in an ecological and energy-saving way.

Remove all coarse waste before placing the dishes in the dishwasher.



It is not recommended to pre-clean the dishes before loading them into the dishwasher as this will consume energy and water.



Washing the dishes in the dishwasher consumes less energy and water than washing them by hand.

Start the dishwasher after it is fully loaded. Pay attention to the "Cycle Information and Average Consumption Table" when selecting a cycle.

Do not use more detergent than recommended on the detergent packaging.

### 6.2 Water softening system

The dishwasher is equipped with a special water softening system that reduces the hardness of the mains water. This system softens the water to the level required for washing dishes to the desired quality.



Mains water must be softened if its hardness is above 7°dH. Otherwise hardness ions will accumulate on the washing utensils and may affect the washing, rinsing and drying performance of the dishwasher.

#### Setting the water softening system

Washing efficiency will be improved when the water softening system is set correctly. Read the section on adjusting the water softening system first.

Regeneration of the water softening system can take place in all cycles during the drying step. When regeneration is performed, the duration of the cycle, energy and water consumption are increased. For the regeneration process, the table below shows the frequency of the regeneration process, maximum additional time, water and energy consumption depending on the water consumption for the Eco 50 °C cycle when the dishwasher is operated under standard conditions with a water supply of 14 dH.

Eco 50 °C water consumption (l)	renew after .... cycle	Additional time (min)	Additional water consumption (l)	Additional energy consumption (kWh)
12.3-14.7	5	5	3.0	0.05
9.6-12.2	6	5	3.0	0.05
9.0-9.5	7	5	3.0	0.05
8.0-9.0	8	5	3.0	0.05
7.0-7.9	9	5	3.0	0.05

For water consumption in the Eco 50 °C cycle of your dishwasher, refer to the Cycle Information and Average Consumption Values Table given in the Cycle Table.







### 6.3 Setting the Water Softening System

Setting the water softening system correctly will improve your dishwasher's washing, rinsing, and drying performance.

**NOTICE! To set the system, first find out your water hardness level from the authorised service in your region and set it as follows.**

After determining the water hardness:

1. After switching on your dishwasher with the On/Off button, enter the Settings menu by pressing the Settings button for 3 seconds depending on the model or by pressing the On/Off and P2 cycle buttons simultaneously for 3 seconds.
2. Navigate to the "r" position on the screen by pressing the P2 key.
3. Set the correct level by selecting one of the "r:1", "r:2", "r:3", "r:4" or "r:5" positions with the P3 program key.
4. To save, exit the settings menu by pressing on/off button of your dishwasher for 3 seconds. Your settings will be saved automatically.

Hardness Level	English Hardness °dE	German Hardness °dH	French Hardness °dF	Water Hardness Level Indicator
0. Level 	0-5	0-4	0-8	Bring the water hardness setting to position 1 by pressing the Select key. (r1)
1. Level 	6-9	5-7	9-13	Bring the water hardness setting to position 1 by pressing the Select key. (r1)
2. Level 	10-15	8-12	14-22	Bring the water hardness setting to position 2 by pressing the Select key. (r2)
3. Level 	16-19	13-15	23-27	Bring the water hardness setting to position 3 by pressing the Select key. (r3)
4. Level 	20-24	16-19	28-34	Bring the water hardness setting to position 4 by pressing the Select key. (r4)
5. Level 	25-62	20-50	35-90	Bring the water hardness setting to position 5 by pressing the Select key. (r5)

**Table 1:** Water Hardness Level Setting Table

Using a flat head screwdriver, turn the regeneration setting switch to the same position as the hardness level you set on the control panel. For example, if the setting on the control panel is 3, turn the regeneration setting switch to 3.

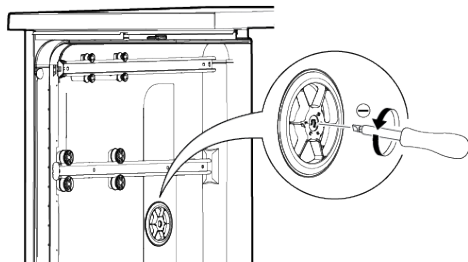
- If the hardness of the water you use is above 50°dH (French hardness) or if you use well water, you should use filters and water purifiers.

- If the hardness of the water you use is below 7°dH, you do not need to use salt in your dishwasher. In this case, the "Low Salt Indicator Light" on your dishwasher control panel will be on continuously.
- If your water hardness setting is at level 1, the "Low Salt Indicator Light" will remain on continuously even though you do not need to use salt. If you do add salt in this position, the salt will not be consumed and the lamp will not come on.

**NOTICE! If you move house, you may need to adjust the water hardness setting of your dishwasher again according**

to the water hardness of the place you move to, taking into account the information given above. If the water hardness setting of your dishwasher has been adjusted before, the last water hardness setting will be displayed on your dishwasher's display panel.

### Mechanical Water Hardness Adjustment



The glassware care setting is used to alter the hardness of the pre-softened wash water in the dishwasher. Make the adjustment according to the water hardness setting. Make the adjustment using a wide, flat screwdriver. Use the screwdriver to turn the mechanical glassware care adjustment switch. Simply turn the mechanical switch to the same position as the water hardness setting.

For example,

Set the Mechanical Glassware Care adjustment switch to position 3 for water hardness setting "r3"

Set the Mechanical Glassware Care adjustment switch to position 4 for water hardness setting "r4"

## 6.4 Filling the salt

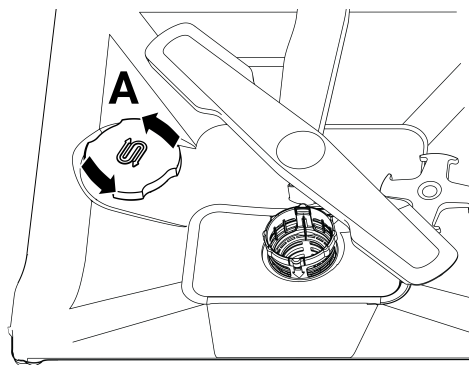
The water softening system must be renewed in order for the dishwasher to operate at the same performance at all times. Dishwasher salt is used for this purpose.

**i** Only use special softening salt for use in dishwashers.

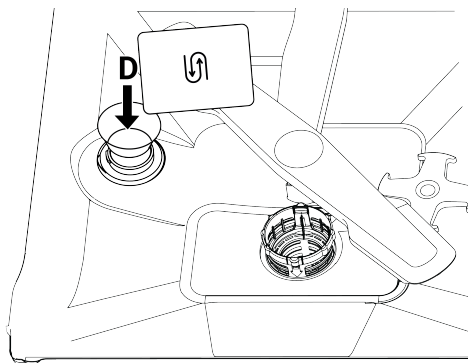
**i** It is recommended to use granulated or powdered softening salts in the water softening system. Do not use salts such as table salt and rock salt that do not dissolve completely in water. Otherwise, the performance of the system may deteriorate over time.

**i** The salt compartment fills with water when you switch on the dishwasher. Therefore, fill the salt compartment before starting the dishwasher.

1. Initially remove the lower basket to load softening salt.
2. Open the salt compartment lid by turning it anti-clockwise (A).



3. Only add 1 litre of water to the salt compartment when using your dishwasher for the first time.
4. Fill the salt compartment with salt (D). Stir with a spoon to speed up the dissolution of the salt in the water.



**i** You can put approx. 2 kg of softening salt in the salt compartment.

1. When the compartment is full, replace the lid and close by turning.

**i** Adding salt should be performed just before starting the dishwasher. In this way, the overflowing brine is cleaned immediately and the risk of corrosion inside the dishwasher is prevented. If you are not going to wash immediately, run the dishwasher empty and without detergent in the shortest cycle.

**i** Depending on the different salt particle sizes of different brands on the market and the water hardness, it may take several hours for the salt to dissolve in the water. For this reason, the "Salt Shortage Warning Indicator" will remain on for a certain period of time after the salt is filled into the dishwasher.

## 6.5 Detergent

You can use powder, liquid / gel and tablet detergent in the dishwasher.

**!** Use only detergents intended for use in dishwashers. We recommend that you do not use detergents containing chlorine and phosphates as these are harmful to the environment.

### Filling the detergent

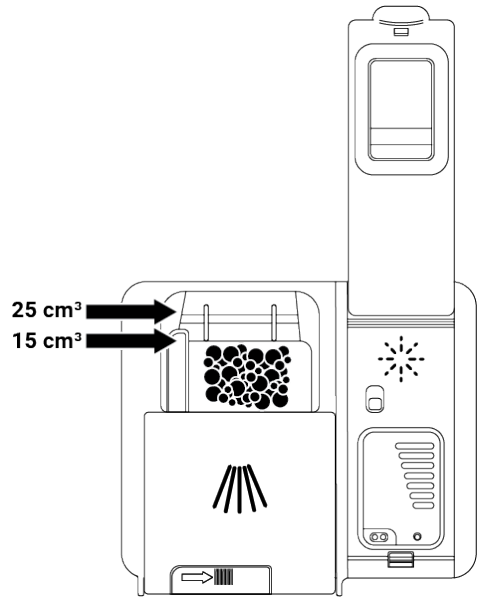
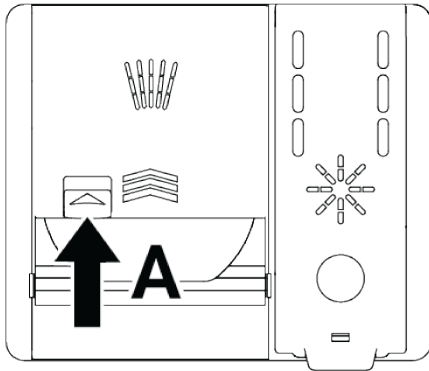
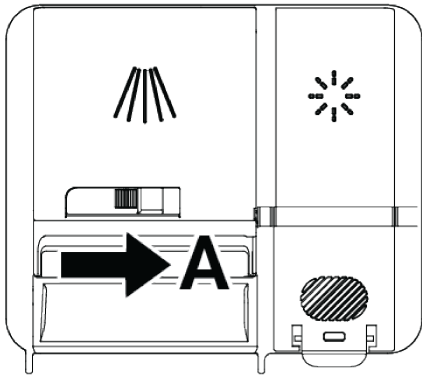
For good washing and drying results, observe the instructions on the detergent packaging. Contact the detergent manufacturer for further questions.

**!** Do not put solvents in the detergent compartment. There is a risk of explosion!

Put the detergent in the detergent compartment as follows immediately before starting the dishwasher.

1. Open the detergent compartment door by pushing the latch to the right (A). (depends on the model)



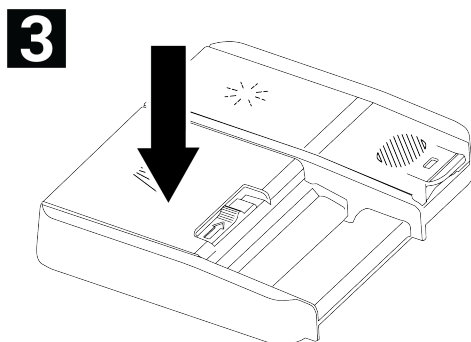
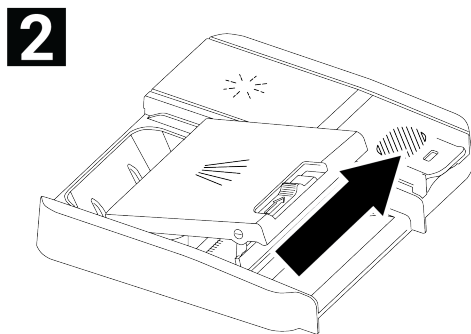
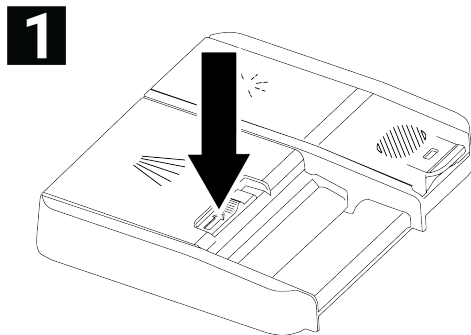


3. Close the lid of the detergent compartment by pushing it in the direction of the arrow. A "click" sound is heard when the lid is closed.

2. Put the specified amount of powder, liquid/gel or tablet detergent into the compartment.



There are level lines on the inside of the detergent compartment to help you use the correct amount of powdered detergent. The detergent compartment holds 45 cm<sup>3</sup> of detergent when fully loaded. Fill the detergent compartment up to the level lines of 15 cm<sup>3</sup> or 25 cm<sup>3</sup> of detergent, depending on how full the dishwasher is and/or how dirty your dishes are. If tablet detergent is used, one tablet is sufficient.

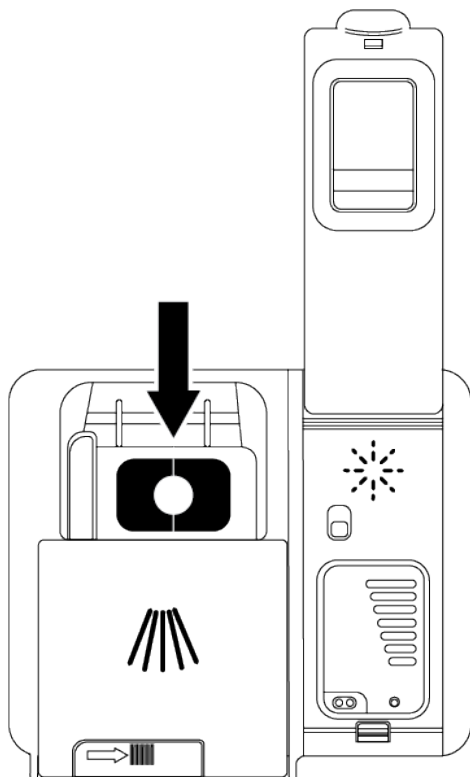


**i** Since the solubility of tablet detergents varies depending on temperature and time, always use powder or liquid/gel detergent in short cycles without pre-wash.

### Tablet detergents

In addition to conventional tablet detergents, there are also tablet detergents on the market that contain water softening salt and/or rinse aid. Some of them also

contain special components such as glass preservatives and stainless steel preservatives. These tablets work up to a certain water hardness level (21°dH). Water softening salt and rinse aid should be used together with the tablet detergent above this level. The best washing performance in dishwashers is achieved by using detergent, rinse aid and water softening salt separately.



When using tablet detergents, follow the manufacturer's instructions on the detergent packaging.

When using tablet detergent, contact the detergent manufacturer if your dishes are wet when the wash cycle has finished and/or if you notice limescale stains, especially on glasses.

### When you change from tablet detergent to powder detergent:

- Make sure the salt and rinse aid compartment is full.

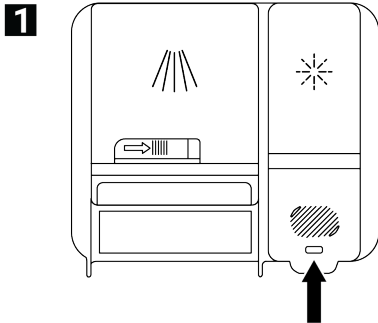
- Set the water hardness setting to the highest position and run a wash cycle with the dishwasher empty.
- After the empty wash cycle, read the instruction manual and adjust the water hardness setting again according to your mains water.
- Set the appropriate rinse aid setting.

## 6.6 Rinse aid

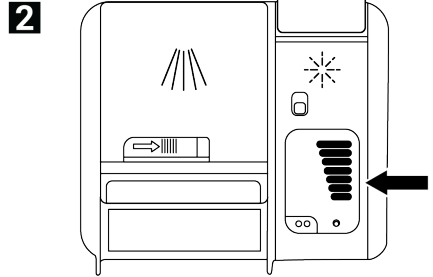
The rinse aid used in dishwashers is a special compound to improve drying efficiency and to prevent traces of water or limescale from remaining on the washed items. For this reason, make sure that there is rinse aid in the rinse aid compartment and use only rinse aid that is intended for use in dishwashers.

### Filling the rinse aid

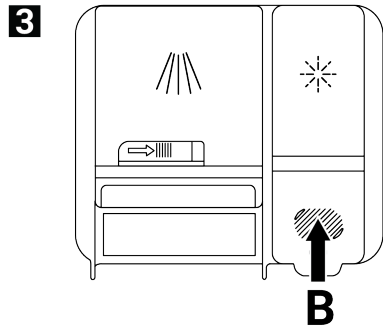
1. Open the rinse aid cap with the latch.



2. Fill the compartment to the MAX level.



3. Close the compartment lid by pressing it lightly against point (B).



4. Increase the setting if water marks appear on the crockery after washing, or decrease it if a blue mark remains when wiped by hand. This setting is set to position 3 at the factory.

**i** The rinse aid setting is described under the heading "Adjusting the rinse aid quantity" in the operation of dishwasher section.



Wipe off any rinse aid spilled outside the chamber. Accidental spillage of rinse aid will cause foaming and reduce washing performance.

## 6.7 Placing the dishes in the dishwasher

If you place the dishes correctly in accordance with the washing capacity of your dishwasher, you will make the best use of the dishwasher in terms of energy consumption, washing and drying performance.

- Remove any food residues (bones, fruit pits, etc.) from the dishes before placing them in the dishwasher.
- If possible, place thin, narrow-bodied items in the centre compartments of the baskets.
- Place very dirty and large items in the lower basket and small, delicate and light items in the upper basket.
- Place deep containers such as bowls, glasses and pots with their mouths downwards. This prevents water from accumulating in them.

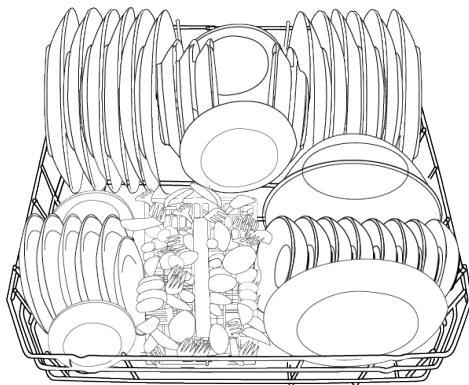


To avoid possible injury, always place long and pointed dishes such as serving forks, bread knives, etc. in the cutlery basket with the pointed end downwards or horizontally on the dishwashing baskets.

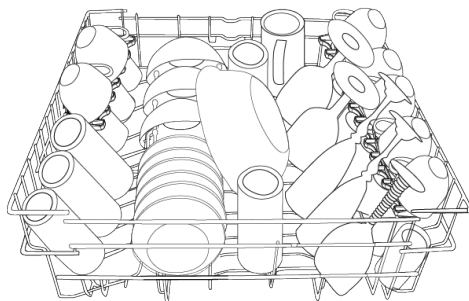
Empty the dishes in the lower basket first, then the dishes in the upper basket.

## Alternative Basket Layout Examples

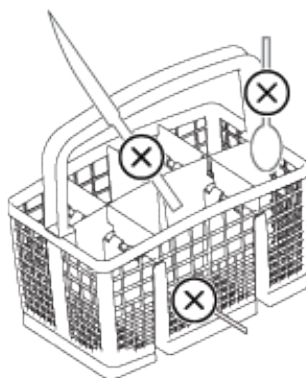
### Lower Basket

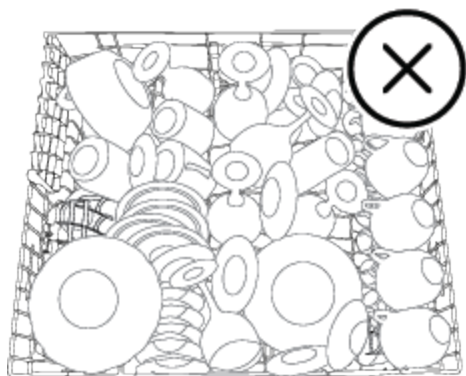
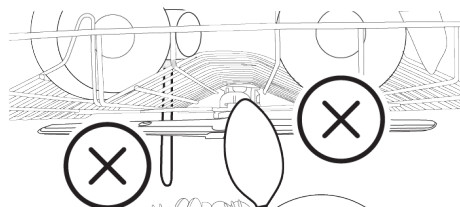
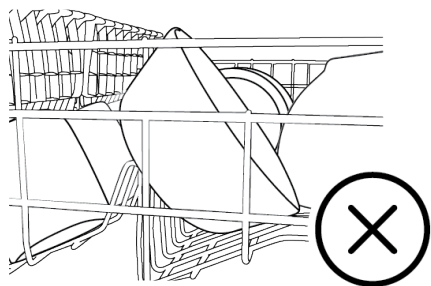
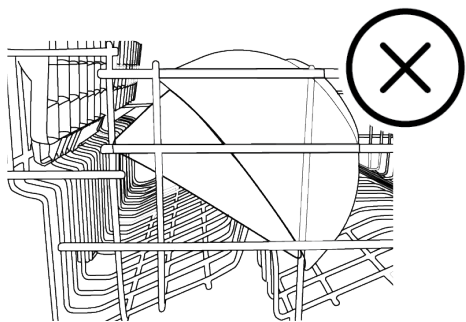


### Upper Basket



### Incorrect Placements



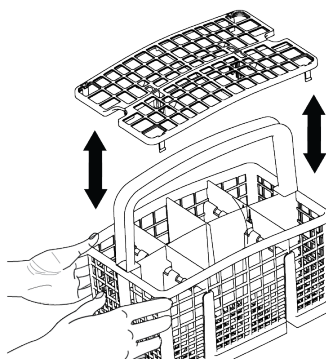
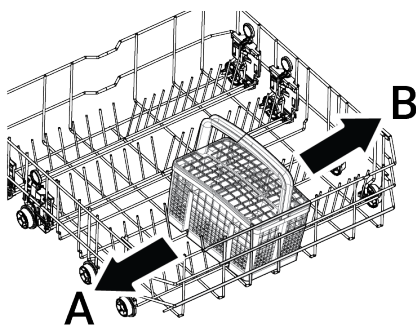


## 6.8 Cutlery basket

(depends on the model)

The cutlery basket is specially designed for cleaner washing of knives, forks, spoons, etc.

Thanks to the movable (A, B) feature of the cutlery basket, you can create wider areas when placing your dishes in the lower basket and open space for your dishes of different sizes.



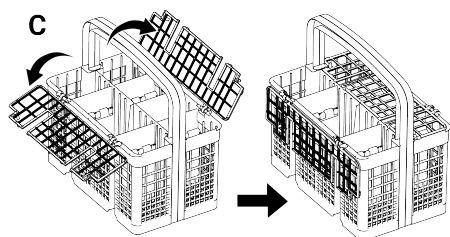
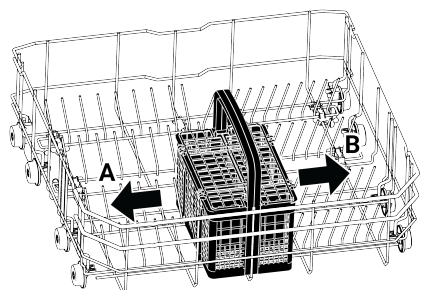
## 6.9 Cutlery basket

(depends on the model)

The cutlery basket is specially designed for cleaner washing of knives, forks, spoons, etc.

Thanks to the movable (A, B) feature of the cutlery basket, you can create wider areas when placing your dishes in the lower bas-

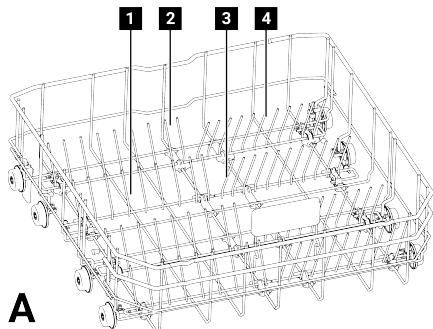
ket and open space for your dishes of different sizes. If you want to place more cutlery, you can fold the separators to the side. (C)



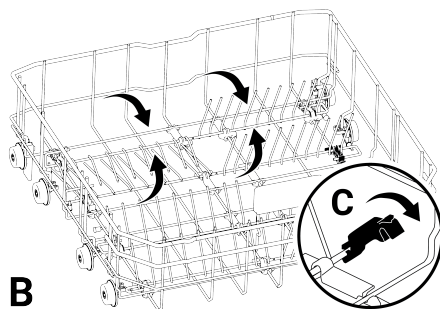
## 6.10 Foldable lower basket wires

(depends on the model)

The folding wires in the lower basket of the dishwasher, consisting of six parts (A), are designed for you to place large items such as pots, bowls, etc. more easily. If you want, you can create larger spaces by folding each piece individually or all together.



To fold the foldable wires into the lying position, push the wires in the direction of the arrows by holding them in the centre (B). Lift upwards to return the wires to the upright position. The foldable wires will snap back into the latch (C).

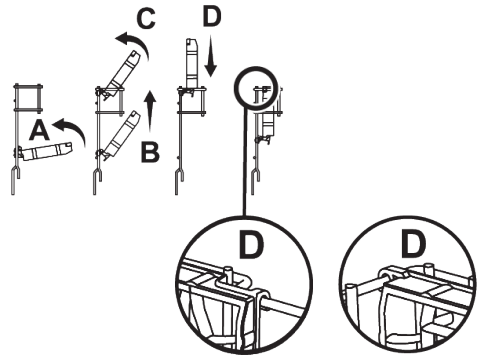
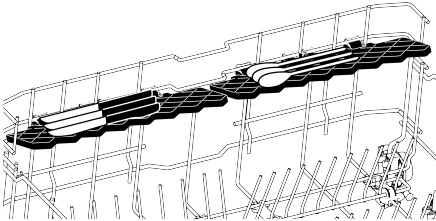
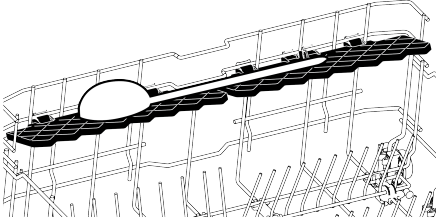
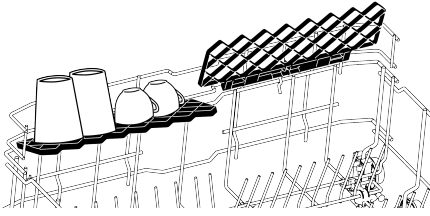


**i** Bringing the wires to horizontal position by holding them from their ends may cause them to be bent. Therefore, grasp the centre wires by the bottom and push them in the direction of the arrow to bring them into a lying or upright position.

## 6.11 Lower basket multi-purpose / height-adjustable serving rack

(depends on the model)

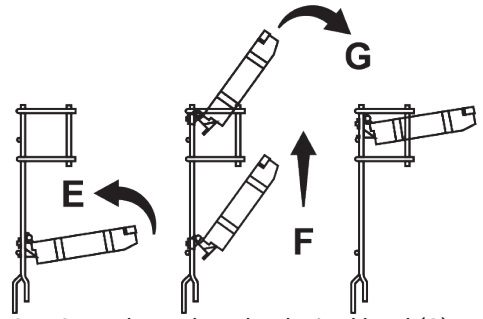
Thanks to this accessory in the lower basket of your dishwasher, you can easily wash your extra glasses or pieces such as long ladles and bread knives.



**i** You can switch the rack to open position by doing the same operations in reverse.

To adjust the height of the racks:

1. Fold the rack (E).
2. Slide the rack upwards (F).



3. Open the rack to the desired level (G).

**i** You can use the racks as you wish by positioning them up or down, or you can close them to create a large space in the lower basket.

**!** Make sure that the spray arm does not hit the dishes placed on the racks

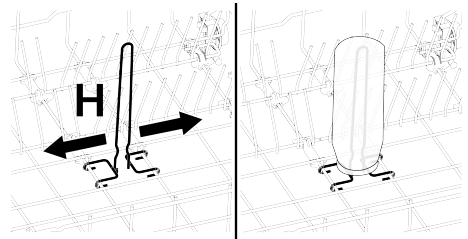
To return the racks to the closed position;

1. Fold the rack (A).
2. Slide the rack upwards (B).
3. Bring the rack to the upright position (C).
4. Slide the rack downwards and lock it with the tabs (D).

### 6.12 Lower basket with bottle wire

(depends on the model)

The bottle wire is designed to make it easier for you to wash wide-mouthed and high items. When not in use, you can remove the bottle wire from the basket by pulling it outwards from both sides (H).

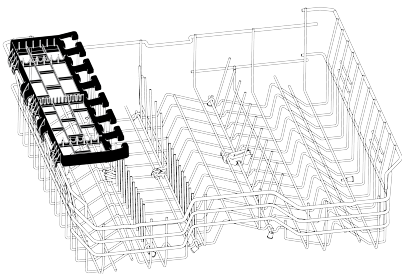




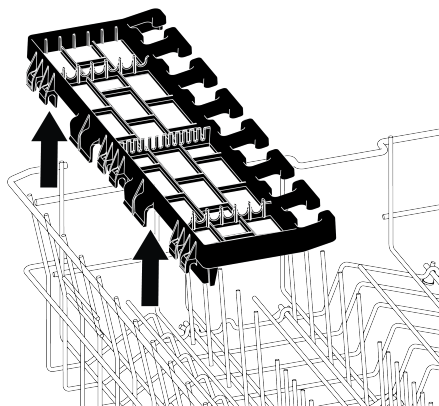
### 6.13 Upper basket multi-function service rack

(depends on the model)

Thanks to the upper basket multi-function service rack on the upper basket of your appliance, you may load and wash long service-ware and kitchen-ware easily. Also, the wineglass securing compartments available on the front side of this accessory allows easier placing of the stemware with proper sizes on the upper basket.



You may remove the upper basket multi-function service rack by lifting it upwards when you do not want to use it.



You may reinstall the upper basket multi-function service rack on the side of your upper basket easily to use it again.

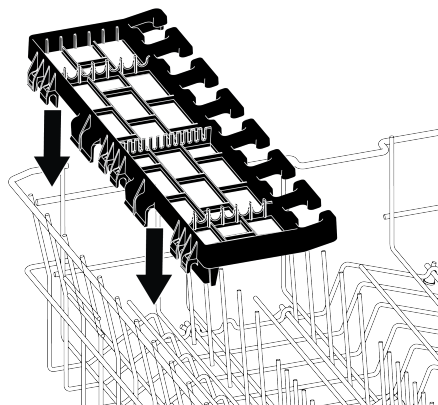
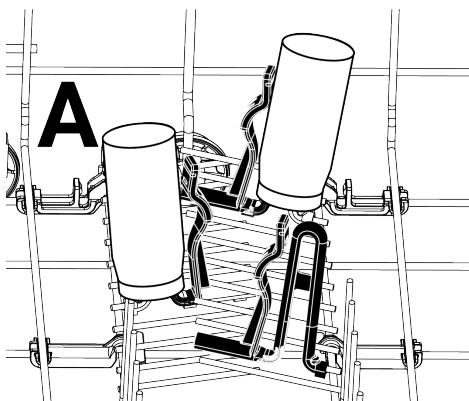


Illustration 2:

### 6.14 Bottle and Dish Holder on the Lower Basket

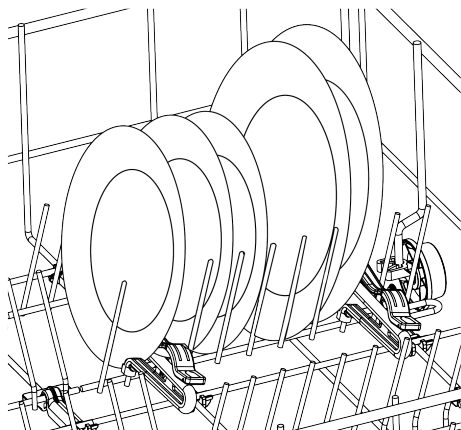
(Depends on the Model)

The lower basket bottle and plate holder (A) is designed to make it easier to wash narrow-mouthed and high dishes. After bringing the foldable wires to horizontal position, you may place your bottles on the bottle holders. Secure your bottles by clamping them with the bottle holder clip as shown in the figure below.



And when you bring the foldable wire to vertical position, you may place your dishes without removing the holders.



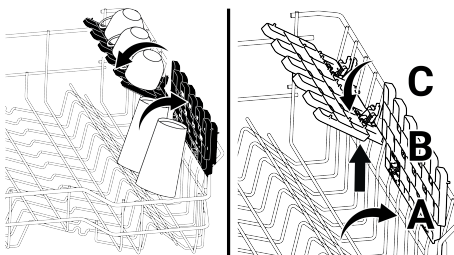


Bringing the wires to horizontal position by holding them from their ends may cause them to be bent. Thus, it is advisable to bring the wires to horizontal or vertical position by holding them from their bottom.

### 6.15 Height Adjustable Upper Basket Rack

(depends on the model)

You can use the upper and lower sides of the height-adjustable racks in the upper basket of the dishwasher as you wish by positioning them up or down according to the height of the dishes such as glasses, cups, etc. (A, B, C).



### 6.16 Adjusting the height of the upper basket

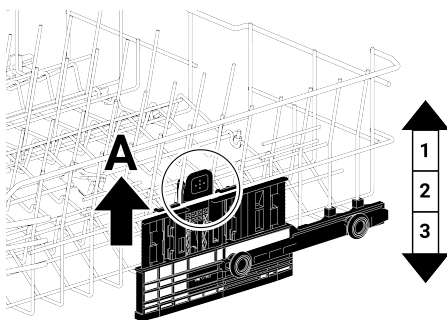
(depends on the model)

Upper basket height adjustment mechanism is designed so that you can create wide spaces on the upper or lower compartment of the dishwasher by adjusting the basket upwards or downwards either while it is empty or full.

Thanks to this mechanism, you may use your basket in three different positions, namely lower, centre or upper positions.

1. To raise the basket, hold the wires of the basket and pull the basket upwards with both hands while the basket is at the lowermost position (A)
2. Release the basket when the basket catches on to the next upper position with a "Click" that may be heard from the right and left mechanisms.

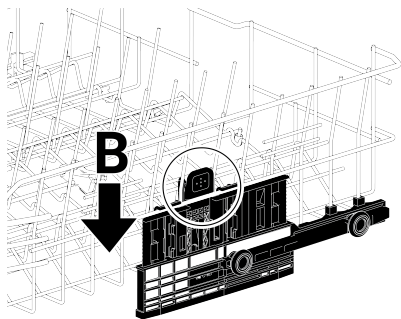
Repeat the same operation if the height is not adequate.



To lower the basket, perform the following while the basket is at uppermost position;

1. Holding the upper basket wires with both hands and lifting the basket slightly upwards, press and release the latches shown in the figure (B) at the same time.
2. Lower the basket to the next lower position.
3. Release the basket when it catches on to the next lower position.

Repeat the same operation if the height is not adequate.



The movement mechanism may not work properly when the upper basket is overloaded or when the load is unbalanced. And it may fall to the next lower position in heavier conditions.



Ensure that the adjustment mechanisms on the right and left of the upper basket are aligned.

## 6.17 Adjusting the height of the upper basket

(depends on the model)

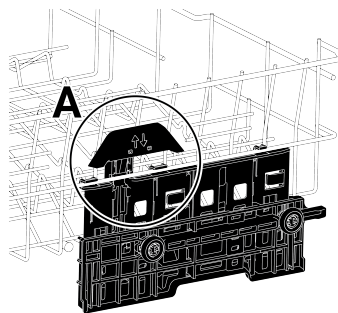
Upper basket height adjustment mechanism is designed so that you can create wide spaces on the upper or lower compartment of the dishwasher by adjusting the basket upwards or downwards either while it is empty or full.

Thanks to this mechanism, you may use your basket in three different positions, namely lower, center or upper positions.

To lower the basket, perform the following while the basket is at uppermost position;

1. Hold the wires of the upper basket and raise the handle of the mechanism upwards as shown in the figure (A).
2. Lower the basket to the next lower position.
3. Release the basket when it catches on to the next lower position.

Repeat the same operation if the height is not adequate.



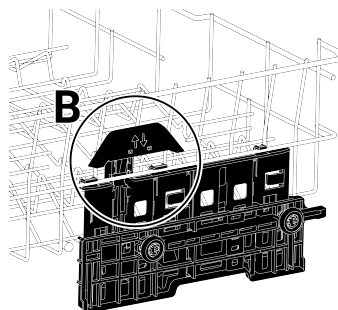
1

2

3

1. To raise the basket, hold the wires of the basket and pull the basket upwards with both hands while the basket is at the lowermost position (B)
2. Release the basket when it catches on to the next upper position with a “Click” that may be heard from the right and left mechanisms.

Repeat the same operation if the height is not adequate.



1

2

3



The movement mechanism may not work properly when the upper basket is overloaded or when the load is unbalanced. And it may fall to the next lower position in heavier conditions.



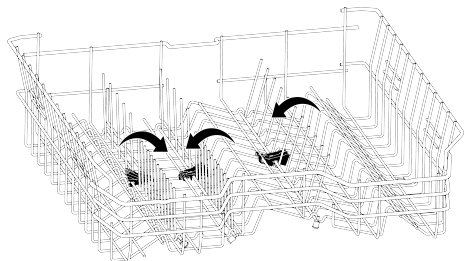
Ensure that the adjustment mechanisms on the right and left of the upper basket are aligned.

## 6.18 Foldable upper basket wires

(depends on the model)

You can use the folding wires when you need more space in the upper basket of the dishwasher for your large dishes.

To fold the foldable wires into the lying position, hold the wires in the centre and push them in the direction of the arrow in the picture. Place your large dishes in the space created. Lift up to return the wires to the upright position.

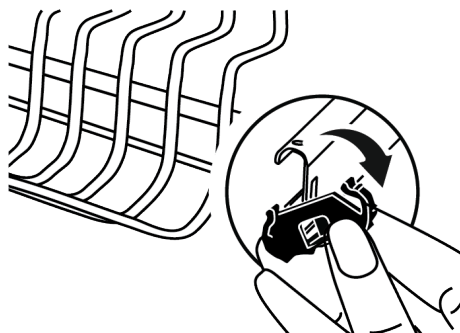


Bringing the wires to horizontal position by holding them from their ends may cause them to be bent. Therefore, grasp the centre wires by the bottom and push them in the direction of the arrow to bring them into a lying or upright position.

### 6.19 Adjusting the height of the upper basket

(depends on the model)

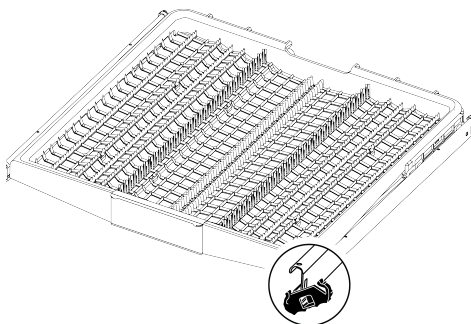
Place the large pieces, such as pots, to the lower basket. You can adjust the height of upper basket according to the size of your dishes. To adjust basket height; using the basket wheels, open the holders at the end of upper basket rails by rotating them to the side and remove the basket. Change the position of wheels, re-insert the basket to the rail and close the holders.



### 6.20 Cutlery basket

(depends on the model)

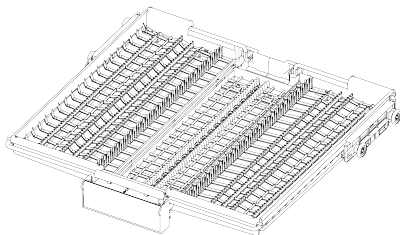
The ceiling cutlery basket is designed for washing your forks, spoons, etc. by placing them between the combs on the tray.

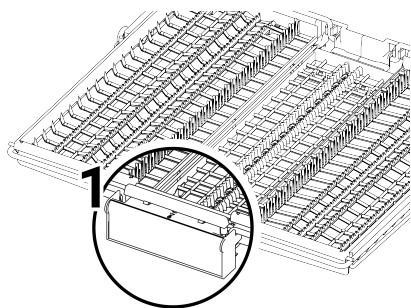


### 6.21 Cutlery basket

(depends on the model)

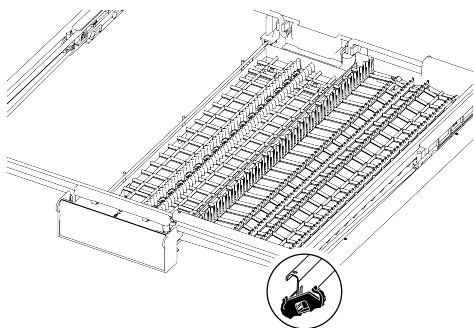
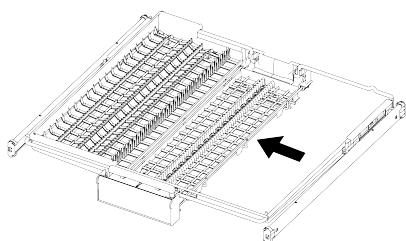
The ceiling cutlery basket is designed for washing your forks, spoons, etc. by placing them between the combs on the tray.





In the models with partial movement feature, when the arm (1) on the handle is pushed, the tray on the middle part of basket goes down to the lower position; system is unlocked and the right and left side trays can be freely moved.

The free area established by moving the side trays allows loading long dishes to the upper basket.



When the middle tray is in the lower position, it is possible to place long dishes such as coffee cups, ladles etc. on the tray. When the side trays are leaned to both sides, it is possible to pull the handle and ensure rising the middle tray and locking the system.

## 6.22 Parts not suitable for washing in the dishwasher

- Do not wash dishes contaminated with cigarette ash, wax residue, varnish, paint, chemicals, etc. in the dishwasher.
- Do not wash forks, spoons and knives with wooden or bone handles, glued parts, non-heat-resistant plastic parts, copper and pewter utensils in the dishwasher.



As with hand washing, the dishwasher may discolour and tarnish decorative prints on porcelain, aluminium and silver. Some types of delicate glass and crystals may lose their transparency over time. We recommend that you pay particular attention to the fact that the new tableware you buy is appropriate for washing in the dishwasher.

## 6.23 Lower Spray Arm

The lower spray arm washes the dishes in the lower basket.

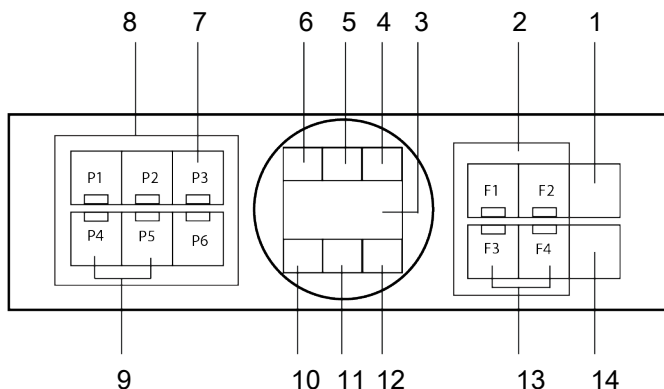
## 6.24 Upper Spray Arm

The upper spray arm washes the dishes in the upper basket.

# 7 Operation of the Product

## 7.1 Operating the product

Read the chapter "Safety Warnings" first!



- |   |                                  |
|---|----------------------------------|
| 1 On / Off Button   | 2 Function Selection Buttons     |
| 3 Display   | 4 Program Working Indicator      |
| 5 Low Rinse Aid Warning Indicator   | 6 Low Salt Warning Indicator     |
| 7 Settings Selection Key / Program Key<br>(Key led is inactive when used for settings.) | 8 Program Selection keys         |
| 9 Child (Button) Lock Function  | 10 Child (Button) Lock Indicator |
| 11 Not in use   | 12 Auto Door Opening Indicator   |
| 13 Auto Door Opening Function   | 14 Start / Hold / Cancel Key     |

Do not touch the display with wet hands.

### Power On/Off Button

When you turn the dishwasher on, the indicator lights on the display will come on. They will go out when the dishwasher is off.

### Cycle Selection/Cancel Cycle Button

Select the cycle that you want to run from the "cycle selection keys" and press the key.

Press the Start / Hold / Cancel key for 3 seconds to cancel the running program. After the 3 - 2 - 1 countdown, the display will show 0:01 and the discarding process begins. Discarding process will be completed within 2 minutes and your dishwasher will beep when it is done.

### Function Buttons

When the Function Buttons are pressed during cycle selection or delay selection, if the cycle you selected supports the function you have selected, a positive button warning sound will be heard. When the indicator for the selected function is lit, this means the function has been selected. To cancel function selection, press and hold the function button again until the function indicator turns off.

### Preparing the dishwasher

1. Open the door of the dishwasher.
2. Load your dishes as described in the user manual.
3. Check that the lower and upper spray arms are not obstructed.
4. Put a suitable amount of detergent in the detergent reservoir.

## Cycle selection

1. Turn your dishwasher on by pressing the On / Off button.
2. Inspect low salt and low rinse aid indicators and add salt and/or rinse aid if required.
3. Select the proper washing cycle for your dishes considering the cycle information and average consumption values table.

4. When you press the Start/Pause/Cancel button of your dishwasher, the selected program starts.

## 7.2 Cycle Information and Average Consumption Values Table

Programme Data and Average Consumption Values Table							
Programme number	0	1	2	3	4	5	6
Programme name	-	Auto	Intensive	Eco *	Delicate	Quick&Shine (#)	Mini (#)
Cleaning temperature	-	40-65 °C	70 °C	50 °C	40 °C	60 °C	35 °C
Degree of Soiling	-	Determines the soiling degree of the dishes and sets the temperature and amount of the washing water as well as the washing time automatically. Suitable for all types of dishes.	Suitable for heavily soiled dishes, pots and pans.	Suitable for washing dishes with normal amount of soil. It is the most efficient program in terms of combined power and water consumption. This is used for assessing the compliance with EU's eco-design directive.	Special programme for gentle cleaning of delicate glassware.	Daily washing programme for normally soiled dishes in the fastest way.	Suitable for lightly soiled daily dishes that are scraped or pre-cleaned.
Prewash	-	Medium to high	High	Medium	Low	Medium	Low
Wash	-	+	+	-	+	-	-
Dry	-	+	+	+	+	+	+
Duration (min)	-	117-207	187	260	120	58	30
Water (l)	-	9,4-12,4	16,80	9,50	14,40	10,60	10,80
Energy (kWh)	-	0,90-1,45	1,51	0,645	0,92	1,18	0,8

### Loading Capacity: 14

The consumption values shown in the table were determined under standard conditions. Differences may therefore occur under practical conditions. \* Reference programme for testing institutes. The tests in accordance with EN 50242/60436 must be carried out with a full water softener salt dispenser and a full rinse aid reservoir, and using the test programme. The values given for programmes other than Eco 50°C programme are indicative only. (#) Additional functions might cause changes in programme durations.

### 7.3 Additional functions

The dishwasher's cycles are designed to deliver the best cleaning performance by considering the type and amount of dirt and the properties of the dishes to be washed. Additional functions have been added to help you save time, water and energy, and for a more convenient and hygienic wash with its customisable settings.



Additional functions may alter the duration of the selected cycle.



Additional functions are not available for all programs. A function's indicator will not show if is not available for the programme.



Functions that can be used in washing programmes are shown with letters such as 'A, B,D,E,G,F,K...' in the 'Cycle Information and Average Consumption Values Table'. You can find instructions on the use of these functions in the 'Additional functions' section of the user manual.



Some auxiliary functions cannot be used together. If the function you have selected does not show even though it appears in the "Cycle Information And Average Consumption Values Table", you can activate it after switching off other auxiliary functions.

#### To add additional functions to the cycle:

1. Select the desired washing programme.
2. When you select an additional function, the indicator for the additional function will light up. When you press the function button again, the indicator goes out and the selection is cancelled.

If your dishwasher has sub-menu functions depending on the model, see the instructions in the additional functions section for their use.



Not all of the functions indicated with letters such as "A,B,D,E,G,F,K..." in the Cycle Information and Average Consumption Values Table can be used in your dishwasher; the functions that can be used in your dishwasher are explained in the additional functions section of this manual.

#### SteamGloss function (E)

(depends on the model)

This function maximises drying performance. It can extend the duration of the selected cycle by up to 30 minutes.

#### Hygiene Intense function (H)

(depends on the model)

Use this when more hygiene is required for washing the dishes. This function increases the washing and rinsing temperatures and duration of the selected cycle. Moreover, an additional rinsing cycle is performed to wash and rinse your dishes with more hygiene.

If the Automatic Door Open feature is active, Hygiene Intense function cannot be selected.



Hygiene Intense Details about the hygiene efficiency of Hygiene Intense the function can be found in the function data sheet.

#### Self Dry Function (K)

(Depends on the Model)

Feature of your dishwasher "Self Dry " increases drying efficiency of your dishwasher and saves energy.

When you activate this function, the door of your dishwasher opens automatically at the end of the washing program.

This function can extend the duration of the selected programme by up to 35 minutes.





This function can extend the duration of the selected programme by up to 35 minutes.



TheSelf Dry feature uses 'door opening rods' to open the door of the dishwasher at the end of the washing cycle. This process takes approximately 2 minutes. If the power fails while the rods are moving out, do not force the door closed. The process will complete when the power returns, and the rods will return to their initial position.



If theSelf Dry feature is active, the door opens automatically during the drying step and the cycle flow can continue. If the product has a screen, the countdown continues on the screen with the door open until the drying process is completed and the cycle ends.

### Self Dry Function

#### To activate theSelf Dry Function:

- 1-When the dishwasher is on and the door is closed, press and hold the F3 and F4 function buttons together to enable the Self Dry function.
- 2-Self Dry indicator light comes on Self Dry and is enabled.



You can enable and disable theSelf Dry function in Cycle Selection mode.

#### To cancel theSelf Dry Function:

- 1- When the dishwasher is on and the door is closed, press and hold the F3 and F4 function buttons together to cancel the Self Dry function.
- 2-Self Dry indicator turns off and the function is disabled.

### Delay function

(depends on the model)

If economy billing is applied for electricity in your region, you can use the delay function to wash your dishes at the relevant times.

You can delay the start time of the programme you selected by up to 24 hours.

1. While the door is closed, press the delay key after selecting the washing program and any other additional functions.
2. When you press the delay key, "1h" is displayed on the Screen Info Line and Delay indicator starts to flash.
3. Set the desired period by pressing the delay key. Each press of the button increases the delay period by 1 hour up to a total of 24 hours. When you press and hold the delay button, the time increments increase faster.
4. Press the Start / Hold / Cancel key. Cycle shall start automatically when the delay period is over.

Changing the settings while the delay function is active

You cannot make changes to the washing cycle, additional functions, or to the delay period while the delay function is active.



You cannot set/change the cycle and auxiliary functions after the cycle begins.

To cancel the delay function

Press the Start / Hold / Cancel the Program key for 3 seconds while the door is closed and the dishwasher is turned on. The appliance will return to the cycle selection mode when the delay function is cancelled.

### Child (Button) Lock Function

(Depends on the Model)


You can prevent other persons from affecting and changing the cycle flow and delay time when the dishwasher is running.


To activate the child lock:


1. When the dishwasher is on and the door closed, press and hold the P4 and P5 simultaneously to activate the Child (Button) Lock.



2. Child (Key) Lock indicator is illuminated and the key lock shall be activated.

 The child lock stops anyone changing the selected functions and it deactivates the Start/Pause/Cancel button.

 The child lock does not lock the door of the dishwasher.

 The child lock automatically deactivates if you turn off your dishwasher with the On-Off button.

To cancel the child lock:

1. When the dishwasher is on and the door closed, press and hold the P4 and P5 simultaneously to cancel the Child (Button) Lock.
2. Child (Key) Lock indicator shall be turned off and the key lock shall be cancelled.


### Fast+ function (F)


(depends on the model)


Enabling the selected cycle to wash at a higher pressure and temperature will shorten the washing time and reduce water consumption.

### 7.4 Starting of the programme

Close the door of your dishwasher to start your dishwasher after selecting the programme and additional functions.


 Dishwasher softens the water as per the hardness of the mains water. The washing cycle period may also change while the program is being executed as a result of the room temperature, mains water temperature and the amount of dishes.


 Care to avoid opening of the door while the dishwasher is being operated. Be careful as steam may come out when you open the door of the dishwasher.

 After rinsing, the dishwasher will be quiet for a while in pause mode then will proceed to the drying step to drain all the water left on the dishes and inside the dishwasher and to clean the water softener.


### 7.5 Cancelling the Cycle


Press the Start / Hold / Cancel the Program button for 3 seconds while the door is closed. After the 3 - 2 - 1 countdown, the display will show 0:01, wait until the draining process is completed. Discarding process will be completed within 2 minutes and your dishwasher will beep when it is done.

 Some models are not equipped with a buzzer.

 Detergent or rinse aid may remain inside the dishwasher and/or the dishes being washed as per the step of the program you have cancelled.

### 7.6 End of programme

 Your dishwasher turns off automatically after a certain period to save energy when the cycle is ended or not started.

 After washing your dishes, keep them inside the dishwasher for approximately 15 minutes to cool. Your dishes will dry faster if you leave the door of your dishwasher ajar during this time. This shall improve the drying efficiency of the dishwasher.

## 7.7 Low Salt Warning indicator

Check the low salt indicator on the screen of your dishwasher to see if you have softening salt in your dishwasher. Add salt to the salt reservoir when the low salt indicator on the display comes on.



The Water Softening System section describes how to set the water hardness level.

## 7.8 Low Rinse Aid Warning indicator

Check the low rinse aid indicator on the screen of your dishwasher to see if you have enough rinse aid in your dishwasher. Add rinse aid to the rinse aid reservoir when the low salt indicator on the display comes on.

### Setting the Rinse Aid Amount

1. After switching on your dishwasher with the On/Off button, enter the Settings menu by pressing the Settings

button for 3 seconds depending on the model or by pressing the On/Off and P2 cycle buttons simultaneously for 3 seconds.

2. Move to "P" position on the screen by pressing the P2 key.
3. Set to a proper level by selecting one of the "P:0", "P:1", "P:2", "P:3" or "P:4" positions with the P3 program key.
4. To save, exit the settings menu by pressing on/off button of your dishwasher for 3 seconds. Your settings will be saved automatically.

Applies no rinse aid in the P:0 position during the washing cycle.

Applies 1 dose of rinse aid in the P:1 position.

Applies 2 dose of rinse aid in the P:2 position.

Applies 3 dose of rinse aid in the P:3 position.

Applies 4 dose of rinse aid in the P:4 position.

# 8 Maintenance and Cleaning

## 8.1 Maintenance and cleaning



Read the "Safety Instructions" section first!



Unplug the machine and switch off the tap before cleaning.



Do not use abrasive materials when cleaning.



Clean the filter and spray arms at least once a week for efficient operation of the machine.

Regular cleaning will prolong the service life of the product and reduce common problems.

### Cleaning the outer surface of the machine

Gently wipe the exterior of your machine and the door seals with a delicate cleaning agent and a damp cloth. Wipe the "control panel" only with a slightly damp cloth.

### Cleaning the inside of the machine

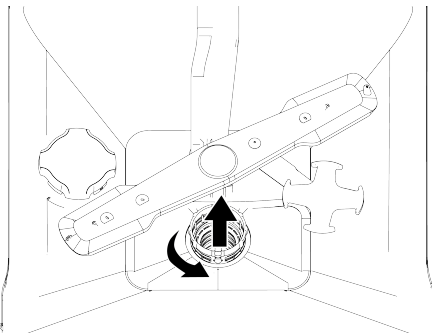
Clean the machine monthly with detergent or special machine cleaning agents by running the machine on the cycle running at the highest possible temperature. This will help to remove debris and limescale from inside the machine.

If water remains in the machine, drain the water from the machine by following the procedure in the section "Cancelling the cycle". If the water cannot be drained, remove the filters as described in the "Cleaning the filters" section and check the bottom of the machine for any dirt particles that have accumulated and blocked the waterway, and clean them if necessary.

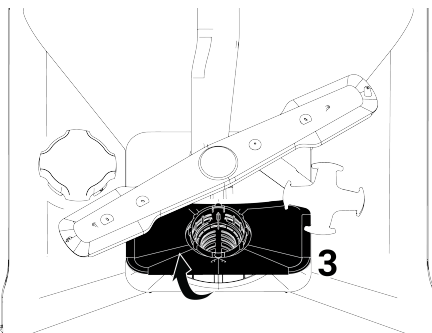
## 8.2 Cleaning the filters

Clean the filters at least once a week for efficient machine operation. Check that no food residue remains on the filters. If any food residue remains, remove the filters and clean them thoroughly under the tap.

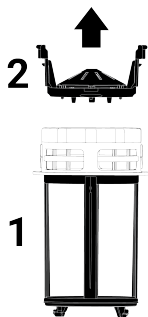
1. Remove the microfilter and coarse filter group by turning them anti-clockwise and pulling them out.



2. Pull out the metal/plastic filter (3).



3. Press the two latches on the coarse filter inwards to separate the coarse filter from the group.



4. Clean all three filters under the tap with a brush.
5. Replace the metal/plastic filter.
6. Insert the coarse filter into the microfilter. Make sure that it is positioned correctly. Turn clockwise until it clicks.



The machine must not be used without filters.

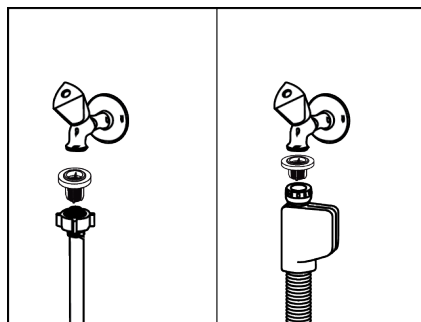


Failure to install the filters correctly will reduce the washing efficiency.

## 8.3 Cleaning the hose filter

The machine is prevented from being damaged by dirt (sand, clay, rust, etc.) from the mains or your water supply system by means of a filter in the water inlet hose. Check the filter and hose from time to time and clean them if necessary.

1. Switch off the tap and disconnect the hose.
2. After removing the filter from the hose, clean it under the tap.
3. Place the cleaned filter back in its place in the hose.
4. Attach the hose to the tap.  
(depends on the model)

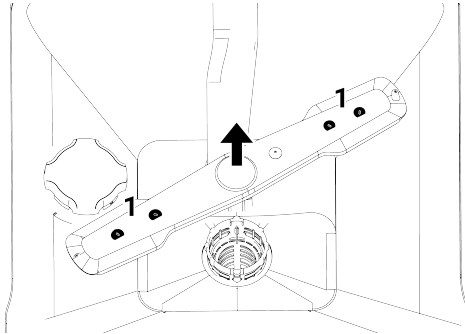


## 8.4 Cleaning the spray arms

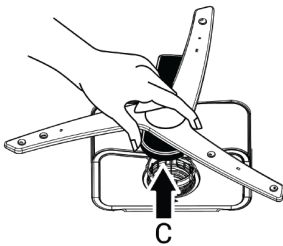
Clean the spray arms at least once a week for efficient machine operation.

### Lower spray arm

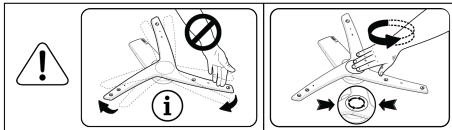
Check the lower spray arm (1) holes for blockage. If there is a blockage, remove and clean the spray arm. You can remove the lower spray arm by pulling it upwards (depending on model)



Check whether the holes of the spray arm assembly are blocked. If there is a blockage, remove and clean the spray arm assembly. (depends on the model)



To disassemble and clean the lower spray arm assembly together, remove it by grasping the points (C) shown in the figure with one hand and pulling it upwards. After cleaning, reinstall the spray arm assembly by reversing the same procedure.

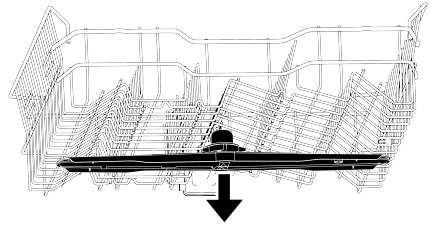
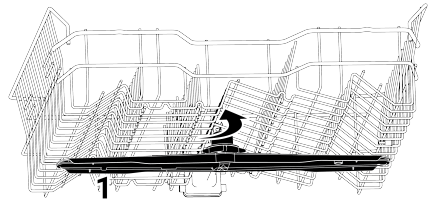


**i** Do not try to rotate the spray arm by holding it by its ends. Attempting to turn the spray arm by its ends may cause the gear system inside the spray arm to break.

### Upper spray arm

Check the upper spray arm (1) holes for blockage. If there is a blockage, remove and clean the spray arm. You can remove the upper spray arm by turning the nut to the left.

Make sure that the nut is fully tightened when replacing the upper spray arm.

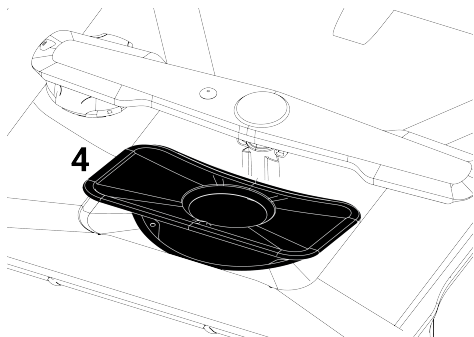


## 8.5 Micro Filter Cleaning Mechanism

(depends on model)

**i** Filter cleanliness is increased by 80% with the micro filter cleaning system available on your machine.

**i** If your machine has auto filter cleaning feature do not remove the micro filter cleaning mechanism (4) for cleaning.



## 9 Troubleshooting

### 9.1 Error Codes, Causes and Solutions

Error Code	Cause	Solution
E01 Warning P1 Blinks Power led flashes	Chassis water filling fault	1-Error algorithm is activated. 2-Cycle ends. If you see the error continuously, 1-Cut off the electricity. 2-Close the valve. 3-Get in touch with the authorized service.
E02 Warning P2 Blinks The Water outage icon illuminates. The Washing led illuminates.	Water outage error	Check the water supply.
	Filter is blocked	1-Cut off the electricity connection. 2-Cut off the water connection. 3-Remove water inlet hose. 4-Check and clean the filter. 5-Establish the water connection. 6-Establish the electricity connection.
E06 Warning P2 flashes P6 flashes	Other	If the error continues, 1-Close your dishwasher. 2-Get in touch with the authorized service.
	Temperature sensor in the dishwasher is faulty	If you see this error continuously and washing performance has reduced, 1-Close your dishwasher. 2-Get in touch with the authorized service.
E07 Warning P2 flashes F1 and F2 flashes	Flowmeter is faulty	1-Error algorithm is activated. 2-Cycle ends. If you see the error continuously, 1-Cut off the electricity. 2-Close the valve. 3-Get in touch with the authorized service.



The error codes can change depend the model.

## 9.2 Troubleshooting

### Machine does not work.

- The mains plug may not be plugged in. >>> Check that the mains plug is plugged in.
- The fuse may have blown. >>> Check the fuses in your house.
- Water may not be coming out. >>> Make sure that the water inlet tap is open.
- The dishwasher door may be open. >>> Make sure that the dishwasher door is closed.
- "On/Off button" may not have been pressed. >>> Make sure to switch on the dishwasher by pressing the "On/Off button".

### Dishes are not cleanly washed

- Dishes are placed irregularly. >>> Place the dishes as specified in the user manual.
- The proper cycle is not selected. >>> Select a cycle with a higher temperature and washing for a longer time.
- Dishes are very dirty >>> Remove the coarse dirt of your dishes with a napkin and then place them into your dishwasher.
- Spray arms are stuck. >>> Before starting the cycle, make sure that the upper and lower spray arms rotate freely by rotating them with your hand.
- The holes of the spray arms are clogged. >>> Upper or lower holes of the spray arms may be clogged with food residues such as lemon seeds. Clean the spray arms regularly as shown in the Section "Cleaning and maintenance."
- Filters are clogged. >>> Check whether the filter system is cleaned. Clean the filter system regularly as shown in the "Cleaning and maintenance" section.

- Filters are not installed correctly. >>> Inspect the filter system and make sure that it is installed correctly.
- Baskets are overloaded. >>> Do not load baskets above their capacity.
- Detergent is stored under improper conditions. >>> If you are using a powder detergent, do not store the detergent package in humid environments. If possible, store the detergent in a storage container with a lid. We recommend you to use tablet detergent for easy storage.
- Adequate amount of detergent is not added. >>> If you are using a powder detergent, put the amount of detergent suitable for the soil level of your dishes and for the definitions of the cycles. We recommend using tablet detergents to achieve the best results.
- Insufficient amount of rinse aid. >>> Inspect the low rinse aid warning indicator and add rinse aid, if required. If adequate amount of rinse aid is available in the dishwasher, increase the setting for rinse aid.
- Detergent compartment cover is not closed. >>> Always close the cover of the detergent compartment after adding detergent.

### Dishes are not dried

- Dishes are placed irregularly. >>> Place your dishes so that water shall not collect inside them during washing.
- Insufficient amount of rinse aid. >>> Inspect the low rinse aid warning indicator and add rinse aid, if required. If adequate amount of rinse aid is available in the dishwasher, increase the setting for rinse aid.
- Machine is unloaded right after the end of washing cycle. >>> Do not unload your dishwasher right after the end of washing cycle. Keep the door ajar and let the steam come out for some time and unload the dishwasher when the dishes are cooled so that they are OK to be contacted by hand. Start the unloading operation from the lower basket. Thus, the wa-

ter remaining on any dish on the upper basket is prevented from dripping on the dishes on the lower basket.

- The proper cycle is not selected. >>> Drying performance is low as the rinsing temperature is also low in short cycles. For a higher drying performance, select longer cycles.
- Tablet detergent is used, and tablet button is not pressed >>> If your dishwasher has a "tablet detergent" function, activate it while using multi-purpose detergents.
- Surface quality of the kitchenware is poor. >>> You may achieve the expected washing performance on kitchenware with damaged surfaces, and the use of such kitchenware is not correct in terms of hygiene. Moreover, it is difficult for water to flow over damaged surfaces. It is not recommended to wash such kitchenware in the dishwasher.
- It is natural to have concerns about drying for Teflon kitchenware. This condition is a result of the structure of Teflon. As the surface tensions of Teflon and water are different, water particles remain like beads on the Teflon surface.

#### **Tea, coffee or lipstick stains are left on the dishes.**

- The proper cycle is not selected. >>> Select a cycle with a higher temperature and washing for a longer time.
- Surface quality of the kitchenware is poor. >>> When tea, coffee stains and other stains caused by dyeing materials penetrate the damaged surfaces, it is not possible to remove such stains dishwashers. You may achieve the expected washing performance on kitchenware with damaged surfaces, and the use of such kitchenware is not correct in terms of hygiene. It is not recommended to wash such kitchenware in the dishwasher.
- Detergent is stored under improper conditions. >>> If you are using a powder detergent, do not store the detergent package in humid environments. If possible,

store the detergent in a storage container with a lid. We recommend you to use tablet detergent for easy storage.

#### **Lime stains remain on dishes and glassware looks blurred**

- Insufficient amount of rinse aid. >>> Inspect the low rinse aid warning indicator and add rinse aid, if required. If adequate amount of rinse aid is available in the dishwasher, increase the setting for rinse aid.
- Water hardness setting is low or salt level is inadequate. >>> Check the water hardness setting by measuring the hardness of the mains water accurately.
- There is a leak of salt. >>> Take care not to pour salt around the filler opening while adding salt. Ensure that the water softener lid is closed after adding salt. Clean the salt spilt into the dishwasher by running the pre-wash cycle. Check the lid once more at the end of the cycle, as the salt particles remaining under the lid will dissolve in the pre-wash step, and thus the lid may loosen.

#### **There is a different smell inside the dishwasher**

- New machines have a certain smell. This smell shall disappear after a few washing cycles.
- Filters are clogged. >>> Check whether the filter system is cleaned. Clean the filter system regularly as shown in the "Cleaning and maintenance" section.
- Chemicals that may cause odour are put inside the rinse aid reservoir. >>> Do not use chemicals such as vinegar, hand washing detergents, and descaling agents.
- Soiled dishes were kept in the dishwasher for 2-3 days. >>> If you shall start the dishwasher immediately after putting the dishes into the dishwasher, remove the soil on the dishes and run the Pre-Wash cycle without detergent every two days. Do not close the door of the dishwasher completely to prevent occurrence of odour inside the dishwasher in such

cases. You may also use commercially available deodorizing and dishwasher cleaning agents.

### **Rust stains, tarnishing, surface deterioration on the dishes**

- There is a leak of salt. >>> Salt may cause deterioration and corrosion on metal surfaces. Take care not to pour salt around the filler opening while adding salt. Ensure that the water softener lid is closed after adding salt. Clean the salt spilt into the dishwasher by running the pre-wash cycle. Check the lid once more at the end of the cycle, as the salt particles remaining under the lid will dissolve in the pre-wash step, and thus the lid may loosen.
- Salty food residues have remained on the dishes for a long period of time. >>> If kitchenware soiled with such foods are to be kept in the dishwasher, the soil shall be removed from the surface of the dish by the pre-washing cycle or the dishes shall be washed without waiting.
- There is no earth line in the electrical installation. >>> Check if your dishwasher is connected to a true earth line. Otherwise, the static electricity generated in the dishwasher causes arcs and pits on the surface of the metal objects, removing the protective layer on the surface, and cause tarnishing of the surface.
- Intensive cleaning agents such as bleach are used. >>> The protective layer on metal surfaces gets damaged when it comes into contact with cleaning agents such as bleach, and thus loses its effect over time. Do not wash your dishes with bleach. If you want to wash your dishes using bleach, your dishwasher shall have a special equipment and a function that allows washing with bleach. With this equipment and function, the appropriate amount of bleach shall be taken into the washing environment in the right step, then we may benefit from its hygienic effect and rinse the dishes in the best way.

- Metal items, such as knives in particular, were used outside of their intended use. >>> If the knives are used for purposes such as opening the cans, the protective layer on their ends shall be damaged. Do not use metal kitchenware outside of their intended use.
- Cutlery are made of low quality stainless steel. >>> It is inevitable that such items will rust, thus they shall not be washed in the dishwashers.
- Previously rusted kitchenware are washed in the dishwasher. >>> Rust on a corroded item may migrate to other stainless steel surfaces during washing and cause rust to appear on those surfaces, too. Such items shall not be washed in dishwashers.

### **Detergent residues are present in the detergent reservoir.**

- Detergent was put in a long time before the washing procedure. >>> Take care to put in the detergent just before starting the washing operation.
- Opening of the detergent reservoir lid is prevented during washing operation. >>> Place the dishes in a way that does not prevent the detergent reservoir lid from opening and water from the spray arms flowing into the reservoir.
- Detergent is stored under improper conditions. >>> If you are using a powder detergent, do not store the detergent package in humid environments. If possible, store the detergent in a storage container with a lid. We recommend you to use tablet detergent for easy storage.
- The holes of the spray arms are clogged. >>> Upper or lower holes of the spray arms may be clogged with food residues such as lemon seeds. Clean the spray arms regularly as shown in the Section "Cleaning and maintenance."

### **Patterns and decorations on kitchenware are erased.**

- Patterned glasses and porcelain items with a pattern on the glaze are not suitable for washing in the dishwasher. Glass



and porcelain tableware manufacturers do not recommend washing such kitchenware in the dishwasher.

### **The dishes are being scratched.**

- Kitchenware and accessories made of aluminium or that contain aluminium shall not be washed in the dishwasher.
- There is a leak of salt. >>> Take care not to pour salt around the filler opening while adding salt. Salt spread around may cause scratching. Ensure that the water softener lid is closed after adding salt. Clean the salt spilt into the dishwasher by running the pre-wash cycle. Check the lid once more at the end of the cycle, as the salt particles remaining under the lid will dissolve in the pre-wash step, and thus the lid may loosen.
- Water hardness setting is low or salt level is inadequate. >>> Check the water hardness setting by measuring the hardness of the mains water accurately.
- The dishes are not placed properly. >>> When placing glasses and other glass kitchenware in the basket, do not lean them against other dishes, but on the edges of the basket, on the racks or on the glass supporting wire. When two glasses or other dishes being washed hit each other due to the impact of water during washing operation, this may cause scratching/ breaks on the surfaces.
- A blurred stain that looks like a milk soil remains on glasses, which cannot be removed when wiped by hand. When exposed to light, a bluish /rainbow coloured appearance is observed.
- Excessive amount of rinse aid is used. >>> Lower the setting of rinse aid. While adding the rinse aid, always clean the rinse aid overflow to the surroundings.
- Corrosion has occurred on the glass due to soft water. >>> Check the water hardness setting by measuring the hardness

of the mains water accurately. Do not use salt if your mains water is soft (<5 dH). Use cycles with a higher temperature setting (e.g. 60-65 degrees) for washing. You may also use commercially available glass-protecting detergents.

### **Foam occurs in the dishwasher.**

- Dishes are washed by hand with dish washing detergent and then put into the dishwasher without rinsing before they are placed in the dishwasher. >>> No foam control characteristics are available in dish washing detergents intended for hand washing. You do not need to hand wash the dishes with detergent before placing them in the dishwasher. Simply rinse off the coarse soil on the surface of the dish with water or scrape it off with a paper napkin or a fork.
- Rinse aid was spilt into the dishwasher while adding rinse aid. >>> Take care not to spill rinse aid into the dishwasher while adding rinse aid. Clean spilt rinse aid with a paper napkin/towel.
- The rinse aid reservoir lid has been left open. >>> Make sure to close the rinse aid reservoir lid after adding rinse aid.

### **Kitchenware break.**

- Dishes are placed irregularly. >>> Place the dishes as specified in the user manual.
- Baskets are overloaded. >>> Do not load baskets above their capacity.
- Water remains in the dishwasher after the end of the cycle.
- Filters are clogged. >>> Check whether the filter system is cleaned. Clean the filter system regularly as shown in the "Cleaning and maintenance" section.
- The drain hose is clogged / blocked. >>> Inspect the drain hose. Remove the hose if required to remove the blockage and then install it again as described in the installation instructions.

## **10 DISCLAIMER / WARNING**

Some (simple) faults can be repaired by end users without causing any safety problems or unsafe use, provided that they are

carried out in accordance with the following instructions. (See the section "I Want To Repair Myself").

Therefore, except for the parts specified in the "I Want to Repair Myself" section that can be repaired by end users, repair by an authorised service station is strongly recommended to prevent safety problems and is mandatory for the continuation of the Beko product warranty.

### **I WANT TO REPAIR MYSELF**

Repairs to be carried out by end users can be performed for the following spare parts: External Power Supplies, Remote Control. (Current spare parts list is available at <https://www.beko.com.tr/destek> address as of 1 March 2021)

In addition, to ensure product safety and to avoid the risk of serious injury, repairs must be carried out according to the instructions in the instruction manual or at <https://www.beko.com.tr/destek> address. For your safety, unplug the product before carrying out any repair work.

Beko cannot be held responsible for any safety problems that may arise due to repair operations or attempts by end-users to repair parts other than those specified in the user manuals or in accordance with the

instructions in the <https://www.beko.com.tr/destek> address and parts in the current parts list available at the <https://www.beko.com.tr/destek> address. In such a case, the Beko product warranty will be invalid.

Therefore, end-users are strongly recommended to refrain from performing repair operations for parts other than the spare parts mentioned above by themselves and to contact an authorised service station if necessary. Such repair attempts by end users may cause safety issues; damage the product and subsequently result in fire, flooding, electric shock and serious personal injury.

Repair processes of the following parts, but not limited to those listed, should be performed by authorised service stations: Internal Power Supply, Capacitors, Battery and Accumulators, etc.

The manufacturer/seller cannot be held responsible for any failure of end users to comply with the above.

## **11 BEKO UK AND ROI STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS**

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

**The standard guarantee starts from the date of original purchase of the product and lasts for a period of twelve (12) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing. If you have purchased an American style Fridge freezer, the standard guarantee starts from the date of original purchase of the product, and lasts for a period of twenty four (24) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing.**

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our

Customer Service Team on 0333 207 9710 (UK and Northern Ireland) or 01 862 3411 (Republic of Ireland) This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

### **What is covered by this guarantee?**

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Beko plc Authorised Service Representative or Approved Engineer (together the "Service Representatives") to carry out the repair.

### **What is not covered?**

- Transit and delivery damage
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs
- Repairs necessary as a direct or indirect result of:
  - Accidental damage, misuse or abuse of a product.
  - An attempted repair of a product by anyone other than a Service Representative.
  - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment). This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:
  - Time taken off work
  - Damaged food, clothing or other items
  - Meals taken at restaurants or from takeaways
  - General compensation for inconvenience.

### **Important Notes**

1. Your product is designed and built for domestic household use only.

2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.

3. The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.

4. Professional installation by a qualified electrical domestic appliance installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product). 48/EN

5. Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.

6. This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.

7. This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.

8. This guarantee does not apply to graded sales (where the product is purchased as a "second").

9. Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Customer Service Team on the number set out above.

10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.

11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

### **Does Beko offer replacements?**

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. Subject to agreement, the Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

When will the repair take place?

Our Service Representatives work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Service Representatives will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

Will there be any charge for the repairs?

It is your responsibility to provide evidence to the Service Representative that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.

- Where a service call has been made and the Service Representative finds that there is no fault with your product.

- That your product has not been installed or operated in accordance with the User Instructions Booklet.

- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.

- For missed appointments.

Payment of these costs are due immediately upon the Service Representative providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the exclusive jurisdiction of the English Courts, save where you live in another part of the United Kingdom, in which case the governing law and exclusive jurisdiction of the courts of that country will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have exclusive jurisdiction. This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU. Beko plc is registered in England and Wales with company registration number 02415578.

**If you have purchased a built-in or integrated appliance, and registered it within 90 days of purchase by completing the online registration form, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.**

## **12 BEKO UK AND ROI PARTS GUARANTEE TERMS AND CONDITIONS**

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**This 10 year parts guarantee relates to Beko products.**

To confirm if your Beko appliance has our 10-year parts guarantee you can visit our website at [beko.co.uk/guarantee-terms](http://beko.co.uk/guarantee-terms) or telephone our registrations team on 0800 497 0732. The Parts guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

**In order to activate the 10 year parts guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by visiting our websites. For UK customer visit [beko.co.uk/register](http://beko.co.uk/register) or phone 0800 497 0732. For ROI customers visit [beko.ie/register](http://beko.ie/register) or phone 1800 911 690. Our Beko branded appliances carry FREE replacement parts for the first 10 years, provided they are fitted by our Service Representatives, at the applicable labour charge.**

Beko free standing appliances come with a 12 month parts and labour guarantee as standard. Beko built-in, integrated appliances or American fridge freezers come with a 12 month parts and labour guarantee as standard. This is extended to 24 months, free of charge, upon registration of the appliance. When you register your appliance for additional guarantee, you will automatically activate the 10 year parts guarantee. You do not need to register twice. To make a claim against your Beko Parts Guarantee (the "Guarantee"), all customer and product details must be registered with Beko plc using the procedure outlined below:

1. This extra 9 years (for free standing appliances) or 8 years (for built-in or integrated appliances or American fridge freezers) guarantee is only effective after the expiration of the standard manufacturer's guarantee.
2. It is only valid for certain models of Beko branded products serviced or repaired by Beko plc Authorised Service Representative

and Own Engineers (the "Service Representative") and does not cover any labour charge or any:

- a. Components including but not limited to cabinet or appearance parts, control knobs, flaps and handles.
- b. Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
3. To activate your guarantee, you MUST register your appliance within 90 days of the original purchase date, For UK customers, visit [beko.co.uk/register](http://beko.co.uk/register) or phone 0800 497 0732. For ROI customers visit [beko.ie/register](http://beko.ie/register) or phone 1800 911 690.
4. Registrations made after 90 days of the original purchase date, may be required to pay an additional fee to activate the 10 year free parts guarantee.
5. Any repair must be carried out by a Service Representative and booked directly with Beko plc.
6. Labour for the repair is not included in this guarantee and is chargeable at the time of booking a repair.
7. The repair is guaranteed for 12 months for the same defect.
8. In the unlikely event that the appliance is beyond economical repair we may at the sole discretion of Beko plc offer you an appliance at a reduced price. Our call out fee will still apply.
9. If the fault can't be identified and the appliance is functioning normally a call out fee will apply.
10. The guarantee is not transferable and cannot be exchanged for cash.
11. There are no alternative or additional offers to this guarantee.
12. The guarantee is exclusive of the manufacturer's standard guarantee.
13. All repair pricing can be found here [beko.co.uk/guarantee-terms](http://beko.co.uk/guarantee-terms) (UK & ROI). Alternatively contact our Customer Services Team for further information.
14. All prices are subject to change without notice.

15. The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.

16. We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes in accordance with the ap-

licable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at [beko.co.uk/cookie-and-privacy-policy](http://beko.co.uk/cookie-and-privacy-policy)

17. These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc, Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.

### 13 HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. For help please visit [beko.co.uk/support/model-finder](http://beko.co.uk/support/model-finder)

• The product model number is printed on the Operating Instruction Booklet / User guide

• The product model and serial number is printed on the Rating Label affixed to the appliance.

• The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model Number	Serial Number	Purchased from	Date of Purchase

For service under guarantee or for product advice please call our Customer Service Team

**Before requesting service please check the troubleshooting guide in the Operating Instructions booklet or our video support found [beko.co.uk/support/how-to-guides](http://beko.co.uk/support/how-to-guides), as a charge may be levied where no fault is found, even though your product may still be under guarantee.**

After arranging a service visit please ensure the area around the product must be easily accessible to the Service Representative, without the need for cabinets or furniture to be removed or moved.

**It is your responsibility to ensure our Service Representatives have a clean and safe environment to carry out any repairs.**

Please have your Model number and Serial number available when you call us, as you will be required to provide it prior to booking a service visit

**UK Mainland & Northern Ireland:  
0333 207 9710**

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02 and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.

## **Republic of Ireland**

### **01 862 341**

Service once the manufacturers guarantee has expired

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge. If you do not have any extended guarantee you can call the Customer Services Team for UK customers on 0330 123 1750 and ROI customers on 01 862 3411

### **Contact us through our website**

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

### **Product registrations**

For UK registrations please visit [beko.co.uk/register](http://beko.co.uk/register) and for the Republic of Ireland visit [beko.ie/register](http://beko.ie/register)

