



Dishwasher

User Manual



BDIN38560PF

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Please read this manual first!

Dear Customer,

Beko thank you for choosing the product. We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product.

Follow all warnings and information in the user manual. By this way, you will protect yourself and your product against possible dangers.

Keep the user manual as a reference for future use. If you handover the product to someone else, give the user manual as well. The warranty conditions, usage and troubleshooting methods for your product are provided in this manual.

Symbols and Their Explanations

Throughout this user manual the following symbols are used:

	Danger that may result in death or injury.
	Important information or useful hints about usage.
	Read the user manual.
NOTICE	Danger to the product or its surroundings that may result in material damage.

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1 Safety Instructions

This section contains safety instructions that will help protect from risk of personal injury or property damage.

Our company shall not be held responsible for any damages that may arise in case of non-compliance with these instructions.

- Installation and repair procedures must always be performed by Authorised Service Agents.
- Use only original spare parts and accessories.
- Do not repair or replace any component of the product unless it is clearly specified in the user manual.
- Do not make technical modifications to the product.

1.1 Intended Use

This product is intended for use in homes and in the following types of enclosed spaces: For example;

- Staff kitchens of shops, offices and other working environments;
- Farm houses;
- Areas for the use of guests of hotels, motels and other accommodation facilities;
- Places serving bed and breakfast, hostel-like environments.

- The product should only be used for household dish washing.

- The product is not suitable for commercial or public use.
- The lifetime of the product you have purchased is 10 years. This is the period for which the spare parts required for the operation of this product as defined.
- This product is intended for use in the home and under counter.

1.2 Child, vulnerable person and pet safety

- 8 years and older children and people with reduced physical, sensory, and mental abilities as well as unskilled or inexperienced persons can use this appliance provided that they are supervised and instructed on safe use of the appliance as well as to the related dangers.
- Children under 3 years of age should be kept away from the product unless constantly supervised.
- Children should not play with the appliance.

- Electrical products are dangerous for children and pets. Children and pets must not play with, climb on or enter into the product.
- Remember to close the door of the product when leaving the room where the product is located. Children and pets can be locked inside the product and suffocate.
- Cleaning and user maintenance must not be made by children without supervision.
- Keep the packing materials away from the children. Risk of injury and suffocation.
- Keep all detergents and additives used in the product out of the reach of children.
- For the safety of children, disconnect the power plug and break the locking mechanism before disposing of the product.
- Do not pinch the power cord under or behind the product. Do not place a heavy object on the power cord. The power cord must not be excessively bent or crushed, and must not come into contact with any heat source.
- Do not use an extension cord, multiple power outlets, or adapters to operate the product.
- Portable multiple power outlets or portable power supplies can overheat and cause a fire. Therefore, do not keep multiple power outlets behind and near the product.
- The plug must be within easy reach. If this is not possible, the electrical installation to which the product is connected must be equipped with a device (fuse, switch, circuit breaker, etc.) that complies with electrical regulations and disconnects all poles from the mains.
- Do not touch the plug with wet hands.
- When removing the plug from the socket, pull it by the plug, not by the cable.

1.3 Electrical safety

- The product must not be plugged in during installation, maintenance, cleaning, repair and transport.
- If the power cord is damaged, it must be replaced by an authorised service centre to prevent possible hazards.

1.4 Transportation Safety

- Before transporting the product, unplug the plug and disconnect the drain and water supply connections. Drain the water remaining inside the product completely.
- Do not carry the product alone as it is heavy.

NOTICE Do not hold the door or panel to move the product.

NOTICE If you have to move the product, move it in an upright position and hold it by the back. Tilting the product towards the front may cause the electronic parts inside to get wet and damaged.

NOTICE When putting the product in place after installation or cleaning, take care not to fold, pinch or break the hoses.

1.5 Installation Safety

- To make the product ready for use, check the information in the manual and installation instructions to make sure that the electrical installation, clean water installation and drainage are appropriate. Otherwise, call a qualified electrician and plumber to make the necessary arrangements. These processes are at the customer's expense.
- Before installing the product, inspect the product for any damage. Do not install the product if it is damaged.
- Do not install the product in places where the temperature drops below 0 °C.
- Do not place the product on a carpet or similar surface. It causes fire risk since it cannot get air from the bottom.
- Place the product on a clean, flat and hard floor and balance it with the help of adjustable feet. If the feet are not adjusted properly, the door may not close completely and hot vapour may escape. It may cause serious burns and injuries and may also damage your furniture.
- Do not install the product near heat sources (radiators, stoves, etc.) and do not install it under the cooking area of a hob.
- If the product is intended to be used in a cupboard/cabinet/module, keep the cupboard doors open during operation if there are no gaps to ensure sufficient air circulation.

- Connect the product to an earth-grounded socket protected by a fuse rated in accordance with the current ratings indicated on the rating plate. Have the earthing installation done by a qualified electrician. Do not use the product without earthing in accordance with local/national regulations.
- Plug the product into an outlet complying with the voltage and frequency values indicated on the rating plate.
- Do not plug the product into sockets that are loose, out of the socket, broken, dirty, greasy, at risk of contact with water (e.g. water that may leak from the workbench).

NOTICE The new hose sets supplied with the product must be used. Do not reuse old hose assemblies. Do not splice the hoses.

NOTICE Connect the water inlet hose directly to the water tap. The pressure supplied from the tap must be at least 0.03 MPa (0.3 bar) and no more than 1 MPa (10 bar). If the water pressure exceeds 1 MPa (10 Bar), a pressure reducing valve must be installed. Maximum allowable water temperature is 25°C.

- Position the power cable and hoses so that there is no risk of tripping.

1.6 Operation Safety

Only detergents, rinse agents and additives intended for dishwashers should be used.

Never use chemical solvents in the product. These substances pose a risk of explosion.

Do not drink the wash water in your product.

Dishwasher detergents contain strong alkali, which can be extremely dangerous if swallowed. Avoid contact with skin and eyes and do not allow children near the product when the lid is open. Check that the detergent tank is empty after the wash cycle is completed.

When you pull out the upper and lower baskets completely, the door of the product takes the entire load of the baskets. Do not sit or place other loads on the door, otherwise the product may tip over.



Product's Maximum Washing capacity: Indicated on the Energy Label and Quick Use Card under Cycle Table.

To avoid possible injury, always place long and pointed dishes such as serving forks, bread knives, etc. in the cutlery basket

with the pointed end downwards or horizontally on the dishwashing baskets.

If you need to open the door while the product is running, open it carefully. Be careful of hot steam and splashes of hot water.

Do not operate a faulty or damaged product. Unplug the product (or switch off the fuse to which it is connected), turn off the water tap and call for authorised service.

Do not place a flame source (burning candle, cigarette, etc.) on or near the product. Do not place flammable/explosive materials near the product.

Do not climb on the product. Unplug the product and switch off the tap when you will not use the product for a long time.

This product is designed to operate up to 2000 m. above sea level.

1.7 Maintenance and Cleaning Safety



Do not wash the product by spraying or pouring water on it.



Do not use sharp or abrasive tools to clean the product. Do not use materials such as household cleaning agents, detergents, gas, gasoline, alcohol, wax, etc.



Wear gloves worn when cleaning the product.



Be careful of possible injuries when cleaning sharp surfaces on the back of the product!

NOTICE! Remember to install the filter of your machine back after cleaning it. Otherwise, the pumps may get clogged and the product may get damaged.

Interior Lighting



Contact a service when you need to replace the LED/bulb used for lighting according to the model of your machine.



1.8 Interior Light Bulb Replacement

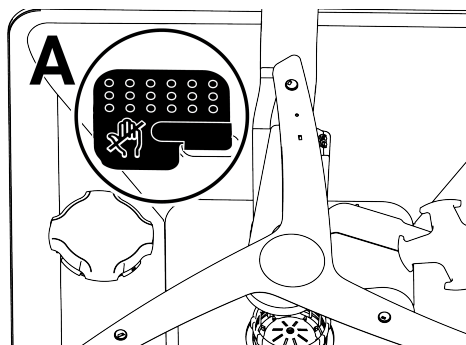
Contact an authorized service when you need to replace the LED/bulb used for lighting according to the model of your machine.



1.9 Additional Heater



Your machine has a high-power heater system. This system can reach high temperatures. Contact with the system may cause serious injury. Do not touch the heater. Make sure that the dishes placed in the lower basket do not contact with the system.



2 Environmental Instructions

Frequency Band : 2.400-2.484 Ghz
 Max. Transmission Power : < 100mW
 Con-formity declaration for UKCA
 Beko hereby declares that this appliance complies with The Radio Equipment Regulations 2017.

The complete text of the UK declaration of conformity is available in the following internet address:
support.beko.com

2.1 Compliance with WEEE Regulation and Disposal of Waste Products

This product does not contain harmful and prohibited substances specified in the "Regulation on the Control of Waste Electrical and Electronic Equipment" published by the Ministry of Environment and Urbanisation of the Republic of Turkey. It complies with WEEE Regulation.



This product is manufactured from high quality parts and materials that are recyclable and reusable. Therefore, do not dispose of the product with household or other waste at the end of its service life. Take it to a collection point for recycling electrical and electronic equipment. Ask the local authority in your area for these collection points. Help protect the environment and natural resources by recycling used products. Be-

fore disposing of the product, disconnect the power plug for the safety of children and break the locking mechanism of the loading door to render it inoperable.

2.2 Package Information

The packaging of the product is made of recyclable materials in accordance with our National Legislation. Do not dispose of packaging waste with household or other waste, dispose of it at the packaging collection points specified by the local authorities.

2.3 Compliance with WEEE Directive and Disposing of the Waste Product



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to official collection point for recycling of electrical and electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was purchased. Each household performs important role in recovering and recycling of

old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.

Compliance with RoHS Directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

2.4 Note for Test Institutes

The information required for performance tests is available on request.

You can send your request via the e-mail address below:

dishwasher@standartloading.com

In your enquiry e-mail, be sure to include your contact details as well as the code, stock number and serial number of the product to be tested. The product code, stock number and serial number can be found on the type label attached to the side of the door

2.5 Standard conformity and test information / EC declaration of conformity

CE The development, production and sale of this product are carried out in accordance with the safety regulations of all relevant directives of the European Community.
2014/35/EU, 2014/30/EU, 93/68/EC, IEC 60436 / EN 60436

2.6 This section applies for products with Wifi feature.

Frequency Band 2.4Ghz

Max. Conduction Power : < 100mW

Declaration of conformity for CE Arçelik A.Ş. hereby declares that this appliance complies with Directive 2014/53/EU.

The full text of EU Conformity Declaration is on the web site:

Products, address
support.beko.com

2.7 Energy Label



You can access technical information about the product by scanning the QR code on the energy label with a mobile device connected to the internet.



XXXXXXXXXX (*)



2.8 Conformity Declaration for UKCA



Frequency Band : 2.400-2.484 Ghz

Max. Transmission Power : < 100mW

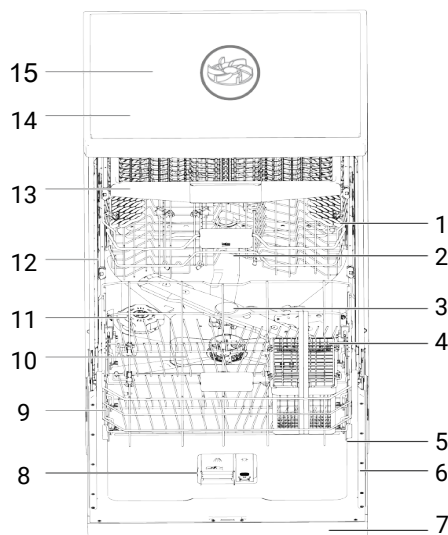
ARÇELİK hereby declares that this appliance complies with The Radio Equipment Regulations 2017. The complete text of the UK declaration of conformity is available in the following internet address: support.beko.com

3 Technical Specifications

Maximum washing capacity: Indicated on the Energy Label and Quick Use Card under Cycle Table.
Height: See installation manual for height information.
Width: 60
Depth:55-60
Electricity input:220-240 V. 50 Hz
Total power:2000-2400 W
Heater power:2040 W + 100 W
Total current: 10 A *
Pump power:105
Drain pump power: 30 W *
* For detailed electrical values see the type label on the dishwasher's door.
Water Pressure 0.3 -10 bar (= 3 – 100 N/cm ² = 0.03-1.0 Mpa)

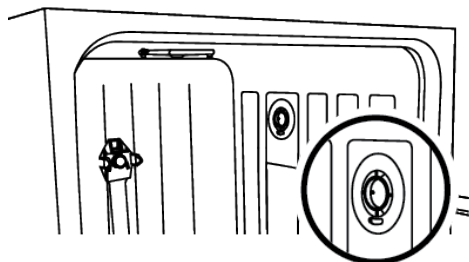
-  Technical specifications may be amended without prior notice to improve product quality.
-  The figures in the manual are schematic and may not be in exact harmony with the product.
-  The values provided with the appliance or its accompanying documents are laboratory readings in accordance with the respective standards. These values may differ depending on the use and ambient conditions.

4 General View



- | | |
|--|--|
| 1 Upper Basket | 2 Upper Spray Arm |
| 3 Lower Spray Arm | 4 Cutlery Basket(depends on the model) |
| 5 Door | 6 Type Label |
| 7 Control Panel | 8 Detergent Compartment |
| 9 Lower Basket | 10 Filters |
| 11 Salt Compartment Cover | 12 Upper Basket Rail |
| 13 Ceiling Cutlery Basket (depends on the model) | 14 Upper Rack (depends on the model) |
| 15 Upper Impeller (depends on the model) | |

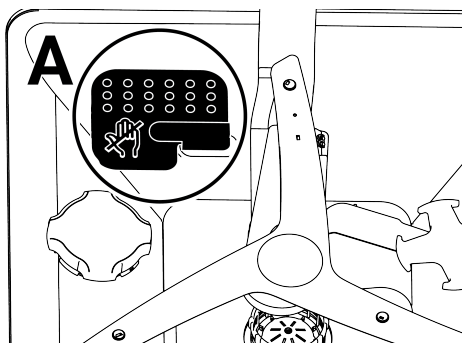
16. Drying System with fan (depends on the model)



Type label varies depending on the model.



Illustration 1:



5 Installation



Read the 'Safety Instructions' section first!

The preparation of the electrical, clean water and waste water installation of the place where the product will be placed is under the responsibility of the customer. Before calling the authorised service to make the product ready for use, if the electrical installation, clean water installation and water drainage are not suitable, call a qualified electrician and plumber to make the necessary arrangements.



Installation and electrical connections must be carried out by the authorised service. The manufacturer cannot be held responsible for any damages that may arise from the operations performed by unauthorised persons.



Before installing the product, inspect the product for any damage. Do not install the product if it is damaged. Damaged products pose a danger to your safety.



For free-standing and under-counter models, do not remove the kick plate of the appliance. This will void the warranty.

- When placing the product in place after installation or cleaning, make sure that the water inlet and drain hoses are not folded, pinched or broken.
- Be careful not to damage the floor, wall, pipes, etc. when placing the product. Do not hold the door or panel to move the product.

5.1 Correct location for installation

- There must not be any lockable, sliding or hinged doors in the place where the product is installed, which would restrict the full opening of the door.
- Place the product on a solid and level surface with sufficient load-bearing capacity! Placing the dishwasher on a level surface is essential for the door to close properly and tightly.
- Do not install the product in places where the temperature drops below 0 °C.
- Place the product on a hard floor. Do not place it on a long-pile carpet or similar surface.
- Choose a place where you can load and unload the dishes easily and quickly.
- Place the product close to the tap and drain. Choose the location of the product in such a way that you do not change it after it has been connected.



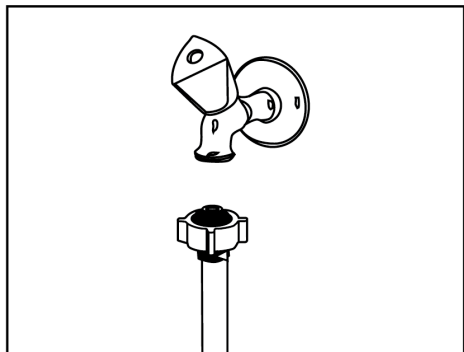
Do not place the product on the power cable. The cable may be damaged, causing a risk of electric shock or fire.

5.2 Connecting to the water supply

To prevent dirt (sand, clay, rust, etc.) from the city network or your water supply system from damaging the dishwasher and your dishes, we recommend installing a filter on the water inlet.

Maximum allowable water inlet temperature:

- With AquaSafe+ feature containing models, it is 60 °C.
- Up to 25 °C for other models.



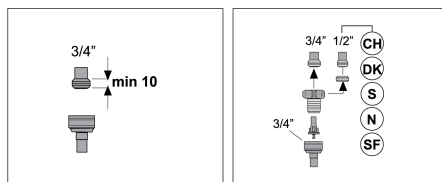
The dishwasher must not be connected to warm water appliances or running water heaters.

NOTICE Do not use an old or used water inlet hose on a new product. Use the new water inlet hose supplied with the dishwasher. Do not splice the hoses.

NOTICE Connect the water inlet hose directly to the water tap. The pressure supplied from the tap must be at least 0.3 and no more than 10 bar. If the water pressure exceeds 10 Bar, a pressure reducing valve must be installed.

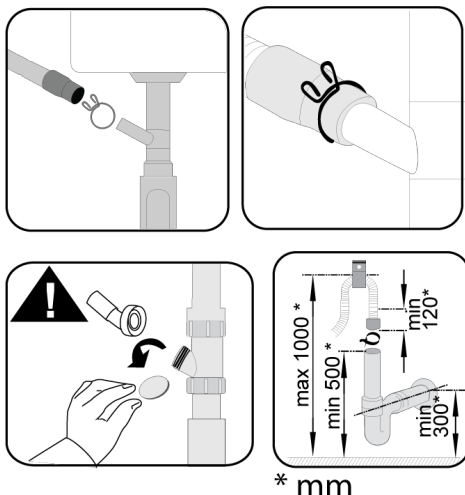
NOTICE The water supply and drain hose must be securely fastened and undamaged.

NOTE After making the connections, open the tap fully and check for water leaks.



5.3 Connecting to the water drain

The water drain hose can be connected directly to the waste water drain or to the drain of the sink. For more detailed information, refer to the installation instructions supplied with your dishwasher.



The waste water drain must be connected to the sewer and must not be connected to surface water.

5.4 Adjusting the feet

If the door of the product does not close properly or shakes when you push it gently with your hand, this means that the feet are not adjusted. Adjust the feet of the product as shown in the installation manual supplied with the product.



Hot steam may escape if the dishwasher door is not adjusted properly. Serious burns can cause injury and damage your furniture.

5.5 Electricity connection



Connect the product to a grounded socket protected by a fuse in accordance with the values in the "Technical specifications" table. Our company shall not be responsible for any damages that may occur if the product is used without grounding in accordance with local regulations.

- The connection must comply with national regulations.
- The plug of the power cord must be easily accessible following the installation.
- Connect the product to a grounded socket protected by a 16 ampere fuse.
- The specified voltage must be equivalent to your mains voltage.



Do not connect with extension cords or multiple sockets.



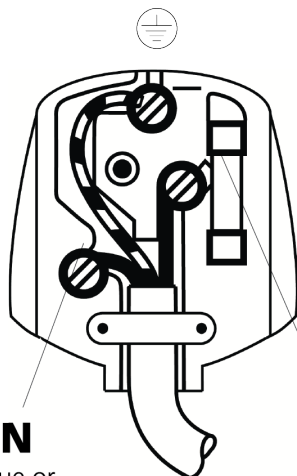
A damaged power cord must be replaced by authorised service.

5.6 Fitting a Different Plug

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals on your plug, proceed as follows:

1. Connect the green - yellow or green (earth) wire to the terminal in the plug marked 'E' or with the symbol or coloured green and yellow or green.
2. Connect the blue (neutral) wire to the terminal in the plug marked 'N' or coloured black.
3. Connect the brown (live) wire to the terminal in the plug marked 'L' or coloured red.

Green and yellow
or green



Blue or
black

Brown or red

With the alternative plugs a 13A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.

6 Preliminary



Read the "Safety Instructions" section first!

6.1 What to do to save energy

The following information will help you use the product in an ecological and energy-saving way.

Clean all the coarse waste on the dishes before placing them in the machine.



It is not recommended to pre-clean the dishes before loading them into the machine as this will cause energy and water consumption.



Washing dishes with a dishwasher consumes less energy and water than washing them by hand.

After the machine is fully filled, start it. When choosing a program, pay attention to the "Program Information and Average Consumption Values Table".

Do not use more detergent than recommended on the detergent packaging.

6.2 Water softening system

The machine has a special water softening system that reduces the hardness of the mains water. This system softens the water to the required level to wash the dishes to the desired quality.

 If the tap water hardness is over 7°dH, it should be softened. Otherwise, hardness ions will accumulate on the washed items and may affect the washing, polishing and drying performance of the machine.

Adjusting the water softener system

When the water softening system is adjusted correctly, washing efficiency will increase.

Read the section on adjusting the water softener system first.

The regeneration of the water softening system can be carried out in all programs during the drying step. When the regeneration process is performed, the duration, energy and water consumption of the program increase. For the regeneration process; when the dishwasher is operated with a water supply of 14 dH under standard conditions in the Eco 50°C program, the frequency of the regeneration process, maximum additional time, water and energy consumption depending on the water consumption of the Eco 50°C program are given in the table below.

Eco 50°C water consumption (l)	 cycle then renewal	Additional time (min)	Additional water consumption (l)	Additional energy consumption (kWh)
12.3-14.7	5	5	3.0	0.05
9.6-12.2	6	5	3.0	0.05
9.0-9.5	7	5	3.0	0.05
8.0-9.0	8	5	3.0	0.05
7.0-7.9	9	5	3.0	0.05

For water consumption in the Eco 50°C program of your dishwasher, please refer to the Program Information and Average Consumption Values Table given in the Program Table.

6.3 Setting the Water Softening System

Setting the water softening system correctly will improve your dishwasher’s washing, rinsing, and drying performance.

NOTICE! To set the system, first find out your water hardness level from the authorised service in your region and set it as follows.

After determining the water hardness:

1. After turning on your dishwasher, press the Menu button for 3 seconds.

 In some models, you just need to press the menu key 1 time to access the settings menu.

2. Using the <- and +> buttons, scroll until the water hardness setting indicator lights up (position "r" appears on the display).

3. Set the water hardness to a proper level for the hardness of your mains water with the Select key. For the correct setting, refer to the "Water hardness level setting table".

4. Save by pressing On / Off key.

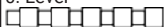
Hardness Level	English Hardness °dE	German Hardness °dH	French Hardness °dF	Water Hardness Level Indicator
0. Level 	0-5	0-4	0-8	Bring the water hardness setting to position 1 by pressing the Select key. (r1)
1. Level 	6-9	5-7	9-13	Bring the water hardness setting to position 1 by pressing the Select key. (r1)
2. Level 	10-15	8-12	14-22	Bring the water hardness setting to position 2 by pressing the Select key. (r2)
3. Level 	16-19	13-15	23-27	Bring the water hardness setting to position 3 by pressing the Select key. (r3)
4. Level 	20-24	16-19	28-34	Bring the water hardness setting to position 4 by pressing the Select key. (r4)
5. Level 	25-62	20-50	35-90	Bring the water hardness setting to position 5 by pressing the Select key. (r5)

Table 1: Water Hardness Level Setting Table

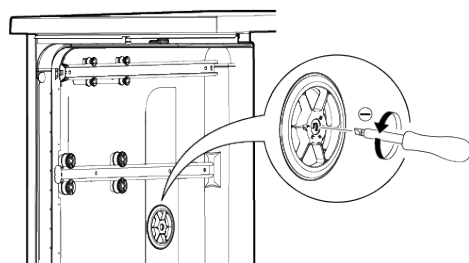
Make the same hardness level you set on the control panel with the regeneration adjustment switch. For example, if the setting on the control panel is 3, set the regeneration setting switch to 3.

- If the hardness of the water you use is above 50°dH (French hardness) or if you use well water, it is recommended to use filters and water purifiers.
- If the hardness of the water you use is below 7°dH, you do not need to use salt in your dishwasher. In this case, the "Low Salt Indicator Light" on your dishwasher control panel will be on continuously.
- If your water hardness setting is at level 1, the "Low Salt Indicator Light" will remain on continuously even though you do not need to use salt. If you do add salt in this position, the salt will not be consumed and the lamp will not come on.



In case of relocation, you need to adjust the water hardness setting of your dishwasher again according to the water hardness of the place you move to, taking into account the information given above. If the water hardness setting of your dishwasher has been adjusted before, the last water hardness setting will be displayed on the screen of your dishwasher.

Mechanical Water Hardness Adjustment



The glassware care setting is used to alter the hardness of the pre-softened wash water in the dishwasher. Make the adjustment according to the water hardness setting. Make the adjustment using a wide, flat screwdriver. Use the screwdriver to turn the mechanical glassware care adjustment

switch. Simply turn the mechanical switch to the same position as the water hardness setting.

For example,

Set the Mechanical Glassware Care adjustment switch to position 3 for water hardness setting "r3"

Set the Mechanical Glassware Care adjustment switch to position 4 for water hardness setting "r4"

6.4 Filling the salt

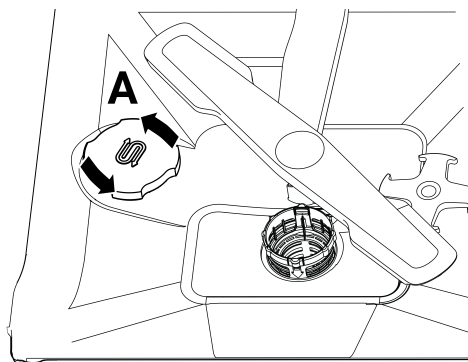
In order for the machine to operate at the same performance continuously, the water softening system needs to be renewed. Dishwasher salt is used for this purpose.

i Use only special softening salt produced for use in dishwashers.

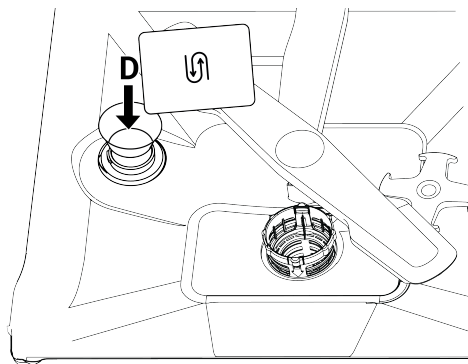
i It is recommended to use granulated or powdered softening salts in the water softening system. Do not use table salt, rock salt, etc. that do not fully dissolve in water. Otherwise, the performance of the system may deteriorate over time.

i The salt compartment fills with water when you turn the machine on, so fill the salt compartment before starting the machine.

1. To add softening salt, first remove the lower basket.
2. Open the salt compartment cover by turning it counterclockwise (A).



3. Add 1 litre of water to the salt compartment only when using your machine for the first time.
4. Fill the salt container with salt (D). Stir with a spoon to speed up the dissolution of the salt in the water.



- i** You can put about 2 kg of softening salt into the salt compartment.
5. Once the compartment is full, replace the cap and turn it.
- i** Salt should be added just before starting the machine. In this way, the overflowing salt water is cleaned immediately and the risk of corrosion inside the machine is prevented. If you are not going to wash immediately, run your machine empty and without detergent in the shortest program.



Depending on the different brands of salt in the market and the water hardness, it may take several hours for the salt to dissolve in water. Therefore, after the salt is filled into the machine, the "Salt Deficiency Warning Indicator" will continue to light for a certain period of time.

6.5 Detergent

You can use powder, liquid/gel and tablet detergent in the machine.



Use only detergents designed for use in dishwashers. We recommend that you do not use detergents containing chlorine or phosphates, as they are harmful to the environment.

Filling the detergent

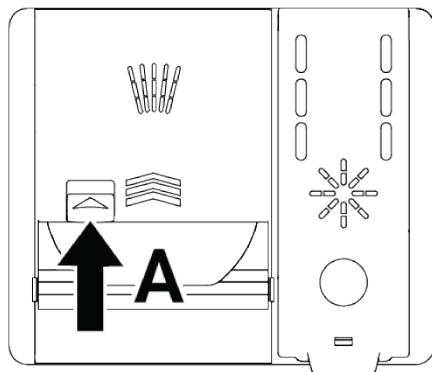
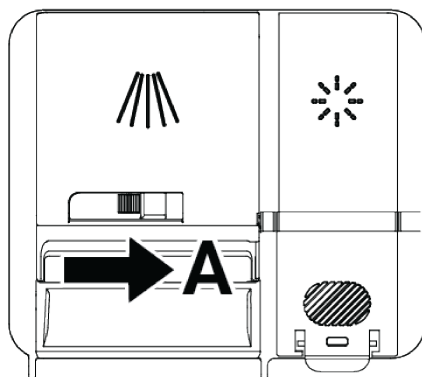
To obtain good washing and drying results, pay attention to the warnings given on the detergent packaging. For additional questions, please contact the detergent manufacturer.



Do not put solvents in the detergent compartment. There is a risk of explosion!

Put the detergent into the detergent compartment just before starting the machine as follows.

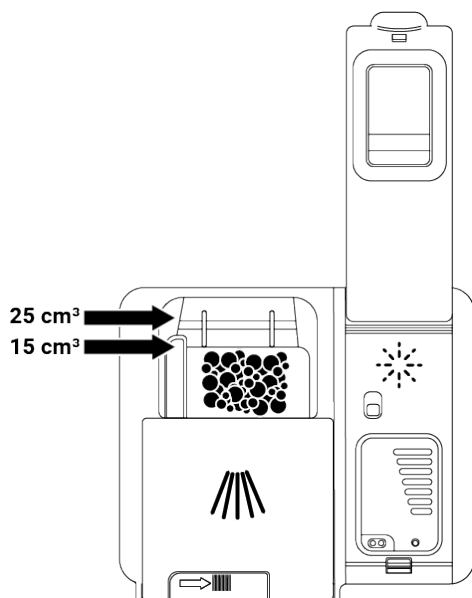
1. Open the detergent compartment cover by pushing the latch to the right (A).
(depending on model)



2. Put the specified amount of powder, liquid/gel or tablet detergent into the compartment.

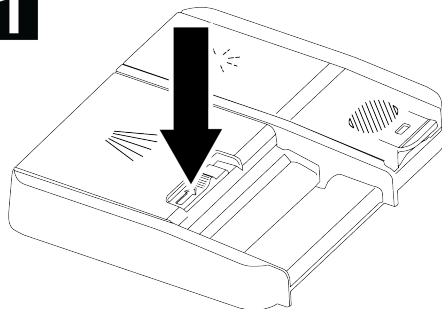


There are level lines inside the detergent compartment to help you use the right amount of powder detergent. When the detergent compartment is full, it takes 45 cm³ of detergent. Depending on the filling level of the machine and / or the dirtiness of your dishes, fill the detergent compartment up to the 15 cm³ or 25 cm³ level lines. In case of tablet detergent, one tablet is sufficient.

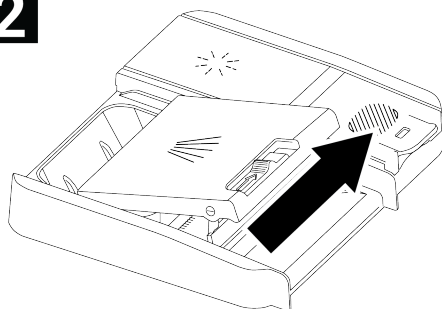


3. Close the detergent compartment cover by pushing it in the direction of the arrow. A "click" sound will be heard when the cover is closed.

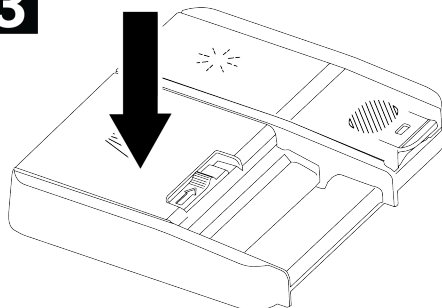
1



2



3



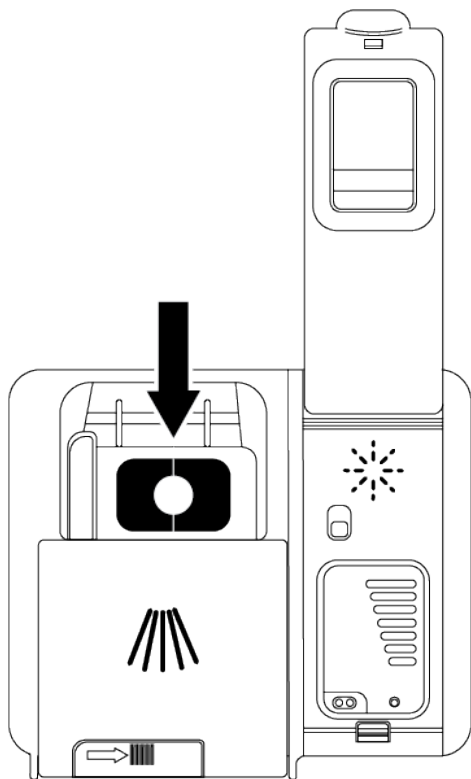
i Since the solubility of tablet detergents varies depending on temperature and time, be sure to use powder or liquid / gel detergent in short programs without pre-washing.

Tablet Detergents

In addition to classic tablet detergents, there are also tablet detergents on the market that contain water softening salt and/or rinse aid. Some also contain special components such as glass protector and stainless steel protector. These tablets work up

to a certain water hardness level (21°dH). Above this level, water softening salt and rinse aid should be used together with the tablet detergent.

The best washing performance in dishwashers is achieved by using detergent, rinse aid and water softening salt separately.



When using tablet detergents, follow the manufacturer's instructions on the detergent packaging.

If your dishes are wet when the wash cycle ends and/or you see limescale stains, especially on your glasses, contact the detergent manufacturer.

When you switch from tablet detergent to powder detergent:

- Make sure the salt and rinse aid compartments are full.
- Set the water hardness setting to the highest position and run a wash program with the machine empty.

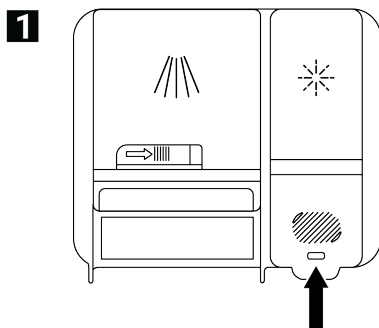
- After an empty wash, readjust the water hardness setting appropriate for your tap water by referring to the user manual.
- Adjust the rinse aid setting appropriately.

6.6 Polisher

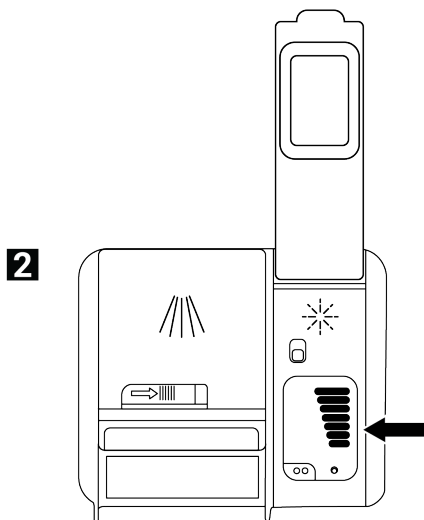
The rinse aid used in dishwashers is a special compound designed to increase drying efficiency and prevent water or limescale residues from remaining on the washed items. Therefore, care should be taken to ensure that there is rinse aid in the rinse aid compartment and that only rinse aids produced for use in dishwashers should be used.

Filling the rinse aid

1. Open the rinse aid lid using the latch.

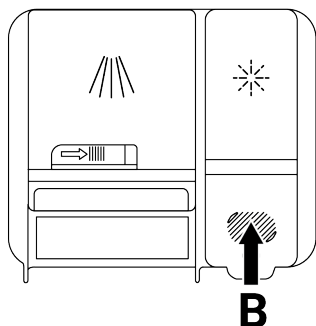


2. Fill the compartment to the MAX level.



3. Close the compartment lid by pressing it gently.

3



4. If there are water marks on the dinnerware after washing, it is necessary to increase the degree of the adjuster, and if a blue mark remains when wiped by hand, it is necessary to decrease it. This setting is set to position 3 when leaving the factory.



Rinse aid settings are explained under the heading "Adjusting the amount of rinse aid" in the operating section of the machine.



Wipe off any rinse aid that spills outside the compartment. Rinse aid accidentally spilled will cause foaming and reduce washing performance.

6.7 Parts that are not suitable for washing in the dishwasher

- Never wash dishes contaminated with cigarette ash, candle residue, polish, paint, chemicals, etc. in the machine.
- Do not wash forks, spoons and knives with wooden or bone handles, glued parts, plastic parts that are not heat-resistant, copper and tin containers in the machine.



Dishwasher-safe, as with hand washing, can cause discoloration and tarnishing of decorative prints on porcelain, aluminum, and silver. Some delicate glass and crystal types can lose their transparency over time. We recommend that you pay particular attention to whether the new tableware you purchase is dishwasher-safe.

6.8 Placing the dishes in the machine

If you place the dishes correctly in accordance with the washing capacity of your dishwasher, you will use the machine in the best way in terms of energy consumption, washing and drying performance.

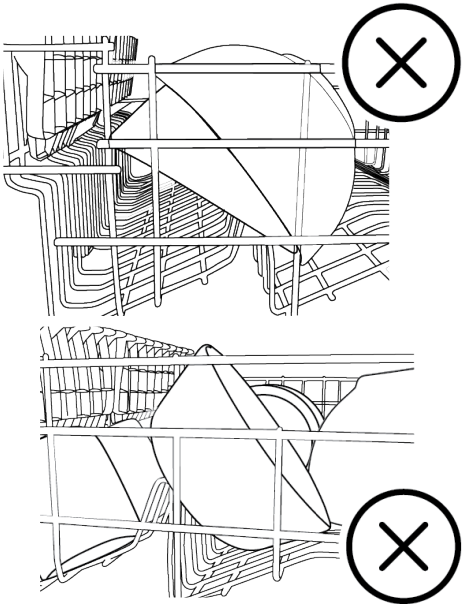
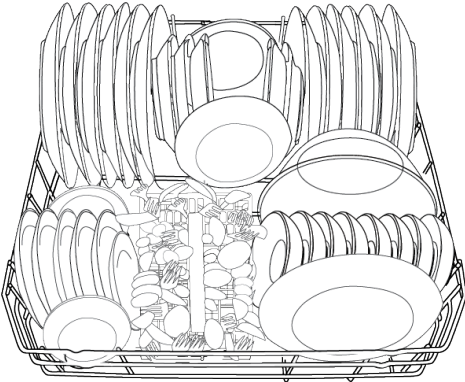
- Before placing your dishes in the machine, scrape off any food residue (bones, fruit seeds, etc.) on them.
- If possible, place thin, narrow-bodied pieces in the middle compartments of the baskets.
- Place very dirty and large items in the lower basket and small, delicate and light items in the upper basket.
- Place deep containers such as bowls, glasses, and pots with their mouths facing downwards. This will prevent water from accumulating in them.



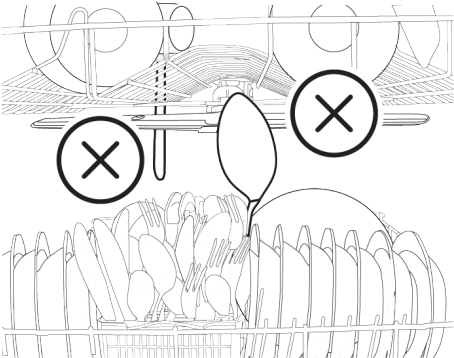
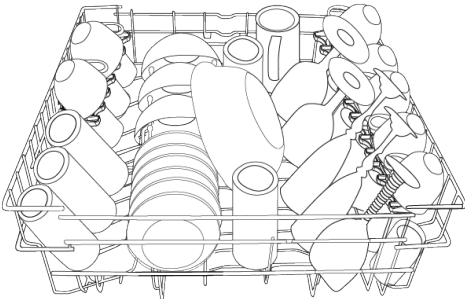
To prevent possible injuries, always place long and sharp dishes such as serving forks, bread knives, etc. in the cutlery basket with their sharp points facing downwards or horizontally on the dish baskets.

First empty the dishes in the lower basket, then the dishes in the upper basket.

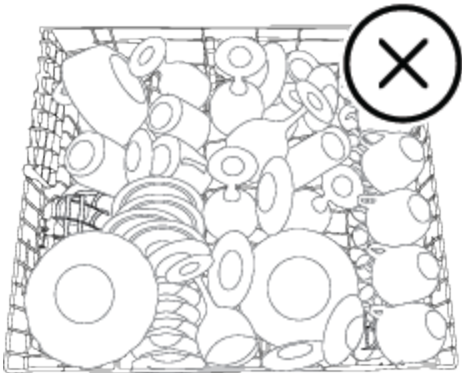
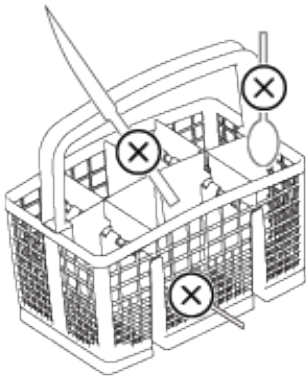
Alternative Basket Layout Examples
Lower Basket



Upper Basket



Incorrect Placements



6.9 Lower Propeller

The lower impeller washes the dishes in the lower basket.

6.10 Upper Propeller

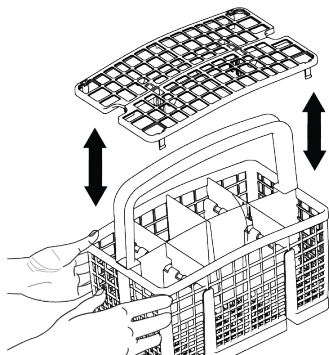
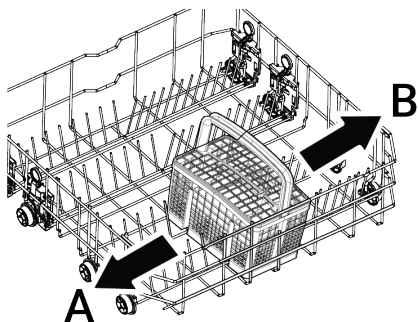
The upper fan washes the dishes in the upper basket.

6.11 Cutlery basket

(model dependent)

The cutlery basket is specially designed to wash your dishes such as knives, forks, spoons, etc. more cleanly.

Thanks to the movable (A, B) feature of the cutlery basket, you can create larger areas and make room for dishes of different sizes when placing your dishes in the lower basket.

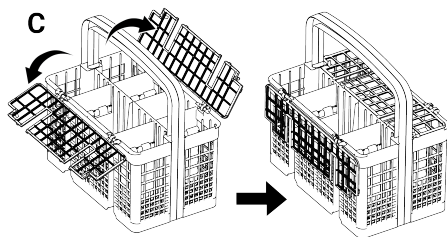
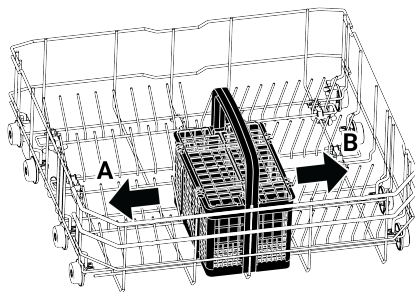


6.12 Cutlery basket

(Depending on model)

The cutlery basket is specially designed to wash your dishes such as knives, forks, spoons, etc. more cleanly.

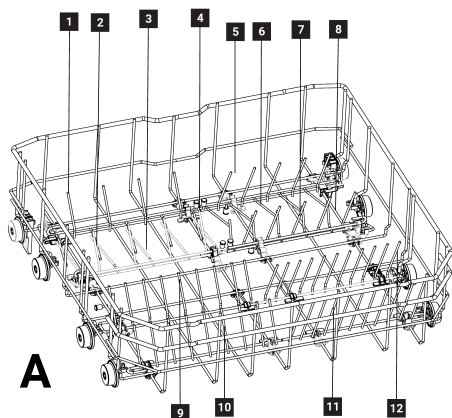
Thanks to the movable feature of the cutlery basket (A, B), you can create larger areas when placing your dishes in the lower basket and make room for your dishes of different sizes. If you want to place more cutlery, you can fold the separators to the side. (C)



6.13 Foldable lower basket wires 12 Reclining

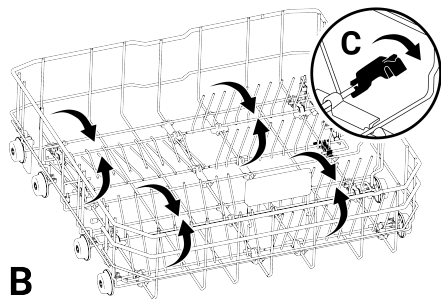
(Depending on model)

The six-piece (A) folding wires located in the lower basket of the machine are designed to allow you to place large items such as pots, bowls, etc. more easily. If you wish, you can create larger areas by folding each piece individually or all at once.



A

To put the foldable wires in a horizontal position, hold the wires in the middle and push them in the direction of the arrows (B). To put the wires back in an upright position, lift them up. The foldable wires will fit back into the latch (C).



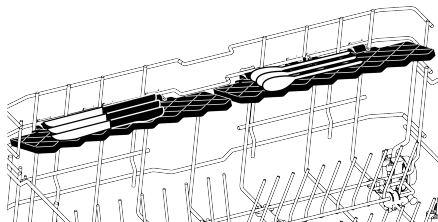
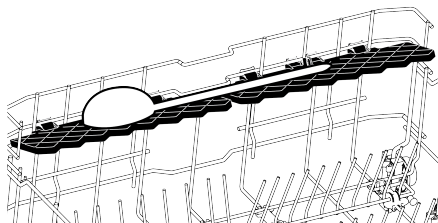
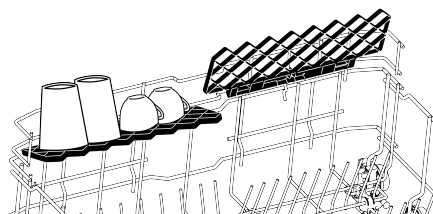
B

i Holding the wires from the ends and placing them in a horizontal position may cause them to bend. For this reason, it would be appropriate to hold the wires in the middle from their bases and push them in the direction of the arrow, placing them in a horizontal or vertical position.

6.14 Lower basket multi-purpose / height adjustable service shelf

(model dependent)

Thanks to this accessory located in the lower basket of your machine, you can easily wash your extra glasses or items such as long ladles and bread knives.



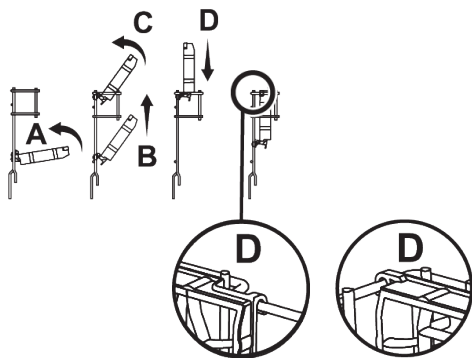
i You can use the shelves as you wish by positioning them up or down, or you can close them to create ample space in your lower basket.



Make sure the fan does not hit the dishes you place on the shelves.

To bring the shelves into closed position;

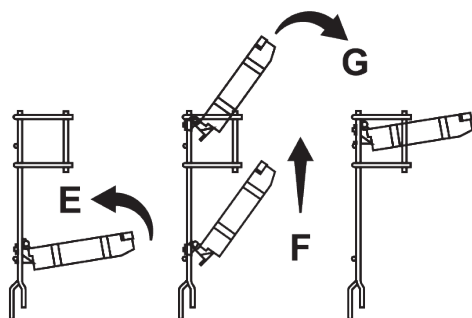
1. Fold the shelf (A).
2. Slide the shelf up (B).
3. Place the shelf in the upright position (C).
4. Slide the shelf down and lock it using the tabs (D).



You can turn the shelf into open position by doing the same process in reverse.

To adjust the height of the shelves:

1. Fold the shelf (E).
2. Slide the shelf up (F).

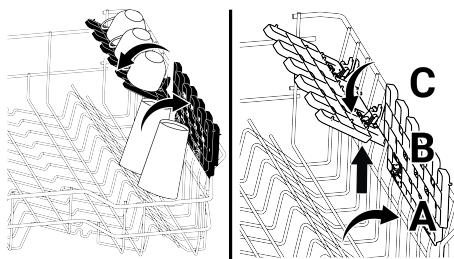


3. Open the shelf to the desired level (G).

6.15 Height Adjustable Upper Basket Shelf

(model dependent)

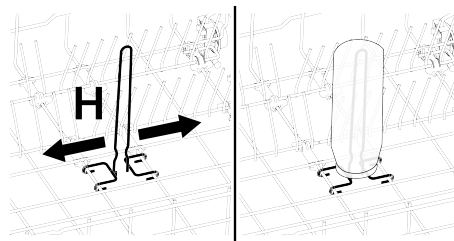
You can use the height-adjustable shelves in the upper basket of the machine as you wish by moving the lower and upper parts up or down according to the height of the glasses, cups, etc. (A, B, C).



6.16 Bottom basket bottle wire

(Depending on the model)

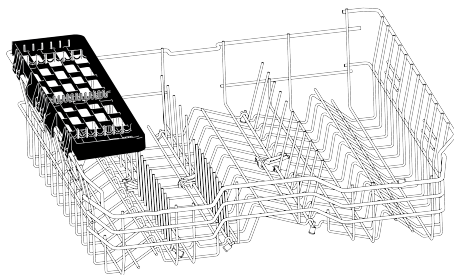
The bottle wire is designed to help you wash wide-mouthed and tall items more easily. When you are not using the bottle wire, you can remove it from your basket by pulling it outwards from both sides (H).



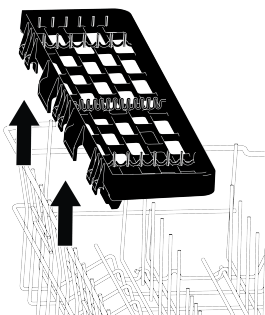
6.17 Upper basket multi-purpose service shelf

(Depending on the model)

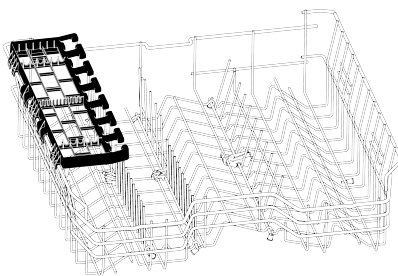
Thanks to this accessory located in the upper basket of your machine, you can easily wash items such as long scoops and bread knives.



When you do not want to use it, you can remove the upper basket multi-purpose service shelf by lifting it up.



You can easily attach the upper basket multi-purpose serving shelf to the edge of your upper basket for reuse.



When you do not want to use it, you can remove the upper basket multi-purpose service shelf by lifting it up.

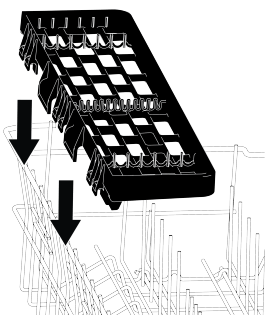
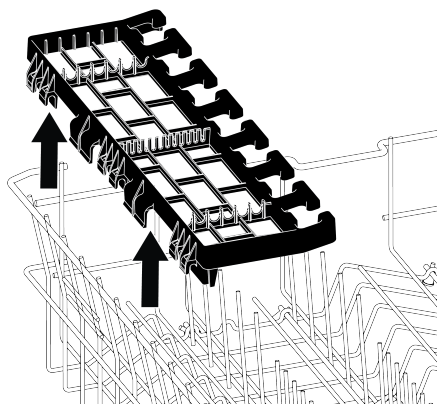


Illustration 2:

6.18 Upper basket multi-purpose service shelf

(Depending on the model)

Thanks to the multi-purpose service shelf in the upper basket of your machine, long service and kitchen utensils can be easily loaded and washed. In addition, the glass foot fixing sections located at the front of this accessory help to place glasses of appropriate size in the upper basket more easily.



You can easily attach the upper basket multi-purpose serving shelf to the edge of your upper basket for reuse.

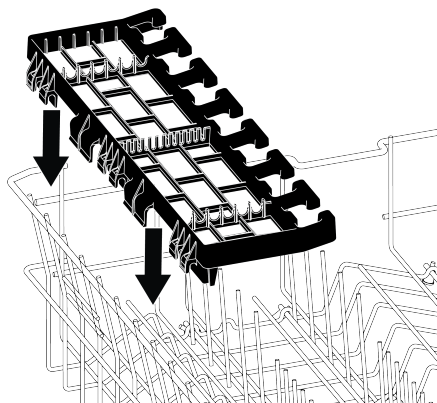


Illustration 3:

6.19 Adjusting the height of the upper basket

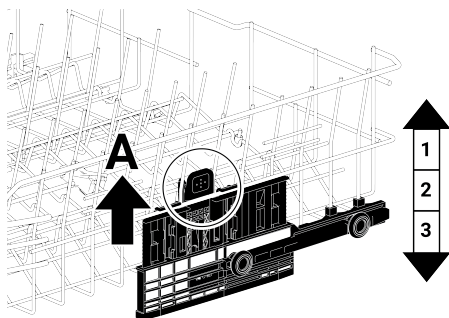
(model dependent)

The upper basket height adjustment mechanism is designed to create large areas in the upper or lower areas of the machine according to your needs by adjusting the height up or down when your basket is empty or full.

With this mechanism, you can use your basket in three different positions: bottom, middle and top.

1. To raise your basket, hold the upper basket wires with both hands and pull upwards while the basket is in its lowest position (A).
2. Release the basket when you hear a "Click" sound coming from the right and left mechanisms and the basket reaches the upper level.

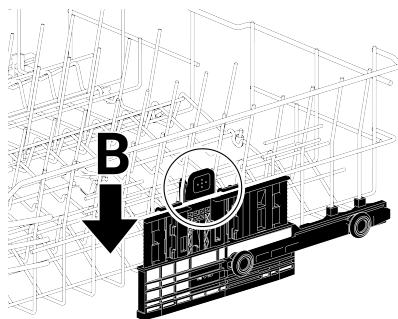
If the height is not sufficient, repeat the same process.



To lower the basket while it is in the top position;

1. Hold the upper basket wires with both hands, lift the basket up a little, and press and release the latches (B) shown in the figure at the same time.
2. Lower the basket from its current position to the lower position.
3. Once your basket reaches the lower level, release the basket.

If the height is not sufficient, repeat the same process.



i The movement mechanism may not work properly if the upper basket is overloaded or the weight distribution is not balanced. In heavier conditions, there is a risk of falling to the lower level.

i Make sure that the adjustment mechanism is in the same position on the right and left of the upper basket.

6.20 Adjusting the height of the upper basket

(Depending on the model)

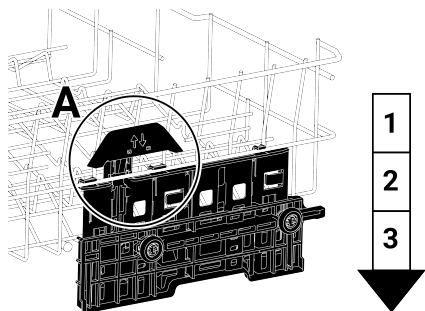
The upper basket height adjustment mechanism is designed to create large areas in the upper or lower areas of the machine according to your needs by adjusting the height up or down when your basket is empty or full.

With this mechanism, you can use your basket in three different positions: bottom, middle and top.

To lower the basket while it is in the top position;

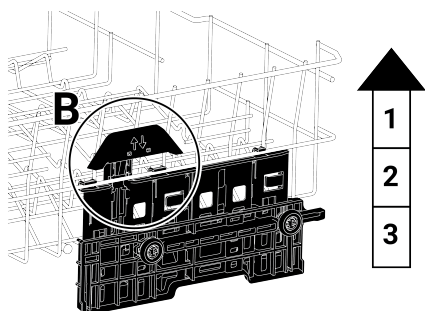
1. Hold the upper basket wires with both hands and lift the handle on the mechanism upwards as shown in the figure (A).
2. Lower the basket from its current position to the lower position.
3. Once your basket reaches the lower level, release the basket.

If the height is not sufficient, repeat the same process.



1. To raise your basket, hold the upper basket wires with both hands and pull upwards while the basket is in its lowest position (B).
2. When the basket reaches the upper level with a "Click" sound coming from the right and left mechanisms, release the basket.

If the height is not sufficient, repeat the same process.



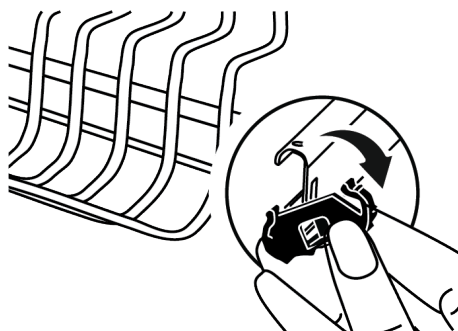
i The movement mechanism may not work properly if the upper basket is overloaded or the weight distribution is not balanced. In heavier conditions, there is a risk of falling to the lower level.

i Make sure that the adjustment mechanism is in the same position on the right and left of the upper basket.

6.21 Adjusting the height of the upper basket

(Depending on the model)

Place large items such as pots etc. in the lower basket. You can adjust the height of the upper basket according to the size of the dishes you will wash. To change the height of the basket, use the basket wheels, turn the holders at the end of the upper basket rails to the sides and open them, take the basket out. Change the position of the wheels, place the basket back on the rail and close the holders.



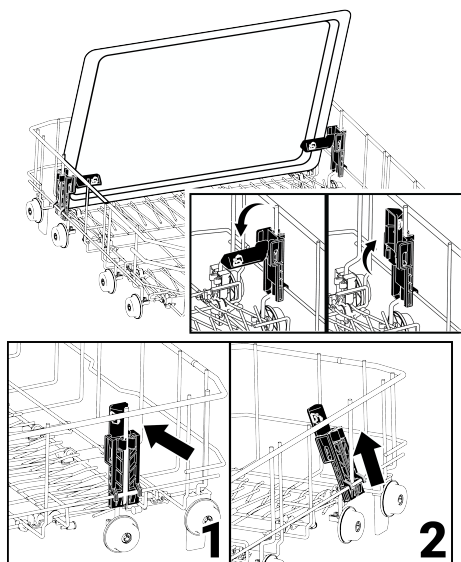
6.22 Tray Washing Support Piece

(Depending on the model)

If you want to wash trays in your lower basket, you can use tray washing support parts.

For appropriate program and function selection, see the Additional functions section.

When you are not using the piece, you can fold it to place your dishes easily.



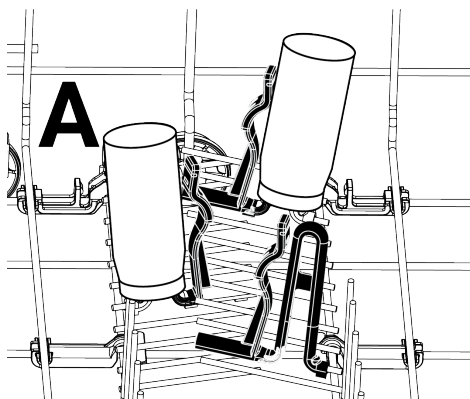
If necessary, you can remove the part as shown in pictures 1 and 2.

In the performance control tests to be carried out according to the standards, the tray washing support parts must be removed as indicated in pictures 1 and 2.

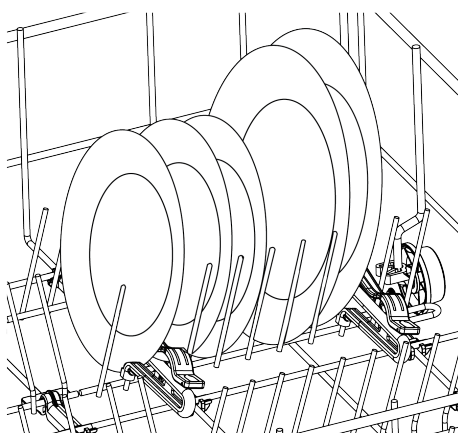
6.23 Lower Basket Bottle and Plate Holder Part

(Depending on the model)

The lower basket bottle and plate holder part (A) is designed to help you wash your narrow-mouthed and tall dishes more easily. After bringing the foldable wires to the horizontal position, you can place your bottles on the bottle holder parts. Secure your bottles by tightening them onto the bottle holder clip part, as in the image below.



When you put the foldable wires in an upright position, you can place your plates without removing the holder parts.



i Holding the wires from the ends and placing them in a horizontal position may cause them to bend. Therefore, it would be appropriate to hold the wires in the middle from their bases and place them in a horizontal or vertical position.

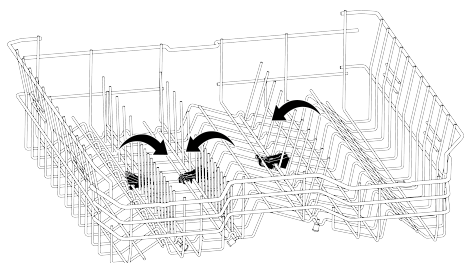
6.24 Foldable upper basket wires

(Depending on model)

When you need ample space for your large dishes in the upper basket of the machine, you can use the foldable wires.

To bring the foldable wires to a horizontal position, hold the wires in the middle and push them in the direction of the arrow in

the picture. Place your large dishes in the area that will be created. Lift the wires up to bring them back to an upright position.



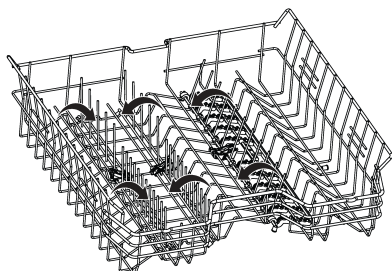
i Holding the wires from the ends and placing them in a horizontal position may cause them to bend. For this reason, hold the wires in the middle from their bases and push them in the direction of the arrow, placing them in a horizontal or vertical position.

6.25 Foldable upper basket wires lie down completely

(Depending on model)

When you need ample space for your large dishes in the upper basket of the machine, you can use the foldable wires.

To bring the foldable wires to a horizontal position, hold the wires in the middle and push them in the direction of the arrow in the picture. Place your large dishes in the area that will be created. Lift the wires up to bring them back to an upright position. In some models **Soft Touch** has accessories. It is designed to hold glasses of various sizes without damaging them. It can be removed and reattached when desired.

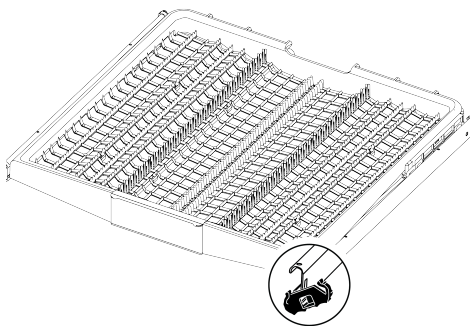


i Holding the wires from the ends and placing them in a horizontal position may cause them to bend. For this reason, hold the wires in the middle from their bases and push them in the direction of the arrow, placing them in a horizontal or vertical position.

6.26 Ceiling cutlery basket

(Depending on model)

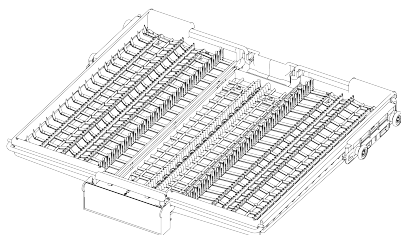
The ceiling cutlery basket is designed for you to wash your dishes such as forks, spoons, etc. by placing them between the combs on the tray.

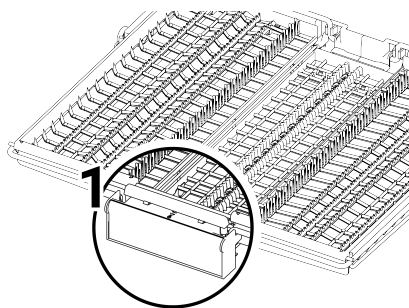


6.27 Ceiling cutlery basket

(Depending on the model)

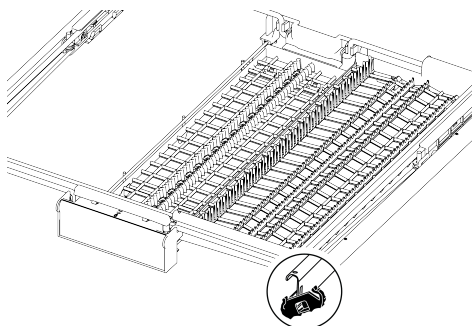
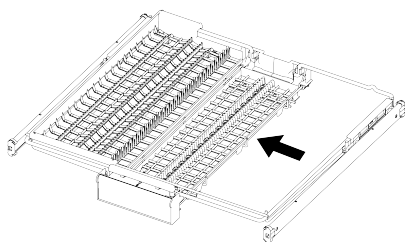
The ceiling cutlery basket is designed for you to wash your dishes such as forks, spoons, etc. by placing them between the combs on the tray.





In models with partial movement feature, by pushing the lever (1) located on the handle, the tray in the middle part of the basket lowers to the lower position and the right and left side trays can be used movably by unlocking the system.

The space vacated by the side trays allows tall items to be loaded in the upper basket.



When the middle tray is in the lower position, high dishes such as coffee cups, ladles, etc. can be loaded onto the tray.

When the side trays rest on the two edges, the handle can be pulled to lift the middle tray up and lock the system.

6.28 Ceiling cutlery basket [Soft Spike]

(model dependent)

The combs are optimized on the cutlery tray to specifically support forks, spoons and knives, with symbols indicating which type should ideally be placed in which part of the tray.

The left tray can be moved up and down by pulling or pushing down on the handle.

When in the lower position, cups can be placed on this tray for added flexibility.

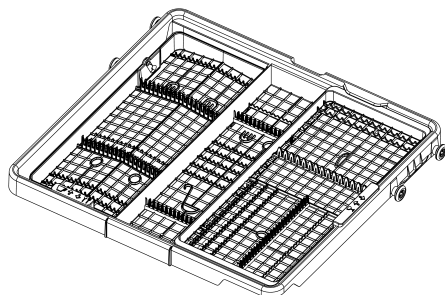
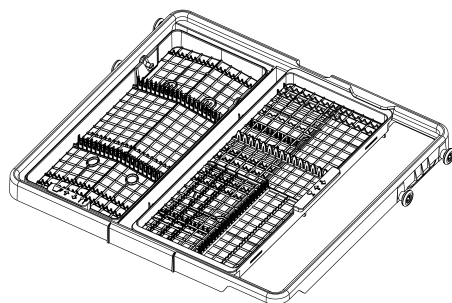
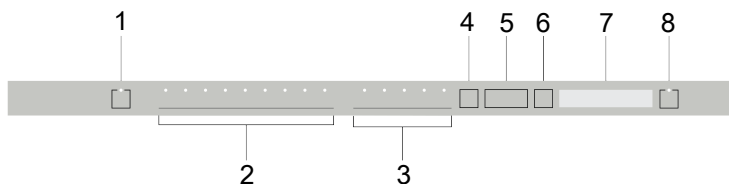


Illustration 4: The right tray is free to move laterally. When the right tray is moved to the left, it creates extra space underneath to allow larger glasses to be placed in the upper basket and is supported by a soft spike.

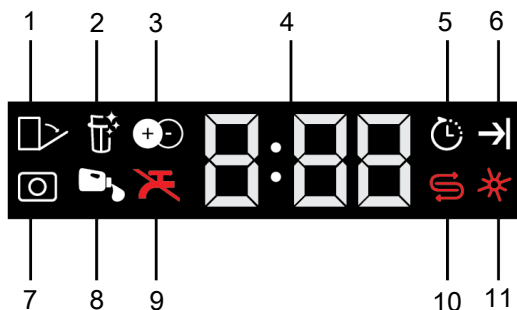


7 Operation of the Product

7.1 Operation of the Product



- | | |
|--|------------------------------|
| 1 On/Off Button | 2 Program Selection keys |
| 3 Function Selection Buttons | 4 Menu Button |
| 5 Select Delay Time / Select Menu Direction Keys | 6 Select / Confirm Key |
| 7 Display | 8 Start / Pause / Cancel Key |



- | | |
|--|--|
| 1 Auto Door Opening (depends on the model) | 2 Filter Cleaning Indicator (depends on the model) |
| 3 Additional Function Indicator (depends on the model / Heat pump warning) | 4 Delay Time / Cycle Time Indicator |
| 5 Delay Indicator | 6 Cycle Ended Indicator |
| 7 Tablet Detergent Indicator (depends on the model) | 8 Automatic Liquid/Gel Detergent Dosage Indicator (depends on the model) |
| 9 Water Outage Warning Indicator | 10 Low Salt Warning Indicator |
| 11 Low Rinse Aid Warning Indicator | |



Read the chapter "Safety Warnings" first!

When you press the Power on/off button, in the ON position the screen indicators lights turn on. In the off position, they turn off.

Cycle Selection / Cancel Cycle Key

Select the cycle that you want to run from the "cycle selection keys" and press the key. To cancel the running cycle, open the dishwasher door and press the Cycle Start / Pause / Cancel button for 3 seconds. The display shows 0:01 after the countdown of 3 - 2 - 1, close the dishwasher door and wait for the drain process to complete. Discarding process will be completed within 2 minutes and your dishwasher will beep when it is done.

Function Buttons

When the Function Buttons are pressed during programme selection or delay selection, if the programme you selected supports the function you have selected, a positive button warning sound will be heard. When the indicator for the selected function is lit, this means the function has been selected. To cancel function selection, press and hold the function button again until the function indicator turns off.

Preparing the dishwasher

1. Open the door of the dishwasher.
2. Load your dishes as described in the user manual.
3. Ensure that lower and upper spray arms are rotating freely.
4. Add adequate amount of detergent in the detergent compartment.

Cycle selection

1. Turn your dishwasher on by pressing the On / Off key.
2. Check the low salt and low rinse aid indicators and add salt and/or rinse aid if required.
3. Select the correct washing cycle for your dishes considering the Cycle Information and Average Consumption Values Table.
4. The selected cycle starts when you close the door of your dishwasher.

7.2 Program Information and Average Consumption Values Table

Programme Data and Average Consumption Values Table									
Programme number	0	1	2	3	4	5	6	7	8
Programme name	-	Sensor/Adapt	AquaFlex	Intensive	Eco *	Delicate	Fast 45	Mini (#)	Prewash
Cleaning temperature	-	50-72 °C	-	70 °C	50 °C	40 °C	60 °C	35 °C	-
Degree of Soiling	-	It is an automatic program that analyzes the load amount and pollution level in the machine and optimizes the washing temperature and time using artificial intelligence.	It is the most suitable washing programme for daily mixed dishes including plastic items. While delicate glass items are washed in the upper basket, pans and trays can be washed in the lower basket.	Suitable for heavily soiled dishes, pots and pans.	Suitable for washing dishes with normal amount of soil. It is the most efficient program in terms of combined power and water consumption. This is used for assessing the compliance with EU's eco-design directive.	Special programme for gentle cleaning of delicate glassware.	This programme is suitable for washing daily dishes in the fastest way.	Suitable for lightly soiled daily dishes that are scraped or pre-cleaned.	Suitable for removing the remnants on the soiled dishes that will be kept waiting in the machine for a few days, and thus, for preventing the bad odour buildup.
	-	Medium to high	Medium	High	Medium	Low	Medium	Low	-
Prewash	-	+	+	+	+	+	-	-	+
Wash	-	+	+	+	+	+	+	+	-
Dry	-	+	+	+	+	+	+	+	+
Duration (min)	-	73-174	219	210	275	120	45	30	15
Water (l)	-	8,2-12,4	15,2	16,2	8,9	14,4	10,60	10,8	4
Energy (kWh)	-	0,660-1,113	1,30	1,60	0,551	0,62	1,10	0,8	-
Selectable functions	-	K	T, E, Y, F, G, U, Z, H, M, K	T, E, G, Y, F, R, U, Z, H, M, K	T, E, Y, F, S, R, U, Z, H, M, K	T, E, Y, F, R, Z, B, M, K	T, E, G, R, B, M, K	T, E, Z, B, M, K	-

Loading Capacity: 15

The consumption values shown in the table were determined under standard conditions. Differences may therefore occur under practical conditions. * Reference programme for testing institutes. The tests in accordance with EN 50242/60436 must be carried out with a full water softener salt dispenser and a full rinse aid reservoir, and using the test programme. The values given for programmes other than Eco 50°C programme are indicative only. (#) Additional functions might cause changes in programme durations.

7.3 Additional functions

Dishwasher programs are designed for optimal cleaning, considering soil type, soil load, and dishware characteristics.

Additional functions are available to optimize your wash, saving time, water, and energy while enhancing hygiene and convenience.



Additional functions may cause a change in program duration.



Additional functions are not suitable for all wash programs. The display of the function not suitable for the program will not be active.



The functions that can be used in the washing programs are indicated by letters such as "A, B, D, E, G, F, F, K..." in the "Program information and average consumption values table". You can find instructions on how to use these functions in the "Additional functions" section of the user manual.



Some auxiliary functions cannot be used together. If the function you have selected is not active even though it appears in the "Program information and average consumption values table", you can activate it after turning off the other auxiliary functions.

To add additional functions to the program:

1. Select the desired wash program.
2. When you select an additional function, the indicator for the additional function lights up. When you press the function key again, the indicator goes out and the selection is canceled.

If your machine has sub-menu functions depending on the model, refer to the instructions in the additional functions section for their use.



"Not all of the functions indicated with letters such as "A,B,D,E,G,F,K..." in the program information and average consumption values table can be used in your machine, the functions that can be used in your machine are described in the additional functions section of this manual.

Self Dry Function (K)

(Depending on the model)

Thanks to the "Self Dry" feature in your machine, the drying efficiency of your machine is increased and energy savings are achieved.

When you activate this function, the door of your machine opens automatically at the end of the wash cycle.

The function can extend the duration of the selected program for up to 35 minutes.



The function can extend the duration of the selected program for up to 35 minutes.



Self Dry feature opens the door at the end of the wash thanks to the "door opening shafts". This process takes about 2 minutes. If the power is cut off while the shafts are coming out, do not force the door to close. When the power is restored, the process is complete and the shafts will be pulled back in.



If the Self Dry feature is active, the door can be opened automatically during the drying step and the program flow can continue. If the product has a display, the time will continue to count down with the door open until the drying is completed and the program ends.

To change the Self Dry setting:

1. After turning on your machine, press the Menu button for 3 seconds.



On some models, pressing the menu button once is enough to enter the settings menu.

2. Use the <- and +> keys to move to the "o:" position on the screen.

3. Select one of the positions o:0 or o:1 with the selection key. In the "o:0" position, the "Self Dry" feature is off, in the "o:1" position it is active.



Depending on the model of your machine, Self Dry can be displayed with the letter "o" or the door opening icon.

4. Press the Menu button to exit the settings menu. Your settings will be saved automatically.

Interior Light

(Depending on the model)

Suitable models have a lamp that illuminates the inside of your machine when the door is opened.

1. After turning on your machine, press the Settings Menu button for 3 seconds.



On some models, pressing the menu button once is enough to enter the settings menu.

2. Press the <- and +> keys to move to the "L:" position on the screen. Select the desired position with the Selection key. The interior lighting feature is off in the "L:0" position and is active in the "L:1" position.

3. Turn off your machine with the On / Off button to save.

7.4 Functions

Super Rinse function (R)

(model dependent)

Depending on the type of detergent you use, it provides the best rinsing performance by removing the stains that will remain on your dishes in case you have detergent dissolution problems.



It can increase the duration of the selected program by 25-35 minutes.

SteamGloss function (E)

(Depending on the model)

This function enhances drying performance. It may extend the program duration up to 30 minutes.

SilentWash Function (S)

(model dependent)

The SilentWash function is valid for 3 programs.

1. Eco

2. Auto

3. Intensive

When these programs are run with silent-wash, the sound level decreases by 2 DBA and the washing time is extended up to 68 minutes.

MaxiDry Function (G)

(model dependent)

This function ensures maximum drying performance. It can extend the selected program duration up to 35 minutes.

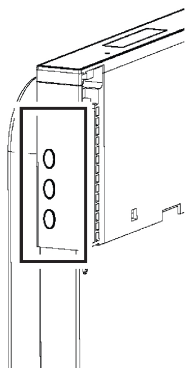
Fast+ function (F)

(model dependent)

It allows the selected program to wash at higher pressure and temperature, shortening the washing time and reducing the amount of water.

Corner Washing Mode Warning

It is possible to check the program status from the module in the upper left corner of the machine while the program is running and after the program has finished. After the selected program has run, the blue indicator indicates that the program is in the washing step, and the red indicator indicates that it is in the drying step. The green indicator means that the program has ended. The module indicators are turned off if the door is opened while the program is running or after the program has finished.



- i** In models with corner washing indicator and automatic door opening, the red LED (drying step continues) remains on after opening the automatic door opening door.

Blue:Washing

Red: Drying

Green: The program is complete

Tablet Detergent Function (T)

(model dependent)

Provides better drying when washing with multi-purpose detergents called 2in1, 3in1, 4in1, 5in1, all-in-one, etc. depending on the hardness of the mains water. When you select the tablet detergent function, the Tablet Detergent indicator lights up.

- i** Depending on the control system of your machine, if the Tablet Detergent function is not available in the program you have selected, the indicator turns off. You can find information on the programs in which the Tablet Detergent function can be used in the "Program information and average consumption values table".

- i** In some models, depending on the control system of your machine, the Tablet Detergent function may not be available in the program you have selected, but the indicator may remain illuminated unless the Tablet Detergent function is turned off. You can find information on which programs this function can be used in the "Program information and average consumption values table".

- i** If you used the Tablet Detergent function in your last wash cycle, the Tablet Detergent function will remain active in the next wash cycle you select.

- i** The tablet detergent function can increase the program duration up to 35 minutes.

7.5 Functions Under the Settings Menu

(depends on the model)

Additional functions under your dishwasher's settings menu depend on the model. Press and hold the Menu key for 3 seconds to access these functions. Select the function or setting you want to make changes on with the <- and +> keys.

- i** In some models, you just need to press the menu key 1 time to access the settings menu.

Change the function or setting you want to make a change on with the selection key and turn off the dishwasher to save the settings.

Sub Menu Functions:

(depends on the model)

Self Dry Function Off/On



Tablet Detergent Function Off / On:



Additional Function Off / On:
(depends on the model)



7.6 Changing the Warning Tone Level

1. After turning on your dishwasher, press the Menu button for 3 seconds.

i In some models, you just need to press the menu key 1 time to access the settings menu.

2. Press the <- and +> buttons to move to the "S:" on the display.

3. Each time you press the selection key, the warning volume changes to "S:0" off, "S:1" medium, "S:2" high.

4. Turn off your dishwasher with On / Off button to save.

i Your dishwasher is set to "S:2" at the factory.

7.7 Programming the Washing Time

Delaying

If economy billing schedule is applied for power in your region, you may use the delay function to wash your dishes at the relevant times.

You may delay the start time of the cycle you have selected up to 24 hours.

1. Press the delay key after selecting the washing programme and any other additional functions.

2. When you press the delay key, "0:30" is displayed on the Screen Info Line and Delay indicator starts to flash.

3. Set the desired period by pressing the delay key. Each time you press the button, the time increases in 30 minute increments up to 6 hours and then in 1 hour increments up to 24 hours.

4. Close the door of your dishwasher after the delay. Cycle shall start automatically when the delay period is over.

Changing the settings while the delay function is active

You cannot make changes to the washing cycle, additional functions, or to the delay period while the delay function is active.



It is not possible to set/change the cycle and auxiliary functions after the start of the cycle.

To cancel the delay function

Open the dishwasher door and press Select Cycle / Cancel Cycle button for three seconds. After the 3 - 2 - 1 countdown, the display will show 0:01, close the door of the dishwasher and wait until the draining process is completed. Discarding process will be completed within 2 minutes and your dishwasher will beep when it is done.



The delay function cannot be set after the cycle has started.

7.8 Starting the Cycle

Close the door of your dishwasher to start your dishwasher after selecting the programme and additional functions.



Dishwasher softens the water as per the hardness of the mains water. The washing cycle time may also change while the cycle is being executed as a result of the room temperature, mains water temperature and the amount of dishes.



Pay attention to avoid opening of the door while the dishwasher is being operated. Be careful as steam may come out when you open the door of the dishwasher.



To ensure that the water remaining on the dishes and inside the dishwasher is completely drained and that the water softener is removed after rinsing operation, it resumes operation at drying cycle after keeping silent for a while.

7.9 Cancelling the Cycle

Open the dishwasher door and press Select Cycle / Cancel Cycle button for three seconds. After the 3 - 2 - 1 countdown, the display will show 0:01, close the door of the dishwasher and wait until the draining process is completed. Discarding process will be completed within 2 minutes and your dishwasher will beep when it is done.



Detergent or rinse aid may remain inside the dishwasher and/or the dishes being washed as per the step of the program you have cancelled.

7.10 Low Salt Warning Indicator

Check the low salt indicator on the screen of your dishwasher to see if you have softening salt in your dishwasher. Add salt to the salt reservoir when the low salt indicator on the display comes on.



The Water Softening System section describes how to set the water hardness level.

7.11 Low Rinse Aid Warning Indicator

Check the low rinse aid indicator on the screen of your dishwasher to see if you have enough rinse aid in your dishwasher. Add rinse aid to the rinse aid reservoir when the low salt indicator on the display comes on.

7.12 Setting the Rinse Aid Amount

1. After turning on your dishwasher, press the Menu button for 3 seconds.



In some models, you just need to press the menu key 1 time to access the settings menu.

2. With the <- and > buttons, it comes to "P:" on the display.

3. Set to a proper level with the Select key.

4. Turn off your dishwasher with On / Off button to save.

Applies no rinse aid in P:0 position during washing programme.

Applies 1 dose of rinse aid in the P:1 position.

Applies 2 dose of rinse aid in the P:2 position.

Applies 3 dose of rinse aid in the P:3 position.

Applies 4 dose of rinse aid in the P:4 position.

7.13 End of programme

When the programme you have selected ends, an audible warning will alert you to switch off the dishwasher.

This audible warning is repeated at regular intervals until your dishwasher switches off.

Programme End indicator illuminates when the washing programme has ended.

1. Open the cover of the dishwasher.

2. Press the On/Off key to switch off your dishwasher

3. Switch off the tap.

4. Unplug the dishwasher from the socket.

To save energy, the dishwasher switches off automatically at the end of the programme or if the programme is not started.

After washing, leave the dishes in the dishwasher for about 15 minutes to cool down. Your dishes shall dry faster if you half close the cover of your dishwasher within this period. This shall improve the drying efficiency of the dishwasher.

8 Maintenance and Cleaning

8.1 Maintenance and cleaning



Read "Safety Instructions" section first!



Before cleaning the machine, unplug it and turn off the tap.



Do not use abrasive materials when cleaning.



For the machine to work efficiently, clean the filters and impellers at least once a week.

If cleaned at regular intervals, the life of the product will be extended and frequently encountered problems will be reduced.

Cleaning the exterior of the machine

Gently wipe the exterior of your machine and the door seals with a delicate cleaning agent and a damp cloth. Wipe the "control panel" only with a slightly damp cloth.

Cleaning the inside of the machine

Clean the machine monthly by running it at the highest possible temperature with detergent or special machine cleaning agents. This will help to remove residues and limescale from the inside of the machine.

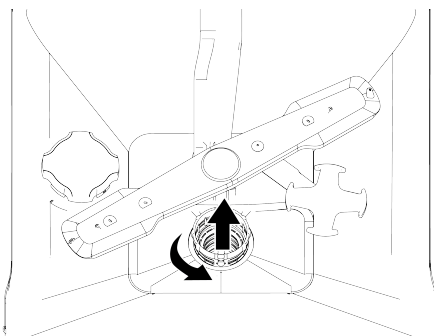
If there is water left in the machine, drain the water in the machine by following the procedures in the "Cancelling the program" section. If the water cannot be drained, remove the filters as indicated in the "Cleaning the filters" section and check if there are any dirt particles that have accumulated at the bottom of the machine and blocked the water path, and clean them if necessary.

8.2 Cleaning the filters

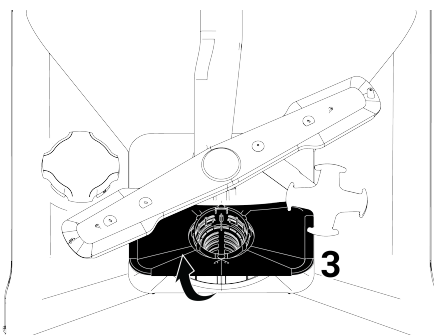
(Depending on Model)

For the machine to work efficiently, clean the filters at least once a week. Check if there is any food residue on the filters. If there is food residue, remove the filters and clean them thoroughly under the tap.

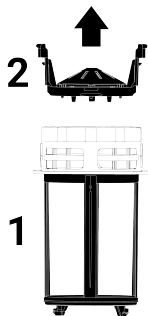
1. Remove the micro filter and coarse filter group by turning it counterclockwise and pulling it out.



2. Pull the metal/plastic filter (3) out of its place.



3. Press the two tabs on the coarse filter inwards to separate the coarse filter from the assembly.



4. Clean all three filters under the tap with a brush.
5. Replace the metal/plastic filter.
6. Place the coarse filter into the micro filter. Make sure it is properly seated. Turn clockwise until you hear a click.



The machine should not be used without a filter.

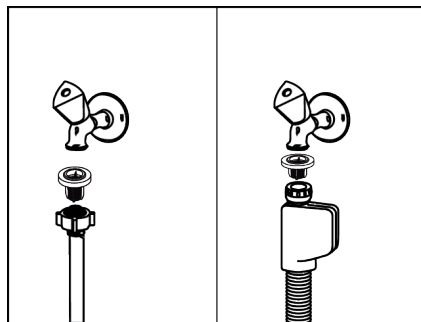


Failure to install the filters correctly will reduce washing effectiveness.

8.3 Cleaning the hose filter

The filter on the water inlet hose prevents dirt (sand, clay, rust, etc.) that may come from the city network or your water system from damaging the machine. Check the filter and hose from time to time and clean them if necessary.

1. Turn off the tap and remove the hose.
 2. After removing the filter from the hose, clean it under the tap.
 3. Place the cleaned filter back into its place inside the hose.
 4. Attach the hose to the faucet.
- (Model dependent)

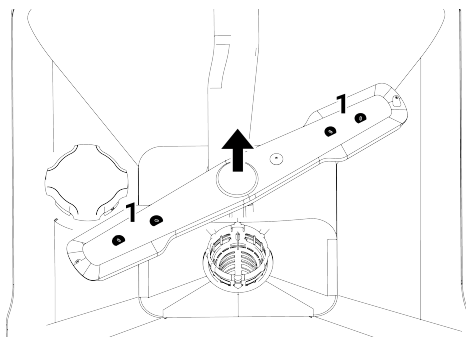


8.4 Cleaning the propellers

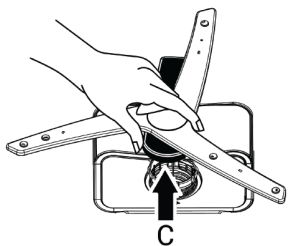
Clean the impellers at least once a week to ensure efficient operation of the machine.

Lower propeller

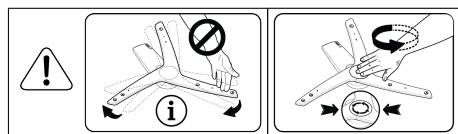
Check if the lower impeller (1) holes are clogged. If there is a blockage, remove the impeller and clean it. You can remove the lower impeller by pulling it upwards (depending on the model)



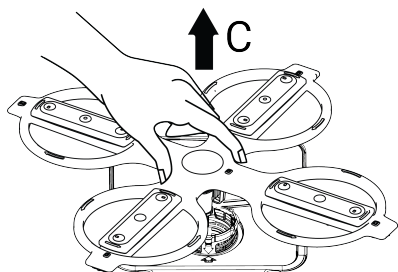
Check if the holes of the impeller assembly are clogged. If there is a blockage, remove the impeller assembly and clean it. (Depending on the model)



To remove and clean the lower propeller group, hold it with one hand from the points (C) shown in the figure and pull it upwards. After cleaning, reattach the propeller group by following the same steps in reverse. (Depending on the model)



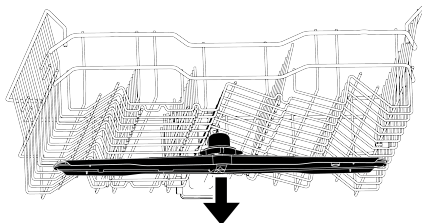
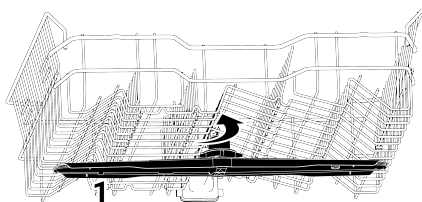
i Do not attempt to turn the propeller by holding the ends. Trying to turn it by the ends may cause the gear system inside the propeller to break.



To remove and clean the lower propeller group, hold it with one hand from the points (C) shown in the figure and pull it upwards. After cleaning, reattach the propeller group by following the same steps in reverse. (Depending on the model)

Upper propeller

Check if the upper impeller (1) holes are clogged. If there is a blockage, remove the impeller and clean it. You can remove the upper impeller by turning its nut to the left. When reattaching the upper propeller, be sure to tighten the nut fully.



9 Troubleshooting

9.1 Error Codes, Causes and Solutions

Error Code	Cause	Solution
E01 Warning P1 Blinks Power led flashes	Chassis water filling fault	1-Error algorithm is activated. 2-Cycle ends. If you see the error continuously, 1-Cut off the electricity. 2-Close the valve. 3-Get in touch with the authorized service.
E02 Warning P2 Blinks The Water outage icon illuminates. The Washing led illuminates.	Water outage error	Check the water supply.
	Filter is blocked	1-Cut off the electricity connection. 2-Cut off the water connection. 3-Remove water inlet hose. 4-Check and clean the filter. 5-Establish the water connection. 6-Establish the electricity connection.
	Other	If the error continues, 1-Close your dishwasher. 2-Get in touch with the authorized service.
E06 Warning P2 flashes P6 flashes	Temperature sensor in the dishwasher is faulty	If you see this error continuously and washing performance has reduced, 1-Close your dishwasher. 2-Get in touch with the authorized service.
E07 Warning P2 flashes F1 and F2 flashes	Flowmeter is faulty	1-Error algorithm is activated. 2-Cycle ends. If you see the error continuously, 1-Cut off the electricity. 2-Close the valve. 3-Get in touch with the authorized service.



The error codes can change depend the model.

9.2 Troubleshooting

Machine does not work.

- The mains plug may not be plugged in.
>>> Check that the mains plug is plugged in.

- The fuse may have blown. >>> Check the fuses in your house.
- Water may not be coming out. >>> Make sure that the water inlet tap is open.
- The dishwasher door may be open. >>> Make sure that the dishwasher door is closed.
- "On/Off button" may not have been pressed. >>> Make sure to switch on the dishwasher by pressing the "On/Off button".

Dishes are not cleanly washed

- Dishes are placed irregularly. >>> Place the dishes as specified in the user manual.
- The proper cycle is not selected. >>> Select a cycle with a higher temperature and washing for a longer time.
- Dishes are very dirty >>> Remove the coarse dirt of your dishes with a napkin and then place them into your dishwasher.
- Spray arms are stuck. >>> Before starting the cycle, make sure that the upper and lower spray arms rotate freely by rotating them with your hand.
- The holes of the spray arms are clogged. >>> Upper or lower holes of the spray arms may be clogged with food residues such as lemon seeds. Clean the spray arms regularly as shown in the Section "Cleaning and maintenance."
- Filters are clogged. >>> Check whether the filter system is cleaned. Clean the filter system regularly as shown in the "Cleaning and maintenance" section.
- Filters are not installed correctly. >>> Inspect the filter system and make sure that it is installed correctly.
- Baskets are overloaded. >>> Do not load baskets above their capacity.
- Detergent is stored under improper conditions. >>> If you are using a powder detergent, do not store the detergent package in humid environments. If possible, store the detergent in a storage container with a lid. We recommend you to use tablet detergent for easy storage.
- Adequate amount of detergent is not added. >>> If you are using a powder detergent, put the amount of detergent suitable for the soil level of your dishes and for the definitions of the cycles. We recommend using tablet detergents to achieve the best results.
- Insufficient amount of rinse aid. >>> Inspect the low rinse aid warning indicator and add rinse aid, if required. If adequate

amount of rinse aid is available in the dishwasher, increase the setting for rinse aid.

- Detergent compartment cover is not closed. >>> Always close the cover of the detergent compartment after adding detergent.

Dishes are not dried

- Dishes are placed irregularly. >>> Place your dishes so that water shall not collect inside them during washing.
- Insufficient amount of rinse aid. >>> Inspect the low rinse aid warning indicator and add rinse aid, if required. If adequate amount of rinse aid is available in the dishwasher, increase the setting for rinse aid.
- Machine is unloaded right after the end of washing cycle. >>> Do not unload your dishwasher right after the end of washing cycle. Keep the door ajar and let the steam come out for some time and unload the dishwasher when the dishes are cooled so that they are OK to be contacted by hand. Start the unloading operation from the lower basket. Thus, the water remaining on any dish on the upper basket is prevented from dripping on the dishes on the lower basket.
- The proper cycle is not selected. >>> Drying performance is low as the rinsing temperature is also low in short cycles. For a higher drying performance, select longer cycles.
- Tablet detergent is used, and tablet button is not pressed >>> If your dishwasher has a "tablet detergent" function, activate it while using multi-purpose detergents.
- Surface quality of the kitchenware is poor. >>> You may achieve the expected washing performance on kitchenware with damaged surfaces, and the use of such kitchenware is not correct in terms of hygiene. Moreover, it is difficult for water to flow over damaged surfaces. It is not recommended to wash such kitchenware in the dishwasher.

- It is natural to have concerns about drying for Teflon kitchenware. This condition is a result of the structure of Teflon. As the surface tensions of Teflon and water are different, water particles remain like beads on the Teflon surface.

Tea, coffee or lipstick stains are left on the dishes.

- The proper cycle is not selected. >>> Select a cycle with a higher temperature and washing for a longer time.
- Surface quality of the kitchenware is poor. >>> When tea, coffee stains and other stains caused by dyeing materials penetrate the damaged surfaces, it is not possible to remove such stains dishwashers. You may achieve the expected washing performance on kitchenware with damaged surfaces, and the use of such kitchenware is not correct in terms of hygiene. It is not recommended to wash such kitchenware in the dishwasher.
- Detergent is stored under improper conditions. >>> If you are using a powder detergent, do not store the detergent package in humid environments. If possible, store the detergent in a storage container with a lid. We recommend you to use tablet detergent for easy storage.

Lime stains remain on dishes and glassware looks blurred

- Insufficient amount of rinse aid. >>> Inspect the low rinse aid warning indicator and add rinse aid, if required. If adequate amount of rinse aid is available in the dishwasher, increase the setting for rinse aid.
- Water hardness setting is low or salt level is inadequate. >>> Check the water hardness setting by measuring the hardness of the mains water accurately.
- There is a leak of salt. >>> Take care not to pour salt around the filler opening while adding salt. Ensure that the water softener lid is closed after adding salt. Clean the salt spilt into the dishwasher by running the pre-wash cycle. Check the lid once more at the end of the cycle, as the

salt particles remaining under the lid will dissolve in the pre-wash step, and thus the lid may loosen.

There is a different smell inside the dishwasher

- New machines have a certain smell. This smell shall disappear after a few washing cycles.
- Filters are clogged. >>> Check whether the filter system is cleaned. Clean the filter system regularly as shown in the "Cleaning and maintenance" section.
- Chemicals that may cause odour are put inside the rinse aid reservoir. >>> Do not use chemicals such as vinegar, hand washing detergents, and descaling agents.
- Soiled dishes were kept in the dishwasher for 2-3 days. >>> If you shall start the dishwasher immediately after putting the dishes into the dishwasher, remove the soil on the dishes and run the Pre-Wash cycle without detergent every two days. Do not close the door of the dishwasher completely to prevent occurrence of odour inside the dishwasher in such cases. You may also use commercially available deodorizing and dishwasher cleaning agents.

Rust stains, tarnishing, surface deterioration on the dishes

- There is a leak of salt. >>> Salt may cause deterioration and corrosion on metal surfaces. Take care not to pour salt around the filler opening while adding salt. Ensure that the water softener lid is closed after adding salt. Clean the salt spilt into the dishwasher by running the pre-wash cycle. Check the lid once more at the end of the cycle, as the salt particles remaining under the lid will dissolve in the pre-wash step, and thus the lid may loosen.
- Salty food residues have remained on the dishes for a long period of time. >>> If kitchenware soiled with such foods are to be kept in the dishwasher, the soil shall

be removed from the surface of the dish by the pre-washing cycle or the dishes shall be washed without waiting.

- There is no earth line in the electrical installation. >>> Check if your dishwasher is connected to a true earth line. Otherwise, the static electricity generated in the dishwasher causes arcs and pits on the surface of the metal objects, removing the protective layer on the surface, and cause tarnishing of the surface.
- Intensive cleaning agents such as bleach are used. >>> The protective layer on metal surfaces gets damaged when it comes into contact with cleaning agents such as bleach, and thus loses its effect over time. Do not wash your dishes with bleach. If you want to wash your dishes using bleach, your dishwasher shall have a special equipment and a function that allows washing with bleach. With this equipment and function, the appropriate amount of bleach shall be taken into the washing environment in the right step, then we may benefit from its hygienic effect and rinse the dishes in the best way.
- Metal items, such as knives in particular, were used outside of their intended use. >>> If the knives are used for purposes such as opening the cans, the protective layer on their ends shall be damaged. Do not use metal kitchenware outside of their intended use.
- Cutlery are made of low quality stainless steel. >>> It is inevitable that such items will rust, thus they shall not be washed in the dishwashers.
- Previously rusted kitchenware are washed in the dishwasher. >>> Rust on a corroded item may migrate to other stainless steel surfaces during washing and cause rust to appear on those surfaces, too. Such items shall not be washed in dishwashers.

Detergent residues are present in the detergent reservoir.

- Detergent was put in a long time before the washing procedure. >>> Take care to put in the detergent just before starting the washing operation.
- Opening of the detergent reservoir lid is prevented during washing operation. >>> Place the dishes in a way that does not prevent the detergent reservoir lid from opening and water from the spray arms flowing into the reservoir.
- Detergent is stored under improper conditions. >>> If you are using a powder detergent, do not store the detergent package in humid environments. If possible, store the detergent in a storage container with a lid. We recommend you to use tablet detergent for easy storage.
- The holes of the spray arms are clogged. >>> Upper or lower holes of the spray arms may be clogged with food residues such as lemon seeds. Clean the spray arms regularly as shown in the Section "Cleaning and maintenance."

Patterns and decorations on kitchenware are erased.

- Patterned glasses and porcelain items with a pattern on the glaze are not suitable for washing in the dishwasher. Glass and porcelain tableware manufacturers do not recommend washing such kitchenware in the dishwasher.

The dishes are being scratched.

- Kitchenware and accessories made of aluminium or that contain aluminium shall not be washed in the dishwasher.
- There is a leak of salt. >>> Take care not to pour salt around the filler opening while adding salt. Salt spread around may cause scratching. Ensure that the water softener lid is closed after adding salt. Clean the salt spilt into the dishwasher by running the pre-wash cycle. Check the lid once more at the end of the cycle, as the salt particles remaining under the lid will dissolve in the pre-wash step, and thus the lid may loosen.

- Water hardness setting is low or salt level is inadequate. >>> Check the water hardness setting by measuring the hardness of the mains water accurately.
- The dishes are not placed properly. >>> When placing glasses and other glass kitchenware in the basket, do not lean them against other dishes, but on the edges of the basket, on the racks or on the glass supporting wire. When two glasses or other dishes being washed hit each other due to the impact of water during washing operation, this may cause scratching/ breaks on the surfaces.
- A blurred stain that looks like a milk soil remains on glasses, which cannot be removed when wiped by hand. When exposed to light, a bluish /rainbow coloured appearance is observed.
- Excessive amount of rinse aid is used. >>> Lower the setting of rinse aid. While adding the rinse aid, always clean the rinse aid overflow to the surroundings.
- Corrosion has occurred on the glass due to soft water. >>> Check the water hardness setting by measuring the hardness of the mains water accurately. Do not use salt if your mains water is soft (<5 dH). Use cycles with a higher temperature setting (e.g. 60-65 degrees) for washing. You may also use commercially available glass-protecting detergents.

Foam occurs in the dishwasher.

- Dishes are washed by hand with dish washing detergent and then put into the dishwasher without rinsing before they

are placed in the dishwasher. >>> No foam control characteristics are available in dish washing detergents intended for hand washing. You do not need to hand wash the dishes with detergent before placing them in the dishwasher. Simply rinse off the coarse soil on the surface of the dish with water or scrape it off with a paper napkin or a fork.

- Rinse aid was spilt into the dishwasher while adding rinse aid. >>> Take care not to spill rinse aid into the dishwasher while adding rinse aid. Clean spilt rinse aid with a paper napkin/towel.
- The rinse aid reservoir lid has been left open. >>> Make sure to close the rinse aid reservoir lid after adding rinse aid.

Kitchenware break.

- Dishes are placed irregularly. >>> Place the dishes as specified in the user manual.
- Baskets are overloaded. >>> Do not load baskets above their capacity.
- Water remains in the dishwasher after the end of the cycle.
- Filters are clogged. >>> Check whether the filter system is cleaned. Clean the filter system regularly as shown in the "Cleaning and maintenance" section.
- The drain hose is clogged / blocked. >>> Inspect the drain hose. Remove the hose if required to remove the blockage and then install it again as described in the installation instructions.

10 DISCLAIMER / WARNING

Some (simple) faults can be repaired by end users without causing any safety problems or unsafe use, provided that they are carried out in accordance with the following instructions. (See the section "I Want To Repair Myself").

Therefore, except for the parts specified in the "I Want to Repair Myself" section that can be repaired by end users, repair by an authorised service station is strongly re-

commended to prevent safety problems and is mandatory for the continuation of the Beko product warranty.

I WANT TO REPAIR MYSELF

Repairs to be carried out by end users can be performed for the following spare parts: External Power Supplies, Remote Control. (Current spare parts list is available at <https://www.beko.com.tr/destek> address as of 1 March 2021)

In addition, to ensure product safety and to avoid the risk of serious injury, repairs must be carried out according to the instructions in the instruction manual or at <https://www.beko.com.tr/destek> address. For your safety, unplug the product before carrying out any repair work.

Cannot be held responsible for any safety problems that may arise due to repair operations <https://www.beko.com.tr/destek> or attempts by end-users to repair parts other than those specified in the user manuals or in accordance with the instructions in the <https://www.beko.com.tr/destek> address and parts in the current parts list available at the Beko address. In such a case, the Beko product warranty will be invalid.

11 BEKO UK AND ROI STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

The standard guarantee starts from the date of original purchase of the product and lasts for a period of twelve (12) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing. If you have purchased an American style Fridge freezer, the standard guarantee starts from the date of original purchase of the product, and lasts for a period of twenty four (24) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing.

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our Customer Service Team on 0333 207 9710 (UK and Northern Ireland) or 01 862 3411 (Republic of Ireland) This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased

Therefore, end-users are strongly recommended to refrain from performing repair operations for parts other than the spare parts mentioned above by themselves and to contact an authorised service station if necessary. Such repair attempts by end users may cause safety issues; damage the product and subsequently result in fire, flooding, electric shock and serious personal injury.

Repair processes of the following parts, but not limited to those listed, should be performed by authorised service stations: Internal Power Supply, Capacitors, Battery and Accumulators, etc.

The manufacturer/seller cannot be held responsible for any failure of end users to comply with the above.

the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Beko plc Authorised Service Representative or Approved Engineer (together the “Service Representatives”) to carry out the repair.

What is not covered?

- Transit and delivery damage
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs
- Repairs necessary as a direct or indirect result of: Accidental damage, misuse or abuse of a product. An attempted repair of a product by anyone other than a Service

Representative.-Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet

- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work
- Damaged food, clothing or other items
- Meals taken at restaurants or from takeaways
- General compensation for inconvenience.

Important Notes

1. Your product is designed and built for domestic household use only.

2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.

3. The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.

4. Professional installation by a qualified electrical domestic appliance installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product). 48/EN

5. Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.

6. This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.

7. This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.

8. This guarantee does not apply to graded sales (where the product is purchased as a "second").

9. Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Customer Service Team on the number set out above.

10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.

11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

Does Beko offer replacements?

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. Subject to agreement, the Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

When will the repair take place?

Our Service Representatives work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the

sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Service Representatives will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

Will there be any charge for the repairs?

It is your responsibility to provide evidence to the Service Representative that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the Service Representative finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Service Representative providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the exclusive jurisdiction of the English Courts, save where you live in another part of the United Kingdom, in which case the governing law and exclusive jurisdiction of the courts of that country will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have exclusive jurisdiction. This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU. Beko plc is registered in England and Wales with company registration number 02415578.

If you have purchased a built-in or integrated appliance, and registered it within 90 days of purchase by completing the online registration form, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.

12 BEKO UK AND ROI PARTS GUARANTEE TERMS AND CONDITIONS

This 10 year parts guarantee relates to Beko products.

To confirm if your Beko appliance has our 10-year parts guarantee you can visit our website at beko.co.uk/guarantee-terms or telephone our registrations team on 0800 497 0732. The Parts guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

In order to activate the 10 year parts guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by visiting our websites. For UK customer visit

beko.co.uk/register or phone 0800 497 0732. For ROI customers visit beko.ie/register or phone 1800 911 690. Our Beko branded appliances carry FREE replacement parts for the first 10 years, provided they are fitted by our Service Representatives, at the applicable labour charge.

Beko free standing appliances come with a 12 month parts and labour guarantee as standard. Beko built-in, integrated appliances or American fridge freezers come with a 12 month parts and labour guarantee as standard. This is extended to 24 months, free of charge, upon registration of

the appliance. When you register your appliance for additional guarantee, you will automatically activate the 10 year parts guarantee. You do not need to register twice. To make a claim against your Beko Parts Guarantee (the "Guarantee"), all customer and product details must be registered with Beko plc using the procedure outlined below:

1. This extra 9 years (for free standing appliances) or 8 years (for built-in or integrated appliances or American fridge freezers) guarantee is only effective after the expiration of the standard manufacturer's guarantee.

2. It is only valid for certain models of Beko branded products serviced or repaired by Beko plc Authorised Service Representative and Own Engineers (the "Service Representative") and does not cover any labour charge or any:

a. Components including but not limited to cabinet or appearance parts, control knobs, flaps and handles.

b. Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.

3. To activate your guarantee, you MUST register your appliance within 90 days of the original purchase date. For UK customers, visit beko.co.uk/register or phone 0800 497 0732. For ROI customers visit beko.ie/register or phone 1800 911 690.

4. Registrations made after 90 days of the original purchase date, may be required to pay an additional fee to activate the 10 year free parts guarantee.

5. Any repair must be carried out by a Service Representative and booked directly with Beko plc.

6. Labour for the repair is not included in this guarantee and is chargeable at the time of booking a repair.

7. The repair is guaranteed for 12 months for the same defect.

8. In the unlikely event that the appliance is beyond economical repair we may at the sole discretion of Beko plc offer you an appliance at a reduced price. Our call out fee will still apply.

9. If the fault can't be identified and the appliance is functioning normally a call out fee will apply.

10. The guarantee is not transferable and cannot be exchanged for cash.

11. There are no alternative or additional offers to this guarantee.

12. The guarantee is exclusive of the manufacturer's standard guarantee.

13. All repair pricing can be found here beko.co.uk/guarantee-terms (UK & ROI). Alternatively contact our Customer Services Team for further information.

14. All prices are subject to change without notice.

15. The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.

16. We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes in accordance with the applicable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at beko.co.uk/cookie-and-privacy-policy

17. These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc, Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.

13 HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. For help please visit beko.co.uk/support/model-finder

•The product model number is printed on the Operating Instruction Booklet / User guide

•The product model and serial number is printed on the Rating Label affixed to the appliance.

•The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model Number	Serial Number	Purchased from	Date of Purchase

For service under guarantee or for product advice please call our Customer Service Team

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet or our video support found beko.co.uk/support/how-to-guides, as a charge may be levied where no fault is found, even though your product may still be under guarantee.

After arranging a service visit please ensure the area around the product must be easily accessible to the Service Representative, without the need for cabinets or furniture to be removed or moved.

It is your responsibility to ensure our Service Representatives have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you will be required to provide it prior to booking a service visit

UK Mainland & Northern Ireland:

0333 207 9710

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02 and are charged at the basic rate. Calls from landlines and mobiles are

included in free call packages but please check with your telephone service provider for exact call charges.

Republic of Ireland

01 862 341

Service once the manufacturers guarantee has expired

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge. If you do not have any extended guarantee you can call the Customer Services Team for UK customers on 0330 123 1750 and ROI customers on 01 862 3411

Contact us though our website

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

Product registrations

For UK registrations please visit beko.co.uk/register and for the Republic of Ireland visit beko.ie/register

