Dryer

User Manual

BM3T3822NNW
BM3T3822NNB
BM3T3822NNA
BMN3T3823NW

EN

2960315265_EN/04-09-26.(10:40)

Dear Customer,

Please read these instructions first before using your appliance

Thank you for choosing a Beko appliance.

Please take some time to read this user manual before using your appliance, to ensure you know how to safely operate the controls and functions.

Carefully follow all unpacking and installation instructions to ensure the appliance is correctly connected and fitted prior to use.

Please write your product model and serial number on the last page of this user manual, and store in a safe location close to the appliance for easy future reference.

This user manual may also be applicable for several other models. Differences between models will be listed.

If you have any questions or concerns, please call our Customer Service Team or find help and information online at www.beko.co.uk

Explanation of symbols used throughout this User Manual

The following symbols are used in the user guide:

Danger that may cause death or injury

Read the manual.

Important information or useful usage tips

Warning against hot surfaces

Warning against electric shock

Warning against UV Radiation hazard

Warning against scalding

The product's packaging is made of recyclable materials, in accordance with the National Environment Legislation.

Warning against fire

NOTICE Danger that may cause material damage on the product or surrounding area

Table Of Contents

1 Safety Instructions 5

1.1 Intended use 5
1.2 Safety of children, vulnerable persons and pets 5
1.3 Electrical Safety 6
1.4 Transporting safety 7
1.5 Installing safety 7
1.6 Usage safety 9
1.7 Maintenance and cleaning safety 11
1.8 Lighting safety 11

2 Environmental instructions 12

2.1 Compliance with the WEEE Regulations and Waste Disposal 12
2.2 Packaging information 12
2.3 Standard conformity and test information / EU declaration of conformity / UK declaration of conformity 12

3 Your drying machine 13

3.1 Technical specifications 13
3.2 General appearance 14
3.3 Scope of delivery 14

4 Installation 15

4.1 Right place for installation 15
4.2 Removing the shipping safety group 15
4.3 Water connection 16
4.4 Adjusting the stands 16
4.5 Moving the drying machine 16
4.6 Warning regarding the noise 16
4.7 Replacing the lighting bulb 16

5 Preparation 17

5.1 Laundry suitable for drying in drying machine 17
5.2 Laundry not suitable for drying in drying machine 17
5.3 Preparing the laundry to be dried 17
5.4 What to do for energy saving 17
5.5 Correct load capacity 18

6 Running the product 19

6.1 Control Panel.....19
6.2 Symbols 19
6.3 Preparation of drying machine 20
6.4 Program selection and consumption chart.....21
6.5 Auxiliary functions.....24
6.6 Warning indicators.....24
6.7 Starting the program.....25
6.8 Child Lock 25
6.9 Changing the program after it is started.....25
6.10 Cancelling the program.....26
6.11 End of program 26
6.12 Odour feature 26

7 Maintenance and cleaning 27

7.1 Lint filters (internal and external filters) / Cleaning of the Interior Surface of the Loading Door 27
7.2 Cleaning the sensor 28
7.3 Emptying the water tank.....29
7.4 Cleaning the condenser.....29

8 Troubleshooting 31

9 Waiver Warning 33

9.1 I want to fix it myself 33

1 Safety Instructions

This section includes the safety instructions necessary to prevent the risk of personal injury or material damage.

- Our company shall not be held responsible for damages that may occur if these instructions are not observed.
- Installation and repair operations shall always be performed by Authorized Service.
- Use original spare parts and accessories only.
- Do not repair or replace any component of the product unless it is clearly specified in the operation manual.
- Do not modify the product.

1.1 Intended use

- Product is designed only for household use. It is not intended for commercial use.
- The product is not designed for outdoor use.
- Do not install or operate the product where freezing is a possibility and/ or vulnerable to external elements. Water frozen in the pump or the hoses may cause damages
- Product can only be used to dry and ventilate laundry which are washed with water and drying machine safe.

1.2 Safety of children, vulnerable persons and pets

- This product may be used by children aged 8 years and older and persons with underdeveloped physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a the product safe way and the hazards involved. Children should not tamper with the device. Cleaning and maintenance should not be carried out by children unless they are supervised.
- Children under 3 years old shall be kept away from the product unless supervised.

- Electrical products are dangerous for children and pets. Children and pets shall not play with the product, climb on or get inside the product.
- Keep the product door closed even when not operated. Children or pets could be locked inside the product and suffocate.
- Cleaning and user maintenance operations must not be performed by children unless supervised.
- Keep the packaging materials away from children. Risk of injury and suffocation.
- Keep all additives used with the product away from children.
- Before disposing of the product, cut the power cord and destroy the loading door.

1.3 Electrical Safety

- The product must not be plugged in during installation, maintenance, cleaning, repair and transporting operations.
- If the power the cord is damaged, it shall be replaced by authorized service to avoid any risk that may occur.
- Do not tuck the power cord under the product or to the rear of the product. Do not put heavy items on the power cord. Power cord shall not be kinked, pinched and shall not come in contact with any heat source.
- Do not use an extension cord, multi-plug or adaptor to operate your product.
- The product shall not be powered via an external switch such as a timer or shall not be connected to a circuit that is regularly opened and closed with a tool.
- The plug shall be easily accessible. If this is not possible, a mechanism that meets the electrical legislation and that disconnects all terminals from the mains (fuse, switch, main switch, etc.) shall be available on the electrical installation.
- Do not touch the plug with wet hands.
- When unplugging the appliance, don’t hold the power cord, but the plug.

1.4 Transporting safety

- Unplug the product prior to transport, empty the water tank and if any, remove the water drain connections.
- This product is heavy, do not handle it by yourself.
- Take required precautions for the product against falling and tipping. Do not crash or drop the product when transporting.
- Do not use the extruding parts of the product (such as the loading door) to move the product.
- Move the product in upright position. If it cannot be moved upright, transport via tilting to the right side when viewed from the front.

1.5 Installing safety

- To prepare the product ready for installation, ensure that the electrical installation and water drain is proper by checking the information in the user manual. If it is not suitable for installation, call a qualified electrician and plumber to arrange the utilities as necessary. These operations shall be undertaken by the customer.
- Check for any damage on the product before installing it. Do not have the product installed if it is damaged.
- Do not remove the adjustable stand.
- Place the product on a level and hard surface and balance with the adjustable legs.
- The gap between the product and the floor shall not be reduced via materials such as rugs, pieces of wood and bands. The ventilation holes under the base of the product shall not be clogged with a rug.
- The product shall be installed not to clog the ventilation holes.
- Install the product in an environment free of dust with good ventilation.
- Do not install the product in close proximity to flammable and explosive materials and do not keep flammable and explosive materials near the product when it is in operation.

- The product shall not be installed against a door, sliding door where the product loading door cannot be completely opened, or behind a hinged door where the product hinge is faced against the door's hinges.
- Install the product where periodic maintenance and cleaning can be done with ease.
- Place the product with its back surface to the wall (for heater models).
- After placing the product, ensure that the back wall does not come in contact with any extrusion (a water tap, electrical outlet etc.).
- Place the product with at least 1 cm space between the product and the furniture edges.
- Follow the flue connection rules specified in the guide (for models with flue).
- The exhaust air shall not be directed to flue which is used to exhaust the smoke of devices that consume gas or other fuels (for models with flue).
- The ventilation hose shall not be connected to a heating stove or a chimney flue (for models with flue).
- Plug the product to a grounded outlet protected with an appropriate fuse in align with the specified type and current rates. Have an expert electrician set grounding equipment. Do not use the product without a grounding conforming with regional/national regulations.
- Plug the product in a grounded socket that conforms with the voltage, current and frequency values specified in the type label.
- Do not plug the product to loose, broken, dirty, greasy sockets or sockets that has come out their seats or sockets with a risk of water contact.
- The new hose sets supplied with the product shall be used. Do not re-use the old hose sets. Do not make attachments to the hoses.
- Place the power cord and hoses not cause a risk of tripping over.
- To use the product on top of a washing machine, a fixing aperture shall be used between two products. Fixing aperture shall be mounted by the authorised service.
- When the product is placed on the washing machine, their combined weight when full could be around 180 kg. Place the products on a sturdy floor that can carry adequate amount of load.

• Washing machine cannot be placed on top of the drying machine.

Installation Table for Washing Machine and Tumble Dryer	
Stacking Kit Type	**Depth Size (TD=Tumble Dryer, WM: Washing Machine)**
Plastic - 54/60cm w or w/o belt	60cm TD --> WM≥50cm / 54cm TD --> WM>45cm
Plastic - 46cm w or w/o belt	46cm TD --> WM≥54cm
With Shelf - 60cm	60cm TD --> WM≥50cm
With Shelf - 54cm	54cm TD --> WM>45cm

1.6 Usage safety

- The maximum weight of dry laundry prior to washing is specified in “Technical Specifications” section.
- Do not place the unwashed items in the drying machine.
- Items that are soiled with materials such as cooking oils, acetone, alcohol, petrol, kerosene, stain removers, turpentine, wax or was removers shall be washed in hot water with more amount of detergent prior to drying with the drying machine.
- If chemicals are utilized for cleaning, the drying machine shall not be used.
- Rubber foam (latex foam), shower bonnets, water resistant textiles, rubber supported materials and clothes, pillows with rubber foam pads shall not be dried in a drying machine.
- The items with hair spray, hair product residue or similar materials shall not be dried in a drying machine.
- Empty the pockets of the clothes and remove items such as matches and lighters.
- If all items cannot be removed rapidly and cannot be placed where heat can dissipate, do not stop the drying machine before drying cycle completed.
- The last part of the drying machine cycle is conducted without heating (cooling cycle) in order to ensure that the items are kept at a temperature that will not harm the items.
- Laundry softeners or similar products shall be used in align with the laundry softener instructions.

- Do not use the drying machine without the fibre filter.
- Do not allow fibre accumulation around the drying machine.
- To prevent back draft of gas in the room from the devices that consume other fuels, including open fire, appropriate ventilation shall be provided (for models with flue).
- Do not operate the product together with heaters such as gas heater and a chimney. It may cause the flue to catch fire. (for models with flue)
- Do not lean or sit on the loading door when it is open, the product may tip over.
- Do not get on the product.
- Do not place a source of flame (candles, cigarettes, etc.) on the product or in the vicinity of it. Do not keep flammable/explosive materials.
- Do not touch the drum as it revolves.
- The back wall of the product will be hot during operation. Do not touch the back side of the product during drying or after the drying process is completed. (For models with heating)
- Do not touch the inner surface of the drum while adding or removing clothes during a continuing program. The drum surface is hot.
- Do not press the buttons with sharp objects such as forks, knives, with your nails etc.
- Do not operate the faulty or damaged product. Unplug the product (or shut down the connected fuse) and call the authorized service.
- Unplug the product when not in use.
- Do not place the dryer in the rain or severely wet areas.

1.7 Maintenance and cleaning safety

- Do not wash the product by spraying or pouring water on it. Do not use a pressure cleaner, steam cleaner, hose or pressurised gun to clean the product.
- Do not use sharp or abrasive tools to clean the product.
- Do not use materials such as household cleaning agents, soaps, detergents, gas, gasoline, alcohol, wax, etc. to clean the product.
- The fibre filter shall be regularly cleaned. After each drying cycle, clean the fibre filter and the inner surface of the loading door.
- Clean the fibre accumulation on the fins of the evaporator behind the filter drawer with a vacuum cleaner. You can clean by hand, provided you wear protective gloves. Do not try to clean with bare hands. Evaporator fins may damage your hands. (For products with heat pump)
- Due to fire and explosion hazard, do not use solutions, cleaning materials, steel wool or similar materials and tools to clean sensors.
- Clean the flue. (for models with flue)
- Do not drink the condensed water.

1.8 Lighting safety

- Contact an authorized service when you need to replace the LED/bulb using for lighting (for products with lighting).

2 Environmental instructions

2.1 Compliance with the WEEE Regulations and Waste Disposal

This product does not contain the dangerous and prohibited materials indicated in the “Regulation on The Control of Waste Electrical and Electronic Equipment” published by Ministry of Environment and Urbanisation of Republic of Turkey. Complies WEEE Regulations. This product was manufactured from recyclable and reusable high quality parts and materials. Therefore, do not dispose of this product with other domestic wastes at the end of its life cycle. Take it to a collection point for electrical and electronic equipment. You can ask your local administration about these collection points. You can help protect the environment and natural resources by delivering the used products for recycling.

	Also R290 is a flammable refrigerant. Therefore ensure that the system and pipes are not damaged during operation and transportation. Keep the product from heat sources, otherwise it may catch fire if damaged. Do not dispose of the product by throwing it into fire.

2.2 Packaging information

The product’s packaging is made of recyclable materials, in accordance with the National Legislation. Do not dispose the packaging waste with the household waste or other wastes, dispose it to the packaging collection areas specified by local authorities.

2.3 Standard conformity and test information / EU declaration of conformity / UK declaration of conformity

CE	The development, manufacturing and sales phases of this product is conducted in conformity with the safety rules specified in all related instructions of the European Union.
UK CA	The development, manufacturing and sales phases of this product is conducted in conformity with the safety rules specified in all related instructions of the Great Britian.

3 Your drying machine

3.1 Technical specifications

EN

Height (Min. / Max.)	84,6 cm / 86,6 cm*
Width	59,8 cm
Depth	54,5 cm
Capacity (max.)	8 kg**
Net weight (± %10)	42 kg
Voltage	See type label***
Rated power input	
Model code	

ENERG SUPPLIER'S NAME MODEL IDENTIFIER → (*) A A	The model information as stored in the product database can be reached by entering following website and searching for your model identifier (*) found on energy label. https://eprel.ec.europa.eu/

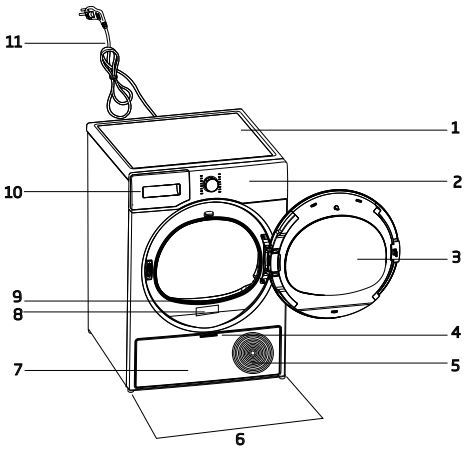
* Min. height: Height with the adjustable stand closed.
Max. height: Height with the adjustable stand opened at maximum height.

** Weight of dry laundry before washing.

*** Data plate is under the door on the drying machine.

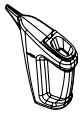
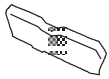
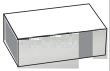
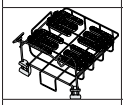
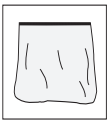
i	In order to increase the drying machine's quality, the technical specifications may be changed without prior notice. Figures in this manual are schematic and may not exactly match the product. The values provided with the drying machine or its accompanying documents are laboratory readings in accordance with the respective standards. These values may differ depending on the use and ambient conditions.

3.2 General appearance



1. Top panel
2. Control panel
3. Loading door
4. Toe board handle
5. Ventilation grids
6. Adjustable feet
7. Toe board
8. Rating plate
9. Lint filter
10. Water tank drawer
11. Power cord

3.3 Scope of delivery

	1. Water discharge hose*		6. Water filling cap*
	2. Filter drawer spare sponge*		7. Pure Water*
	3. User Manual		8. Odour Capsule Group*
	4. Drying basket*		9. Brush*
	5. Drying basket user manual*		10. Filter cloth*

*Optional - may not be included, depends on model.

4 Installation

	Read the “Safety Instructions” first!

Before consulting the nearest Authorized Service for installing the drying machine, see the information in the user guide and make sure the electric and water utilities are as required. If not, call an electrician and plumber to arrange the utilities as necessary.

	It is customer's responsibility to prepare the location the drying machine shall be placed on and also have power and waste water installation prepared.

	Check for any damage on the drying machine before installing it. If drying machine is damaged, do not get it installed. Damaged products cause a risk for your safety. Wait 12 hours prior to operating the drying machine.

NOTICE	The product includes a cooling agent and if the product is operated right after its transported, it may get damaged. After each time the product is moved, it shall be left to rest for 12 hours.

4.1 Right place for installation

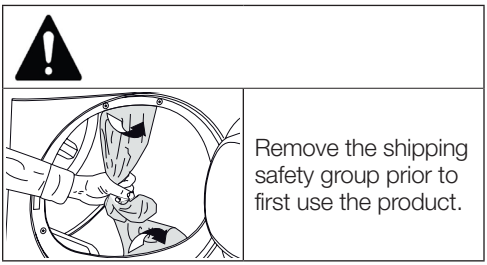
- Install the drying machine on a flat and stable surface.
- Dryer machine is heavy. Do not move it by yourself.
- Operate the drying machine in an environment free of dust with good ventilation.
- The gap between the drying machine and the floor shall not be reduced via materials such as rugs, pieces of wood and bands.
- Do not block the ventilation grilles of the drying machine.
- There shall not be doors that can be locked, sliding doors or hinged doors near the installation environment of the drying machine that may block the loading door to be opened.
- Once the drying machine is installed, the connections must stay stable. After placing the drying machine, ensure that the back wall does not come in contact with any extrusion (a water tap, electrical outlet etc.).
- Place the drying machine with at least 1 cm space between the product and the furniture edges.
- Your drying machine is suitable to be operated between +5°C to +35°C. If operated outside this temperature range, your drying machine’s operation may be compromised and get damaged.
- The drying machine shall not be placed with the back side against a wall.

	Do not place the drying machine on its power cord.

*** Ignore following warning if your product’s system does not contains R290.**

	Dryer contains R290 refrigerant.* R290 is an environment-friendly, but flammable refrigerant.* Ensure that the air inlet of the dryer is open and it is well-ventilated.* Keep potential flame sources away from the dryer.*

4.2 Removing the shipping safety group

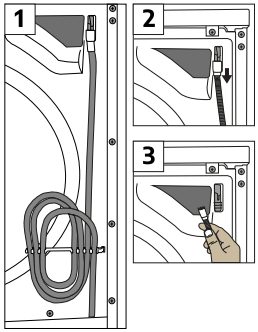


NOTICE	Do not leave an accessory or any parts of the shipping safety group inside the drum.

4.3 Water connection

Instead of periodically draining the water accumulated in the water tank, you can discharge via the water discharge hose supplied with the drying machine.

Connecting the water drainage hose



1-2 Remove the hose behind the drying machine by pulling it manually from where it is attached. Do not use a tool to remove the hose.

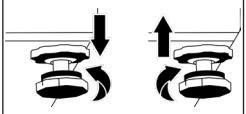
3 Remove the hose from the hose connection adapter and release the hose.

4 Fix the other end of the water discharge hose to directly waste water drainage or a sink.

NOTICE	The water discharge hose shall be fixed at maximum 80 cm height. Ensure that the water discharge hose do not get kinked, collapsed or pressed on between the discharge and the drying machine. Hose shall be connected not to be disconnected from its location. Leaked water may cause damage. Do not extend the water drainage hose. Check whether the water runs at an appropriate flow. The drainage line shall not be closed or clogged.

i	If an accessory package is provided with your product, check the detailed instructions.

4.4 Adjusting the stands

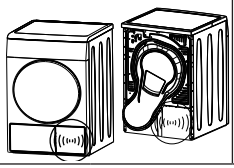
Until the drying machine stands level and sturdy, adjust the stands by turning them left and right.	

4.5 Moving the drying machine

- Drain the water in the drying machine completely.
- If the product is connected via direct discharge, remove the hose connections.

!	The drying machine is recommended to be moved in upright position. Otherwise, tilt it to the right side when viewed from the front and move the drying machine. Wait 12 hours prior to operating the drying machine.

4.6 Warning regarding the noise

i	
	As the product is operated, metallic noises may come from the compressor from time to time, it is normal.
i	When the product is operated, the accumulated water is pumped to the water tank. It is normal to hear pumping sounds from the appliance during this operation.

4.7 Replacing the lighting bulb

If your drying machine has drum lighting lamp;

Consult the authorized service to replace the bulb/LED used in lighting your drying machine. The bulb in this product is not suitable for home lighting. The intended use of this lamp is to ensure safely loading the laundry to the drying machine. The lamps used in this appliance is resistant to heavy physical conditions such as temperatures over 50°C.

5 Preparation

⚠	Read the “Safety Instructions” first!

5.1 Laundry suitable for drying in drying machine

NOTICE	Laundry that are not drying machine safe may damage the appliance and the laundry during drying. Follow the instructions on the labels on the laundry to be dried. Only dry the laundry with “drying machine safe” written on their labels.

5.2 Laundry not suitable for drying in drying machine

NOTICE	Undergarments with metal supports shall not be dried in drying machine. If these metal supports get loose and ripped from the garment, it may damage the machine. Delicate embroidery textiles, cotton and silk garments, garments manufactured from delicate and valuable textiles, non breathing garments and tulle curtains shall not be dried in drying machine.

5.3 Preparing the laundry to be dried

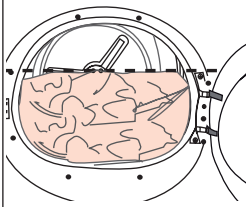
NOTICE	Items such as coins, metal parts, needles, nails, screws, stones etc. may damage the drum group of the product or may cause functional operation issues. Therefore check all laundry that will be loaded to the product. Dry the laundry with metal accessories such as zippers by turning them inside out. Close the zippers, hooks and clasps, button up the covers’ buttons, tie textile belts and apron belts.

5.4 What to do for energy saving

- Use the highest possible wringing option as you wash the laundry. Therefore you can reduce the drying period and reduce energy consumption. Sort the laundry based on their types and thickness.
  Dry same types of laundry together. For instance kitchen towels and table cloths dry faster than bathroom towels.
- Follow the recommendations in the user manual for program selection.
- During drying do not open the loading door unless necessary. If you are required to open the loading door, do not keep it open for too long.
- Do not add wet laundry as the drying machine operates.
- Clean the Fibre Filter before and after each drying session.
- Make sure the filters are clean. Refer to maintenance and cleaning for details.
- For models with flue, follow the flue connection rules specified in the guides and clean the flue.
- During drying session, properly ventilate the environment in which the drying machine is in.
- The Eco program is the most energy-efficient program for drying wet cotton laundry and is used to assess compliance with environmentally conscious design regulations.
- Keep the loading door shut to prevent heat loss.

5.5 Correct load capacity

NOTICE



If the laundry in the product exceed maximum load capacity, it may not operate as intended and may cause material damage or damage the product. For each program, follow the maximum load capacity.

- Loading the domestic drying machine up to the maximum capacity specified by the manufacturer for the relevant programs will help save energy.

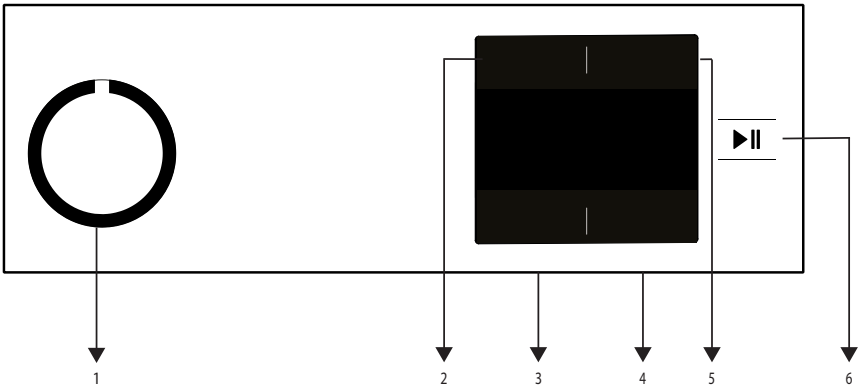
The weights below are provided as examples.

Laundry	Approx. weight (g)*	Laundry	Approx. weight (g)*
Cotton bedding (double size)	1500	Cotton dress	500
Bedding (single size)	1000	Dress	350
Bed sheet (double size)	500	Denim	700
Bed sheet (single size)	350	Handkerchief (10 pcs)	100
Large table cloth	700	T-Shirt	125
Small table cloth	250	Blouse	150
Tea napkin	100	Cotton shirt	300
Bath towel	700	Shirt	200
Hand towel	350		

*Weight of dry laundry before washing.

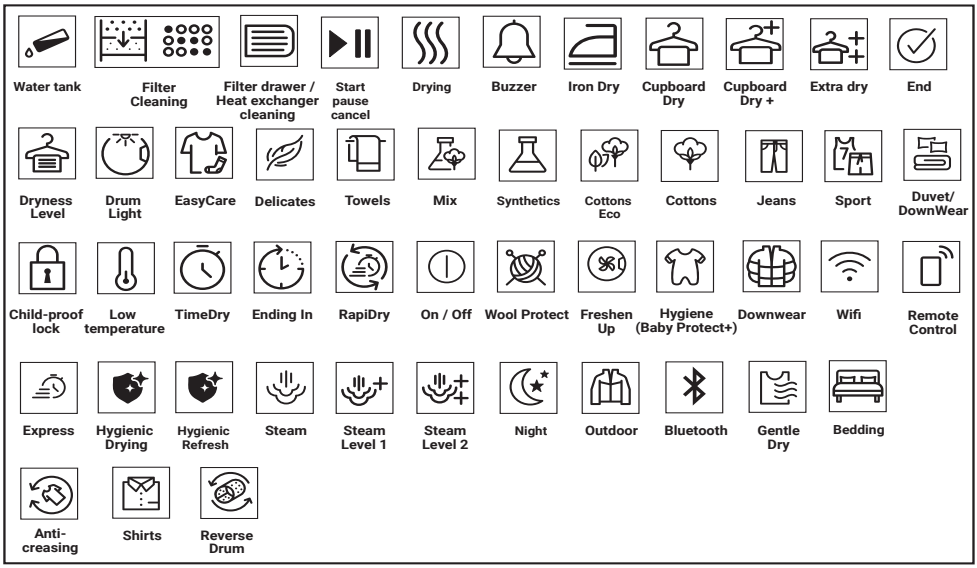
6 Running the product

6.1 Control Panel



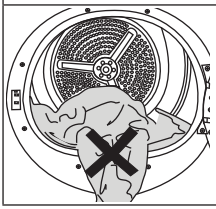
1. On/Off/Programme selection button.
2. Low temperature selection button.
3. Dryness level and Wrinkle prevention selection button.
4. End time and Child lock selection button.
5. Timer program and the audible warning selection button.
6. Start / Standby button.

6.2 Symbols



6.3 Preparation of drying machine

- Plug the drying machine.
- Open the loading door
- Remove any foreign material inside it.
- Place the laundry to the drying machine without jamming them.
- Push and close the loading door.

NOTICE	
	Ensure that no laundry is jammed to the loading door. Do not close the loading door with force.

- Select the desired program by using On/Off/Program Selection button, the machine will turn on.

i	Selecting the program with the On/Off/Program Selection button does not mean that the program started. Press Start / Stand-by button to start the program.

6.4 Program selection and consumption chart

EN				
Programmes	Programme Description	Capacity (kg)	Spin speed in washing machine (rpm)	Drying Time (minutes)
Cottons	You can dry your heat-resistant cotton textiles with this programme. A drying setting suitable for the thickness of the products to be dried and the desired level of dryness should be selected.	8	1000	215
Cottons Eco	It dries single layer, casual cotton textiles in the most economical way.	8	1000	209
Cottons Iron dry	You may dry your cotton laundry to be ironed in this program to have them slightly damp for ease of ironing. (Shirt, T-shirt, tablecloth, etc.)	8	1000	160
Synthetics	You can dry all your synthetic textiles with this programme. A drying setting suitable for the level of dryness you desire should be selected.	4	800	75
Mix	Use this programme to dry non-pigmenting synthetic and cotton laundry items together.Sports and fitness clothes may be dried with this program.	4	1000	125
Towels	Drying towels such as kitchen towel, bath towel and hand towel.	5	1000	170
Sports	Use it to dry your clothes made of synthetics, cotton or mixed fabrics or waterproof products such as functional jacket, raincoat etc. Turn them inside out prior to drying.	2	1000	130
Cool Refresh **#**	It only ventilates for 10-160 minutes without giving hot air. You can ventilate the cotton and linen clothes that have been enclosed for a long time with this program to remove their odour.	-	-	-
Timer Programme **#**	You may select from time programmes between 10 and 160 minutes to achieve the desired drying level at low temperature. In this programme, tumble drier's operation lasts for the set time independently from the dryness of laundry.	-	-	-
Gentle Care	You may dry your delicate laundry or laundry with hand wash symbol (silk blouses, thin underwear, etc.) at low temperature in this program.	2	800	55
Bedding	Use to dry cotton and synthetic bedding sets. Provides drying for up to 2 double bedding sets	2	1000	121
Down Wear	Turn clothes such as down coats, jackets inside out for drying.	-	800	119
Jeans	You may dry denim pants, skirts, shirts or jackets in this program.	4	1200	130
Shirts	It dries the shirts in a more sensitive manner, and causes less creasing and easier ironing.	1,5	1200	50

Hygienic Drying	It is the programme that you can dry your washed products you want to provide with extra hygiene (baby clothes, underwear, towels, etc.). It provides high hygiene for your textiles via heat effect.	5	800	185
Super Short 0.5kg	Use this program to have 2 shirts ready for ironing.	0,5	1200	30

Energy consumption values

Programmes	Capacity (kg)	Spin speed in washing machine (rpm)	Approximate amount of remaining humidity	Energy consumption value kWh
Cottons Eco*	8	1000	60%	2,18
Cottons Iron dry	8	1000	60%	1,60
Synthetics Cupboard Dry	4	800	40%	0,70

"If you regularly dry the 8 Kg maximum load of Cottons we suggest to connect the drain hose to prevent the dryer stopping mid-cycle in order to empty the tank" (see Section "Connection to the drain")

* Above values have been specified under standard conditions. Consumption values may vary from the values in the chart depending on laundry type, spin speed, ambient conditions and voltage levels.

The drying periods given in the table have been specified according to the results of the tests performed under an ambient temperature of 20 ± 5 °C. Your product can detect ambient temperature. When operated under low ambient temperatures of 0 °C to 15 °C, the drying performance is automatically optimized. Therefore, it is displayed on the screen as the updated program duration after a short animation within the 5 seconds of program start. **This feature functions in programs without (#)!**

COLDGUARD (DRYGUARD)

Your product automatically detects the ambient temperature and provides the best drying performance using special algorithms under low temperatures.

EN			
General Programs			
Programmes	Capacity (kg)	Program period (hour:min)	Energy consumption (Kwh)
Cottons Eco	8	3:29	2,18
Cottons Eco	4	2:05	1,21
Cottons Iron dry	8	2:40	1,60
Cottons Iron dry	4	1:36	0,93
Cottons Cupboard Dry	8	3:35	2,24
Cottons Cupboard Dry	4	2:11	1,27
Cottons Cupboard Dry +	8	3:43	2,33
Cottons Cupboard Dry +	4	2:19	1,35
Cottons Cupboard Dry ++	8	3:51	2,41
Cottons Cupboard Dry ++	4	2:27	1,42
Synthetics Iron Dry	8	0:55	0,51
Synthetics Cupboard Dry	8	1:15	0,70
Synthetic Cupboard Dry +	8	1:21	0,76
Synthetic Cupboard Dry ++	8	-	-
GentleCare	2	0:55	0,62
Wool protect	1,5	-	-
The values given for the programs other than Eco are only indicative.			

Different modes of operation				
Power consumption (W)	Power off mode (W) (if present)	Delayed operation mode (W) (if present)	Stand-by mode (W) (if present)	Stand-by mode with connectivity function (W) (if present)
	0,30	4,00	-	-

Acoustic airborne noise emission of drying cycle dB(A):	64

6.5 Auxiliary functions
Dryness level

Dryness level button is used for adjusting to desired dryness. Program time may change depending on the selection.

i	You can activate this function only prior to start of program.

Wrinkle prevention

You can turn the wrinkle prevention function on or off by pressing the end time button for 3 seconds. If you will not take the laundry out immediately after the program has completed, you may use Wrinkle prevention function to prevent wrinkling of your laundry.

Audible warning

Drying machine makes an audible warning when the program is completed. Press the “Audible Warning” button if you do not want audible warning. When you press the audible warning button, the light goes off and it does not sound when the program is completed.

Low Temperature

You can activate this function only prior to operation of program. If you want to dry your laundry at a lower temperature, you can activate this function. Once activated, the program will be extended.

i	You can select this function before the program starts or after the program starts.

End time

You can delay the end time of the program up to 24 hours with end time function.

1. Open the loading door and place the laundry.
2. Select the drying program.
3. Press the End Time selection button and set the delay time you wish. End time LED turns on. (When pressed and hold the button, End Time proceeds non-stop).
4. Press the Start / Stand-by button. End Time countdown begins. The “:” sign in the middle of displayed delay time flashes.

i	You can add or remove laundry within end time. Displayed time is the sum of normal drying time and end time. End Time LED turns off at the end of countdown, the drying starts and the drying LED turns on.

Changing the end time

If you want to change the duration during the countdown:

Pause the program and Turn the On/Off/ Program Selection button and cancel the program. Select the desired program and repeat the End Time selection.

Cancelling the end time function

If you want to cancel the end time countdown and start the program immediately:

Pause the program and Turn the On/Off/ Program Selection button and cancel the program. Select the desired program and press the “Start/Pause” button.

6.6 Warning indicators

i	Warning indicators may vary depending on the model of your drying machine.

Filter cleaning

When the program is completed, the warning indicator for filter cleaning turns on.

Water tank

If the water tank fills up while the program continues, the warning indicator starts flashing and the machine goes into stand-by. In this case, empty the water tank and start the program by pressing the Start / Stand-by button. Warning indicator turns off and program resumes.

Cleaning of filter drawer/ heat exchanger

Warning symbol flashes periodically to remind that filter drawer must be cleaned.

6.7 Starting the program

Press the Start/Stand-by button to start the program.

Start/Stand-by and Drying indicators turn on to show that program started.

6.8 Child Lock

The drying machine has a child lock which prevents the program flow from being interrupted when the buttons are pressed during a program. When the Child Lock is activated, all buttons on the panel except the On/Off/Program Selection button are deactivated.

Press the End Time button for 3 seconds in order to activate the child lock. The child lock has to be deactivated to be able to start a new program after the current program is finished or to be able to interfere with the program.
To deactivate the child lock, keep the same buttons pressed for 3 seconds.

i	When the child lock is activated, the child lock warning indicator on the screen turns on.

When the child lock is active:

The drying machine runs, or in stand-by state the indicator symbols will not change upon changing the position of the program selection button.

i	When the drying machine is operated and the child lock is active, if the program selection button is turned, a double beeping noise will be heard. If the child lock is deactivated before the program selection button is turned to its original place, the program will be terminated since the program selection button is displaced.

6.9 Changing the program after it is started

You can change the program you selected to dry your laundry with a different program after the drying machine starts running.

- For example, Pause the program and turn the On/Off/Program Selection button to select the Extra Dry program in order to select the Extra Dry program instead of Ironing Dryness.
- Press the Start/Stand-by button to start the program.

Adding and removing clothes during stand-by

If you want to add or remove clothes to/from the drying machine after the drying program starts:

- Press the Start/Stand-by button to put the drying machine in Stand-by state. The drying operation stops.
- Open the loading door while in Stand-by state, and close the door after you remove or add laundry.
- Press the Start/Stand-by button to start the program.

i	Adding laundry after the drying operation starts may cause the dried laundry inside the drying machine to mix with wet laundry and leave the laundry damp at the end of operation. Adding or removing laundry during drying may be repeated as many times as you wish. But this operation continuously interrupts the drying operation, and thus increases program duration and energy consumption. So, it is recommended to add laundry before the program starts. If a new program is selected by turning the program selection button while the drying machine is in stand-by, the running program terminates.

	Do not touch the inner surface of the drum while adding or removing clothes during a continuing program. The drum surface is hot.

6.10 Cancelling the program

If you want to cancel the program and terminate the drying operation for any reason after the drying machine starts running, turn the On/Off/Program Selection button after pressing the Start / Standby selection button; and the program terminates.

	The inside of the drying machine shall be extremely hot when you cancel the program during machine operation, so run the refreshing program to allow it to cool down.

6.11 End of program

When the program ends, the LED's of End/ Wrinkle Prevention and Fibre Filter Cleaning Warning on the program follow-up indicator turn on. Loading door can be opened and drying machine is ready for another operation.

Turn the On/Off/Program Selection button to On/Off position in order to turn off the drying machine.

	If the Wrinkle Prevention mode is active and the laundry is not removed after the program is completed, the wrinkle prevention function activates for 2 hours to prevent the laundry inside the machine to get wrinkled. The program tumbles the laundry with 10-minute intervals to prevent them from wrinkling.

6.12 Odour feature

If your drying machine has odour feature, read the ProScent manual to use this feature.

7 Maintenance and cleaning

⚠	Read the “Safety Instructions” first!

7.1 Lint filters (internal and external filters) / Cleaning of the Interior Surface of the Loading Door

The hair and fibres that are separated from the laundry during drying process is collected by the Lint filter. Insufficient cleaning of filters can increase the drying duration and energy consumption level.

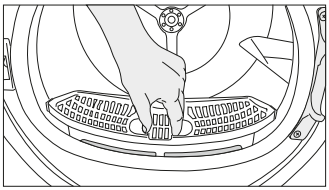
Insufficient cleaning of filters can cause damp laundries after drying cycle. While cleaning the filters, in order to prevent microplastics from spreading to the water system used, the dirt and hair should be removed. While cleaning the filters, the water should not be discharged towards the drains.

⚠	After each drying cycle, clean the lint filter and the inner surface of the loading door.

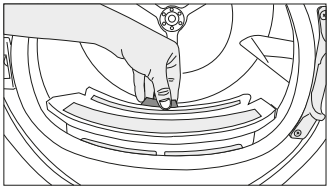
NOTICE	Your drying machine has 2 lint filters with one placed inside the other. Do not operate the product without the lint filters.

To clean the lint filter:

- Open the loading door.
- Hold the first part (inner filter) of the two part lint filter and remove it by pulling it upwards.

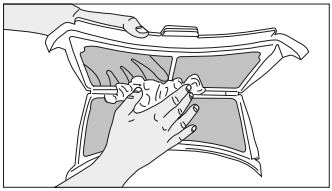


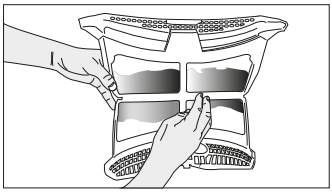
- Remove the second part (outer filter) by pulling it upwards.

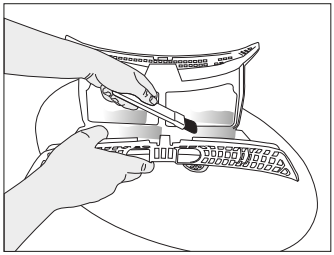


ℹ	Ensure that hair, fibre and cotton balls do not fall into the slot where the filters are installed.

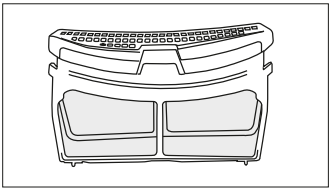
- Open both of the lint filters (outer and inner) and remove the fibres with your hands or with the brush on the air deflector. You can clean the hair in the filters with a vacuum cleaner.



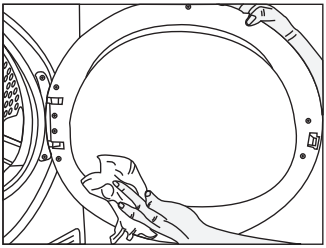


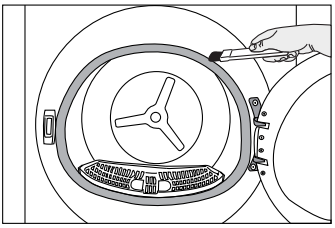


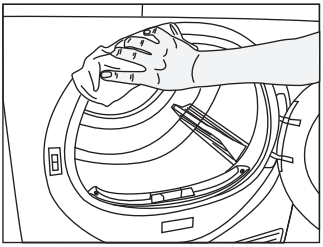
- Insert the lint filters on one another and place it back in its place.



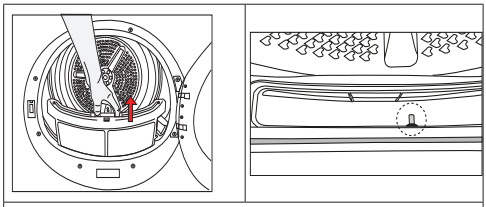
- Clean the inner surface of the loading door and the gasket with a soft damp cloth or the brush on the air deflector.







7.2 Cleaning the sensor



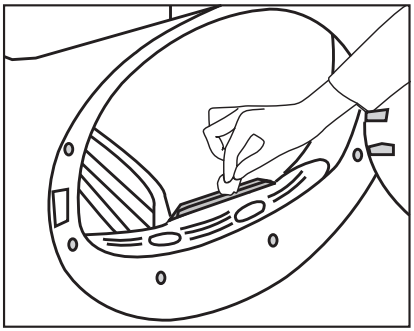
- There are temperature sensor in the dryer that detect whether the laundry is dry or not.

To clean the sensors:

- Open the loading door of the dryer.
- Remove the lint filter by pulling it up.
- Clean the sensor with your hand if any fluff accumulation on it.

Clean the metal surfaces of the sensor 4 times a year.
Do not use metal tools to clean the sensors' metal surfaces.

Due to fire and explosion hazard, do not use solutions, cleaning materials or similar tools to clean sensors.



7.3 Emptying the water tank

During drying, the moisture is removed from the laundry and condensed, then the water is accumulated in the water tank. Empty the water tank after each drying session.

⚠	Condensed water is not potable water! Do not remove the water tank as a program is running!

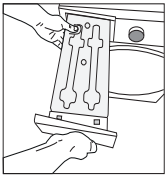
If you do not empty the water tank, during the next drying sessions the machine will stop operating due to the water tank being full and a Water Tank warning icon will blink. In this case empty the water tank and to continue drying operation, press the Start / Stand-by button.

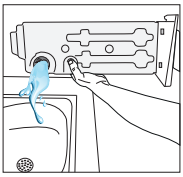
To drain the water tank:

Pull the water tank out from its drawer carefully.

Drain the water in the tank.

Remove the water tank in the drawer or the kickplate carefully.





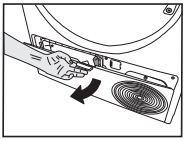
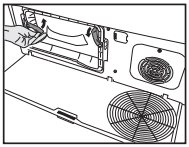
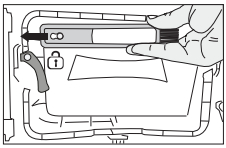
If lint builds up in the funnel on the water tank, remove it under running water.
Place back the water tank.

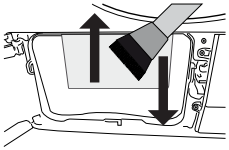
ℹ	If direct discharge option is used, water tank is not required to be drained.

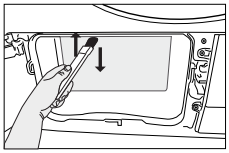
7.4 Cleaning the condenser

The hair and the fibre that are not collected by the lint filter accumulates on the metal surface of the condenser behind the air deflector. These fibres shall be cleaned regularly.

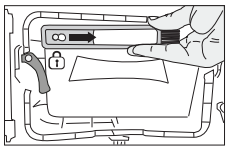
If the condenser cleaning icon blinks, check the metal surface. If there is any fibre, clean it. It must be checked at least every 6 months.

	Open the toe board by pulling its button.
	Move the latches to open the air deflector lid.
	Pull the brush to the left to remove it. You can use the cleaning brush to clean filter, condensing metal surface and accumulated fibre on the door.
ℹ	The cleaning brush is inside the documentation bag. Get your brush from the documentation bag and insert it to its place on the air deflector to store it.

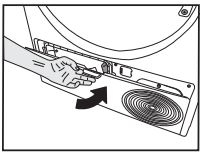




Clean the fibre on the metal surface of the condenser with damp cloth or the brush on the air deflector in up - down direction. Do not clean with left - right direction since it will damage the metal plates of the condenser.
You can use a vacuum cleaner with a brush for cleaning. If the vacuum cleaner does not have a brush, it is not recommended to be used for condenser cleaning.

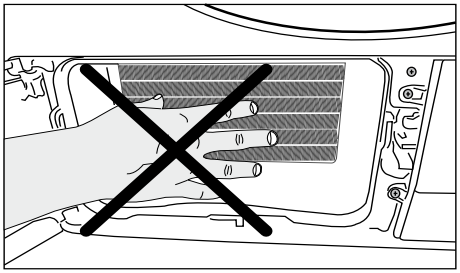


After cleaning the filter, door and the condenser, drag the brush to the right and lock it in its place.

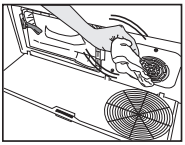


After the cleaning process is completed, place the air deflector cover to its place, move the latches to close it and close the toe board.

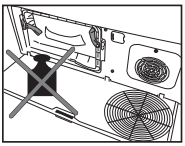
You can clean by hand, provided you wear protective gloves. Do not try to clean with bare hands. The condenser fins may damage your hands. Cleaning from left to right may damage the condenser fins. This may lead to drying issues.



When the air deflector cover is removed, it is normal to have water at the plastic section in front of the condenser.



If you see fibre accumulation on the fan cover and the toe board, remove with a cloth.



Do not have weight on the toe board when it is open.

NOTICE Do not use abrasive materials or steel wool to clean the drum.

8 Troubleshooting

The drying takes too long.
Lint filter (interior and exterior filters) pores may be clogged. >>> Can be cleaned with vacuum cleaner. The front side of the condenser may be clogged. >>> Clean the front of the condenser. The ventilation grills in front of the machine might be closed. >>> Remove any object in front of the ventilation grills that blocks ventilation. Ventilation may be insufficient if the dryer is installed in a small space. Open the door or windows to prevent the room temperature from rising very high. If there is a humidity sensor; Limescale may have accumulated on the humidity sensor. >>> Clean the humidity sensor. The machine may be overloaded with laundry. >>> Do not load the drying machine excessively. The laundry may not have been spun enough. >>> Spin at a higher speed in the washing machine.
The laundry comes out damp after drying.
The right program for the type of laundry might not have been used. >>> Check the care labels on the laundry and select a program ideal for the kind of laundry or use longer programs. Lint filter (interior and exterior filters) pores may be clogged. >>> Can be cleaned with vacuum cleaner. The front side of the condenser may be clogged. >>> Clean the front of the condenser. The machine may be overloaded with laundry. >>> Do not load the drying machine excessively. The laundry may not have been spun enough. >>> Spin at a higher speed in the washing machine.
Drying machine does not turn on or program cannot be started. The dryer does not turn on when set.
The power plug may not be plugged in. >>> Make sure the power plug is plugged in. The loading door may be left open. >>> Make sure that the loading door is properly closed. The program may not have been set or the Start / Pause button may not have been pressed. >>> Make sure that the program is set and it is not in Standby position. Child lock may be activated. >>> Turn off the child lock.
The program was interrupted for no reason.
The loading door might not be closed properly. >>> Make sure that the loading door is properly closed. There might be a power outage. >>> Press the Start / Standby / Cancel button to start the program. The water tank may be full. >>> Empty the water tank.
Laundry shrunk, matted or spoiled.
The right program for the type of laundry may not have been used. Check the maintenance labels on the clothes and select a program suitable for the clothes.
Water is flowing from the loading door.
Lint might have gathered on the inner surfaces of the loading door and on the surfaces of the loading door gasket. >>> Clean the inner surfaces of the loading door and the loading door gasket surfaces.
The loading door opens by itself.
The loading door might not be closed properly. >>> Push the loading door until the closing sound is heard.
The water tank warning symbol is on/flashing.
The water tank may be full. >>> Empty the water tank. The water discharge hose might have folded. If the product is connected directly to the water drain check the water discharge hose.
The lighting inside the drying machine does not turn on. (in models with lamps)
The drying machine might not have been turned on by the On/Off button. >>> Check that the drying machine is turned on. Lamp might be broken. >>> Contact Authorized Service to replace the lamp.

Anti-Wrinkle icon or light is lit.
An anti-wrinkle program that prevents the laundry in the dryer from creasing may be activated. >>> Turn the drier off and remove the laundry.
Fiber filter cleaning icon is lit
Lint filters (interior and exterior filters) may be unclean. >>> Can be cleaned with vacuum cleaner. A layer may be formed in the lint filter pores, leading to clogging. >>> Can be cleaned with vacuum cleaner. A layer may be formed in the lint filter (inner and outer filters) pores that leads to clogging.<<Can be cleaned with vacuum cleaner.>> Lint filters might not be in place. >>> Insert the interior and exterior filters into their places. Eco-friendly filter cloth may not be installed on the plastic part, and the front of the condenser may have clogged.>>>Install the eco-friendly filter to the plastic part and place it on the filter housing. Eco-friendly filters may not have been replaced, although the warning symbol is illuminated. “Replace your filter.”
The machine gives an audible warning,
Lint filters might not be in place. >>> Insert the interior and exterior filters into their places. Filters of the machine might not have been installed.>>> Install the lint filters (internal and external) or the environmentally-friendly filter in their housing.
The condenser warning icon is flashing.
Condenser front may be clogged with fibres. >>> Clean the front of the condenser. Lint filters might not be in place. >>> Insert the interior and exterior filters into their places.
The lighting inside the drying machine turns on. (in models with lamps)
If the drying machine is plugged to the power outlet, the On/Off button is pressed and the door is open; the light turns on. >>> Unplug the drying machine or bring the On/Off button to Off position.
Wi-Fi icon flashes continuously. (HomeWhiz Function models)
>>> The product may not be connected to the wireless network. Follow the instructions to connect to the network. The device the appliance uses to connect to the network may be faulty. Check it. The appliance might not be connected to the network due to being out of wi-fi range.
Check the steps below if you see "F L t" on the screen.
The filters may be dirty. Clean the internal and external filters In the loading door area, if you are using the inner and outer dual filters. >>> Make sure that both filters are installed. The front side of the condenser may be dirty. >>> Open and check the kick zone and make sure it is clean. Check out the Maintenance and Cleaning section. The foreign objects, if any, should be removed from the drying machine drum,

⚠	If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Never attempt to repair a malfunctioning product yourself.

ℹ	If you experience a problem with any part of your appliance, you can request a replacement by consulting the nearest authorised service with the appliance model number. Operating the appliance with non-genuine parts may cause it to malfunction. The manufacturer and distributor are not responsible for malfunctions caused by non-genuine parts.

9 Waiver Warning

ℹ	Some (simple) malfunctions can be fixed by the end-user without creating any safety issues or leading to unsafe operation provided these instructions are followed. (See the “I Want to Fix it Myself” Section.) Therefore, other than the parts in the “I Want to Fix it Myself” section that end-users are allowed to fix themselves, having the appliance fixed at an authorised service station is recommended in order to prevent safety issues and to maintain the Beko product warranty.

9.1 I want to fix it myself

The repairs made by end-users may include the following spare parts. Loading door, door seal, door handles, door locking mechanism and hinges, lint filters, air filters, peripheral plastic parts, condenser tank. (You can find a current list of spare parts at https://support.beko.com as of 1 March 2021.) Furthermore, be sure to carry out your repairs by following the instructions at https://support.beko.com to ensure product safety and prevent serious injury. For your safety, unplug the product first before making any repairs. Beko cannot be held responsible for safety issues that may arise because of repair work or attempted repairs on parts other than those on the current spare parts list or found at the https://support.beko.com address and carried out by end-users not following the instructions in the user manuals or found at the https://support.beko.com address. Such cases will void the Beko warranty. We therefore strongly advise end-users to refrain from repairing parts other than the spare parts specified above and to apply to the authorised service station when required.

These kinds of repairs carried out by end-users can lead to safety issues, damage the product, and cause fires, flooding, electrocution and serious injury. Not limited to those listed above, the following parts must be repaired by the authorised station. Motor, pump, motherboard, motor board, screen card, etc. The manufacturer/seller cannot be held responsible for any situation caused by end-users not following what is written above. The repairs made by end-users may include the following spare parts. Loading door, door seal, door handles, door locking mechanism and hinges, lint filters, air filters, peripheral plastic parts, condenser tank. (You can find a current list of spare parts at https://support.beko.com as of 1 March 2021.) Furthermore, be sure to carry out your repairs by following the instructions at https://support.beko.com to ensure product safety and prevent serious injury. For your safety, unplug the product first before making any repairs. Beko cannot be held responsible for safety issues that may arise because of repair work or attempted repairs on parts other than those on the current spare parts list or found at the https://support.beko.com address and carried out by end-users not following the instructions in the user manuals or found at the https://support.beko.com address. Such cases will void the Beko warranty. We therefore strongly advise end-users to refrain from repairing parts other than the spare parts specified above and to apply to the authorised service station when required. These kinds of repairs carried out by end-users can lead to safety issues, damage the product, and cause fires, flooding, electrocution and serious injury. Not limited to those listed above, the following parts must be repaired by the authorised station. Motor, pump, motherboard, motor board, screen card, etc. The manufacturer/seller cannot be held responsible for any situation caused by end-users not following what is written above.

BEKO UK AND ROI STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

The standard guarantee starts from the date of original purchase of the product and lasts for a period of twelve (12) months unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing.

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our Customer Service Team on **0333 207 9710** (UK and Northern Ireland) or **01 862 3411** (Republic of Ireland)

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- Functional replacement parts to repair a product.

What is not covered?

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
  - Accidental damage, misuse or abuse of a product.
  - An attempted repair of a product by anyone other than a Service Representative”).
  - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

Important Notes

1. Your product is designed and built for domestic household use only.
2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
3. The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
4. Professional installation by a qualified electrical domestic appliance installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
5. Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
6. This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
7. This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
8. This guarantee does not apply to graded sales (where the product is purchased as a “second”).
9. Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Customer Service Team on the number set out above.
10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

Does Beko offer replacements?

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. Subject to agreement, the Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product.

Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

When will the repair take place?

Our Service Representatives work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Service Representatives will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

Will there be any charge for the repairs?

It is your responsibility to provide evidence to the Service Representative that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the Service Representative finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Service Representative providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the exclusive jurisdiction of the English Courts, save where you live in another part of the United Kingdom, in which case the governing law and exclusive jurisdiction of the courts of that country will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have exclusive jurisdiction.

This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU.

Beko plc is registered in England and Wales with company registration number 02415578.

BEKO UK AND ROI BUILT-IN APPLIANCES GUARANTEE TERMS AND CONDITIONS

If you have purchased a American style fridge freezer, built-in or integrated appliance, and registered it within 90 days of purchase by completing our online registration form or our by calling our telephone registration line, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.

BEKO UK AND ROI PARTS GUARANTEE TERMS AND CONDITIONS

This 10 year parts guarantee relates to Beko products. To confirm if your Beko appliance has our 10-year parts guarantee you can visit our website at beko.co.uk/guarantee-terms or telephone our registrations team on 0800 497 0683.

The Parts guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

In order to activate the 10 year parts guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by visiting our websites. For UK customer visit beko.co.uk/register or phone 0800 497 0683. For ROI customers visit beko.ie/register or phone 1803 000 081. Our Beko branded appliances carry FREE replacement parts for the first 10 years, provided they are fitted by our Service Representatives, at the applicable labour charge.

Beko free standing appliances come with a 12 month parts and labour guarantee as standard,

Beko built-in, integrated appliances or American fridge freezers come with a 12 month parts and labour guarantee as standard. This is extended to 24 months, free of charge, upon registration within 90 days of the purchase of the appliance. When you register your appliance for additional guarantee, you will automatically activate the 10 year parts guarantee. You do not need to register twice).

To make a claim against your Beko Parts Guarantee (the “Guarantee”), all customer and product details must be registered with Beko plc using the procedure outlined below.

1. This extra 9 years (for free standing appliances) or 8 years (for built-in or integrated appliances or American fridge freezers) guarantee is only effective after the expiration of the standard manufacturer’s guarantee.

2. It is only valid for certain models of Beko branded products serviced or repaired by Beko plc Authorised Service Representative and Own Engineers (the “Service Representative”) and does not cover any labour charge or any.

   a. Components including but not limited to cabinet or appearance parts, control knobs, flaps and handles.

   b. Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.

3. To activate your guarantee, you MUST register your appliance within 90 days of the original purchase date, For UK customers, visit beko.co.uk/register or phone 0800 497 0683. For ROI customers visit beko.ie/register or phone 1803 000 081.

4. Registrations made after 90 days of the original purchase date, may be required to pay an additional fee to activate the 10 year free parts guarantee.

5. Any repair must be carried out by a Service Representative and booked directly with Beko plc”).

6. Labour for the repair is not included in this guarantee and is chargeable at the time of booking a repair.

7. The repair is guaranteed for 3 months for the same defect.

8. In the unlikely event that the appliance is beyond economical repair we may at the sole discretion of Beko plc offer you an appliance at a reduced price. Our call out fee will still apply.

9. If the fault can’t be identified and the appliance is functioning normally a call out fee will apply.

10.The guarantee is not transferable and cannot be exchanged for cash.

11.There are no alternative or additional offers to this guarantee.

12.The guarantee is exclusive of the manufacturer’s standard guarantee.

13. All repair pricing can be found here beko.co.uk/guarantee-terms (UK & ROI). Alternatively contact our Customer Services Team for further information.

14. All prices are subject to change without notice

15. We reserve the right to amend, modify, update, or change these Terms and Conditions at any time. Any such changes will be effective immediately upon being posted on our website or through other communication methods. Your continued use of our services after the posting of changes constitutes your acceptance of such changes. It is your responsibility to review these Terms and Conditions periodically to ensure you are aware of any updates.

16. The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.

17. We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes in accordance with the applicable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at beko.co.uk/cookie-and-privacy-policy.

18. These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc, Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.

HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. For help please visit beko.co.uk/support/model-finder.

- The product model number is printed on the Operating Instruction Booklet / User guide.
- The product model and serial number is printed on the Rating Label affixed to the appliance.
- The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork.

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model number	Serial number	Purchased from	Date of purchase

For service under guarantee or for product advice please call our Customer Service Team

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet or our video support found beko.co.uk/support/how-to-guides, as a charge may be levied where no fault is found, even though your product may still be under guarantee.

After arranging a service visit please ensure the area around the product must be easily accessible to the Service Representative, without the need for cabinets or furniture to be removed or moved.

It is your responsibility to ensure our Service Representatives have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you will be required to provide it prior to booking a service visit.

UK Mainland & Northern Ireland:

0333 207 9710

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02 and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.

Republic of Ireland

01 862 3411

Service once the manufacturers guarantee has expired

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge.

If you do not have any extended guarantee you can call the Customer Services Team for UK customers on 0330 123 1750 and ROI customers on 01 862 3411

Contact us though our website

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

Product registrations

For UK registrations please visit beko.co.uk/register and for the Republic of Ireland visit beko.ie/register.