Please read this manual first!

Dear Customer,
Thank you for selecting a Beko product. We hope that you get the best results from your appliance which has been manufactured with high quality and state-of-the-art technology. For this reason, please read this user manual and all other provided documents carefully before using the appliance and keep it as a reference for future use. If you hand over the appliance to someone else, give the user manual as well. Follow the instructions by paying attention to all the information and warnings in the user manual.

Meanings of the symbols

Following symbols are used in various sections of this manual:

- **Important information and useful advices regarding the usage.**

- **WARNING:** Warnings for dangerous situations concerning the safety of life and property.

- **Protection class for electric shock.**

This appliance has been produced in environmentally-friendly, state-of-the-art facilities.

This product does not contain PCB’S.
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This section contains safety instructions that will help protect from risk of personal injury or material damage. Failure to follow these instructions voids any granted warranty.

1.1 General safety

- This appliance complies with the international safety standards.
- This appliance can be used by children who are at the age of 8 and above and by people who have reduced physical, perceptual or mental abilities or by people who are deficient in terms of experience and knowledge as long as they are supervised and given the instructions regarding the safe use of the appliance and dangers encountered. Children should not play with the appliance. Cleaning and maintenance works should not be performed by children unless they are supervised by an adult.
- Do not use it if the power cable or the appliance itself is damaged. Contact an authorised service.
- Your mains power supply should comply with the information supplied on the rating plate of the appliance.
- The mains supply on which you will use the appliance must be secured with a minimum 13 A fuse.
- Do not use the appliance with an extension cable.
- To avoid any damage to the power cable, prevent it from being squeezed, bent or rubbed on sharp edges.
- Do not touch the plug when the appliance is plugged in if your hands are damp or wet.
- Do not pull the power cable when unplugging the appliance.
- Do not vacuum flammable materials and when vacuuming cigarette ash make sure that it has cooled down.
- Do not vacuum water or other liquid materials.
- Protect the appliance from rain, humidity and heat sources.
- Never use the appliance in or near the places where combustible or inflammable ambience or places are present.
- Unplug the appliance before cleaning and maintenance.
- Do not immerse the appliance or its power cable in water for cleaning.
1 Important safety and environmental instructions

- Do not attempt to dismantle the appliance.
- Use the original parts or parts recommended by the manufacturer only.
- Do not clean the particles such as cement, plaster and compressed paper in order to prevent the filter from being clogged and the motor being damaged.
- Use the appliance only with the adapter supplied with.
- Do not use the appliance without filters; otherwise it can get damaged.
- If you keep the packaging materials, store them out of the reach of children.

1.2 Compliance with the WEEE Directive and disposal of the waste product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE). This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

1.3 Compliance with RoHS Directive

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

1.4 Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

1.5 Information on waste batteries

This symbol on rechargeable batteries/batteries or on the packaging indicates that the rechargeable battery/battery may not be disposed of with regular household rubbish. For certain rechargeable batteries/batteries, this symbol may be supplemented by a chemical symbol. Symbols for mercury (Hg) or lead (Pb) are provided if the rechargeable batteries/batteries contain more than 0,0005 % mercury or more than 0,004 % lead.

Rechargeable batteries/batteries, including those which do not contain heavy metal, may not be disposed of with household waste. Always dispose of used batteries in accordance with local environmental regulations. Make enquiries about the applicable disposal regulations where you live.
1.6 Plug Wiring

The moulded plug on this appliance incorporates a 13 A fuse. Should the fuse need to be replaced an ASTA approved BS1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover, the plug must not to be used until a replacement fuse cover has been fitted. Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

- **Fitting a different plug**

  - As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals on your plug, proceed as follows:
    - Brown cable = L (Live)
    - Blue cable = N (Neutral)
    - Green/yellow cable must be connected to ground (E) line
    
  - With the alternative plugs a 13 A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.
2 Your cordless stick vacuum cleaner

2.1 Overview

[Diagram of cordless stick vacuum cleaner with numbered parts and accessories]
2 Your cordless stick vacuum cleaner

1. Switch button
2. Hand-held release button
3. Hand-held switch button
4. Dust cup release button
5. Dust cup
6. Main body dust cup
7. Electric ground brush
8. Charging dock
9. Power cord
10. Metal pipe release button
11. Two-in-one hair brush
12. Long flattened cleaner
13. Ceiling brush
14. Soft hair brush
15. Long hose
16. Bed brush
17. Adapter
18. Turbo brush
19. Screw
20. Dual purpose brush

2.2 Technical data

Rated input power : 220W
Adapter input : 
100~240V 50/60Hz 400mA
Adapter output : 
25.6V 500Ma
Electric ground brush rated power : 30W
Battery pack volume : 2000mAh
Charging time : 4-5 hours
3 Part installation

3.1 Connection of handle part and push rod
1. Place push rod vacuum cleaner on the ground according to direction in the picture during connection, vertically ground brush installation hole below the handle part into main body upper cover.
2. Forcibly press the handle part downwards until hearing ‘crack’ sound, and complete installation.

Handle direction should be consistent with ground brush direction during assembly, reverse assembly should be avoided.

3.2 Handle forward assembly
1. Press the metal pipe button shown in the picture if the handle part should be removed during packaged storage.
2. Pull the handle part according to direction in the picture synchronously, and remove from the installation hole.
3 Part installation

3.3 Installation of battery pack and hand-held vacuum cleaner

1. Battery pack installation: turn over the hand-held vacuum cleaner to the back.
2. Push the sliding block of battery pack cover plate downwards.
3. Open cover plate, locate the battery pack, vertically insert it into machine body battery case according to direction in the picture, replace the battery pack cover plate after installation, and finish hand-held vacuum cleaner assembly;
4. Push the button according to arrow direction.
5. Take out battery cover plate upwards.

The battery pack insertion hole direction is consistent with host machine plug direction.

3.4 Installation of hand-held vacuum cleaner and push rod vacuum cleaner

1. Hold hand-held vacuum cleaner handle when hand-held vacuum cleaner is installed on push rod vacuum cleaner, align round air inlet of push rod vacuum cleaner(position shown in the picture).
2. Insert to the bottom, and rotate hand-held vacuum cleaner according to direction in the picture until ‘click’ locking sound is heard.
3. Firstly hold hand-held release button, then take out hand-held vacuum cleaner according to rotation direction shown in the figure when the hand-held vacuum cleaner should be removed and used singly.
3 Part installation

3.5 Installation of charging dock and push rod

After use connect the vacuum cleaner to the charging dock. When the vacuum cleaner is connected to 240V AC power supply, the vacuum cleaner can be recharged at the same time.

- **Installation of charging dock:** vertically insert the support plate in the charging dock base according to direction in the picture until ‘click’ locking sound is heard, and complete charging dock assembly.

- **Installation of push rod vacuum cleaner and charging dock:** insert the hook on the push rod behind the vacuum cleaner into hook notch on the charging dock according to picture, and install it according to picture.
4 Operation

4.1 Operation mode of push rod
1. Remove the vacuum cleaner from charging dock.
2. Press whole machine switch button on the handle, and control start and stop of the vacuum cleaner.
3. Press handle switch button, turn on the indicator light, set the machine in higher level
4. Press the button again for setting the machine in lower level.
5. Press the button for the third time for turning off the machine, and achieve circulating operation.

4.2 Operation mode of hand-held vacuum cleaner
1. Remove hand-held vacuum cleaner.
2. Press the switch button to turn on the hand held device. The indicator will light.
3. Press the handle once for setting the machine in higher level.
4. Press the button again for setting the machine in lower level.
5. Press the button for the third time for turning off the machine, and achieve circulating operation.

4.3 Operation mode of electric ground brush
The electric ground brush can be used for short pile carpets, hard floors and floor tiles.

4.3.1 What is roller clogging rotation protection?
When the electric ground brush is used, if the large objects enter the unit the roller chamber may be damaged therefore the unit will automatically turn off as a protection feature.
4.4 Operation mode of accessories

Hand-held vacuum cleaner part is specially equipped with accessories in the product in order to facilitate use. When you separately use hand-held vacuum cleaner, accessories can be connected according to demand, or the accessories can be connected through adapter hose.

Two-in-one accessory connection:
Vertically insert the sofa cleaner into adapter notch of hair brush according to direction in the picture until 'click' locking sound is heard;

Connection of hand-held vacuum cleaner and two-in-one accessory:
1. Align square adapter port of two-in-one accessory to dust cup air inlet of hand-held vacuum cleaner as shown in the picture.
2. Vertically insert to the stop position according to direction in the picture.
3. The following accessories also can be directly connected with hand-held vacuum cleaner: long flattened cleaner, bed brush, soft hair brush and bed cleaner, and the connection mode is the same as two-in-one accessories.
4 Operation

4.5 Connection of hand-held vacuum cleaner and handle

Remove handle, press handle button, push out and open the rubber plug, then insert the square adapter port on the handle end into dust cup air inlet of the hand-held vacuum cleaner.

Connection of flexible hose and two-in-one hair brush: vertically insert connector according to direction in the picture, and vertically insert until it can not be moved; Other accessories connected with flexible hose: long flattened cleaner, bed brush and soft hair brush. The connection methods are the same as the above-mentioned method.

Vertically insert the ceiling brush into terminal of handle according to direction in the picture;
4 Operation

Handle terminal can be connected with adapter, and adapter installation can be the same as ceiling installation method.

The following accessories can be connected at the terminal of the adapter: two-in-one hair brush, long flattened cleaner and soft hair brush, and they can be inserted into adapter stop according to direction in the picture.

When the adapter and metal pipe are connected, the adapter angle can be adjusted to help clean in places which are not easily accessible.
4 Operation

4.6 Connection of accessories and charging dock

Hand-held vacuum cleaner part is specially equipped with accessories in the product in order to facilitate use. After the accessories are used, accessories can be placed on the charging dock according to picture.

- **Long flattened cleaner**
  It is suitable for cleaning narrow slits, dead corners of doors and windows and other various small gaps.

- **Ceiling brush**
  It is suitable for cleaning ceiling, window curtain, air-conditioner air outlet grades and other places which can not be cleaned easily on high positions.

- **Turbo brush**
  It is suitable for flapping and sucking out mites, bacteria, etc. hidden in bedding or sofa through roller flapping and vibration aiming at sofa and mattress.

- **Two-in-one hair brush**
  It is suitable for cleaning dust on cupboard, window sill, sofa and all table-boards.

- **Bed brush**
  It is suitable for cleaning mites and dust on bed surface, sofa and all cloth furniture.

- **Soft hair brush**
  It is suitable for cleaning furniture made of materials which can be scratched easily, such as bookcase, crafts, etc.

4.7 Charging of vacuum cleaner

When vacuum cleaner power is insufficient, please charge the vacuum cleaner timely. When the voltage is too low, the vacuum cleaner can produce automatic power failure protection phenomena in order to protect battery. The vacuum cleaner must be charged. Before it is charged, please ensure that the hand-held vacuum cleaner, push rod vacuum cleaner and handle part have been installed, they can be installed on the assembled charging dock. Plug of the charger can be inserted on the AC power supply socket, the charging indicator light is red under the condition, and it is obvious that the vacuum cleaner is charged.
4 Operation

When the product is used for the first time, please fully charge the battery, and battery power should be completely released before it is charged for the second time, thereby extending the service life of the battery.

Charging time is 4 hours or so. When the charging indicator light on the hand-held vacuum cleaner is changed from ‘red’ to ‘green’, it is obvious that the vacuum cleaner battery has been fully charged. The charger is still implementing trickle charging, and you can continuously charge for 0.5-1 hour, thereby the charging effect is better.

Battery pack volume is increased, thereby providing more durable dust removal time. Correspondingly, the charging time is 5 hours or so;

The charging time is 6 hours or so;

After charging is completed, please timely remove the charging dock plug from the AC power supply socket, and charging process can be stopped.
5 Part cleaning and replacement

- MIF filter is sold in vacuum cleaner distributor.
- It is suggested that dust cup should be cleaned after being used each time. When much dust is accumulated, and the MIF filter is clogged, the sheet should be cleaned or washed. It can be replaced if required. After the electric roller is used for long term, the roller hair can be twisted by hair and other long material, therefore regular cleaning is recommended, thereby vacuum cleaner can be operated more efficiently.

5.1 Cleaning of dust cup and filtration system

Hold air hood cover plate by- hand, and rotate according to arrow direction.
5 Part cleaning and replacement

Dual purpose brush can be used for removing hair on the iron network of cyclone during cleaning.

Copper wire brush can be used for removing hair on iron network during cleaning.

Hold transparent dust cup by hand, and rotate according to arrow direction.

1. Forcibly press dust cup release button, rotate dust cup component according to direction in the picture synchronously, separate dust cup component and machine body;
2. Pull out the filter component according to arrow direction in the picture, and dump dust in the dust cup;
3. Separate cyclone mechanism and MIF filter according to arrow direction in the picture, clean and wash MIF filter;
4. Rotate cyclone cover plate to unlocking state according to arrow direction in the picture, separate cyclone cover plate downwards according to picture 6, clean metal net cover, and wash transparent cyclone hood;
5. Clean or wash and dry MIF filter (replaced in necessary condition);
6. Rotate dust cup according to arrow direction in the picture, separate dust cup and push rod vacuum cleaner, clean metal mesh hood, dump dust in the dust cup, and assemble according to procedures reverse to disassembling procedures after completion.
5 Part cleaning and replacement

5.2 Cleaning of electric roller

1. Use ‘-’ shaped screwdriver or coin for rotating the roller cover locking button as shown in the picture, and unlock the roller cover;
2. Remove roller cover according to direction in the picture, and remove the roller out of the notch for cleaning (water washing is not allowed);
3. Assemble according to procedures reverse to the disassembling procedures after cleaning or replacement is completed.
6 Troubleshooting

The motor is not rotated.
The battery does not have power. >>> Charge vacuum cleaner.
Hand-held vacuum cleaner is not correctly installed in push rod vacuum cleaner (since push rod vacuum cleaner
requires power supply from hand-held vacuum cleaner, it can not be independently operated.) >>> Correctly
assemble hand-held vacuum cleaner and push rod vacuum cleaner;

Suction force is reduced.
Dust cup is fully filled with dust. >>> Dump dust in the dust cup;
Mocket is filled with dust fully. >>> Wash or replace mocket.
Air intake pipeline of electric ground brush is clogged, or the roller is blocked for rotation. >>> Clean waste in the
electric roller;

The charger indicator light is not changed into red during charging (red indicates that the cleaner is charged cur-
rently).
Battery pack is not installed well. >>> Check whether the battery pack is installed sufficiently or not;
Hand-held vacuum cleaner part is not installed on the push rod vacuum cleaner >>> Correctly install hand-held
vacuum cleaner and push rod vacuum cleaner;

The service time is not enough after charging.
The charging time is not sufficient. >>> Fully charge the battery according to indication method in charging
chapter;
The battery is aging >>> Purchase new battery from appointed repair station since battery belongs to
consumables.
7 Guarantee

Product Guarantee

12 months breakdown and repair guarantee

Guarantor: Beko plc, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8UF

The guarantee does not in any way diminish your statutory or legal rights.

Your appliance has the benefit of our manufacturer’s guarantee which covers the product for 12 months from the date of original purchase.

This gives you reassurance that if within that time, your appliance is proven to be defective because of either workmanship or materials, we will at our discretion either repair or replace your appliance.

The appliance must be correctly installed, located and operated in accordance with the instructions contained in the user manual. The guarantor disclaims any liability for accidental or consequential damage.

The Guarantee is subject to the following conditions:

- Documentary proof of the original purchase date is provided.
- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity supply on the rating plate.
- The appliance has only been used for normal domestic purposes.
- The appliance has not been altered, serviced, dismantled or otherwise interfered with by any person.
- The appliance is used in the United Kingdom or Republic of Ireland.
- Any parts removed during repair work or any product that has been replaced becomes our property.
- The guarantee is not transferrable if the product is resold.

The Guarantee does not cover:

- Transit, installation or delivery damage.
- Accidental damage.
- Misuse or abuse.
- Replacement of any consumable item or accessories. These include but are not limited to: plugs, cables, light bulbs, knobs, filters and flaps.
- Repairs or replacements required as a result of unauthorised repairs or inexpert installation that fails to meet the requirements contained in the user guide or instruction book.
- Repairs to products used in commercial or non-residential household premises.

How to obtain after sales service, help or general advice

Please keep your purchase receipt or other proof of purchase in a safe place as you will need to show us this document if your product requires attention within the guarantee period.

Please also record your product details below, which will allow you to access our services more quickly and help us identify your product. The model number is printed on the front of the user guide and the serial and model number is shown on your products rating plate.

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Please call our UK based Customer Service department if you need help or advice from us:

United Kingdom and Northern Ireland: 0845 600 4911 / 0345 600 4911
Republic of Ireland: 01 862 3411
You can also contact us through our website: www.beko.co.uk