



Dishwasher

User Manual



BDIN38550WP

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7674493877

Please read this user manual first!

Dear customer,

Thank you for choosing Beko. We want you to get the best results from your high-quality, high-tech product. To ensure this, please read this entire manual and the other documentation provided carefully before using the product.

Please follow all the warnings and information in the user manual to protect yourself and your product from potential dangers.

Keep the user manual. If you give the product to someone else, give the user manual along with it. The warranty terms, usage and troubleshooting methods for your product are included in the manual.

Description of the Symbols

The following symbols appear in the user manual:

	Hazard that could result in death or injury.
	Important information or useful tips for use.
	Read the user manual.
NOTICE	Hazard that may result in material damage to the product or its surroundings.

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1 Safety Instructions

This section contains safety instructions that will help protect from risk of personal injury or property damage.

Our company shall not be held responsible for any damages that may arise in case of non-compliance with these instructions.

- Installation and repair procedures must always be performed by Authorised Service Agents.
- Use only original spare parts and accessories.
- Do not repair or replace any component of the product unless it is clearly specified in the user manual.
- Do not make technical modifications to the product.

1.1 Intended Use

This product is intended for use in homes and in the following types of enclosed spaces: For example;

- Staff kitchens of shops, offices and other working environments;
- Farm houses;
- Areas for the use of guests of hotels, motels and other accommodation facilities;
- Places serving bed and breakfast, hostel-like environments.

- The product should only be used for household dish washing.

- The product is not suitable for commercial or public use.
- The lifetime of the product you have purchased is 10 years. This is the period for which the spare parts required for the operation of this product as defined.
- This product is intended for use in the home and under counter.

1.2 Child, vulnerable person and pet safety

- 8 years and older children and people with reduced physical, sensory, and mental abilities as well as unskilled or inexperienced persons can use this appliance provided that they are supervised and instructed on safe use of the appliance as well as to the related dangers.
- Children under 3 years of age should be kept away from the product unless constantly supervised.
- Children should not play with the appliance.

- Electrical products are dangerous for children and pets. Children and pets must not play with, climb on or enter into the product.
- Remember to close the door of the product when leaving the room where the product is located. Children and pets can be locked inside the product and suffocate.
- Cleaning and user maintenance must not be made by children without supervision.
- Keep the packing materials away from the children. Risk of injury and suffocation.
- Keep all detergents and additives used in the product out of the reach of children.
- For the safety of children, disconnect the power plug and break the locking mechanism before disposing of the product.
- Do not pinch the power cord under or behind the product. Do not place a heavy object on the power cord. The power cord must not be excessively bent or crushed, and must not come into contact with any heat source.
- Do not use an extension cord, multiple power outlets, or adapters to operate the product.
- Portable multiple power outlets or portable power supplies can overheat and cause a fire. Therefore, do not keep multiple power outlets behind and near the product.
- The plug must be within easy reach. If this is not possible, the electrical installation to which the product is connected must be equipped with a device (fuse, switch, circuit breaker, etc.) that complies with electrical regulations and disconnects all poles from the mains.
- Do not touch the plug with wet hands.
- When removing the plug from the socket, pull it by the plug, not by the cable.

1.3 Electrical safety

- The product must not be plugged in during installation, maintenance, cleaning, repair and transport.
- If the power cord is damaged, it must be replaced by an authorised service centre to prevent possible hazards.

1.4 Transportation Safety

- Before transporting the product, unplug the plug and disconnect the drain and water supply connections. Drain the water remaining inside the product completely.
- Do not carry the product alone as it is heavy.

NOTICE Do not hold the door or panel to move the product.

NOTICE If you have to move the product, move it in an upright position and hold it by the back. Tilting the product towards the front may cause the electronic parts inside to get wet and damaged.

NOTICE When putting the product in place after installation or cleaning, take care not to fold, pinch or break the hoses.

1.5 Installation Safety

- To make the product ready for use, check the information in the manual and installation instructions to make sure that the electrical installation, clean water installation and drainage are appropriate. Otherwise, call a qualified electrician and plumber to make the necessary arrangements. These processes are at the customer's expense.
- Before installing the product, inspect the product for any damage. Do not install the product if it is damaged.
- Do not install the product in places where the temperature drops below 0 °C.
- Do not place the product on a carpet or similar surface. It causes fire risk since it cannot get air from the bottom.
- Place the product on a clean, flat and hard floor and balance it with the help of adjustable feet. If the feet are not adjusted properly, the door may not close completely and hot vapour may escape. It may cause serious burns and injuries and may also damage your furniture.
- Do not install the product near heat sources (radiators, stoves, etc.) and do not install it under the cooking area of a hob.
- If the product is intended to be used in a cupboard/cabinet/module, keep the cupboard doors open during operation if there are no gaps to ensure sufficient air circulation.

- Connect the product to an earth-grounded socket protected by a fuse rated in accordance with the current ratings indicated on the rating plate. Have the earthing installation done by a qualified electrician. Do not use the product without earthing in accordance with local/national regulations.
- Plug the product into an outlet complying with the voltage and frequency values indicated on the rating plate.
- Do not plug the product into sockets that are loose, out of the socket, broken, dirty, greasy, at risk of contact with water (e.g. water that may leak from the workbench).

NOTICE The new hose sets supplied with the product must be used. Do not reuse old hose assemblies. Do not splice the hoses.

NOTICE Connect the water inlet hose directly to the water tap. The pressure supplied from the tap must be at least 0.05 MPa (0.5 bar) and no more than 1 MPa (10 bar). If the water pressure exceeds 1 MPa (10 Bar), a pressure reducing valve must be installed. Maximum allowable water temperature is 25°C.

- Position the power cable and hoses so that there is no risk of tripping.

1.6 Operation Safety

Only detergents, rinse agents and additives intended for dishwashers should be used.

Never use chemical solvents in the product. These substances pose a risk of explosion.

Do not drink the wash water in your product.

Dishwasher detergents contain strong alkali, which can be extremely dangerous if swallowed. Avoid contact with skin and eyes and do not allow children near the product when the lid is open. Check that the detergent tank is empty after the wash cycle is completed.

When you pull out the upper and lower baskets completely, the door of the product takes the entire load of the baskets. Do not sit or place other loads on the door, otherwise the product may tip over.



Product's Maximum Washing capacity: Indicated on the Energy Label and Quick Use Card under Cycle Table.

To avoid possible injury, always place long and pointed dishes such as serving forks, bread

knives, etc. in the cutlery basket with the pointed end downwards or horizontally on the dishwashing baskets.

If you need to open the door while the product is running, open it carefully. Be careful of hot steam and splashes of hot water.

The door must not be left open as this carries tripping hazard risk.

Do not operate a faulty or damaged product. Unplug the product (or switch off the fuse to which it is connected), turn off the water tap and call for authorised service.

Do not place a flame source (burning candle, cigarette, etc.) on or near the product. Do not place flammable/explosive materials near the product.

Do not climb on the product.

Unplug the product and switch off the tap when you will not use the product for a long time.

2 Environmental Instructions

Frequency Band : 2.400-2.484 Ghz
Max. Transmission Power : < 100mW
Conformity declaration for UKCA

Beko hereby declares that this appliance complies with The Radio Equipment Regulations 2017.

The complete text of the UK declaration of conformity is available in the following internet address:

support.beko.com

This product is designed to operate up to 2000 m. above sea level.

1.7 Maintenance and Cleaning Safety

 Do not wash the product by spraying or pouring water on it.

 Do not use sharp or abrasive tools to clean the product. Do not use materials such as household cleaning agents, detergents, gas, gasoline, alcohol, wax, etc.

 Wear gloves worn when cleaning the product.

 Be careful of possible injuries when cleaning sharp surfaces on the back of the product!

NOTICE! Remember to install the filter of your machine back after cleaning it. Otherwise, the pumps may get clogged and the product may get damaged.

Interior Lighting

 Contact a service when you need to replace the LED/bulb used for lighting according to the model of your machine.

2.1 Compliance with WEEE Regulation and Disposal of Waste Products

This product does not contain harmful and prohibited substances specified in the "Regulation on the Control of Waste Electrical and Electronic Equipment" published by the Ministry of Environment and Urbanisation of the Republic of Turkey. It complies with WEEE Regulation.



This product is manufactured from high quality parts and materials that are recyclable and reusable. Therefore, do not dispose of the product with household or other waste at

the end of its service life. Take it to a collection point for recycling electrical and electronic equipment. Ask the local authority in your area for these collection points. Help protect the environment and natural resources by recycling used products. Before disposing of the product, disconnect the power plug for the safety of children and break the locking mechanism of the loading door to render it inoperable.

2.2 Package Information

The packaging of the product is made of recyclable materials in accordance with our National Legislation. Do not dispose of packaging waste with household or other waste, dispose of it at the packaging collection points specified by the local authorities.

2.3 Compliance with WEEE Directive and Disposing of the Waste Product



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to official collection point for recycling of electrical and electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was purchased. Each household performs important role in recovering and recycling of

old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.

Compliance with RoHS Directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

2.4 Note for Test Institutes

The information required for performance tests is available on request.

You can send your request via the e-mail address below:

dishwasher@standardloading.com

In your enquiry e-mail, be sure to include your contact details as well as the code, stock number and serial number of the product to be tested. The product code, stock number and serial number can be found on the type label attached to the side of the door

2.5 Standard conformity and test information / EC declaration of conformity



The development, production and sale of this product are carried out in accordance with the safety regulations of all relevant directives of the European Community. 2014/35/EU, 2014/30/EU, 93/68/EC, IEC 60436 / EN 60436

2.6 This section applies for products with Wifi feature.

Frequency Band 2.4Ghz

Max. Conduction Power : < 100mW

Declaration of conformity for CE BEKO A.Ş. hereby declares that this appliance complies with Directive 2014/53/EU.

The full text of EU Conformity Declaration is on the web site:

Products, address

2.7 Energy Label



You can access technical information about the product by scanning the QR code on the energy label with a mobile device connected to the internet.



XXXXXXXXXX (*)



2.8 Conformity Declaration for UKCA



Frequency Band : 2.400-2.484 Ghz

Max. Transmission Power : < 100mW

ARÇELİK hereby declares that this appliance complies with The Radio Equipment Regulations 2017. The complete text of the UK declaration of conformity is available in the following internet address: support.beko.com

3 Technical Specifications

Maximum washing capacity: Indicated on the Energy Label and Quick Use Card under Cycle Table.
Height: See the installation manual for the height.
Width: 60
Depth:55-60
Electricity input:220-240 V. 50 Hz
Total power:2000-2400 W
Heater power:2040 W + 100 W
Total current: 10 A *
Pump power:105
Drain pump power: 30 W *
* For detailed electrical values see the type label on the dishwasher's door.
Water Pressure 0.5 -10 bar (= 3 – 100 N/cm ² = 0.05-1.0 Mpa)



Technical specifications may be amended without prior notice to improve product quality.

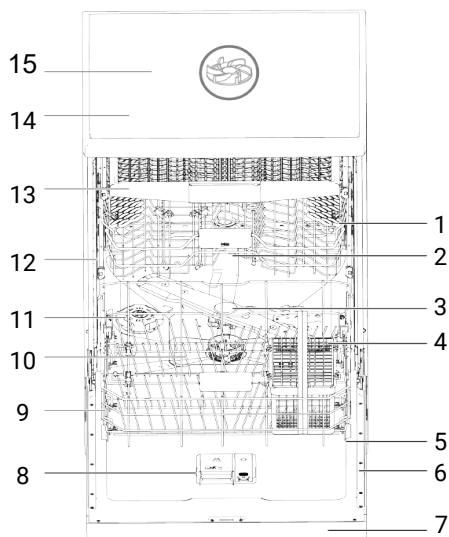


The figures in the manual are schematic and may not be in exact harmony with the product.



The values provided with the appliance or its accompanying documents are laboratory readings in accordance with the respective standards. These values may differ depending on the use and ambient conditions.

4 General View



- | | |
|--|-------------------------------------|
| 1 Upper Basket | 2 Upper Spray Arm |
| 3 Lower Spray Arm | 4 Cutlery Basket (depends on model) |
| 5 Door | 6 Type Label |
| 7 Control Panel | 8 Detergent Zone |
| 9 Lower Basket | 10 Filters |
| 11 Salt Compartment Cover | 12 Upper Basket Rail |
| 13 Ceiling Cutlery Basket (depends on model) | 14 Top Plate (depends on model) |
| 15 Ceiling Fan (depends on model) | |

Type label varies depends on model



Illustration 1:

5 Installation



Read the 'Safety Instructions' section first!

The preparation of the electrical, clean water and waste water installation of the place where the product will be placed is under the responsibility of the customer. Before calling the authorised service to make the product ready for use, if the electrical installation, clean water installation and water drainage are not suitable, call a qualified electrician and plumber to make the necessary arrangements.



Installation and electrical connections must be carried out by the authorised service. The manufacturer cannot be held responsible for any damages that may arise from the operations performed by unauthorised persons.



Before installing the product, inspect the product for any damage. Do not install the product if it is damaged. Damaged products pose a danger to your safety.



For free-standing and under-counter models, do not remove the kick plate of the appliance. This will void the warranty.

- When placing the product in place after installation or cleaning, make sure that the water inlet and drain hoses are not folded, pinched or broken.
- Be careful not to damage the floor, wall, pipes, etc. when placing the product. Do not hold the door or panel to move the product.

5.1 Correct location for installation

- There must not be any lockable, sliding or hinged doors in the place where the product is installed, which would restrict the full opening of the door.
- Place the product on a solid and level surface with sufficient load-bearing capacity! Placing the dishwasher on a level surface is essential for the door to close properly and tightly.

- Do not install the product in places where the temperature drops below 0 °C.
- Place the product on a hard floor. Do not place it on a long-pile carpet or similar surface.
- Choose a place where you can load and unload the dishes easily and quickly.
- Place the product close to the tap and drain. Choose the location of the product in such a way that you do not change it after it has been connected.



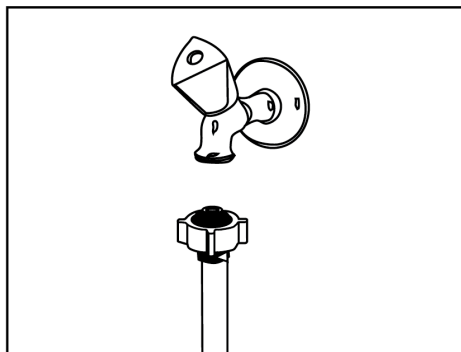
Do not place the product on the power cable. The cable may be damaged, causing a risk of electric shock or fire.

5.2 Connecting to the water supply

To prevent dirt (sand, clay, rust, etc.) from the city network or your water supply system from damaging the dishwasher and your dishes, we recommend installing a filter on the water inlet.

Maximum allowable water inlet temperature:

- With AquaSafe+ feature containing models, it is 60 °C.
- Up to 25 °C for other models.



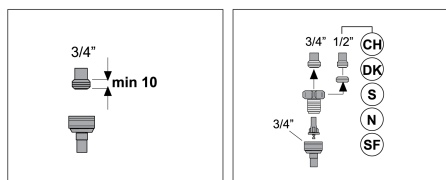
The dishwasher must not be connected to warm water appliances or running water heaters.

NOTICE Do not use an old or used water inlet hose on a new product. Use the new water inlet hose supplied with the dishwasher. Do not splice the hoses.

NOTICE Connect the water inlet hose directly to the water tap. The pressure supplied from the tap must be at least 0.3 and no more than 10 bar. If the water pressure exceeds 10 Bar, a pressure reducing valve must be installed.

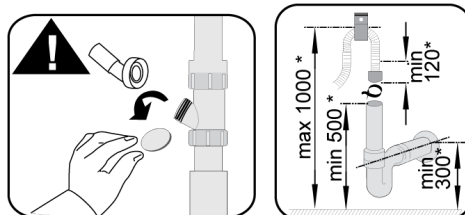
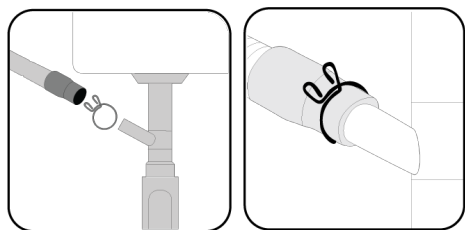
NOTICE The water supply and drain hose must be securely fastened and undamaged.

NOTE After making the connections, open the tap fully and check for water leaks.



5.3 Connecting to the water drain

The water drain hose can be connected directly to the waste water drain or to the drain of the sink. For more detailed information, refer to the installation instructions supplied with your dishwasher.



* mm

The waste water drain must be connected to the sewer and must not be connected to surface water.

5.4 Adjusting the feet

If the door of the product does not close properly or shakes when you push it gently with your hand, this means that the feet are not adjusted. Adjust the feet of the product as shown in the installation manual supplied with the product.



Hot steam may escape if the dishwasher door is not adjusted properly. Serious burns can cause injury and damage your furniture.

5.5 Electricity connection



Connect the product to a grounded socket protected by a fuse in accordance with the values in the "Technical specifications" table. Our company shall not be responsible for any damages that may occur if the product is used without grounding in accordance with local regulations.

- The connection must comply with national regulations.
- The plug of the power cord must be easily accessible following the installation.
- Connect the product to a grounded socket protected by a 16 ampere fuse.
- The specified voltage must be equivalent to your mains voltage.



Do not connect with extension cords or multiple sockets.



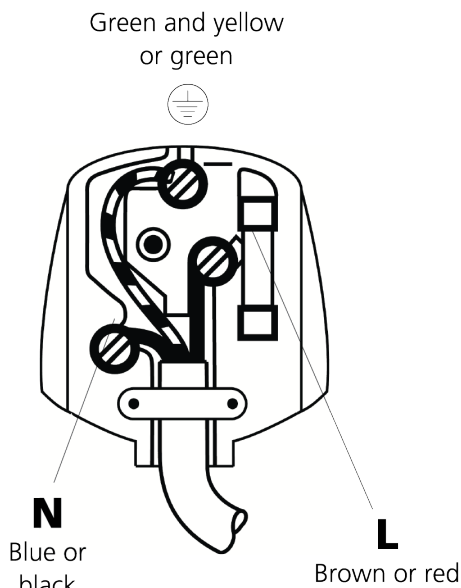
A damaged power cord must be replaced by authorised service.

5.6 Fitting a Different Plug

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals on your plug, proceed as follows:

1. Connect the green - yellow or green (earth) wire to the terminal in the plug marked 'E' or with the symbol or coloured green and yellow or green.

2. Connect the blue (neutral) wire to the terminal in the plug marked 'N' or coloured black.
3. Connect the brown (live) wire to the terminal in the plug marked 'L' or coloured red.



With the alternative plugs a 13A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.

6 Preliminary



Read the "Safety Instructions" section first!

6.1 What to do to save energy

The following information will help you use the product in an ecological and energy-saving way.

Clean all the coarse waste on the dishes before placing them in the machine.



It is not recommended to pre-clean the dishes before loading them into the machine as this will cause energy and water consumption.



Washing dishes with a dishwasher consumes less energy and water than washing them by hand.

After the machine is fully filled, start it.

When choosing a program, pay attention to the "Program Information and Average Consumption Values Table".

Do not use more detergent than recommended on the detergent packaging.

6.2 Water softening system

The machine has a special water softening system that reduces the hardness of the mains water. This system softens the water to the required level to wash the dishes to the desired quality.



If the tap water hardness is over 7°dH, it should be softened. Otherwise, hardness ions will accumulate on the washed items and may affect the washing, polishing and drying performance of the machine.

Adjusting the water softener system

When the water softening system is adjusted correctly, washing efficiency will increase.

Read the section on adjusting the water softener system first.

The regeneration of the water softening system can be carried out in all programs during the drying step. When the regeneration process is performed, the duration, en-

ergy and water consumption of the program increase. For the regeneration process; when the dishwasher is operated with a water supply of 14 dH under standard conditions in the Eco 50°C program, the frequency of the regeneration process, maximum additional time, water and energy consumption depending on the water consumption of the Eco 50°C program are given in the table below.

Eco 50°C water consumption (l)	 cycle then renewal	Additional time (min)	Additional water consumption (l)	Additional energy consumption (kWh)
12.3-14.7	5	5	3.0	0.05
9.6-12.2	6	5	3.0	0.05
9.0-9.5	7	5	3.0	0.05
8.0-9.0	8	5	3.0	0.05
7.0-7.9	9	5	3.0	0.05

For water consumption in the Eco 50°C program of your dishwasher, please refer to the Program Information and Average Consumption Values Table given in the Program Table.

6.3 Adjusting the water softener system test strip

When the water softening system is adjusted correctly, the washing, rinsing and drying performance of your dishwasher will increase.

To adjust the system, first find out the water hardness in your area and adjust as indicated below.

- Remove the test strip from its packaging.
- Turn on the tap and let the water run for about 1 minute.
- Dip the test strip in water for 1 second.
- Remove the strip from the water and shake it. Wait 1 minute.
- Make the necessary adjustments based on the test strip.

6.4 Setting the Water Softening System

Setting the water softening system correctly will improve your dishwasher's washing, rinsing, and drying performance.

NOTICE! To set the system, first find out your water hardness level from the authorised service in your region and set it as follows.

After determining the water hardness:

1. After turning on your dishwasher, press the Menu button for 3 seconds.

 In some models, you just need to press the menu key 1 time to access the settings menu.

2. Using the <- and > buttons, scroll until the water hardness setting indicator lights up (position "r" appears on the display).
3. Set the water hardness to a proper level for the hardness of your mains water with the Select key. For the correct setting, refer to the "Water hardness level setting table".
4. Save by pressing On / Off key.

Hardness Level	English Hardness °dE	German Hardness °dH	French Hardness °dF	Water Hardness Level Indicator
0. Level 	0-5	0-4	0-8	Bring the water hardness setting to position 1 by pressing the Select key. (r1)
1. Level 	6-9	5-7	9-13	Bring the water hardness setting to position 1 by pressing the Select key. (r1)
2. Level 	10-15	8-12	14-22	Bring the water hardness setting to position 2 by pressing the Select key. (r2)
3. Level 	16-19	13-15	23-27	Bring the water hardness setting to position 3 by pressing the Select key. (r3)
4. Level 	20-24	16-19	28-34	Bring the water hardness setting to position 4 by pressing the Select key. (r4)
5. Level 	25-62	20-50	35-90	Bring the water hardness setting to position 5 by pressing the Select key. (r5)

Table 1: Water Hardness Level Setting Table

- If the hardness of the water you use is above 50°dH (French hardness) or if you use well water, it is recommended to use filters and water purifiers.
- If the hardness of the water you use is below 7°dH, you do not need to use salt in your dishwasher. In this case, the "Low Salt Indicator Light" on your dishwasher control panel will be on continuously.
- If your water hardness setting is at level 1, the "Low Salt Indicator Light" will remain on continuously even though you do not need to use salt. If you do add salt in this position, the salt will not be consumed and the lamp will not come on.



In case of relocation, you need to adjust the water hardness setting of your dishwasher again according to the water hardness of the place you move to, taking into account the information given above. If the water hardness setting of your dishwasher has been adjusted before, the last water hardness setting will be displayed on the screen of your dishwasher.

6.5 Filling the salt

In order for the machine to operate at the same performance continuously, the water softening system needs to be renewed. Dishwasher salt is used for this purpose.



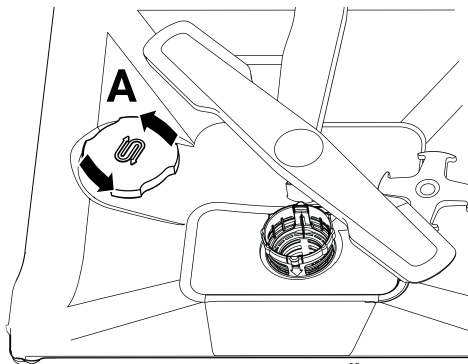
Use only special softening salt produced for use in dishwashers.



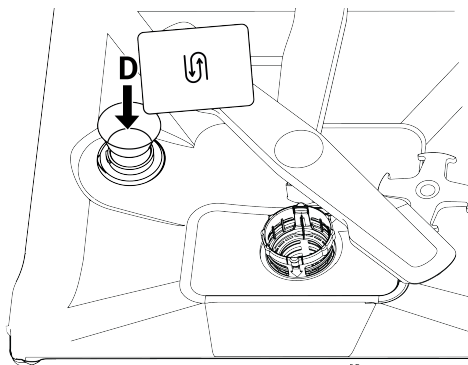
It is recommended to use granulated or powdered softening salts in the water softening system. Do not use table salt, rock salt, etc. that do not fully dissolve in water. Otherwise, the performance of the system may deteriorate over time.

i The salt compartment fills with water when you turn the machine on, so fill the salt compartment before starting the machine.

1. To add softening salt, first remove the lower basket.
2. Open the salt compartment cover by turning it counterclockwise (A).



3. Add 1 litre of water to the salt compartment only when using your machine for the first time.
4. Fill the salt container with salt (D). Stir with a spoon to speed up the dissolution of the salt in the water.



i You can put about 2 kg of softening salt into the salt compartment.

5. Once the compartment is full, replace the cap and turn it.

i Salt should be added just before starting the machine. In this way, the overflowing salt water is cleaned immediately and the risk of corrosion inside the machine is prevented. If you are not going to wash immediately, run your machine empty and without detergent in the shortest program.

i Depending on the different brands of salt in the market and the water hardness, it may take several hours for the salt to dissolve in water. Therefore, after the salt is filled into the machine, the "Salt Deficiency Warning Indicator" will continue to light for a certain period of time.

6.6 Detergent

You can use powder, liquid/gel and tablet detergent in the dishwasher.



Use only detergents designed for use in dishwashers. We recommend that you do not use detergents containing chlorine or phosphates, as they are harmful to the environment.

- Do not use expired detergents.
- Do not use other cleaning materials other than powder/liquid or tablet detergent types.

Filling the detergent

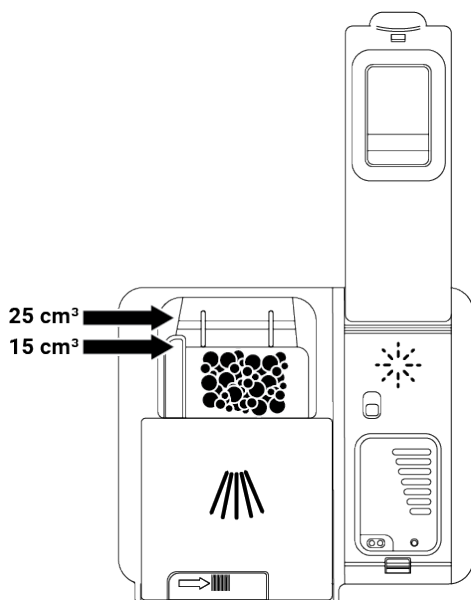
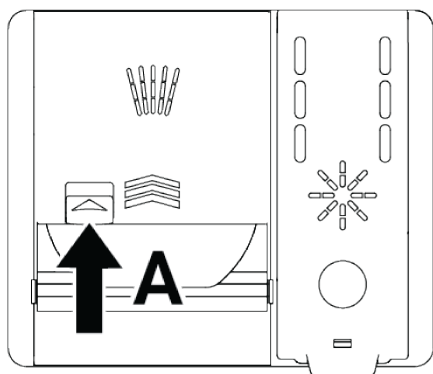
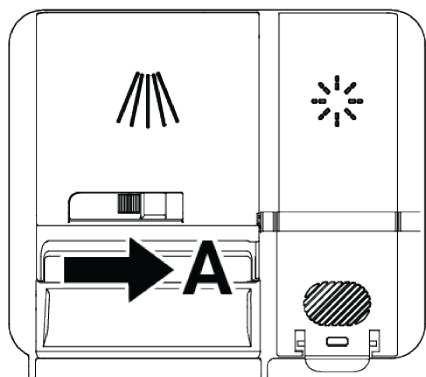
To obtain good washing and drying results, pay attention to the warnings given on the detergent packaging. For additional questions, please contact the detergent manufacturer.



Do not put solvents in the detergent compartment. There is a risk of explosion!

Put the detergent into the detergent compartment just before starting the machine as follows.

1. Open the detergent compartment cover by pushing the latch to the right (A). (depends on model)

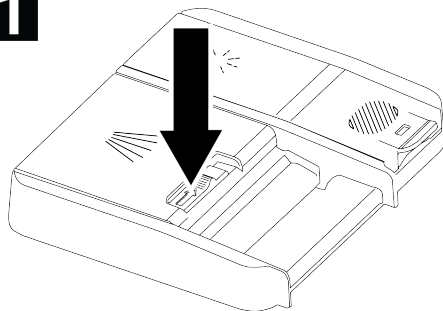


3. Close the detergent compartment cover by pushing it in the direction of the arrow. A "click" sound will be heard when the cover is closed.

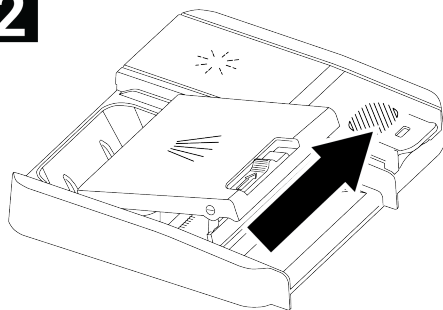
2. Put the specified amount of powder, liquid/gel or tablet detergent into the compartment.

i There are level lines inside the detergent compartment to help you use the right amount of powder detergent. When the detergent compartment is full, it takes 45 cm³ of detergent. Depending on the filling level of the machine and / or the dirtiness of your dishes, fill the detergent compartment up to the 15 cm³ or 25 cm³ level lines. In case of tablet detergent, one tablet is sufficient.

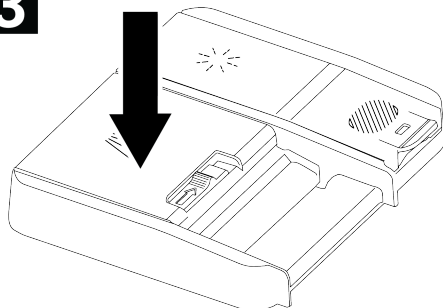
1



2



3



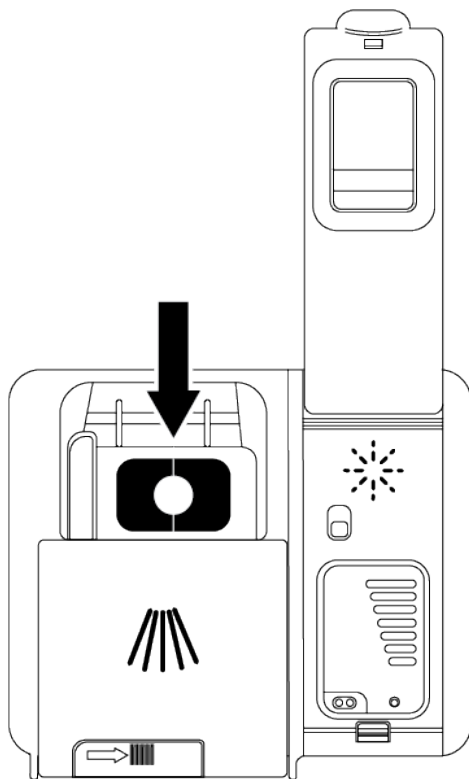
Since the solubility of tablet detergents varies depending on temperature and time, be sure to use powder or liquid/gel detergent in short programmes without pre-washing.

Tablet Detergents

In addition to classic tablet detergents, there are also tablet detergents on the market that contain water softening salt and/or rinse aid. Some also contain special components such as glass protector and stainless steel protector. These tablets work up

to a certain water hardness level (21°dH). Above this level, water softening salt and rinse aid should be used together with the tablet detergent.

The best washing performance in dishwashers is achieved by using detergent, rinse aid and water softening salt separately.



When using tablet detergents, follow the manufacturer's instructions on the detergent packaging.

If your dishes are wet when the wash cycle ends and/or you see limescale stains, especially on your glasses, contact the detergent manufacturer.

When you switch from tablet detergent to powder detergent:

- Make sure the salt and rinse aid compartments are full.
- Set the water hardness setting to the highest position and run a wash program with the machine empty.

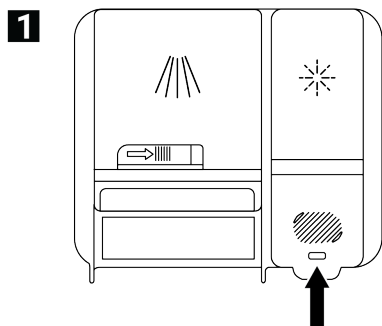
- After an empty wash, readjust the water hardness setting appropriate for your tap water by referring to the user manual.
- Adjust the rinse aid setting appropriately.

6.7 Polisher

The rinse aid used in dishwashers is a special compound designed to increase drying efficiency and prevent water or limescale residues from remaining on the washed items. Therefore, care should be taken to ensure that there is rinse aid in the rinse aid compartment and that only rinse aids produced for use in dishwashers should be used.

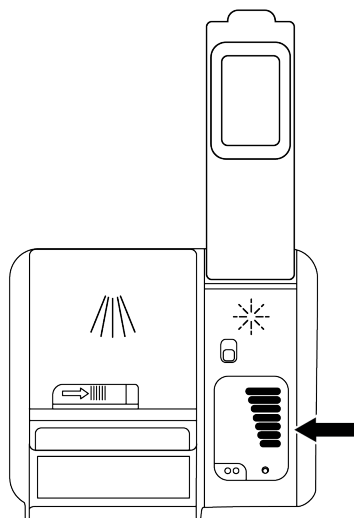
Filling the rinse aid

1. Open the rinse aid lid using the latch.



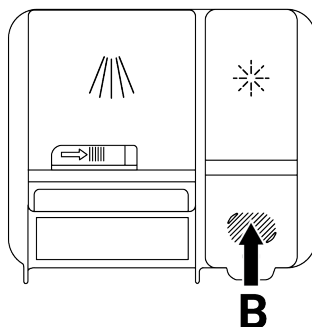
2. Fill the compartment to the MAX level.

2



3. Close the compartment lid by pressing it gently.

3



4. If there are water marks on the dinnerware after washing, it is necessary to increase the degree of the adjuster, and if a blue mark remains when wiped by hand, it is necessary to decrease it. This setting is set to position 3 when leaving the factory.



Rinse aid settings are explained under the heading "Adjusting the amount of rinse aid" in the operating section of the machine.



Wipe off any rinse aid that spills outside the compartment. Rinse aid accidentally spilled will cause foaming and reduce washing performance.

6.8 Parts that are not suitable for washing in the dishwasher

- Never wash dishes contaminated with cigarette ash, candle residue, polish, paint, chemicals, etc. in the machine.
- Do not wash forks, spoons and knives with wooden or bone handles, glued parts, plastic parts that are not heat-resistant, copper and tin containers in the machine.



Dishwasher-safe, as with hand washing, can cause discoloration and tarnishing of decorative prints on porcelain, aluminum, and silver. Some delicate glass and crystal types can lose their transparency over time. We recommend that you pay particular attention to whether the new tableware you purchase is dishwasher-safe.

6.9 Placing the dishes in the machine

If you place the dishes correctly in accordance with the washing capacity of your dishwasher, you will use the machine in the best way in terms of energy consumption, washing and drying performance.

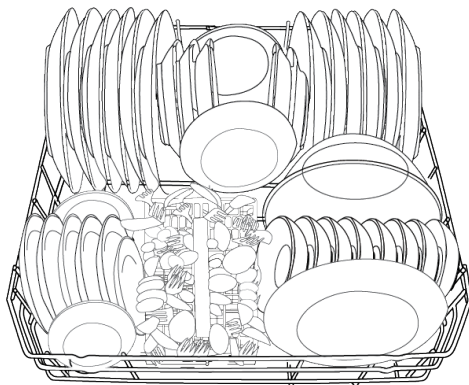
- Before placing your dishes in the machine, scrape off any food residue (bones, fruit seeds, etc.) on them.
- If possible, place thin, narrow-bodied pieces in the middle compartments of the baskets.
- Place very dirty and large items in the lower basket and small, delicate and light items in the upper basket.
- Place deep containers such as bowls, glasses, and pots with their mouths facing downwards. This will prevent water from accumulating in them.



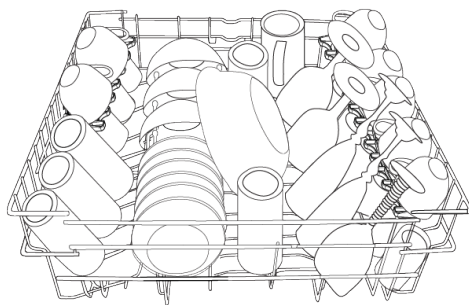
To prevent possible injuries, always place long and sharp dishes such as serving forks, bread knives, etc. in the cutlery basket with their sharp points facing downwards or horizontally on the dish baskets.

First empty the dishes in the lower basket, then the dishes in the upper basket.

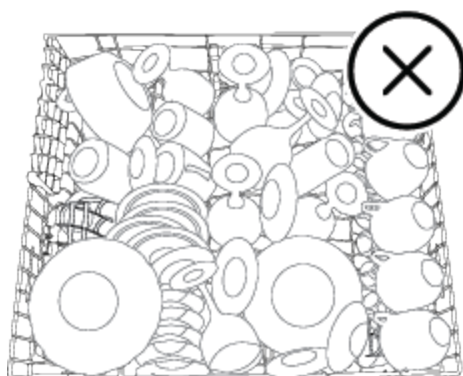
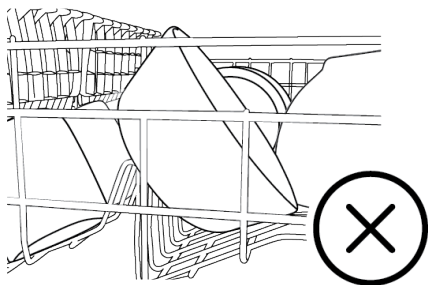
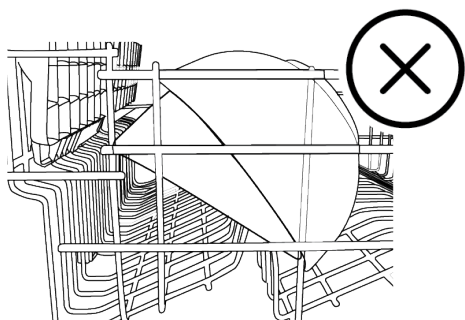
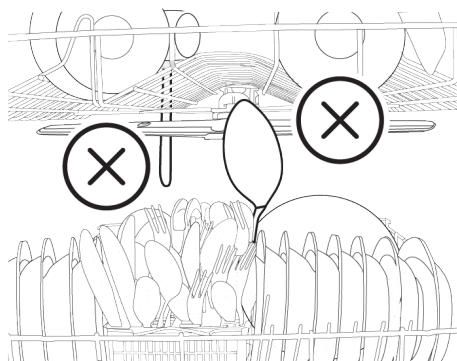
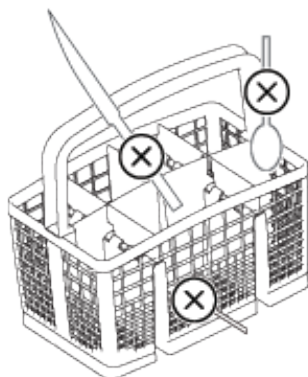
Alternative Basket Layout Examples Lower Basket



Upper Basket



Incorrect Placements



6.10 Lower Propeller

The lower impeller washes the dishes in the lower basket.

6.11 Upper Propeller

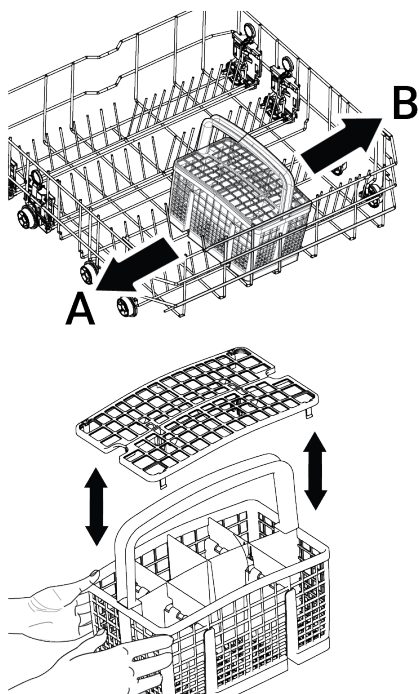
The upper fan washes the dishes in the upper basket.

6.12 Cutlery basket

(depends on model)

The cutlery basket is specially designed to wash your dishes such as knives, forks, spoons, etc. more cleanly.

Thanks to the movable (A, B) feature of the cutlery basket, you can create larger areas and make room for dishes of different sizes when placing your dishes in the lower basket.

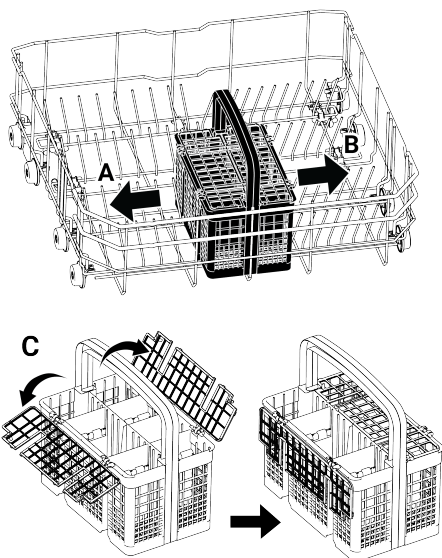


6.13 Cutlery basket

(depends on model)

The cutlery basket is specially designed to wash your dishes such as knives, forks, spoons, etc. more cleanly.

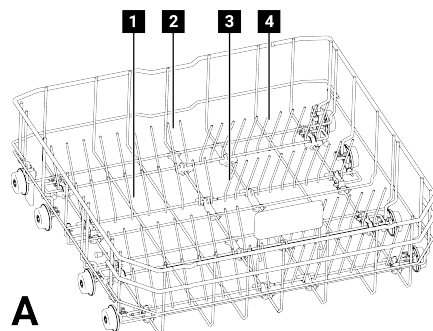
Thanks to the movable feature of the cutlery basket (A, B), you can create larger areas when placing your dishes in the lower basket and make room for your dishes of different sizes. If you want to place more cutlery, you can fold the separators to the side. (C)



6.14 Foldable lower basket wires

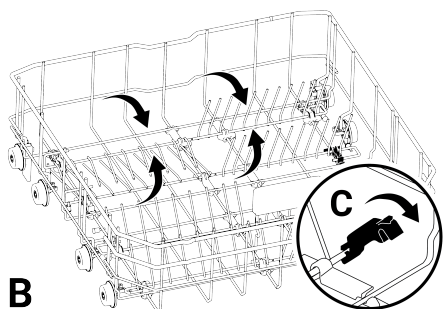
(depends on model)

The six-piece (A) folding wires located in the lower basket of the machine are designed to allow you to place large items such as pots, bowls, etc. more easily. If you wish, you can create larger areas by folding each piece individually or all at once.



A

To put the foldable wires in a horizontal position, hold the wires in the middle and push them in the direction of the arrows (B). To put the wires back in an upright position, lift them up. The foldable wires will fit back into the latch (C).



B

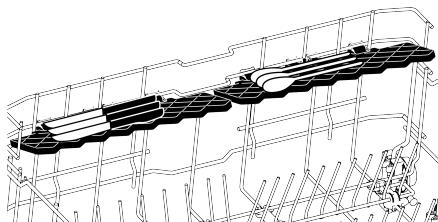
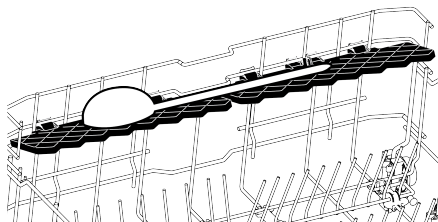
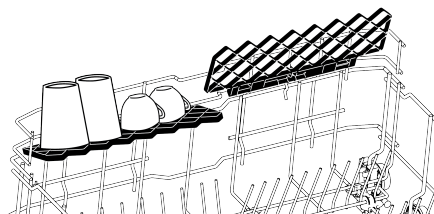


Holding the wires from the ends and placing them in a horizontal position may cause them to bend. For this reason, hold the wires in the middle from their bases and push them in the direction of the arrow, placing them in a horizontal or vertical position.

6.15 Lower basket multi-purpose / height adjustable service shelf

((depends on model))

Thanks to this accessory located in the lower basket of your machine, you can easily wash your extra glasses or items such as long ladles and bread knives.



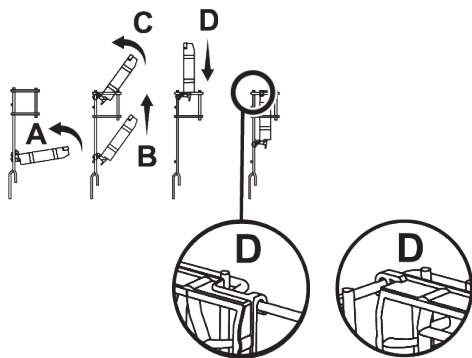
You can use the shelves as you wish by positioning them up or down, or you can close them to create ample space in your lower basket.



Make sure the fan does not hit the dishes you place on the shelves.

To bring the shelves into closed position;

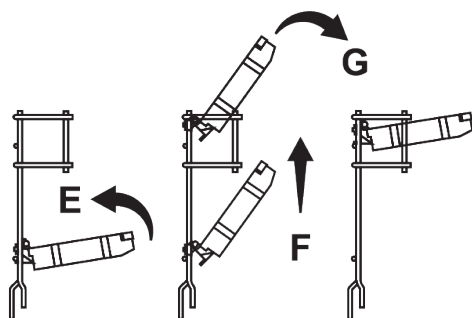
1. Fold the shelf (A).
2. Slide the shelf up (B).
3. Place the shelf in the upright position (C).
4. Slide the shelf down and lock it using the tabs (D).



You can turn the shelf into open position by doing the same process in reverse.

To adjust the height of the shelves:

1. Fold the shelf (E).
2. Slide the shelf up (F).

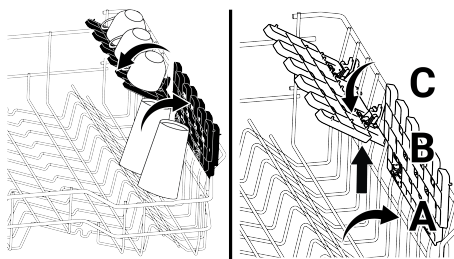


3. Open the shelf to the desired level (G).

6.16 Height Adjustable Upper Basket Shelf

(depends on model)

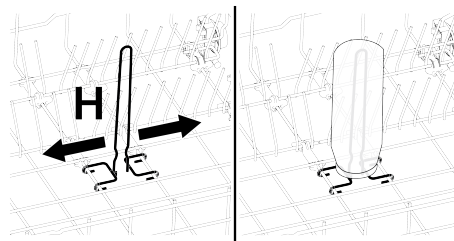
You can use the height-adjustable shelves in the upper basket of the machine as you wish by moving the lower and upper parts up or down according to the height of the glasses, cups, etc. (A, B, C).



6.17 Bottom basket bottle wire

(depends on model)

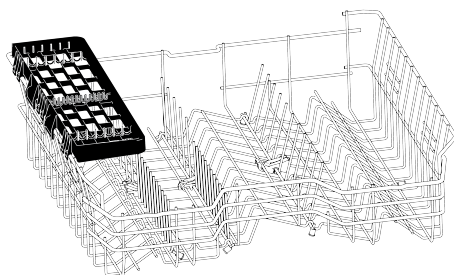
The bottle wire is designed to help you wash wide-mouthed and tall items more easily. When you are not using the bottle wire, you can remove it from your basket by pulling it outwards from both sides (H).



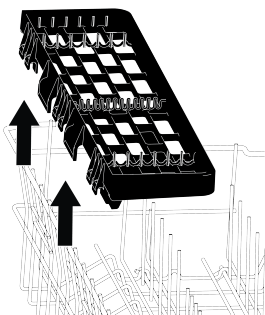
6.18 Upper basket multi-purpose service shelf

(Depending on the model)

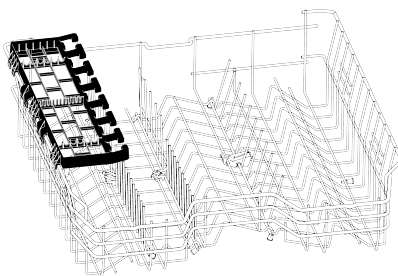
Thanks to this accessory located in the upper basket of your machine, you can easily wash items such as long spoons and bread knives.



When you do not want to use it, you can remove the upper basket multi-purpose service shelf by lifting it up.



You can easily attach the upper basket multi-purpose serving shelf to the edge of your upper basket for reuse.



When you do not want to use it, you can remove the upper basket multi-purpose service shelf by lifting it up.

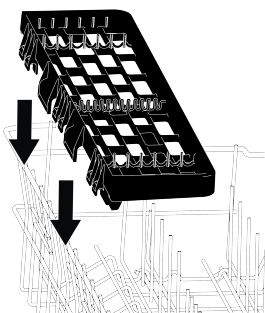
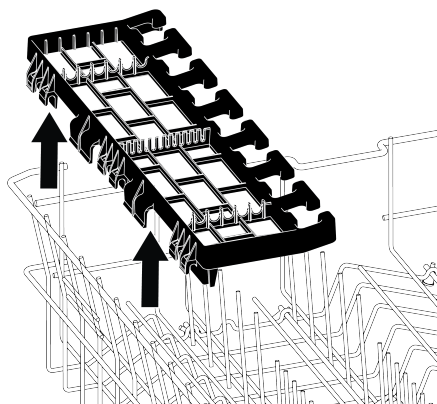


Illustration 2:

6.19 Upper basket multi-purpose service shelf

(depends on model)

Thanks to the multi-purpose service shelf in the upper basket of your machine, long service and kitchen utensils can be easily loaded and washed. In addition, the glass foot fixing sections located at the front of this accessory help to place glasses of appropriate size in the upper basket more easily.



You can easily attach the upper basket multi-purpose serving shelf to the edge of your upper basket for reuse.

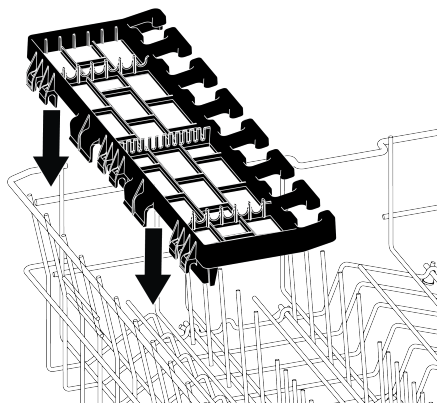


Illustration 3:

6.20 Adjusting the height of the upper basket

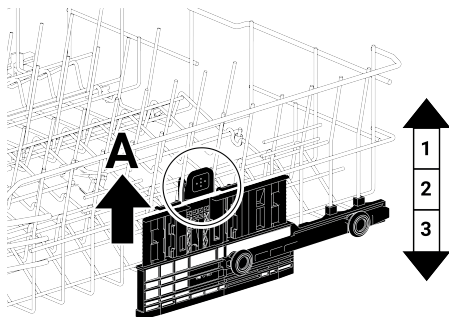
(model dependent)

The upper basket height adjustment mechanism is designed to create large areas in the upper or lower areas of the machine according to your needs by adjusting the height up or down when your basket is empty or full.

With this mechanism, you can use your basket in three different positions: bottom, middle and top.

1. To raise your basket, hold the upper basket wires with both hands and pull upwards while the basket is in its lowest position (A).
2. Release the basket when you hear a "Click" sound coming from the right and left mechanisms and the basket reaches the upper level.

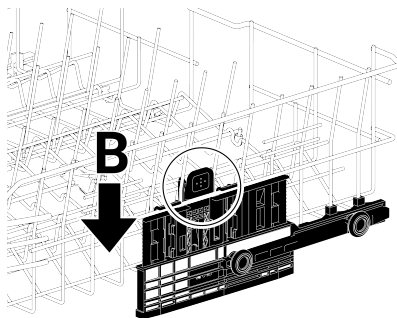
If the height is not sufficient, repeat the same process.



To lower the basket while it is in the top position;

1. Hold the upper basket wires with both hands, lift the basket up a little, and press and release the latches (B) shown in the figure at the same time.
2. Lower the basket from its current position to the lower position.
3. Once your basket reaches the lower level, release the basket.

If the height is not sufficient, repeat the same process.



i The movement mechanism may not work properly if the upper basket is overloaded or the weight distribution is not balanced. In heavier conditions, there is a risk of falling to the lower level.

i Make sure that the adjustment mechanism is in the same position on the right and left of the upper basket.

6.21 Adjusting the height of the upper basket

(Depends on model)

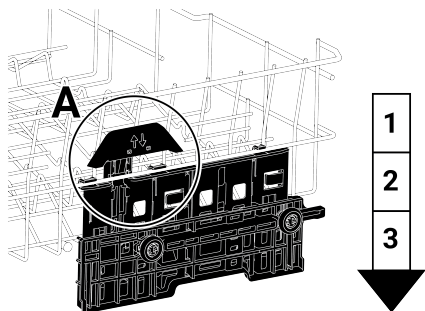
The upper basket height adjustment mechanism is designed to create large areas in the upper or lower areas of the machine according to your needs by adjusting the height up or down when your basket is empty or full.

With this mechanism, you can use your basket in three different positions: bottom, middle and top.

To lower the basket while it is in the top position;

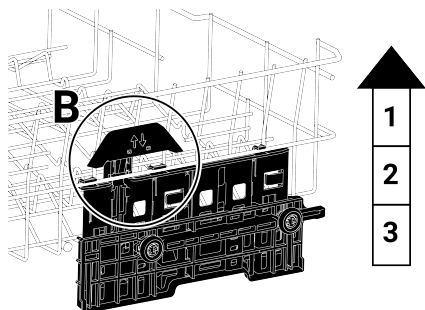
1. Hold the upper basket wires with both hands and lift the handle on the mechanism upwards as shown in the figure (A).
2. Lower the basket from its current position to the lower position.
3. Once your basket reaches the lower level, release the basket.

If the height is not sufficient, repeat the same process.



1. To raise your basket, hold the upper basket wires with both hands and pull upwards while the basket is in its lowest position (B).
2. When the basket reaches the upper level with a "Click" sound coming from the right and left mechanisms, release the basket.

If the height is not sufficient, repeat the same process.

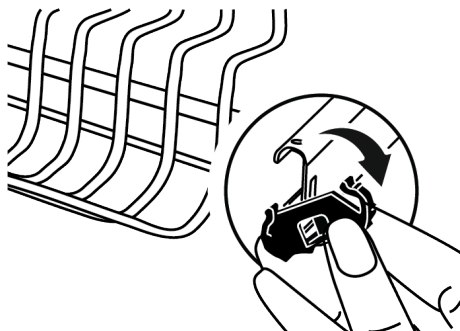


-  The movement mechanism may not work properly if the upper basket is overloaded or the weight distribution is not balanced. In heavier conditions, there is a risk of falling to the lower level.
-  Make sure that the adjustment mechanism is in the same position on the right and left of the upper basket.

6.22 Adjusting the height of the upper basket

(Depends on model)

Place large items such as pots etc. in the lower basket. You can adjust the height of the upper basket according to the size of the dishes you will wash. To change the height of the basket, use the basket wheels, turn the holders at the end of the upper basket rails to the sides and open them, take the basket out. Change the position of the wheels, place the basket back on the rail and close the holders.



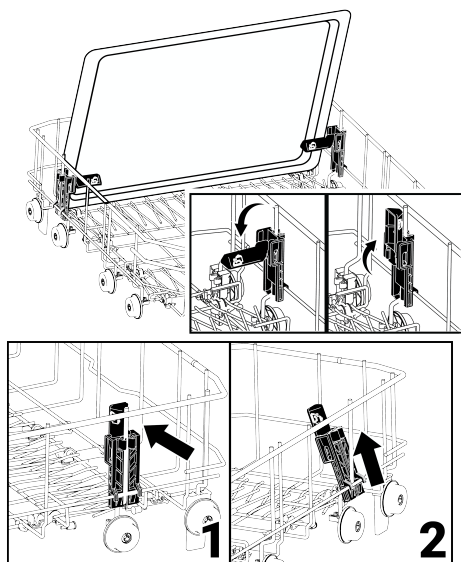
6.23 Tray Washing Support Piece

(Depending on the model)

If you want to wash trays in your lower basket, you can use tray washing support parts.

For appropriate program and function selection, see the Additional functions section.

When you are not using the piece, you can fold it to place your dishes easily.



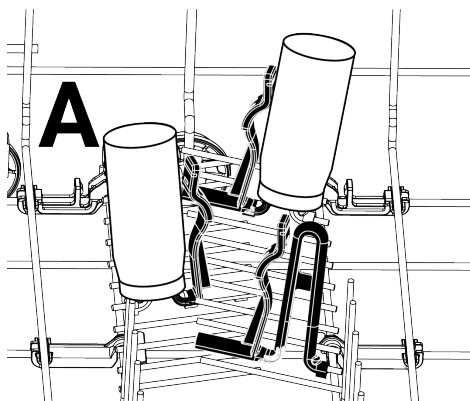
If necessary, you can remove the part as shown in pictures 1 and 2.

In the performance control tests to be carried out according to the standards, the tray washing support parts must be removed as indicated in pictures 1 and 2.

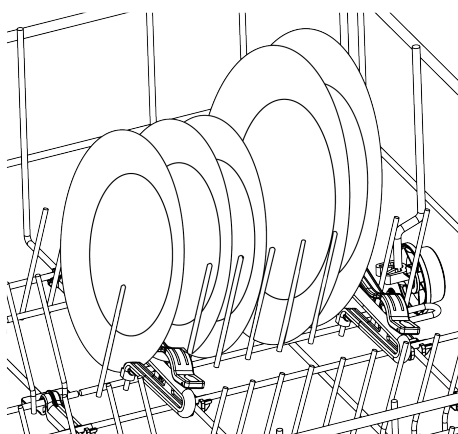
6.24 Lower Basket Bottle and Plate Holder Part

(Depending on the model)

The lower basket bottle and plate holder part (A) is designed to help you wash your narrow-mouthed and tall dishes more easily. After bringing the foldable wires to the horizontal position, you can place your bottles on the bottle holder parts. Secure your bottles by tightening them onto the bottle holder clip part, as in the image below.



When you put the foldable wires in an upright position, you can place your plates without removing the holder parts.



i Holding the wires from the ends and placing them in a horizontal position may cause them to bend. Therefore, it would be appropriate to hold the wires in the middle from their bases and place them in a horizontal or vertical position.

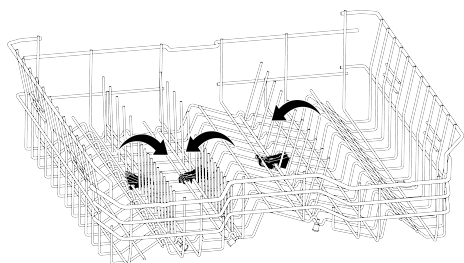
6.25 Foldable upper basket wires

(Depends on model)

When you need ample space for your large dishes in the upper basket of the machine, you can use the foldable wires.

To bring the foldable wires to a horizontal position, hold the wires in the middle and push them in the direction of the arrow in

the picture. Place your large dishes in the area that will be created. Lift the wires up to bring them back to an upright position.

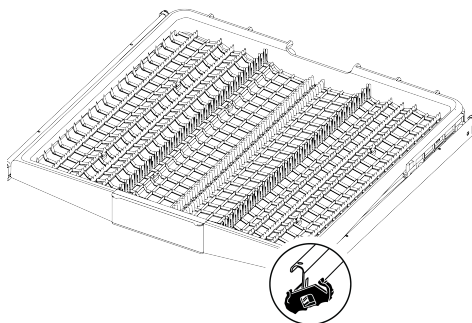


i Holding the wires from the ends and placing them in a horizontal position may cause them to bend. For this reason, hold the wires in the middle from their bases and push them in the direction of the arrow, placing them in a horizontal or vertical position.

6.26 Ceiling cutlery basket

(Depends on model)

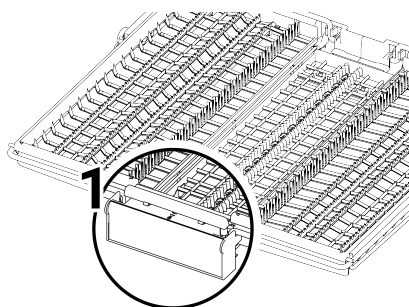
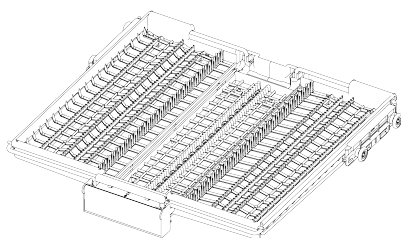
The ceiling cutlery basket is designed for you to wash your dishes such as forks, spoons, etc. by placing them between the combs on the tray.



6.27 Ceiling cutlery basket

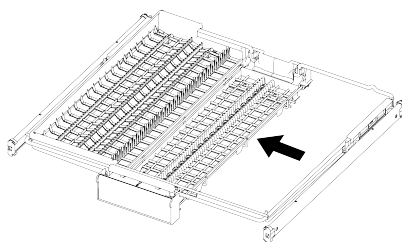
(Depends on model)

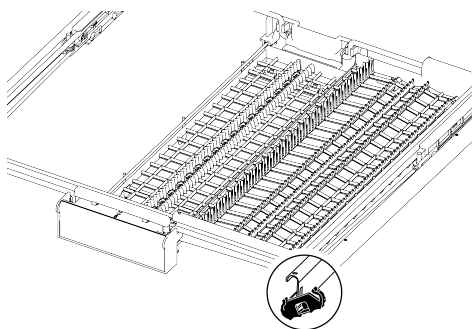
The ceiling cutlery basket is designed for you to wash your dishes such as forks, spoons, etc. by placing them between the combs on the tray.



In models with partial movement feature, by pushing the lever (1) located on the handle, the tray in the middle part of the basket lowers to the lower position and the right and left side trays can be used movably by unlocking the system.

The space vacated by the side trays allows tall items to be loaded in the upper basket.





When the middle tray is in the lower position, high dishes such as coffee cups, ladles, etc. can be loaded onto the tray. When the side trays rest on the two edges, the handle can be pulled to lift the middle tray up and lock the system.

6.28 Ceiling cutlery basket [Soft Spike]

(Depends on model)

The combs are optimized on the cutlery tray to specifically support forks, spoons and knives, with symbols indicating which type should ideally be placed in which part of the tray.

The left tray can be moved up and down by pulling or pushing down on the handle. When in the lower position, cups can be placed on this tray for added flexibility.

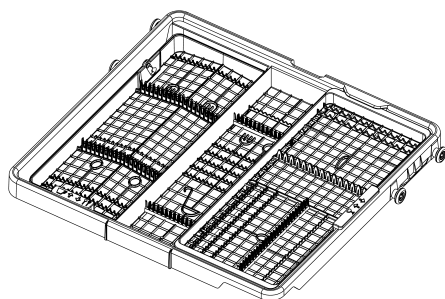
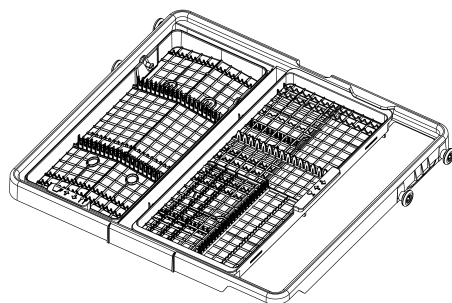
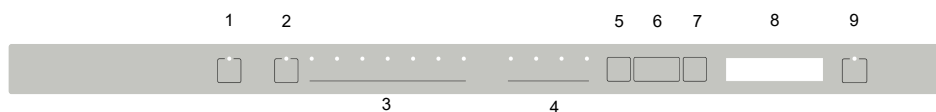


Illustration 4: The right tray is free to move laterally. When the right tray is moved to the left, it creates extra space underneath to allow larger glasses to be placed in the upper basket and is supported by a soft spike.



7 Operating the product



1 On / Off button

3 Program Selection Keys

5 Menu Key

7 Selection / Confirmation Key

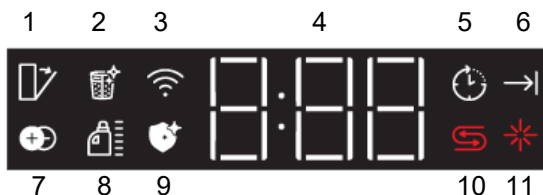
9 Start / Pause / Cancel Button

2 Remote Control Key

4 Function Selection Keys

6 Delay Time Selection / Menu Direction Selection Keys

8 Screen



- | | |
|--|---|
| 1 Automatic Door Open Indicator (model dependent) | 2 Filter Cleaning Function (depending on model) |
| 3 Homewhiz Indicator (model dependent) | 4 Delay Time / Programme Time Indicator |
| 5 Delay Indicator | 6 Program End Indicator |
| 7 Additional Heater Indicator (depending on model) | 8 Liquid Detergent Dosage Indicator (model dependent) |
| 9 Hygiene Function Indicator (depending on model) | 10 Salt Indicator |
| 11 Rinse Aid Indicator | |



Read the Safety warnings first!

On/Off Key

When you press the On/Off key, indicator lights on the display will turn on, showing the product is 'On'. Pressing the key again will turn the lights off, indicating 'Off'.

Program Selection / Program Cancel Button

Select the program you want to run from the "program selection buttons" section and press the button. To cancel the running program, open the door of the machine and press the Program Start / Pause / Cancel button for 3 seconds. After the countdown of 3 – 2 – 1, 0:01 is displayed on the screen, close the door of the machine and wait for the evacuation process to be completed. The evacuation process is completed in 2 minutes and your machine will give an audible warning when it is finished.

Function Keys

When the Function Keys are pressed during program selection or delay selection, if the program you have selected supports the function you have selected, a positive key

warning sound will be heard. When the indicator of the selected Function lights up, the function is selected. To cancel the function selection, press the function key again until the function indicator goes off.

Preparing the machine

1. Open the dishwasher door.
2. Place the dishes as instructed in the user manual.
3. Make sure the upper and lower sprayer arms rotate freely.
4. Put sufficient amount of detergent into the detergent compartment.

Program selection

1. Turn on your machine by pressing the On / Off button.
2. Check the Salt and Rinse Aid Deficiency Warning indicators and add salt and/or rinse aid if necessary.
3. Determine the washing program suitable for your dishes by looking at the program information and average consumption values table.
4. When you close the door of your machine, the selected program starts.

7.1 Table of Program Information and Average Consumption Val- ues

Programme Data and Average Consumption Values Table								
Programme number	0	1	2	3	4	5	6	7
Programme name	-	SensorAdapt	Intensive	Eco *	Delicate	FastClean	Mini (#)	Downloadable Program
Cleaning temperature	-	50-72 °C	70 °C	50 °C	40 °C	60 °C	35 °C	-
Degree of Soiling	-	It is an automatic program that analyzes the load amount and pollution level in the machine and optimizes the washing temperature and time using artificial intelligence.	Suitable for heavily soiled dishes, pots and pans.	Suitable for washing dishes with normal amount of soil. It is the most efficient program in terms of combined power and water consumption. This is used for assessing the compliance with EU's eco-design directive.	Special programme for gentle cleaning of delicate glassware.	Daily washing programme for normally soiled dishes in the fastest way.	Suitable for lightly soiled daily dishes that are scraped or pre-cleaned.	Please check the HomeWhiz app for programmes you can download through wireless connection.
Prewash	-	Medium to high	High	Medium	Low	Medium	Low	-
Wash	-	+	+	-	+	-	-	-
Dry	-	+	+	+	+	+	+	-
Duration (min)	-	73-174	187	241	120	49	30	-
Water (l)	-	8,2-12,4	16,2	8,9	14,4	11,1	10,8	-
Energy (kWh)	-	0,660-1,113	1,380	0,654	0,620	1,05	0,650	-
Selectable functions	-	K	T, S, G, Y, F, R, U, Z, H, M, K	T, E, Y, F, S, R, U, Z, H, M, K	T, E, Y, F, R, Z, B, M, K	T, E, R, Z, B, H, M, K	T, E, Z, B, M, K	-

Loading Capacity: 15

The consumption values shown in the table were determined under standard conditions. Differences may therefore occur under practical conditions. * Reference programme for testing institutes. The tests in accordance with EN 50242/60436 must be carried out with a full water softener salt dispenser and a full rinse aid reservoir, and using the test programme. The values given for programmes other than Eco 50°C programme are indicative only. (#) Additional functions might cause changes in programme durations.

Programme Data and Average Consumption Values Table		
Programme number	Download-1	Download-2
Programme name	AquaFlex	SilentWash
Cleaning temperature	-	-
Degree of Soiling	It is the most suitable washing programme for daily mixed dishes including plastic items. While delicate glass items are washed in the upper basket, pans and trays can be washed in the lower basket.	It is the daily washing programme to wash the normally soiled left dishes in the most silent way.
Prewash	Medium	Medium
Wash	+	-
Dry	+	+
Duration (min)	219	307
Water (l)	15,2	9,6
Energy (kWh)	0,85	0,65
Selectable functions	T, E, Y, F, U, Z, H, M, K	T, E, R, K

7.2 Additional functions

Dishwasher programs are designed for optimal cleaning, considering soil type, soil load, and dishware characteristics.

Additional functions are available to optimize your wash, saving time, water, and energy while enhancing hygiene and convenience.

 Additional functions may cause a change in program duration.

 Additional functions are not suitable for all wash programs. The display of the function not suitable for the program will not be active.

 The functions that can be used in the washing programs are indicated by letters such as "A, B, D, E, G, F, F, K..." in the "Program information and average consumption values table". You can find instructions on how to use these functions in the "Additional functions" section of the user manual.

 Some auxiliary functions cannot be used together. If the function you have selected is not active even though it appears in the "Program information and average consumption values table", you can activate it after turning off the other auxiliary functions.

To add additional functions to the program:

1. Select the desired wash program.
2. When you select an additional function, the indicator for the additional function lights up. When you press the function key again, the indicator goes out and the selection is canceled.

If your machine has sub-menu functions depending on the model, refer to the instructions in the additional functions section for their use.

 "Not all of the functions indicated with letters such as "A,B,D,E,G,F,K..." in the program information and average consumption values table can be used in your machine, the functions that can be used in your machine are described in the additional functions section of this manual.

Self Dry Function (K)

(Depending on the model)

Thanks to the "Self Dry" feature in your machine, the drying efficiency of your machine is increased and energy savings are achieved.

When you activate this function, the door of your machine opens automatically at the end of the wash cycle.

The function can extend the duration of the selected program for up to 35 minutes.

 The function can extend the duration of the selected program for up to 35 minutes.

 Self Dry feature opens the door at the end of the wash thanks to the "door opening shafts". This process takes about 2 minutes. If the power is cut off while the shafts are coming out, do not force the door to close. When the power is restored, the process is complete and the shafts will be pulled back in.

 If the Self Dry feature is active, the door can be opened automatically during the drying step and the program flow can continue. If the product has a display, the time will continue to count down with the door open until the drying is completed and the program ends.

To change the function Self Dry:

1-After turning on your machine, press and hold the Menu button for 1 second.

2- Use the <- and +> keys to switch the screen to the "o:" option.

3- Use the selection button to choose either the o:0 or o:1 option. The o:0 option means function Self Dry is off, and the o:1 option means function Self Dry is on.

 Depending on the model of your machine, Self Dry can be displayed with the letter "o" or the door opening icon. 

4-Press the Menu key to exit the settings menu. Your settings will be saved automatically.

7.3 Functions

Function (S) SilentWash

(depending on the model)

The SilentWash function is valid for 3 programs.

1. Eco
2. Auto
3. Intensive

When these programs are run in Silent-Wash mode, the noise level is reduced by 2 DBA and the wash time is extended to 68 minutes.

Function (E) SteamGloss

(Model dependent)

It provides superior drying performance.

This function can be selected to extend the program duration.

 In some models, the Extra Dry function is activated via the HomeWhiz app.

Half Load function (Y)

(Model dependent)

This is used when you want to run your machine without fully loading it.

1. Load your dishes into the dishwasher as desired.

2. Turn the machine on using the On/Off button.

3. After selecting your desired program, press the Half Load button.

When this function is enabled, the function key indicator lights up.

Thanks to the half-load function, you can save water and energy by using both the upper and lower baskets of the machine simultaneously.

4. Run the program by pressing Start / Wait / Cancel.

Function Fast+

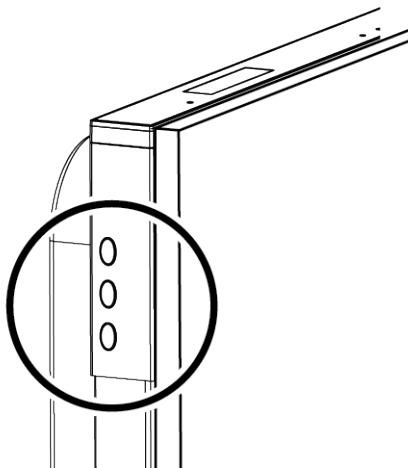
(depending on the model)

It allows the selected program to wash at higher pressure and temperature, shortening the washing time and reducing the amount of water.

Corner Washing Mode Warning

(Model Dependent)

It is possible to check the program status from the module in the upper left corner of the machine while the program is running and after it has finished. After the selected program has started, the blue indicator indicates that the program is in the washing phase, and the red indicator indicates that it is in the drying phase. The green indicator means the program has finished. The module indicators turn off if the door is opened while the program is running or after the program has finished.



In models with corner wash indicators and automatic door opening, the red LED (drying step in progress) remains lit after the door is opened.

Blue: Washing

Red: Drying

Green: The program is complete.

SensorAdapt

SensorAdapt is an AI-powered automated program that optimizes washing temperature and duration by analyzing the soiling level and load of dishes in the dishwasher.



(In accordance with the EU AI Act – Regulation (EU) 2024/1689)

This product uses **AI (Artificial Intelligence)** techniques and approaches while you interact with the Sensoradapt algorithm.

SensorAdapt is an AI-powered automated program that optimizes washing temperature and duration by analyzing the soiling level and load of dishes in the dishwasher..

SensorAdapt, Auto-Adapt, AI program and **AutonomAI** programs operate using the Sensoradapt algorithm. In addition to these programs, other programs that support SensorAdapt are listed in the "Program Information and Average Consumption Values Table".

This device uses Artificial Intelligence (AI) technologies to improve washing quality, energy efficiency, and ease of use. The AI-based Sensoradapt function analyzes sensor data to automatically optimize wash parameters (e.g., water level, and washing duration) for improved washing performance. AI-generated adjustments are supportive functions only; safety-critical functions operate independently and cannot be overridden by AI. Users remain in control of the washing process through program selection, and AI adjustments are applied within the selected program parameters. The AI functions process only machine sensor data related to washing performance and do not require or share personal data. These transparency measures are provided in accordance with Article 50 of the EU AI Act.

7.4 Functions Under Settings Menu

(Depending on the model)

There are additional functions under the settings menu of your machine depending on the model. To access these functions, press and hold the Menu button for 3 seconds. Use the <- and +> keys to select the function or setting you want to perform an operation on.



On some models, pressing the menu button once is enough to enter the settings menu.

Change the function or setting you want to change with the Selection key and save the settings by turning off the machine.

Submenu Functions:

(Depending on the model)

Self Dry Function Off / On



Additional Function Off/On:
(model dependent)



7.5 Changing the Warning Tone Level

1. After turning on your dishwasher, press the Menu button for 3 seconds.



In some models, you just need to press the menu key 1 time to access the settings menu.

2. Press the <- and +> buttons to move to the "S:" on the display.

3. Each time you press the selection key, the warning volume changes to "S:0" off, "S:1" medium, "S:2" high.

4. Turn off your dishwasher with On / Off button to save.



Your dishwasher is set to "S:2" at the factory.

7.6 Programming Washing Time

Delay

If an economical electricity tariff is applied in your area, you can use the delay function to wash your dishes during the relevant hours.

You can postpone the start time of your selected program for up to 24 hours.

1. After selecting the washing program and other additional functions, press the delay button.

2. When you press the delay button, "0:30" will be displayed on the Display Information Line and the delay indicator will start flashing.

3. Press the delay button to set the desired time. Each time you press the button, the time increases in 30-minute increments up to 6 hours, then in 1-hour increments up to 24 hours.

4. After performing the delay, close the door of your machine. The program will start automatically when the delay is over.

Changing the settings while the delay function is active

While the delay function is active, you cannot make changes to the washing programme, additional functions or the delay time.



Once the program has started, the program and auxiliary functions cannot be set/changed.

To cancel the delay function

Open the door of the machine, press the Program Selection / Program Cancel button for three seconds. After the countdown of 3 – 2 – 1, 0:01 is displayed on the

screen, close the door of the machine and wait for the draining process to be completed. The draining process is completed in 2 minutes and your machine will give an audible warning when it is finished.



The delay function cannot be set after the program has started.

7.7 Homewhiz Function



Read the "Safety Instructions" section first.

Thanks to the HomeWhiz feature, you can control your dishwasher from your smart device and get information about the status of your machine.



HomeWhiz only works on the 2.4GHz frequency band.



When the function is selected, you can use your machine via your smart device. When the function is not selected, you can monitor your machine via the application.



You can follow whether the function is on or off from the indicator on the product. In cases where the function cannot be turned on, the HomeWhiz indicator will be off or will continuously flash at short intervals. Examples of these situations are when the wireless connection setting is off or the door of the machine is open.



The function is disabled when the dishwasher door is opened or the On/Off operation is performed on the machine. It can be re-selected using the remote control button.



Screen view when Homewhiz is open

Homewhiz Installation and User Account Settings

To use the wireless connection feature on your machine, install the HomeWhiz application from the application market of your smart device. Make sure your smart device is connected to the internet to use the application. If you are using the application for the first time, complete the registration process using your e-mail address from the application. You can use all the products in your home with the HomeWhiz feature through this account after the registration process is completed. You can see the products paired with your account by tapping the "Add/Remove Product" section from the "Products" page in the application. You can perform user pairing of these products from this page.

First Installation

1. Click the "Add Device" button and select "Dishwasher" under "Kitchen Devices".
2. Scan the barcode next to the door or enter the "Device Product Number".
3. While the machine is off, press the On/Off and Remote Control buttons simultaneously.
4. Select the network you want to connect your Dishwasher to and enter the network password.
5. The HomeWhiz icon () will flash while the dishwasher is connecting. Once the connection is established, the relevant icon will light up permanently.
6. Give your Dishwasher a name. This is the last step. You can see your product on the "Devices" page.
7. After the initial installation of your Dishwasher is completed successfully, the product will automatically display the home screen and return to usage mode.
8. If the installation fails or is not completed within 5 minutes, the HomeWhiz icon will close and the product will turn itself off. To start the installation again, please repeat the installation steps from step 1.

Using the Dishwasher on Multiple Devices

You can use your dishwasher on more than one smart device. To do this, install the HomeWhiz app on the other smart device. When you open the app, you need to log in with your account.



If the account you are logged in to is the account to which you have previously added products, you can start using your dishwasher directly after logging in.

To use the installed dishwasher from a new account, follow the steps below.

1. Create a new account and log in to the HomeWhiz app with this account. Make sure your smart device and dishwasher are connected to the same network.
2. On the Products page, tap on the "Add/Remove Product" section. Under the "Other Products" tab, you can see the product and which user it belongs to.
3. Tap the (+) symbol next to the dishwasher you want to add and name the product.
4. Your request to add the product will be sent to the owner of the product via e-mail. After the owner approves, you can start using the product as a partner.



Once the installation process is complete, your smart device and dishwasher do not need to be connected to the same network. You can use your product as long as your smart device is connected to the internet.



You can see the products paired with your account by tapping the "Add/Remove Product" section on the "Products" page in the application. You can pair these products with users from this page.

HomeWhiz Display of Consumption Values

Your dishwasher has a consumption management feature. This feature may have different capabilities depending on the product (energy consumption monitoring, water consumption monitoring, etc.). For this feature to work, your dishwasher must be connected to HomeWhiz and have an internet connection. You can monitor the consumption information of your smart dishwasher according to different time periods, and save money by receiving suggestions to reduce consumption.



The consumption data in the HomeWhiz app is for informational purposes only and may differ from actual consumption information.



The values stated on the product label are obtained under standard laboratory conditions. Consumption values may vary depending on customer usage conditions and climate.

HomeWhiz On / Off

Press the remote control key to turn on the function.



If you press the remote control button while the function is on, the HomeWhiz function will be turned off and the product display will return to the delay time/program duration display. In the off position, the HomeWhiz button LED will go off.



You can follow whether the wireless connection is on or off from the indicator on the product. If the wireless connection is off, you can see that the HomeWhiz icon is off. If the HomeWhiz icon is constantly on, the product's wireless network connection is on and the product is connected to the wireless network. If the HomeWhiz icon is constantly flashing at short intervals, it is on but has not connected to the network or is trying to connect to the network.

Wireless On / Off

While your machine is on, press and hold the "Menu" button for 1 second to enter the settings menu. Follow the screen and use the <- and +> buttons on the panel until the Wi-Fi connection indicator lights up. Press the Selection button to turn the Wi-Fi connection position to off if it is on; to on if it is off. While in the wireless connection on/off settings menu, if the wireless connection is on, the Wi-Fi connection indicator lights up continuously; if the wireless connection is off, the Wi-Fi connection indicator flashes on and off at short intervals.

Once wireless is turned "On," your machine will automatically connect to your home network using the setup settings you previously made.

Deleting HomeWhiz Settings

While the dishwasher is on, press and hold the remote control and menu direction key (-) for 5 seconds. After the 5 - 4 - 3 - 2 - 1 countdown on the screen, your settings will be deleted.

HomeWhiz Troubleshooting

If you experience any control or connection problems, perform the following steps. If the problem persists, perform the next step.

1. Check if your smart device is connected to the internet.
2. Close and reopen the HomeWhiz app on your smart device.
3. Restart your smart device.

4. Check the wireless connection status of your dishwasher. If it is "Wireless Connection: Off", turn it to "Wireless Connection: On", wait for the machine to connect and close and open the HomeWhiz app on your smart device again.

5. If the connection cannot be established with the above operations, repeat the initial setup settings on the product.

6. If the problem persists, contact an authorized service.

7.8 Homewhiz data usage

When this product connects to the internet, it collects and transmits usage data (e.g., selected program, program duration, error codes). In accordance with the EU Data Protection Regulation (EU Regulation 2023/2854), you have the right to access and manage this data.

For detailed information about what data is collected, how it is used, and how to access it, please visit:

www.homewhiz.com/eu-data-act-policy

7.9 Homewhiz Support Service Feature

Support Service is a service where our expert customer representatives can call you from the mobile phone number you specified on the HomeWhiz application and help you with all your questions after you create a request using the Support Service button on your white goods products.

Entering Phone Number for Support Service

After you create a request by holding down the Support Service button, you must share your mobile phone number through the application so that your customer representative can call you. You can add or change your mobile phone number from the communication menu in your HomeWhiz application.

Creating a Request via Support Service

1. Make sure you have an internet connection on the product and enter your mobile phone number via the HomeWhiz app.
2. With the door open and the machine on, press and hold the support service key for 3 seconds.
3. The Support Service symbol will begin flashing.
4. When your request successfully reaches the customer representative, the symbol will remain lit.
5. Your customer representative will call you via the phone number you specified in the HomeWhiz application.
6. When the call is completed, the light of the symbol will turn off. Cancelling a Support Service Request If you want to cancel your support service request, the request must have successfully reached the customer representative and the light of the symbol must be constantly on.

For cancellation process;

1. With the door open and the machine on, press and hold the support service key for 3 seconds.
2. The Support Service symbol light will start flashing.
3. When the request is successfully cancelled, the symbol will turn off.

Troubleshooting

If the support service symbol light does not light up continuously after pressing the support service button, but goes off immediately or flashes continuously:

- Make sure your product is connected to the internet.
- Make sure you have a HomeWhiz account and enter your mobile phone number to be called via the HomeWhiz app.
- This feature will not work if there is no internet connection. Check your home internet.
- Check that the number you entered in the HomeWhiz app is correct.

7.10 Modification of Downloadable Program

You can change the last program on the product, the Downloaded Program, with the Homewhiz application. You can see what the downloadable programs can be and what the factory default Downloadable Program is from the Program Information and Average Consumption Values Table.

To change the Downloadable Program:

- Connect to your product from the HomeWhiz app.
- Turn on the Remote Control function on the product.
- Go to the settings page of the product from the HomeWhiz application.
- Go to the Download Program page from the product's settings page.
- Select the program you want on the Download Program page and press the Download Program button from the HomeWhiz application.
- During the program download, an animation will be displayed on the product and in the HomeWhiz application.
- When the download process is complete, you can use your newly selected Downloadable Program by selecting it from the product or from the HomeWhiz application.



If you download another program to the product, your previous selection will be cancelled.



You can download as many programs as you want to the product, and you can change the Downloadable Program at any time. It is sufficient for your smart device and product to be connected to the internet and for the Remote Control function on the product to be turned on.

7.11 Starting the program

After selecting the program and additional functions, close the door to start your machine.

The machine performs a water softening process depending on the hardness of the mains water. The washing time may vary while the program is running, depending on the temperature of the room where the machine is located, the mains water temperature and the amount of dishes you have.

Be careful not to open the door of the machine while it is running. When you open the door of the machine, steam may come out, be careful.

After remaining silent for a while in standby mode to completely drain the remaining water on the dishes and in the machine after rinsing and to clean the water softener, it continues to operate in the drying step.

7.12 Cancellation of the Program

Open the door of the machine, press the Program Selection / Program Cancel button for three seconds. After the countdown of 3 – 2 – 1, 0:01 is displayed on the screen, close the door of the machine and wait for the draining process to be completed. The draining process is completed in 2 minutes and your machine will give an audible warning when it is finished.

Depending on the step of the programme you cancelled, detergent or rinse aid may remain in the machine and/or on the washed items.

7.13 Salt Deficiency Warning Indicator

To understand whether the amount of softening salt in your machine is sufficient, check the salt deficiency warning indicator on your machine's screen. When the salt deficiency warning indicator on your machine's screen starts to light up, you need to refill the salt compartment with salt.

Adjusting the water hardness level is explained in the Water Softening System section.

7.14 Rinse Aid Deficiency Warning Indicator

To understand whether the amount of rinse aid in your machine is sufficient, check the rinse aid shortage warning indicator on your machine's screen. When the rinse aid shortage warning indicator on your machine's screen starts to light up, you need to refill the rinse aid compartment.

Adjusting the Amount of Rinse Aid

1. After turning on your machine, press the Menu button for 3 seconds.



On some models, pressing the menu button once is enough to enter the settings menu.

2. Use the <- and +> keys to move to the "P:" position on the screen.
3. Adjust to the appropriate level with the selection key.
4. Turn off your machine with the On / Off button to save.

In P:0 position, no rinse aid is added in the washing program.

At position P:1, 1 dose of rinse aid is added.

In position P:2, 2 doses of rinse aid are applied.

In position P:3, 3 doses of rinse aid are applied.

In position P:4, 4 doses of rinse aid are applied.

7.15 End of the programme

When the program you have selected ends, an audible warning will warn you to turn off your machine.

This audible warning is repeated at certain intervals until your machine shuts down.

When the washing program ends, the End of Programme indicator lights up.

1. Open the cover of the machine.
2. Press the On/Off button to turn off your machine.
3. Close the tap.
4. Unplug the machine from the outlet.

To save energy, the machine automatically turns off when the program ends or if the program is not started.

After the dishes are washed, leave them in the machine for about 15 minutes to cool down. If you leave the door of the machine ajar during this time, your dishes will dry more quickly. This will increase the drying efficiency of your machine.

8 Maintenance and Cleaning

8.1 Maintenance and cleaning



Read "Safety Instructions" section first!



Before cleaning the machine, unplug it and turn off the tap.



Do not use abrasive materials when cleaning.



For the machine to work efficiently, clean the filters and impellers at least once a week.

If cleaned at regular intervals, the life of the product will be extended and frequently encountered problems will be reduced.

Cleaning the exterior of the machine

Gently wipe the exterior of your machine and the door seals with a delicate cleaning agent and a damp cloth. Wipe the "control panel" only with a slightly damp cloth.

Cleaning the inside of the machine

Clean the machine monthly by running it at the highest possible temperature with detergent or special machine cleaning agents. This will help to remove residues and limescale from the inside of the machine.

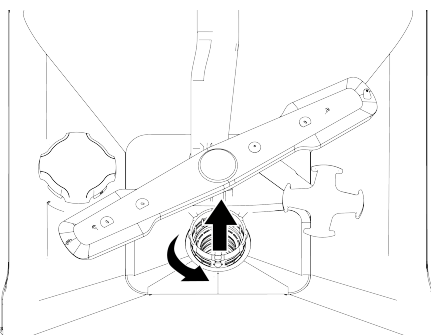
If there is water left in the machine, drain the water in the machine by following the procedures in the “Cancelling the program” section. If the water cannot be drained, remove the filters as indicated in the “Cleaning the filters” section and check if there are any dirt particles that have accumulated at the bottom of the machine and blocked the water path, and clean them if necessary.

8.2 Cleaning the filters

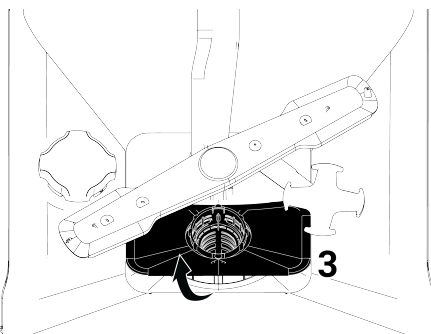
(Depends on model)

For the machine to work efficiently, clean the filters at least once a week. Check if there is any food residue on the filters. If there is food residue, remove the filters and clean them thoroughly under the tap.

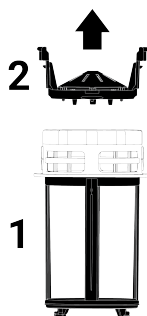
1. Remove the micro filter and coarse filter group by turning it counterclockwise and pulling it out.



2. Pull the metal/plastic filter (3) out of its place.



3. Press the two tabs on the coarse filter inwards to separate the coarse filter from the assembly.



4. Clean all three filters under the tap with a brush.
5. Replace the metal/plastic filter.
6. Place the coarse filter into the micro filter. Make sure it is properly seated. Turn clockwise until you hear a click.



The machine should not be used without a filter.

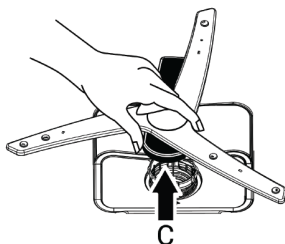
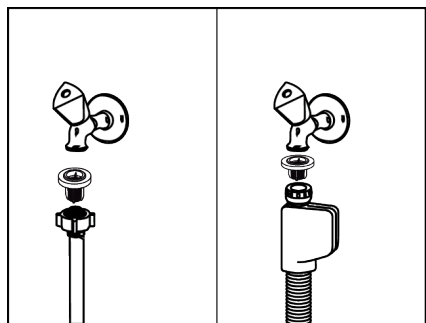


Failure to install the filters correctly will reduce washing effectiveness.

8.3 Cleaning the hose filter

The filter on the water inlet hose prevents dirt (sand, clay, rust, etc.) that may come from the city network or your water system from damaging the machine. Check the filter and hose from time to time and clean them if necessary.

1. Turn off the tap and remove the hose.
 2. After removing the filter from the hose, clean it under the tap.
 3. Place the cleaned filter back into its place inside the hose.
 4. Attach the hose to the faucet.
- (Depends on model)



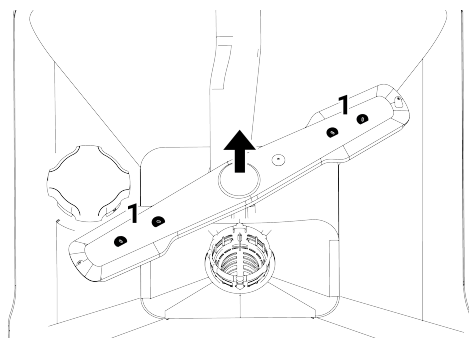
To remove and clean the lower propeller group, hold it with one hand from the points (C) shown in the figure and pull it upwards. After cleaning, reattach the propeller group by following the same steps in reverse. (Depends on model)

8.4 Cleaning the propellers

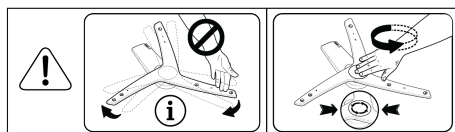
Clean the impellers at least once a week to ensure efficient operation of the machine.

Lower propeller

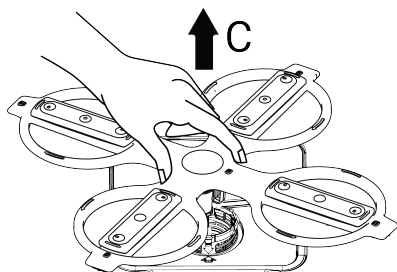
Check if the lower impeller (1) holes are clogged. If there is a blockage, remove the impeller and clean it. You can remove the lower impeller by pulling it upwards (Depends on model)



Check if the holes of the impeller assembly are clogged. If there is a blockage, remove the impeller assembly and clean it. (Depends on model)



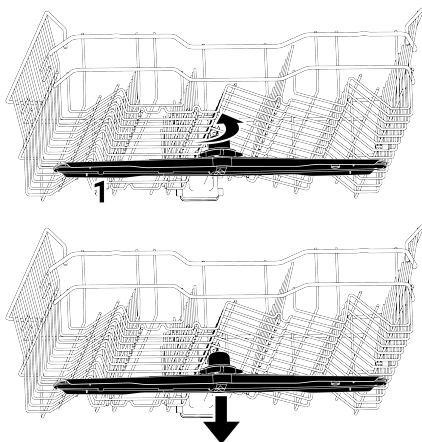
i Do not attempt to turn the propeller by holding the ends. Trying to turn it by the ends may cause the gear system inside the propeller to break.



To remove and clean the lower propeller group, hold it with one hand from the points (C) shown in the figure and pull it upwards. After cleaning, reattach the propeller group by following the same steps in reverse. (Depends on model)

Upper propeller

Check if the upper impeller (1) holes are clogged. If there is a blockage, remove the impeller and clean it. You can remove the upper impeller by turning its nut to the left. When reattaching the upper propeller, be sure to tighten the nut fully.



9 Troubleshooting

9.1 Error Codes, Causes, and Solutions

Error Code	Reason	Solution
E01 Warning P1 Blinks The power LED blinks.	Water ingress into the chassis error	1- The error detection algorithm is activated. 2- The program ends. If you keep seeing the mistake, 1-Turn off the electricity. 2. Close the valve. 3. Contact an authorized service center.
E02 Warning P2 Blinks The water cut-off icon lights up. The washing machine LED lights up.	Water outage error	Check the network.
	The filter is clogged.	1-Disconnect the power supply. 2. Disconnect the water supply. 3. Remove the water inlet hose. 4. Check and clean the filter. 5. Connect the water supply. 6. Connect the electricity.
	Other	If the error persists, 1- Turn off your machine. 2. Contact an authorized service center.
E06 Warning P2 blinks P6 blinks	The temperature sensor inside the machine is faulty.	If you keep seeing this error and your washing performance has decreased, 1- Turn off your machine. 2. Contact an authorized service center.
E07 Warning F2 blinks F1 and F2 blink	The water meter is faulty.	1- The error detection algorithm is activated. 2- The program ends. If you keep seeing the mistake, 1-Turn off the electricity. 2. Close the valve. 3. Contact an authorized service center.



Error codes may vary depending on the model.

9.2 Troubleshooting

The machine is not working.

- The power plug may not be plugged in. >>> Check if the power plug is plugged in.
- The fuse may have blown. >>> Check the fuses in your house.
- There might not be any water. >>> Make sure the water inlet tap is open.

- The machine door may be open. >>> Make sure you close the machine door.
- The "On/Off button" may not have been pressed. >>> Make sure you have turned on the machine by pressing the "On/Off button".

The dishes are not being washed properly.

- The dishes are placed haphazardly. >>> Place the dishes as directed in the instruction manual.
- The wrong program has been selected. >>> Please choose a program that washes at a higher temperature and for a longer duration.
- The dishes are very dirty >>> Remove coarse dirt from your dishes with a napkin before placing them in the dishwasher.
- The propellers are jammed. >>> Before starting the program, manually rotate both the upper and lower propellers to ensure they rotate freely.
- The propeller vents are clogged. >>> The bottom or top propeller vents may be clogged with food debris such as lemon seeds. Clean the propellers at regular intervals as shown in the "Cleaning and Maintenance" section.
- The filters are clogged. >>> Check if the filter system is clean. Clean the filter system at regular intervals as shown in the "Cleaning and maintenance" section.
- The filters are not installed correctly. >>> Check the filter system and make sure they are installed correctly.
- The baskets are overloaded. >>> Do not overload the baskets beyond their capacity.
- The detergent has been stored under unsuitable conditions. >>> If you are using powder detergent, do not store the detergent package in damp places. If possible, store it in a container with a lid. We recommend using tablet detergent for ease of storage.
- Not enough detergent has been added. >>> If you are using powder detergent, add the appropriate amount according to

the level of soiling of your dishes and the program instructions. We recommend using tablet detergent for best results.

- Rinse aid is insufficient. >>> Check the rinse aid low warning indicator and add rinse aid if necessary. If there is enough rinse aid in the machine, increase the rinse aid setting.
- The detergent compartment lid is not closed. >>> After filling with detergent, be sure to close the detergent compartment lid.

The dishes are not being dried.

- The dishes are placed haphazardly. >>> Place your dishes so that water does not accumulate inside them during washing.
- Rinse aid is insufficient. >>> Check the rinse aid low warning indicator and add rinse aid if necessary. If there is enough rinse aid in the machine, increase the rinse aid setting.
- The machine was emptied immediately after the wash cycle was finished. >>> Do not empty your machine immediately after the wash cycle is complete. Allow the steam to escape by opening the door slightly, and empty the machine when the dishes have cooled down to a touchable level. Begin emptying from the bottom basket. This prevents any water remaining on items in the upper basket from dripping onto items in the lower basket.
- The wrong program has been selected. >>> Short-duration programs have low rinsing temperatures, resulting in poor drying performance. For better drying performance, choose longer programs.
- Tablet detergent has been used, but the tablet button has not been pressed >>> If your machine has a "tablet detergent" function when using multi-purpose detergent, activate it.
- The surface quality of the kitchenware is poor. >>> Kitchenware with damaged surfaces cannot provide the expected washing performance and is not hygienically safe to use. Furthermore, water is diffi-

cult to drain from damaged surfaces.

Washing such kitchenware in a dishwasher is not recommended.

- It's natural to experience drying problems with Teflon cookware. This is related to the nature of Teflon. Because Teflon and water have different surface tensions, water droplets remain on the Teflon surface like beads.

Tea, coffee, or lipstick stains remain on the dishes.

- The wrong program has been selected. >>> Please choose a program that washes at a higher temperature and for a longer duration.
- The surface quality of the kitchenware is deteriorated. >>> Tea, coffee stains, and other painted stains have seeped into the damaged surfaces, making them unsuitable for dishwasher use. Expected washing performance cannot be achieved with kitchenware of damaged surfaces, and their use is not hygienic. Washing such kitchenware in a dishwasher is not recommended.
- The detergent has been stored under unsuitable conditions. >>> If you are using powder detergent, do not store the detergent package in damp places. If possible, store it in a container with a lid. We recommend using tablet detergent for ease of storage.

Dishes are left with limescale stains, and glassware takes on a cloudy appearance.

- Rinse aid is insufficient. >>> Check the rinse aid low warning indicator and add rinse aid if necessary. If there is enough rinse aid in the machine, increase the rinse aid setting.
- The water hardness setting is too low or the salt level is insufficient. >>> Check the water hardness setting by accurately measuring the hardness of the tap water.
- There is a salt leak. >>> When filling with salt, be careful not to spill it around the filling opening. After filling with salt,

make sure the salt reservoir lid is closed.

Run the pre-wash program to clean any spilled salt from inside the machine.

Check the lid again at the end of the program, as any salt particles remaining under the lid will dissolve during the pre-wash step and may therefore loosen.

There's a strange smell inside the machine.

- A new washing machine has its own characteristic smell. This smell will disappear after a few washes.
- The filters are clogged. >>> Check if the filter system is clean. Clean the filter system at regular intervals as shown in the "Cleaning and maintenance" section.
- The rinse aid dispenser contains chemicals that can cause odors. >>> Do not use chemicals such as vinegar, hand washing detergent, or descaler.
- Dirty dishes have been left in the dishwasher for 2-3 days. >>> If you are not going to start the machine immediately after putting the dishes in, remove the dirt from the dishes and run the detergent-free pre-wash program every two days. In such cases, do not close the machine door completely to prevent odor formation inside the machine. You can also use odor removers and machine cleaners available on the market.

Rust stains, discoloration, and surface deterioration on dishes.

- There is a salt leak. >>> Salt can cause deterioration and rust on metal surfaces. When filling with salt, be careful not to spill it around the filling opening. After filling with salt, make sure the salt reservoir lid is closed. Clean any spilled salt from inside the machine by running the pre-wash program. Check the lid again at the end of the program, as any salt particles remaining under the lid will dissolve during the pre-wash step and may therefore loosen.

- Salty food residue has remained on the dishes for a long time. >>> If cutlery contaminated with such food is to be left in the dishwasher, it should be pre-washed to remove the dirt from the surface, or the dishes should be washed immediately.
- The electrical installation does not have a grounding line. >>> Check if your machine is connected to a proper ground line. Otherwise, static electricity generated inside the machine will cause arcs and pitting on the surface of metal objects, removing the protective layer and causing discoloration.
- Strong cleaning agents such as bleach have been used. >>> The protective layer on metal surfaces is damaged when it comes into contact with cleaners like bleach and loses its effectiveness over time. Do not wash your dishes with bleach.
- Metal utensils, especially knives, have been used for purposes other than their intended use. >>> Using knives for purposes such as opening cans damages the protective coating on the tips. Do not use metal kitchen utensils for purposes other than their intended use.
- The cutlery is made of low-quality stainless steel. >>> Rusting is inevitable for such items and they should not be washed in dishwashers.
- Previously rusted kitchen utensils were washed in the dishwasher. >>> During washing, rust from a rusty item can migrate to other stainless steel surfaces, causing rust to form on those surfaces as well. Such items should not be washed in dishwashers.

There is detergent residue on the detergent dispenser.

- The detergent was added a long time before the washing cycle began. >>> Make sure to add the detergent just before starting the wash.
- The detergent dispenser lid is prevented from opening during washing. >>> Place the dishes in a way that does not ob-

struct the opening of the detergent dispenser lid and the flow of water from the impellers into the dispenser.

- The detergent has been stored under unsuitable conditions. >>> If you are using powder detergent, do not store the detergent package in damp places. If possible, store it in a container with a lid. We recommend using tablet detergent for ease of storage.
- The propeller vents are clogged. >>> The bottom or top propeller vents may be clogged with food debris such as lemon seeds. Clean the propellers at regular intervals as shown in the "Cleaning and Maintenance" section.

The patterns and decorations on the kitchenware are fading.

- Patterned glasses and porcelain with overglaze patterns are not suitable for washing in a dishwasher. Manufacturers of glass and porcelain tableware do not recommend washing these types of cookware in a dishwasher.

The dishes are getting scratched.

- Kitchen utensils and accessories made of or containing aluminum should not be washed in a dishwasher.
- There is a salt leak. >>> When filling with salt, be careful not to spill it around the filling opening. Spilled salt can cause scratches. After filling with salt, make sure the salt reservoir lid is closed. Run the pre-wash program to clean any spilled salt from inside the machine. Check the lid again at the end of the program, as any salt particles remaining under the lid will dissolve during the pre-wash step and may therefore loosen.
- The water hardness setting is too low or the salt level is insufficient. >>> Check the water hardness setting by accurately measuring the hardness of the tap water.
- Improper placement of dishes. >>> When placing glasses and other glass kitchenware in the baskets, rest them against the edge, shelves, or glass support wire of the basket, not on other dishes. During washing, the impact of water causing

two glasses or other dishes to bump into each other can cause scratches/breakage on the surfaces.

- The glass cups are left with a hazy, milk-stain-like mark that doesn't come off when wiped by hand. When held up to the light, a bluish/rainbow-colored appearance emerges.
- Too much rinse aid has been used. >>> Lower the rinse aid setting. Be sure to clean up any rinse aid that spills when refilling.
- Corrosion has occurred on the glass due to soft water. >>> Check the water hardness setting by accurately measuring the hardness of your tap water. If your tap water is soft (<5 dH), do not use salt. Use washing programs that wash at higher temperatures (such as 60-65 degrees). You can also use commercially available glass-protecting detergents.

Foam is forming in the machine.

- The dishes were hand-washed with dish soap before being placed in the dishwasher, and then put in the machine without rinsing. >>> Hand-washing dish soaps do not have foam control. There is no need to hand-wash the dishes with detergent before putting them in the dishwasher. Simply rinse off any coarse dirt from the surface of the dishes with water or scrape it off with a paper towel or fork.
- Rinse aid was spilled inside the machine while refilling. >>> Be careful not to spill rinse aid inside the machine while refilling. Clean up any spilled rinse aid with a paper towel or napkin.

10 DISCLAIMER / WARNING

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that they are carried out within the limits and in accordance with the following instructions (see the "Self-Repair" section).

Therefore, unless otherwise authorized in the "Self-Repair" section below, repairs shall be addressed to registered profes-

- The rinse aid compartment lid was left open. >>> Make sure to close the rinse aid compartment lid after filling it with rinse aid.
- The detergent may have expired or may not have been stored under appropriate conditions. >>> Check the information on the detergent packaging.

Foam is leaking out of the dishwasher.

- The machine may not be level, or the feet may not be properly adjusted. >>> Ensure the machine is level.
- It might be due to the detergent you're using. >>> Change the detergent.

Kitchen utensils are breaking.

- The dishes are placed haphazardly. >>> Place the dishes as directed in the instruction manual.
- The baskets are overloaded. >>> Do not overload the baskets beyond their capacity.
- Water remains in the dishwasher after the program finishes.
- The filters are clogged. >>> Check if the filter system is clean. Clean the filter system at regular intervals as shown in the "Cleaning and maintenance" section.
- The drain hose is clogged/blocked. >>> Check the drain hose. If necessary, remove it, clear the blockage, and reinstall it as directed in the installation instructions.

sional repairers in order to avoid safety issues. A registered professional repairer is a professional repairer that has been granted access to the instructions and spare parts list of this product by the manufacturer according to the methods described in legislative acts pursuant to Directive 2009/125/EC.

However, only the service agent (i.e. authorized professional repairers) that you can reach through the phone number given in the user manual/warranty card or through your authorized dealer may provide service under the guarantee terms. Therefore, please be advised that repairs by professional repairers (who are not authorized by Beko) shall void the guarantee.

Self-Repair

Self-repair can be done by the end-user with regard to the following spare parts: Gaskets, filters, door hinge, baskets, propellers, plastic accessories etc. (an updated list is also available in support.beko.com as of 1st of March 2021). Moreover, to ensure product safety and to prevent risk of serious injury, the mentioned self-repair shall be done following the instructions in the user manual for self-repair or which are available in support.beko.com For your safety, unplug the product before attempting any self-repair.

Repair and repair attempts by end-users for parts not included in such list and/or not following the instructions in the user manuals for self-repair or which are available in support.beko.com , might give rise to safety issues not attributable to Beko , and will void the warranty of the product.

Therefore, it is highly recommended that end-users refrain from the attempt to carry out repairs falling outside the mentioned list of spare parts, contacting in such cases authorized professional repairers or registered professional repairers. On the contrary, such attempts by end-users may cause safety issues and damage the product and subsequently cause fire, flood, electrocution and serious personal injury to occur.

By way of example, but not limited to, the following repairs must be addressed to authorized professional repairers or registered professional repairers: motor, circulation pump, drain pump, heat pump, heaters, piping, hoses, clamps, valve filters, aqua stop, door, panel, electronic cards, display cards, water level switch, flow meter, thermostat, temperature sensors etc.

The manufacturer/seller cannot be held liable in any case where end-users do not comply with the above.

The spare part availability of the dishwasher that you purchased is 10 years. During this period, original spare parts will be available to operate the dishwasher properly.

11 BEKO UK AND ROI STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

The standard guarantee starts from the date of original purchase of the product and lasts for a period of twelve (12) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing. If you have purchased an American style Fridge freezer, the standard guarantee starts from the date of original purchase of the product, and lasts for a period of twenty

four (24) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing.

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our Customer Service Team on 0333 207 9710 (UK and Northern Ireland) or 01 862 3411 (Republic of Ireland) This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased

the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Beko plc Authorised Service Representative or Approved Engineer (together the "Service Representatives") to carry out the repair.

What is not covered?

- Transit and delivery damage
 - Cabinet or appearance parts, including but not limited to control knobs, flaps and handles
 - Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs
 - Repairs necessary as a direct or indirect result of:
 - Accidental damage, misuse or abuse of a product.
 - An attempted repair of a product by anyone other than a Service Representative.
 - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet
 - Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).
- This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work
- Damaged food, clothing or other items

- Meals taken at restaurants or from takeaways
- General compensation for inconvenience.

Important Notes

- 1.Your product is designed and built for domestic household use only.
- 2.The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
- 3.The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
- 4.Professional installation by a qualified electrical domestic appliance installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product). 48/EN
- 5.Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
- 6.This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
- 7.This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
- 8.This guarantee does not apply to graded sales (where the product is purchased as a "second").
- 9.Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Customer Service Team on the number set out above.

10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.

11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

Does Beko offer replacements?

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. Subject to agreement, the Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

When will the repair take place?

Our Service Representatives work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Service Representatives will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

Will there be any charge for the repairs?

It is your responsibility to provide evidence to the Service Representative that your product is covered by this guarantee with a

proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the Service Representative finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Service Representative providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the exclusive jurisdiction of the English Courts, save where you live in another part of the United Kingdom, in which case the governing law and exclusive jurisdiction of the courts of that country will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have exclusive jurisdiction. This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU. Beko plc is registered in England and Wales with company registration number 02415578.

If you have purchased a built-in or integrated appliance, and registered it within 90 days of purchase by completing the online registration form, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.

12 BEKO UK AND ROI PARTS GUARANTEE TERMS AND CONDITIONS

This 10 year parts guarantee relates to Beko products.

To confirm if your Beko appliance has our 10-year parts guarantee you can visit our website at beko.co.uk/guarantee-terms or telephone our registrations team on 0800 497 0732. The Parts guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

In order to activate the 10 year parts guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by visiting our websites. For UK customer visit beko.co.uk/register or phone 0800 497 0732. For ROI customers visit beko.ie/register or phone 1800 911 690. Our Beko branded appliances carry FREE replacement parts for the first 10 years, provided they are fitted by our Service Representatives, at the applicable labour charge.

Beko free standing appliances come with a 12 month parts and labour guarantee as standard. Beko built-in, integrated appliances or American fridge freezers come with a 12 month parts and labour guarantee as standard. This is extended to 24 months, free of charge, upon registration of the appliance. When you register your appliance for additional guarantee, you will automatically activate the 10 year parts guarantee. You do not need to register twice. To make a claim against your Beko Parts Guarantee (the "Guarantee"), all customer and product details must be registered with Beko plc using the procedure outlined below:

1. This extra 9 years (for free standing appliances) or 8 years (for built-in or integrated appliances or American fridge freezers) guarantee is only effective after the expiration of the standard manufacturer's guarantee.

2. It is only valid for certain models of Beko branded products serviced or repaired by Beko plc Authorised Service Representative

and Own Engineers (the "Service Representative") and does not cover any labour charge or any:

a. Components including but not limited to cabinet or appearance parts, control knobs, flaps and handles.

b. Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.

3. To activate your guarantee, you MUST register your appliance within 90 days of the original purchase date. For UK customers, visit beko.co.uk/register or phone 0800 497 0732. For ROI customers visit beko.ie/register or phone 1800 911 690.

4. Registrations made after 90 days of the original purchase date, may be required to pay an additional fee to activate the 10 year free parts guarantee.

5. Any repair must be carried out by a Service Representative and booked directly with Beko plc.

6. Labour for the repair is not included in this guarantee and is chargeable at the time of booking a repair.

7. The repair is guaranteed for 12 months for the same defect.

8. In the unlikely event that the appliance is beyond economical repair we may at the sole discretion of Beko plc offer you an appliance at a reduced price. Our call out fee will still apply.

9. If the fault can't be identified and the appliance is functioning normally a call out fee will apply.

10. The guarantee is not transferable and cannot be exchanged for cash.

11. There are no alternative or additional offers to this guarantee.

12. The guarantee is exclusive of the manufacturer's standard guarantee.

13. All repair pricing can be found here beko.co.uk/guarantee-terms (UK & ROI). Alternatively contact our Customer Services Team for further information.

14.All prices are subject to change without notice.

15.The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.

16.We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for

these purposes in accordance with the applicable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at beko.co.uk/cookie-and-privacy-policy

17.These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc,Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.

13 HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. For help please visit beko.co.uk/support/model-finder

•The product model number is printed on the Operating Instruction Booklet / User guide

•The product model and serial number is printed on the Rating Label affixed to the appliance.

•The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or otherproof of purchase paperwork

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model Number	Serial Number	Purchased from	Date of Purchase

For service under guarantee or for product advice please call our Customer Service Team

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet or our video support found beko.co.uk/support/how-to-guides, as a charge may be levied where no fault is found, even though your product may still be under guarantee.

After arranging a service visit please ensure the area around the product must be easily accessible to the Service Representative, without the need for cabinets or furniture to be removed or moved.

It is your responsibility to ensure our Service Representatives have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you will be required to provide it prior to booking a service visit

**UK Mainland & Northern Ireland:
0333 207 9710**

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02 and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.

Republic of Ireland

01 862 341

Service once the manufacturers guarantee has expired

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge. If you do not have any extended guarantee you can call the Customer Services Team for UK customers on 0330 123 1750 and ROI customers on 01 862 3411

Contact us though our website

Send us a secure message through our on-line contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

Product registrations

For UK registrations please visit beko.co.uk/register and for the Republic of Ireland visit beko.ie/register

14 SOC Certificate

UK PSTI Statement of Compliance

Product Name	BEKO Dishwasher
Model Number	BEKO BDIN38550WP
Description of Product (type and batch)	This product functions as a dishwasher with Wi-Fi. (Please refer to model number for batch details)
Defined support period for the product	The defined cybersecurity-related software update support period of the product is valid until 31st December 2028. After this period, cybersecurity-related software updates are not guaranteed.

Name of the Manufacturer	Arçelik A.Ş.
Address of the Manufacturer	Arçelik A.Ş. Sütlüce Mahallesi, Karaağaç Caddesi, 34445, Beyoğlu, İstanbul/Türkiye.
Name of the Manufacturer Representative	Gökhan Özgürel
Address of the Manufacturer Representative	Arçelik A.Ş. Altınordu Cd. No:3, 06935 Sincan Osb, Sincan, Ankara/Türkiye.
Name of the Manufacturer Representative	Nasır Efe Aras
Address of the Manufacturer Representative	Arçelik A.Ş. Altınordu Cd. No:3, 06935 Sincan Osb, Sincan, Ankara/Türkiye.

Declaration

We declare that, as the Representatives of the Manufacturer, the product specified above conforms to Schedule 1's security requirements under UK Product Security Telecommunications and Infrastructure Bill (2023 No 1007).

Signature: 	Date: 02.01.2026
Name: Gökhan Özgürel	Position: Executive Product Director-Dishwasher Appliances
Address: Arçelik A.Ş. Altınordu Cd. No:3, 06935 Sincan Osb, Sincan, Ankara/Türkiye.	

Signature: 	Date: 02.01.2026
Name: Nasır Efe Aras	Position: Director-R&D
Address: Arçelik A.Ş. Altınordu Cd. No:3, 06935 Sincan Osb, Sincan, Ankara/Türkiye.	

Website: <https://www.beko.co.uk/>

