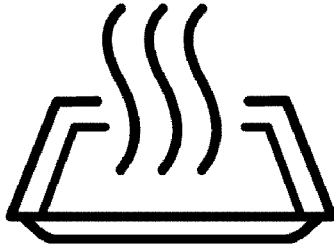


# **Blomberg**

## **Warmer Drawer** User Manual



**ROWD4200B**

**EN**

185.6400.99/R.AA/4.04.2024

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RECYCLED &  
RECYCLABLE PAPER

## **Please read these instructions first before using your appliance**

Thank you for choosing a Blomberg appliance.

Please take some time to read this user manual before using your appliance, to ensure you know how to safely operate the controls and functions.

Carefully follow all unpacking and installation instructions to ensure the appliance is correctly connected and fitted prior to use.

Please write your product model and serial number on the last page of this user manual, and store in a safe location close to the appliance for easy future reference.

This user manual may also be applicable for several other models. Differences between models will be listed.

If you have any questions or concerns, please call our contact centre or find help and information online at [www.blomberguk.com](http://www.blomberguk.com)

## **Explanation of symbols used throughout this User Manual**



Important information or useful hints about usage.



Warning of hazardous situations with regard to life and property.



Warning of electric shock.



Warning of risk of fire.



Warning of hot surfaces.

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## **1 Important instructions and warnings for safety and environment**

This section contains safety instructions that will help protect from risk of personal injury or property damage. Failure to follow these instructions shall void any warranty.

### General safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Never place the product on a carpet-covered floor. Otherwise, lack of airflow beneath the product will

cause electrical parts to overheat. This will cause problems with your product.

- Installation and repair procedures must always be performed by Authorized Service Agents. The manufacturer shall not be held responsible for damages arising from procedures carried out by unauthorized persons which may also void the warranty. Before installation, read the instructions carefully.
- Do not operate the product if it is defective or has any visible damage.
- Ensure that the product function knobs are switched off after every use.

### Electrical safety

- If the product has a failure, it should not be operated unless it is repaired by an Authorized Service Agent. There is the risk of electric shock!

- Only connect the product to a grounded outlet/line with the voltage and protection as specified in the “Technical specifications”. Have the grounding installation made by a qualified electrician while using the product with or without a transformer. Our company shall not be liable for any problems arising due to the product not being earthed in accordance with the local regulations.
  - Never wash the product by spreading or pouring water onto it! There is the risk of electric shock!
  - Never touch the plug with wet hands! Never unplug by pulling on the cable, always pull out by holding the plug.
  - The product must be disconnected during installation, maintenance, cleaning and repairing procedures.
  - If the power connection cable for the product is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
  - Only use the connection cable specified in the “Technical specifications”.
  - The appliance must be installed so that it can be completely disconnected from the mains supply. The separation must be provided by a switch built into the fixed electrical installation, according to construction regulations.
  - Any work on electrical equipment and systems should only be carried out by authorized and qualified persons.
  - In case of any damage, switch off the product and disconnect it from the mains. To do this, turn off the fuse at home.
  - Make sure that fuse rating is compatible with the product.
- Product safety
- While the product is in operation, its exposed portions will be hot. Do not touch the product and its

- heater elements. Children under the age of 8 should not approach the product without a supervising adult.
- Do not store the flammable materials and plastic cases within the warm keeping drawer.
- Fractures, cracks and tears on the heating plate bear the risk of electrocution. Unplug the mains cable or switch of the mains power. Call the authorised service agent.
- Do not place any flammable materials close to the product as the sides become hot during use.
- Product may be hot when it is in use. Never touch the hot parts, inner sections, heaters and etc.
- Do not bring the heating plate into contact with the warm keeping drawer as it can be damaged.
- Do not heat closed tins and glass jars in the oven. The pressure that would build-up in the jar may cause it to burst out.
- Do not clean the product with steam cleaners due to the risk of electric shock.
- While loading the plates into the drawer always use a pan holder glove.

For the fire safety of the product;

- Ensure that the device is securely plugged into the wall socket to prevent any arcing.
- Do not use the product if there is any signs of damage to the power cable.
- Ensure liquid or moisture is not accessible to the electrical connection point to which the product is connected.

Intended use

- This product is designed for domestic use. Commercial use will void the guarantee.
- The manufacturer shall not be liable for any damage caused by improper use or handling errors.

Safety for children

- Accessible parts may become hot during use. Young children should be kept away.

- The packaging materials will be dangerous for children. Keep the packaging materials away from children. Please dispose of all parts of the packaging according to environmental standards.
- Electrical products are dangerous to children. Keep children away from the product when it is operating and do not allow them to play with the product.

### Disposing of the old product

#### Compliance with the WEEE Directive and Disposing of the Waste Product:



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE). This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do

not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

#### Compliance with RoHS Directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

### Package information

- Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

### Future Transportation

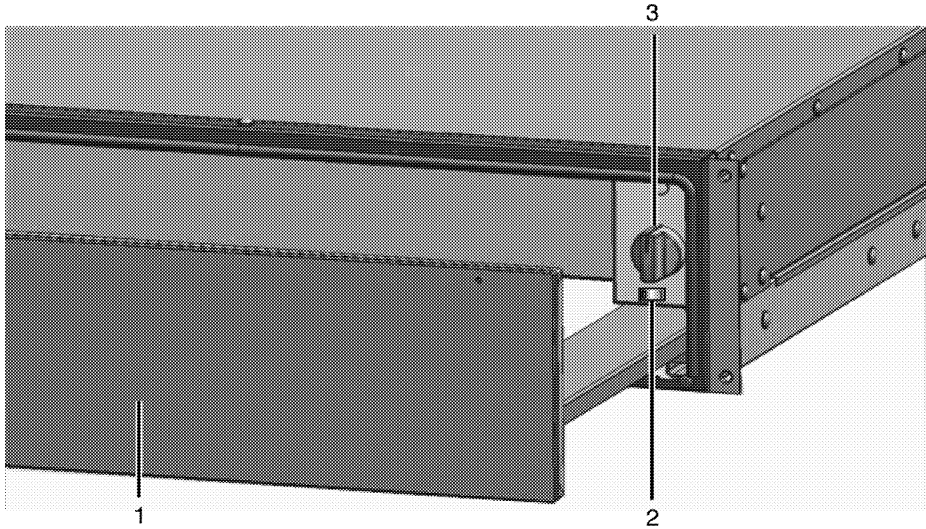
- Keep the product's original carton and transport the product in it. Follow the instructions on the carton. If you do not have the original carton, pack the product in bubble wrap or thick cardboard and tape it securely.



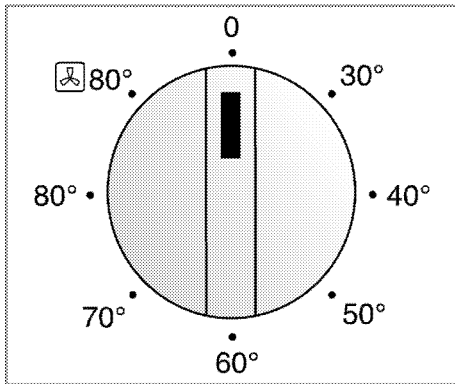
Check the general appearance of your product for any damages that might have occurred during transportation.

## 2 General information


### Overview

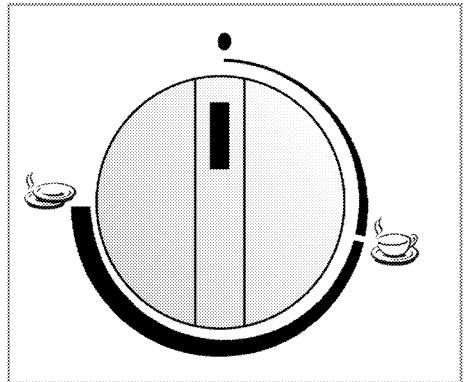


- 1 Warm keeping drawer
- 2 On/Off button (for mechanical models only)
- 3 **Program selection button**





**Program selection button-Electronics models**

0	Off
40-50	Fermenting, thawing
60-70	Keeping bread warm, thawing, preheating drink containers
80	Keeping meals warm
 80	Preheating dishes



**Program selection button-Mechanical models**

0	Off
 30-40	Cup heating
 60-70	Plate heating



## Technical specifications

	Electronics models	Mechanical models
Voltage / frequency	220-240 V ~ 50 Hz	220-240 V ~ 50 Hz
Total electric power	800 W	400 W
Fuse	min. 5 A	min. 3 A
Cable type / section	H05VV-FG 3 x 0,75 mm <sup>2</sup>	H05VV-FG 3 x 0,75 mm <sup>2</sup>
External dimensions (height / width / depth): 29-cm models	290 mm/ 595 mm/ 545 mm	290 mm/ 595 mm/ 545 mm
External dimensions (height / width / depth): 14 cm models	140 mm/ 595 mm/ 545 mm	140 mm/ 595 mm/ 545 mm
Installation dimensions (height / width / depth) : 29-cm models	292 or 295 mm/ 560 mm/ 550 mm	292 or 295 mm/ 560 mm/ 550 mm
Installation dimensions (height / width / depth) : 14 cm models	142 or 145 mm/ 560 mm/ 550 mm	142 or 145 mm/ 560 mm/ 550 mm
Maximum weight of appliance fitted on top of warming drawer	50Kg	50Kg

### 3 Installation

Product must be installed by a qualified person in accordance with the regulations in force. Otherwise, the warranty shall become void. Manufacturer shall not be held responsible for damages arising from procedures carried out by unauthorized persons, and the product's warranty shall become invalid.



The customer is responsible for the preparation of the location at which the oven will be installed and the necessary electrical wiring.



**DANGER:**

The product must be installed in accordance with all local electrical regulations.



**DANGER:**

Prior to installation, visually check if the product has any defects on it. If so, do not have it installed. Damaged products cause risks for your safety.

### Appropriate installation location

This product is designed to be installed into commercially available kitchen furniture. A safety distance must be left between the appliance and the kitchen walls and furniture. See figure (values in mm).

- Surfaces, synthetic laminates and adhesives used must be heat resistant (minimum 100°C).
- Remove the packaging material and transport locks.



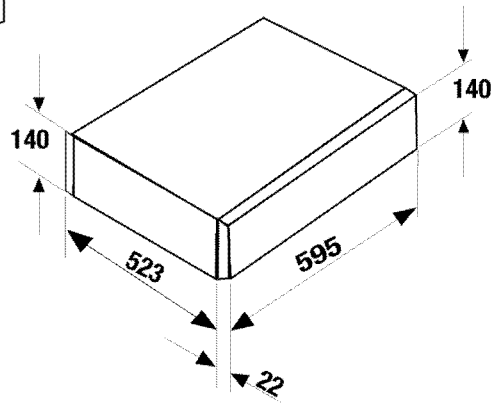
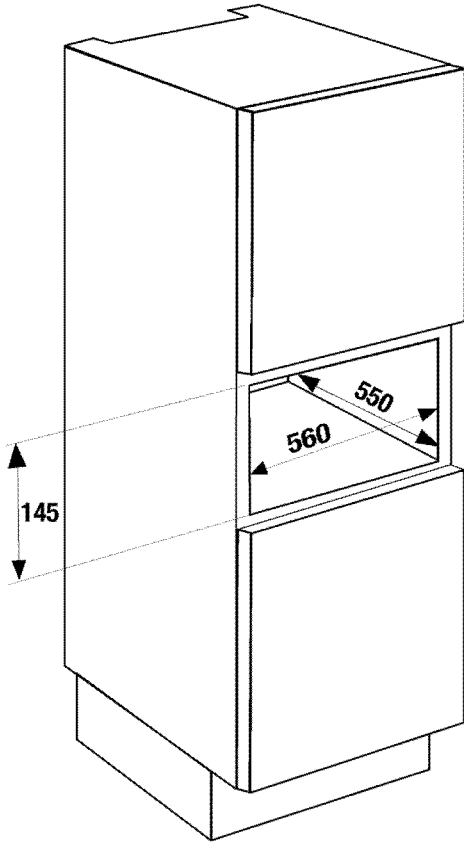
Do not install the product next to refrigerators or freezers. The heat emitted by the product will increase the energy consumption of cooling appliances.



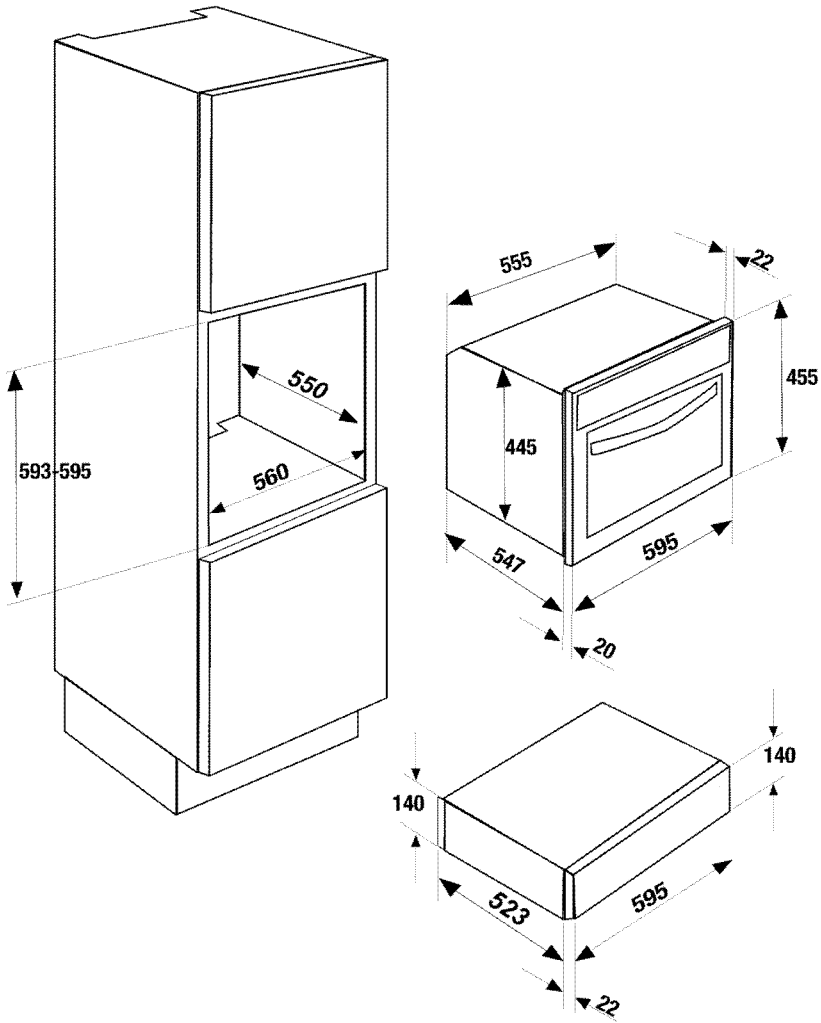
Maximum weight of appliance fitted on top of warming drawer is 50Kg. Appliances weighing greater than 50Kg can cause damage to the warming drawer.



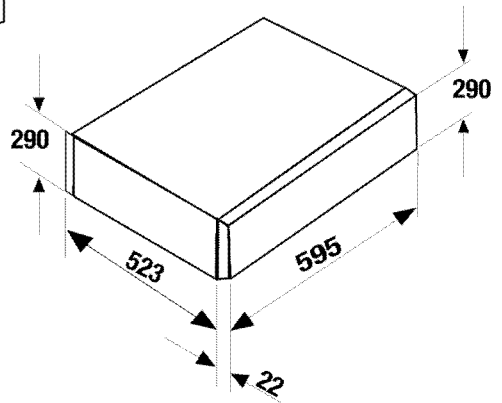
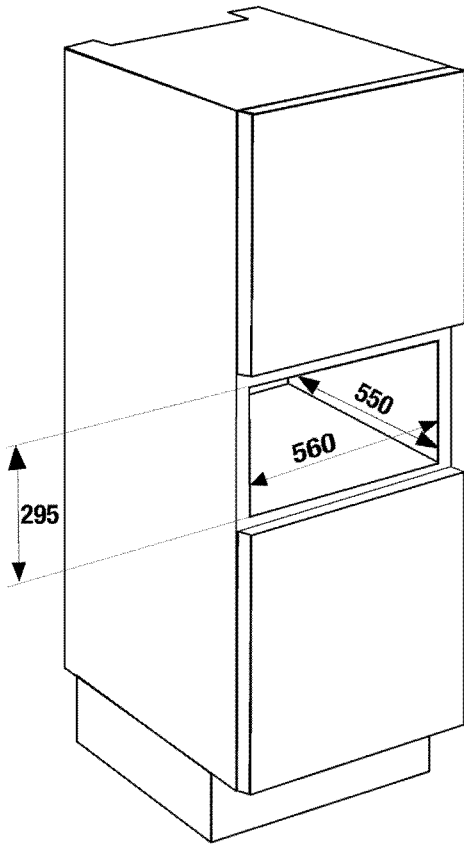
Do not use the door and/or handle to carry or move the product.



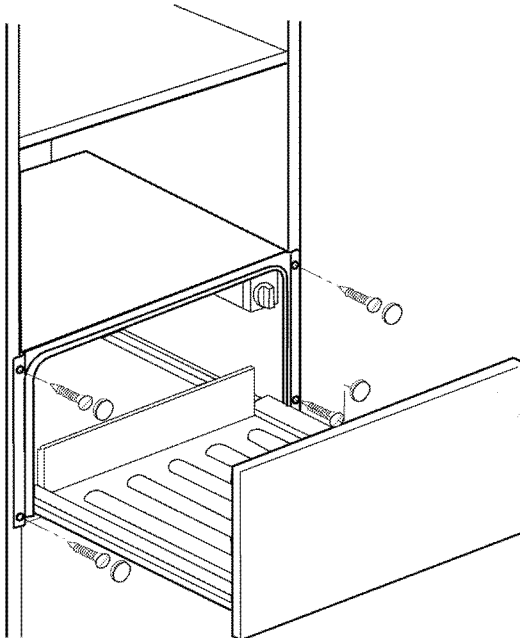
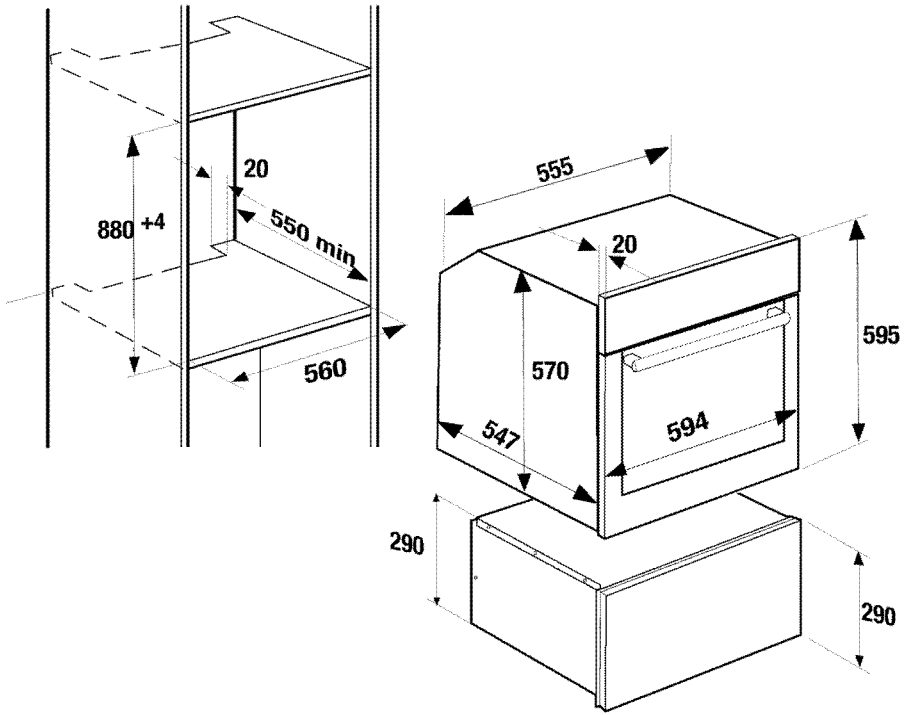
14 cm models



14-cm models - usage with 45-cm ovens



29-cm models



29-cm models - Usage with 60cm oven

## Electrical connection

The product must be installed in accordance with all local gas and electrical regulations.

Connect the product to a grounded outlet protected by a fuse complying with the values in the "Technical specifications" table. Do not neglect to have the grounding installation made by a qualified electrician while using the product with or without a transformer. Our company shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations.



### Product must be used with a grounded line!

Manufacturer shall not be liable for any damages that will arise due to using the product without a grounding installation.



### DANGER:

The product must be connected to the mains supply only by an authorised and qualified person. The product's warranty period starts only after correct installation. Manufacturer shall not be held responsible for damages arising from procedures carried out by unauthorised persons.



### DANGER:

The power cable must not be clamped, bent or trapped or come into contact with hot parts of the product. A damaged power cable must be replaced by a qualified electrician. Otherwise, there is risk of electric shock, short circuit or fire!

- Connection must comply with national regulations.
- The mains supply data must correspond to the data specified on the type label of the product. Type label is at the rear wall of the product.
- Power cable of your product must comply with the values in "Technical specifications" table.




### DANGER:

Before starting any work on the electrical installation, disconnect the product from the mains supply. There is the risk of electric shock!

## Final check

1. Plug in the power cable and switch on the electrical fuse of the home.
2. Check to see if the product is operational or not.

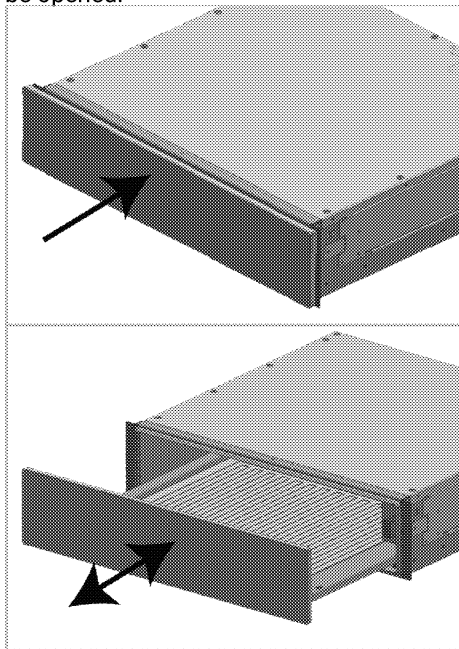
The moulded plug on this appliance incorporates a 5 A fuse. Should the fuse need to be replaced an ASTA approved BS1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover, the plug must not be used until a replacement fuse cover has been fitted. Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

- **Fitting a different plug**  
As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals on your plug, proceed as follows:
  - Brown cable = L (Live)
  - Blue cable = N (Neutral)
  - Green/yellow cable must be connected to ground (E)  line.With the alternative plugs a 5 A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.

## 4 Using the warm keeping drawer

### Opening the drawer

Push in the arrow direction towards the drawer to open the drawer. The drawer will be opened.



Push the drawer via its cover to close it. **keeping plates warm**



The product heats only when the draw is fully closed.

In the drawer you can heat plates or keep meals warm.

### Warming plates

If plates are heated then meals will stay warmer for a longer period.

### General plates

You can load max. 25 kg into the warm keeping drawer. For example you can preheat a selection of plates for 6-12 persons.

14-cm models	
6 x menu plate	Ø 24 cm
6 x soup bowl	Ø 10 cm
1 x service plate	Ø 19 cm
1 x service plate	Ø 17 cm
1 x meat service plate	32 cm.

### 29-cm models



12 x menu plate	Ø 24 cm
12 x soup bowl	Ø 10 cm
1 x service plate	Ø 22 cm
1 x service plate	Ø 19 cm
1 x service plate	Ø 17 cm
2 x meat service plate	32 cm


### Placing the plates

Spread the plates all over the area as far as possible. It will take longer for higher plate stacks to get warm with respect to single plates.

### Drink containers



Heat containers such as espresso cups


always heat at  or 60-70°C level. 

or  80 °C will make the glasses too hot.

Risk of burning.

### Usage

1. Place the plates into the drawer.
2. Press the on/off switch for the mechanical models.
3. Set the function selection switch to  or  80 °C level. For drink

containers always select  or 60-70°C level.

4. Close the heating drawer. Warning indicator will light, the product will heat up.

### Preheating time

The preheating time varies depending on the material, thickness, number and height of the plates. Spread the plates all over the area as far as possible.

A 6-person dinner setting will take approx 15-20 minutes.

### Turning off the product

Open the drawer. Set the function selection switch to OFF position. For mechanical models, also press the on/off switch to turn it off.

### Collecting the plates

Collect the plate using oven gloves or cloth.



The surface of the heating plate is very hot. The bottom plates will be hotter than the top plates.



### Keeping plates warm

Never place the hot pots and pans on to the glass base of the heating drawer. The glass base might get damaged.

Do not overfill the plates to prevent overflowing.

Cover the meals with a heat resistant lid or aluminum foil.

We recommend you to keep the meals warm for max. 1 hour.

### Appropriate meals

Appropriate for meat, poultry, fish sauces, vegetables, garnishes and soups.

### Usage

1. Place the plates into the drawer.
2. Set the function selection switch 80 °C level and preheat the product for 10 minutes.
3. Close the heating drawer. Warning indicator will light, the product will heat up.

### Turning off the product

Open the drawer. Set the function selection switch to OFF position. For mechanical models, also press the on/off switch to turn it off.


### Collecting the plates

Collect the plate using oven gloves or cloth.

### Usage table

There are various types of usage are indicated in the table for the warm keeping drawer.

Depending on the indicated cases in the table, you should do a preheating.

Stage	Meals/Plate	Description
40 - 50°C	Delicate deep frozen food, e.g. Cream cake, butter, sausage, cheese.	Defrost
40 - 50°C	Fermenting yeast dough	Cover it
60 - 70°C	Deep frozen food, e.g. Meat, cake, bread	Defrost
60 - 70°C	keeping eggs, e.g. Boiled egg, scrambled egg warm	Preheat the container, cover the meal
60 - 70°C	keeping bread, e.g. Toast bread, sandwich bread warm	Preheat the container, cover the meal
60 - 70°C	heating drink containers	e.g. espresso cups
60 - 70°C	Delicate meals, e.g. rare cooked meat	Cover the plate
80°C	keeping the meals warm	Preheat the container, cover the meal
80°C	keeping the drinks warm	Preheat the container, cover the meal
80°C	Heating the pita, e.g. Wrap, omelet, Tacos	Preheat the container, cover the meal
80°C	keeping cookies, e.g. Muffins, cookies warm	Preheat the container, cover the meal
80°C	Melting block chocolate and chocolate topping	Preheat the container, cover the meal
80°C	Preheat the container, cover the meal	Uncovered, approx. 20 minutes
 80°C	Warming plates	Not appropriate for drink containers.

## 5 Maintenance and care

### General information

Service life of the product will extend and frequent problems will decrease if the product is cleaned at regular intervals.



Disconnect the product from mains supply before starting maintenance and cleaning works. There is the risk of electric shock!



Allow the product to cool down before you clean it. Hot surfaces may cause burns!

- Clean the product thoroughly after each use. In this way it will be possible to remove cooking residues more easily, thus avoiding these from burning the next time the appliance is used.
- No special cleaning agents are required for cleaning the product. Use warm water with washing liquid, a soft cloth or sponge to clean the product and wipe it with a dry cloth.
- Ensure that all residual fluids are removed after cleaning and also ensure that food materials splattered during cooking are cleaned immediately.
- Do not use cleaning agents that contain acid or chloride to clean the stainless or inox surfaces and the handle. Use a soft cloth with a liquid detergent (not abrasive) to wipe those parts clean, paying attention to sweep in one direction.



The surface might get damaged by some detergents or cleaning materials. Do not use aggressive detergents, cleaning powders/creams or any sharp objects during cleaning.



Do not use steam cleaners for cleaning.

### Steel surfaces

Lime, grease, starch and protein stains should be removed immediately. Such stains can cause corrosion beneath.

### Products with inox surfaces

Use a mild glass cleaning agent and a soft glass cleaning cloth or a lint-free microfiber cloth. Clean the surface without applying too much pressure and in vertical direction.

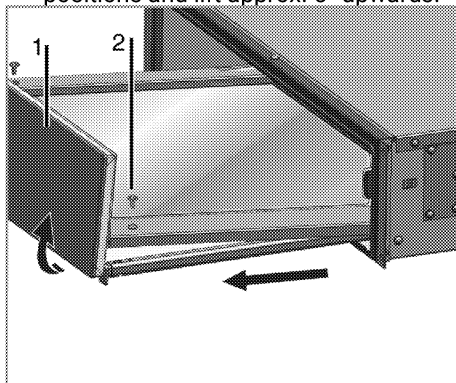
### Heating plate

Clean the heating plate with hot water and a little amount of detergent.

### Removing the Drawer

You can remove the drawer to clean the interior of the drawer.

1. Fully take out the drawer.
2. Remove the 2 screws on the front section.
3. Hold the drawer from front right and left positions and lift approx. 5° upwards.



1. Drawer
2. Screw

4. Carefully pull the drawer towards yourself and place aside. Clean the interior of the product with a damp cloth and detergent and wipe it dry.



Never submerge the drawer into water.

### Installing the Drawer

Follow the above steps in reverse order to install back the drawer.

Place the drawer on the racks. Pull the right and left side racks to front, until the screws are located in the holes. Secure the screws.

## 6 Troubleshooting

Before you call the technical service, please check the following points.

### **Plates and/or meals are cold.**

- The product is not turned on >>> *Check if the product is turned on.*
- The drawer is not fully closed >>> *Check if the drawer is fully closed.*
- Power is cut. >>> *Check if there is power. Check the fuses in the fuse box. If necessary, replace or reset the fuses.*

### **Plates and/or meals are not hot enough.**

- Plates and/or meals are not heated for a sufficient amount of time.
- The drawer is left open for a long time.

### **Warning lamp is flashing.**

- Check if the drawer is closed. If you cannot close the drawer, check the position of the stretching hook as indicated in the "Maintenance and cleaning" section.

### **Warning lamp flashes rapidly while the warm keeping drawer is closed.**

- Call the authorised service agent.

### **Warning lamp not lit.**

- Warning lamp is faulty. >>> *Call the authorised service agent.*

### **The fuse at the fusebox is short circuited.**

- Unplug the mains cable and call the authorised service agent.



Consult the Authorized Service Agent or the dealer where you have purchased the product if you can not remedy the trouble although you have implemented the instructions in this section. Never attempt to repair a defective product yourself.

## **7 Guarantee Details**

### **BLOMBERG UK AND IRELAND STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS**

Your new Blomberg product is guaranteed against faulty materials, defective components or manufacturing defects.

**The standard guarantee starts from the date of original purchase of the product, and lasts for a period of thirty six (36) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing.**

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our contact centre on **0333 207 9870** (UK and Northern Ireland) or **01 691 0160** (Republic of Ireland)

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

#### **What is covered by this guarantee?**

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Blomberg Approved Engineer to carry out the repair.

#### **What is not covered?**

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
  - Accidental damage, misuse or abuse of a product.
  - An attempted repair of a product by anyone other than a Blomberg Approved Engineer (the "Engineer").
  - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.
- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

## Important Notes

1. Your product is designed and built for domestic household use only.
2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
3. The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
4. Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
5. Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
6. This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
7. This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
8. This guarantee does not apply to graded sales (where the product is purchased as a "second").
9. Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Call Centre on the number set out above.
10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

## Does Blomberg offer replacements?

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. The Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

## **When will the repair take place?**

Our Engineers work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Engineers will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

## **Will there be any charge for the repairs?**

It is your responsibility to provide evidence to the Engineer that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the engineer finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Engineer providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the English Courts, save where you live in another part of the United Kingdom, in which case the law and courts of that location will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have jurisdiction.

This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU.

Beko plc is registered in England and Wales with company registration number 02415578.

## **BLOMBERG UK AND IRELAND OPTIMA INVERTER MOTOR GUARANTEE TERMS AND CONDITIONS**

**This 10 year guarantee relates to Blomberg products that feature the Optima Inverter Motor.**

The Optima Motor guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

**In order to activate the 10 year guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by first visiting [blomberguk.com/register](http://blomberguk.com/register) and by following the online instructions.**

All Blomberg appliances come with a 3 year parts and labour guarantee as standard. When you register your appliance for the Optima Inverter Motor 10 year guarantee, you are also registering your appliance for the standard 3 year parts and labour guarantee.

Blomberg built-in or integrated products purchased from Euronics agents come with a 3 year parts and labour guarantee which is extended to 5 years, free of charge, upon registration of the appliance. When you register your appliance for this additional 2 years, you will automatically activate the Optima Inverter Motor 10 year guarantee. You do not need to register twice. To make a claim against your Blomberg Optima Inverter Motor Guarantee (the "Guarantee"), all customer and product details must be registered with Beko plc using the procedure outlined below.

1. This extra 7 years or 5 years (for built-in appliances from Euronics agents) Guarantee is only effective after the expiration of the standard manufacturer's guarantee.
2. It is only valid for the Optima Inverter motors of selected washing machines, washer-dryers, tumble dryers and dishwashers. It does not cover any labour charge or any other components of the product. In addition, it is only valid for one replacement of the Optima motor during the extra 9-year (for free standing appliances) or 8 year (for built-in appliances) guarantee period.
3. To activate your guarantee, you MUST register your appliance within 90 days of the original purchase date, by visiting [blomberguk.com/register](http://blomberguk.com/register).
4. Customers will receive a unique reference code as proof of guarantee validation by email or post, which must be quoted at the time of a claim being made.
5. Any repair/replacement of the Optima Inverter motor must only be carried out by an authorised Blomberg Service Agent (the "Service Agent").
6. Labour for the repair/replacement of the Optima Inverter motor is not included in this guarantee and is chargeable directly by the Service Agent.

7. Any additional components fitted to the product at any time will not be covered by this guarantee and will be chargeable directly by the Service Agent.
8. The guarantee is not transferable and cannot be exchanged for cash.
9. There are no alternative or additional offers to this Guarantee.
10. The guarantee is exclusive of the manufacturer's standard guarantee
11. The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.
12. We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes in accordance with the applicable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at <http://www.blomberguk.com/cookie-and-privacy>.
13. These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc, Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.



## HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. When you call us you may be required to input your serial number into your telephone keypad. For help please visit [Blomberguk.com/support/model-finder](http://Blomberguk.com/support/model-finder)

- The product model number is printed on the Operating Instruction Booklet / User guide
- The product model and serial number is printed on the Rating Label affixed to the appliance.
- The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model number	Serial number	Purchased from	Date of purchase

### For service under guarantee or for product advice please call our Contact centre

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet, as a charge may be levied where no fault is found, and even though your product may still be under guarantee.

After arranging service the area around the product must be easily accessible to the Engineer, without the need for cabinets or furniture to be removed or moved.

It is your responsibility to ensure our Engineers have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you may be required to input your serial number into your telephone keypad during your call.

**UK Mainland & Northern Ireland:**

**0333 207 9870**

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02, and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.

**Republic of Ireland:**

**01 691 0160**

**Service once the manufacturers guarantee has expired**

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge.

Should you experience any difficulty in obtaining service please call us on **0333 207 9870** or **01 691 0160**

**Contact us through our website**

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

**Product registrations**

For UK and Republic of Ireland product registrations please visit [blomberguk.com/register](http://blomberguk.com/register)

Envelope III

